

INSURANCE

INS. CASE OWNER:

CC. ~~Express~~

CC/AXA1801

ASM 5093, 12pb3

LKK IDAC

Surveyor:

Tan-fah

DOI:

ASSIGNMENT 18/8/18

Date / Time:

20/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLT 5618M

Name of Insured:

LINDY LIM SWET HOON

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

8/8/18

Is driver the owner? (YES /)

Nature of Accident:

If NO, Driver Name / Age:

TED SWEE GUAN

Driver Tel No.:

(V/L YES / NO)

Claim No.:

S8MUORVE | 62969

Policy No.:

UPA/P202992

Make / Model:

MYUNDM

Place of Accident:

TP 2mos AMK

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GAB7904T



INSRS: WSP: Tel: Liability: RMKS:

CC



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE/PIC
7/8/18 LPT	Non-Reporting ltr (1st) Non-Reporting ltr (2nd) Non-Reporting ltr (Final) Notification ltr (if non-pickup) Call OI: After call ltr to OI:	
23/8/18 4:45pm @ 4:45pm	Documentation Check List: Handler Typist Notification ltr (if non-pickup) After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form: Post-Repair Photos: Others:	
23/8/18 2:26pm	Called OI, Mr Ted. No pick up. Called OI, Ms Lindy. "	
3/9/18 12:00pm @ 1:50pm	Called OI, Mr Ted. confirm accident. He confirmed that the PIA was on 8/8/18 (used). He will do the amendment asap. He was the authorised driver by OI. Agreed to settle car & repairs. Called OI, No pick up. Called OI, Ms Lindy. OI is her & authorised by her to close the car. * NO ATA AS TP was not w/sp.	
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: \$5 (days) Reduction: % Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: 18/11/18 Confirm with: Amanda Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % (Agreed / Assessed) BOLA S/N No.: 27		
Repair Cost: w/hn \$5 10185.75		
Loss of Rental (LOR): \$5 (days)		
Loss of Use (LOU): \$5 (5 x days)		
Loss of Income (LOI): \$5 (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)		
GIA/LTA Search: \$5		
Medical: \$5		
Disbursement: \$5 (e.g. Tow/ Independent)		
Legal Cost: \$5		
Total: \$5 10185.75 Global Sum \$5:		
FINAL PAYMENT Date/Time: Confirm with: Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: \$5 10185.75 Name 1: Cycle & Carriage Industries Pte Ltd		
Payee 2: (Strike if N.A.) \$5 Name 2:		
Payee 3: (Strike if N.A.) \$5 Name 3:		

COPY SENT w/hn

WV STATE

Tamplin

REP:

H&A

ASSIGNMENT

Plate: _____ Date: _____

Extended Code: _____

OD: TP / WS / TP RES / OD RES / EVA / RV / MV

To Insured Vehicle No: _____

at Workshop no: _____

at: _____

Insured: _____

Policy No: _____

Claim No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Val. or Market Value: \$106K.

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lump Sum: % 3 Val. Yes or No

GA / REV / REP. / 24 HRS

Date: _____ Person Contacted: Alan



Vehicle: GSA 7999T

Year: 2017 Sep

Type: M/Gar / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or: _____

Make: Mercedes Benz Vito

Color: white

Sp Reading: 51549

Eng No: _____

CINo: WDF44760323329501

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / Shim / STD A/Rim or

Tyre Size: F: 225/60R16
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or: Dunlop

Front R/Bal: 6 mm

Front L/Bal: 6 mm

Rear R/Bal: 6 mm

Rear L/Bal: 6 mm

D.O.A: _____

Survey held at: CBC Pander Loop

Doc. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time | Action / Instruction

PIP \$ 9519.79 CRed \$ 15707/1419

Date Rec. (By Pass by): Prel. Report

Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Add Fee: Site Insp. (\$)

Interview (\$)

Tech. Insp. (\$)

Workshop (\$)

Report Format: _____

Lump Sum H.B. (\$): _____

TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18015093/T1pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 20-08-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLT 5618M	Veh. Inspected	GBA 7999T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/08/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	08/08/2018	Inspection Date	17/08/2018
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Mercedes-Benz

Cycle & Carriage Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. M1-850111-X

ESTIMATE FOR GBA7999T*M

Cycle & Carriage Industries Pte Ltd
239 Alexandra Rd
Singapore 159930
Work: 64733122

Vehicle & Document Information
WIP No 26030
Reg No/Reg Date GBA7999T*M / 12/09/2017
Date In/Mileage / 0
Chassis No WDF44760323329501
Engine No 65195034182914
Make/Model MBCV/VITO 114KA/ L4X2 3200 AUT
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	16/08/2018/ 12:23	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE :B28674301MKF // 08-08-2018 DRIVE IN:10-08-2018 // TP CAR NO:SLT5618M (AXA INSURANCE) DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			0.10	✓ 380.00 ✓
A BPILAB RENEW REAR WINDSHIELD			0.07	✓ 560.00 ✓
S BPNSUB SUPPLY 1PC REAR WINDSHIELD SOLAR FILM PURCHASE ORDER NO:				✓ 300.00 ✓
S BPNSUB SUPPLY REAR DISPLAY STICKER PURCHASE ORDER NO:				✓ 380.00 ✓
A BPILAB REMOVE & REPLACE REAR BUMPER, REAR BOOT LID & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				1920 ✓ 2880.00
A BPIRES RESPRAY REAR BUMPER & REAR BOOT LID				1000 ✓ 1500.00
M REAR BOOT LID	1.00	1987.90	00.00	bt ✓ 1987.90 ✓
M REAR BOOT LID SEAL	1.00	5.63	00.00	re ✓ 5.63 ✓
M REAR WINDSHIELD	1.00	745.02	00.00	re ✓ 745.02 ✓
M GLAZING REPAIR KIT	2.00	154.72	00.00	re ✓ 309.44 ✓
M VITO EMBLEM	1.00	44.41	00.00	re ✓ 44.41 ✓
M BLUETEC EMBLEM	1.00	56.23	00.00	re ✓ 56.23 ✓
M REAR STAR EMBLEM	1.00	38.67	00.00	re ✓ 38.67 ✓
M 114 CDI EMBLEM	1.00	52.55	00.00	re ✓ 52.55 ✓
M 3RD BRAKE LAMP	1.00	179.21	00.00	re ✓ 179.21 ✓
M REAR BUMPER	1.00	1166.34	00.00	re ✓ 1166.34 ✓
M RH/R BUMPER SIDE AREA COVER	1.00	132.12	00.00	re ✓ 132.12 ✓
M LH/R BUMPER SIDE BRACKET	1.00	65.26	00.00	re ✓ 65.26 ✓

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBA7999T*M

Cycle & Carriage Industries Pte Ltd
239 Alexandra Rd
Singapore 159930

Work: 64733122

Vehicle & Document Information
WIP No: 26030
Reg No/Reg Date: GBA7999T*M / 12/09/2017
Date In/Mileage: / 0
Chassis No: WDF44760323329501
Engine No: 65195034182914
Make/Model: MBCV/VITO 114KA/ L4X2 3200 AUT
Colour/Trim: 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	16/08/2018/ 12:23	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M RH/R BUMPER SIDE BRACKET	1.00	65.26	00.00	65.26
M RH/R BUMPER REFLECTOR	1.00	26.23	00.00	26.23
M LH/R BUMPER REFLECTOR	1.00	26.23	00.00	26.23
M CT/R BUMPER REINFORCEMENT	1.00	185.96	00.00	185.96

LKK Auto Consultants hence notify the Repairer of the following:
• To receive before/after spray painting
• To display damaged parts during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanjong 97495749
'nr'
17/8/18 @ 1545
5 days
surellikants.com
Ready before part

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
TND: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

Nett 11,086.46
7% GST on 11086.46 776.05
Total Payable 11,862.51

Authorized signatory and company stamp

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Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-850011-X

ESTIMATE FOR GBA7999T*M

C/O AXA INSURANCE PTE LTD
C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
Work: 64733122

Vehicle & Document Information

WIP No 26030
Reg No/Reg Date GBA7999T*M / 12/09/2017
Date In/Mileage 27/08/2018 / 53216
Chassis No WDF44760323329501
Engine No 65195034182914
Make/Model HBCV/VITO 114KA/ L4X2 3200 AUT
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	31/10/2018/ 12:27	AQ	383 / Cheong Chin Leong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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M. BPNSUN

POLICY NO/ACC DATE : 828674301NKF // 08-08-2018
DRIVE IN: 10-08-2018 // TP CAR NO: SU15618H (AXA INSURANCE)
DATE IN/DATE SURVEY: 17-8-18 // LKK TAUFIKH
TP DIRECT SETTLEMENT // 7-9-18 - Hsiao Tong, Chew

X FILLISTER HEAD SCREW	2.00	1.68	00.00	3.36
X SPRING NUT	2.00	1.68	00.00	3.36
X EXPANSION RIVET	2.00	1.97	00.00	3.94

ESTIMATE

SUPPLEMENTARY

LKK

Confirmed & accepted by

	Nett	10.66
7% GST on	10.66	0.75
	Total Payable	11.41

Authorized signatory and company stamp

Validity of this estimate is 30 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of resealing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
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Fax: 6779 5363
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBA7999T*M

C/O AXA INSURANCE PTE LTD
C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
Work: 64733122

Vehicle & Document Information

WIP No 26030
Reg No/Reg Date GBA7999T*M / 12/09/2017
Date In/Mileage 27/08/2018/ 53216
Chassis No WDF44760323329501
Engine No 65195034182914
Make/Model HBCV/VITO 114KA/ L4X2 3200 AUT
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	31/10/2018/ 12:28	AQ	383 / Cheong Chin Leong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
THIS IS NOT AN OFFICIAL TAX INVOICE				
M BPN SUN POLICY NO/ACC DATE : 828674301MKF // 08-08-2018 DRIVE IN: 10-08-2018 // TP CAR NO: SLT5618H (AXA INSURANCE) DATE IN/DATE SURVEY: 17-8-18 // LKK TAUFIKH TP DIRECT SETTLEMENT // 7-9-18 - Hsiao Tong, Chew				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS. NETT			0.10	380.00
A BPILAB RENEW REAR WINDSHIELD			0.07	560.00
S BPN SUB SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW FILM ON: REAR WINDSCREEN				300.00
A BPILAB REMOVE & REPLACE REAR BUMPER, REAR BOOT LID & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				1920.00
A BPIRES RESPRAY REAR BUMPER & REAR BOOT LID			0.07	1000.00
A BPN SUN SUPPLY REAR DISPLAY STICKER				380.00
X REAR BOOT LID	1.00	1987.90	00.00	1987.90
X PROFILE SEAL	1.00	5.63	00.00	5.63
X REAR WINDSHIELD	1.00	745.02	00.00	745.02
X GLAZING REPAIR KIT	2.00	154.72	00.00	309.44
X VITO EMBLEM	1.00	44.41	00.00	44.41
X MODEL PLATE	1.00	56.23	00.00	56.23
X MERCEDES STAR	1.00	38.67	00.00	38.67
X MODEL PLATE	1.00	52.55	00.00	52.55
X AUXILIARY BRAKE LAMP	1.00	179.21	00.00	179.21
X REAR BUMPER	1.00	1166.34	00.00	1166.34
X COVER, BUMPER AREA	1.00	132.11	00.00	132.11
X MOUNTING RAIL	1.00	65.26	00.00	65.26
X REINFORCEMENT	1.00	185.96	00.00	185.96

Finalization

Confirmed & accepted by

Authorized signatory and company stamp

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Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBA7999T*M

C/O AXA INSURANCE PTE LTD

C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
Work: 64733122

Vehicle & Document Information

WIP No 26030
Reg No/Reg Date GBA7999T*M / 12/09/2017
Date In/Mileage 27/08/2018 / 53216
Chassis No WDF44760323329501
Engine No 65195034182914
Make/Model HBCV/VITO 114KA/ L4X2 3200 AUT
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

GBA7999T*M

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	31/10/2018/ 12:28	AQ	383 / Cheong Chin Leong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X FILLISTER HEAD SCREW	2.00	1.68	00.00	3.36
X SPRING NUT	2.00	1.68	00.00	3.36
X EXPANSTION RIVET	2.00	1.97	00.00	3.94

ESTIMATE

Finalization

PLEASE CONFIRM THRU FAX WITHIN SEVEN (7) WORKING DAYS, OTHERWISE WE WILL PROCEED THE FINAL REPAIR BILL. IF YOU HAVE ANY DOUBT, PLS CALL CHEONG CHIN LEONG AT 91865111

DATE FAX: 31/10/18

Confirmed & accepted by

	Nett	9,519.39
7% GST on	9519.39	666.36
	Total Payable	10,185.75

Authorized signatory and company stamp

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<< <SEEK MANDATE> - S8M00RLE [ACCIDENT INVOLVING SLT 5618M(OI) & GBA 7999T(TP) ON 08/08/2018]

Type

● Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate from \$10,219.11 to \$10,836.98(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 27 Aug 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE, L 902-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 300933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/08/2018

Survey Details:

Date of loss	8-Aug-18
Date of appointment	17-Aug-18
Date of survey	17-Aug-18
Location of survey	CARRIAGE INDUSTRIES (1986) PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBA 7999T
Make and Model	Z VITO 114 CDI PANEL VAN LONG AT ABS 5DR
Date of registration	12/9/2017
Excess	
Market Value	\$106,000
Part Rebate	\$38,773
Nett Loss	\$67,227

Repair details:

Initial Estimate	\$ 11,086.46
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 4,603.57
Check items (estimate)	\$ 577.45
Labour	\$ 4,240.00
Total	\$ 9,421.02
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199601196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)	100%	
	Without Check Items	With Check Items
Proposed repair cost (w/GST)	\$ 9,462.62	\$ 10,080.49
Loss of use	NIL	NIL
Loss of rental (w/GST)(7days)	\$ 749.00	\$ 749.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 10,219.11	\$ 10,836.98



Re:RE: <SEEK MANDATE> - S8M00RLE [ACCIDENT INVOLVING SLT 5618M(OI) & GBA 7999T(TP) ON 08/08/2018]

Type

Information

Message

PLS VERIFY ON THE RELATIONSHIP BETWEEN OI & OID.

How?



conclude when OI, CID is her friend / colleague



RE: Re:RE: <SEEK MANDATE> - S8M00RLE [ACCIDENT INVOLVING SLT 5618M(OI) & GBA 7999T(TP) ON 08/08/2018]

Type

 Information

Message

Hi, we have confirmed with OI that OI is her friend/ colleague. Kindly advise if we may proceed DS as third party is chasing for update/outcome. Thank you. Hsiao Tong - 03 Sept 2018

[Reply](#)



Re:RE: Re:RE: <SEEK MANDATE> - S8M00RLE
[ACCIDENT INVOLVING SLT 5618M(OI) & GBA
7999T(TP) ON 08/08/2018]

Type

🔍 Question

Message

PLS PROCEED FOR DS NOT EXCEEDING \$10,090.00

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 September 2018 10:48 AM
To: 'Alan Quek Ai Lun'
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear/ under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 September 2018 7:21 AM
To: 'Alan Quek Ai Lun' <alan.quek@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Without Prejudice

Hi Alan,

We are still pending DS instruction from our principal.

We have send another reminder to them.

We will get back to you once we hear from AXA.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>

Sent: Thursday, 6 September 2018 6:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Hi Hsiao Tong,

Kindly reply what is the liability for direct settlement. Please assist urgently, thank you.

Your Sincerely

Alan Quek

Service Advisor

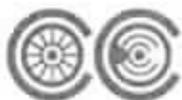
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



CYCLE & CARRIAGE

Exceptional Journeys



CER

Can Excellence Respect



Please consider the environment before printing this e-mail.

From: Alan Quek Ai Lun
Sent: Thursday, 6 September 2018 11:06 AM
To: 'Hsiao Tong (LKKAuto)'
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Hi Hsiao Tong,

Kindly assist urgently on this. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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 Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 5 September 2018 2:04 PM
To: Alan Quek Ai Lun
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Without Prejudice

Hi Alan,

Contents noted. We have conveyed your message to our principal.

We will get back to you asap.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>
Sent: Wednesday, 5 September 2018 12:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Hi Hsiao Tong,

Let AXA know this GBA7999T is our C&C recovery Van. Ask them to expedite to clear liability. Need to repair back urgently. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 3 September 2018 2:32 PM
To: Alan Quek Ai Lun
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018 *LKK REF: CC4/ASM18015093/T1pb3

Without Prejudice

Hi Alan,

Thank you for your email.

We are pending Direct Settlement instruction from AXA and will get back to you asap.

Kindly bear with us for time being.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 3 September 2018 11:56 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018

Hi LKK,

Kindly assist to check liability for direct settlement. This Van GBA7999T belong to us Cycle & Carriage, we need it urgently. Kindly assist urgently, thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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 Please consider the environment before printing this e-mail.

From: Alan Quek Ai Lun

Sent: Friday, 24 August 2018 5:00 PM

To: 'sur@lkkauto.com'; assignments@lkkauto.com; 'Thin Thin (LKKAuto)'; 'Zayyer (LKKAuto)'; Vic (LKKAuto); 'vivianlau@lkkauto.com'; veronchen@lkkauto.com

Subject: RE: GBA7999T / SLT5618M Date of accident:08-08-2018

Hi LKK,

Kindly assist to check liability for direct settlement. This Van GBA7999T belong to us Cycle & Carriage, we need it urgently. Kindly assist urgently, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



CYCLE & CARRIAGE

Please consider the environment before printing this e-mail.

Exceptional Journeys



CER

Care. Excellence. Respect.

From: Alan Quek Ai Lun
Sent: Thursday, 16 August 2018 4:24 PM
To: 'MOTOR.SURVEY@AXA.COM.SG'
Subject: GBA7999T / SLT5618M Date of accident:08-08-2018

AXA INSURANCE SINGAPORE PTE LTD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **GBA 7999 T & SLT 5618 M.**
Along **C.T.E TOWARDS ANG MO KIO.**

We are the owner of motor vehicle no:**GBA 7999 T**, which was involved in the above accident. Our van was badly damaged and we are now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SLT 5618 M** are willing to **DIRECT SETTLEMENT** and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272



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MSIG

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807

Tel: +65 6827 7888, Fax: +65 6827 7800

Cs Reg. No. 200412212C, GST Reg. No. 20-0412212C

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form **M.C.300**

Goods Carrying Vehicle - Sch 1

COMMERCIAL VEHICLE - FLEET

Comprehensive

Certificate No. **B 28674301 MKF**

Excess : S\$2500

1. Index Mark and Registration Number of Vehicle

GBA7999T

2. Name of Policyholder

Cycle & Carriage Industries P1.

3. Effective Date of the Commencement of Insurance for the purposes of the Act

01/01/2018

4. Date of Expiry of Insurance

31/12/2018

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use in connection with the Policyholder's business.

Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business.

Use for social domestic and pleasure purposes.

The Policy does not cover

- (1) Use for hire or reward or for racing pace-making reliability trial or speed-testing.
- (2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7023041J**
 Name: **ZURAIMI BIN AZIZ**



Birth Date: **18 Jul 1970**
 Issue Date: **22 Jul 2003**

000671557D

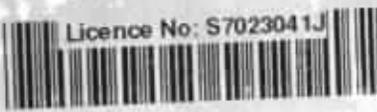


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	26 Aug 1993
Class 2A	Motorcycles between 201 cc and 400 cc	24 Sep 1996
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	20 Oct 1994

NP 428A

Licence No: S7023041J





**RE: Re:RE: Re:RE: <SEEK MANDATE> - S8M00RLE
[ACCIDENT INVOLVING SLT 5618M(OI) & GBA
7999T(TP) ON 08/08/2018]**

Type

 Question

Message

Hi KC, third party repairer only claimed for repair cost as the vehicle is under CYCLE & CARRIAGE INDUSTRIES PTE LTD. We seek your mandate at \$10,185.75.), Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 14 Dec 2018

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 14/12/2018

Survey Details:

Date of loss	8-Aug-18
Date of appointment	17-Aug-18
Date of survey	17-Aug-18
Location of survey	CYCLE & CARRIAGE INDUSTRIES (1986) PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBA 7999T
Make and Model	MERCEDES BENZ VITO 114 CDI PANEL VAN LONG AT ABS 5DR
Date of registration	12/9/2017
Excess	
Market Value	\$106,000
Parf Rebate	\$38,773
Nett Loss	\$67,227

Repair details:

Initial Estimate	\$	11,086.46
------------------	----	-----------

Proposed/Revised repair cost:

Parts	\$	4,968.73
Check items (estimate)		-
Labour	\$	4,540.00
Supplementary	\$	10.66
Total	\$	9,519.39
Lump Sum(if applicable)	\$	-

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

TP only claimed for repair cost

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	10,185.75	
Loss of use		NIL	no. of days
Loss of rental		NIL	no. of days
Loss of income		NIL	no. of days
LTA search fees		NIL	
Others		NIL	
Proposed Total	\$	10,185.75	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Monday, 17 December 2018 9:45 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 63969, vehicle number GBA7999T

TYPE	SENT	FROM	SUBJECT	BODY
	12/15/18 9:10 PM	CHAN Kian Chuan	Re:RE: Re:RE: Re:RE: <SEEK MANDATE> - S8M00RLE [ACCIDENT INVOLVING SLT 5618M(OI) & GBA 7999T(TP) ON 08/08/2018]	PLS PROCEED 

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Monday, 17 December 2018 7:50 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 63969, vehicle number GBA7999T

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Saturday, 15 December 2018 9:10 PM
To: admin-d@lkkauto.com
Subject: New message for service request 63969, vehicle number GBA7999T

AXA Insurance has sent you a message for claim number S8M00RLE.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.
<https://www.avg.com>

Our ref: GBA7999T
Your ref: _____

Date: 29 NOV 2018

Direct Settlement

To: AXA Insurance Pte Ltd

Singapore 068811

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** GBA7999T & SLT5618M
At/Along CTE Towards Ang Mo Kio **On** 08/08/18 @ 18:50

I am the owner of vehicle no. GBA7999T that was involved in an accident with your insured vehicle no. SLT5618M of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

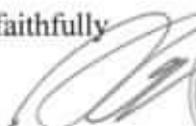
1. Cost of Repairs	\$ <u>10,185.75</u>
2. Loss of Use / Rental (<u> </u> days @ \$ <u> </u> per day)	\$ _____
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>10,185.75</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully




NOTE: This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (0065) 62563561 FAX : (0065) 62564315

10 SEPT 2018

LINDY LIM SUET HONG

77 NIM ROAD

#08-04

SINGAPORE 807586

Dear Sir/ Mdm

OUR REF : CC4/ASM18015093/T1pb3

YOUR REF : P2023932 (SLT 5618M)

ACCIDENT INVOLVING SLT 5618M AND GBA 7999T ALONG/AT CTE TOWARDS ANG MO KIO ON 08/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE INDUSTRIES (1986) PL acting on behalf of the owner of GBA 7999T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To: AXA Insurance Pte Ltd

Singapore 068811

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING GBA 7999T (OWNER'S
VEHICLE NO.) AND SLT 5618M (3RD PARTY'S VEHICLE NO.)
ON 08/08/18 (DATE) AT 18:50 (TIME)
AT/ALONG C.T.E Towards Aiy Mo Kio (ROAD)

I am the registered owner of GBA 7999T (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.




NOTE: This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.

Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Cycle & Carriage Industries Pte Ltd

NRIC No. : 196400367W

Date : _____



redefining / insurance

CLAIM REF : S8M00RLE
INSURED : LINDY LIM SUET HONG

DISCHARGE VOUCHER

We/I, CYCLE & CARRIAGE INDUSTRIES PTE LTD, NRIC NO. 196400367W hereby agree to accept the sum of dollars TEN THOUSAND ONE HUNDRED EIGHTY FIVE AND CENTS SEVENTY FIVE ONLY (\$\$10,185.75) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLT 5618M as a result of an accident along CTE TOWARDS ANG MO KIO on 08/08/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. GBA 7999T.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLT 5618M in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLT 5618M.

Dated this 18 day of Dec 2018

Claimant's Signature, NRIC no./ Company Stamp, Occupation/ Business, Address, Telephone No., Witness's Name, Witness's Signature, Witness's NRIC No.



Handwritten signature of claimant

196400367W

AMANDA ANG OFFICER - ADMIN BODY CARE & REPAIR CENTER DID: 6771 4304 FAX: 6779 5383 EMAIL: amanda.ang@cyclecarriage.com.sg

NOTE: This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 195400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
C/O AXA INSURANCE PTE LTD	Cust No/Name /Cycle & Carriage Industries Pte
C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811	Reg No/Reg Date 68A7999T*M / 12/09/2017
Contact No Work: 64733122	Date In/Mileage 27/08/2018/ 53216
	Chassis No WDF44760323329501
	Engine No 65195034182914
	Make/Model MBCV/VITO 114KA/ L4X2 3200 AUT
	Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CS100001	Cash	31/10/2018/ 13:56	AQ	383 / Cheong Chin Leong	26030	28147415

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN POLICY NO/ACC DATE :B28674301MKF // 08-08-2018 DRIVE IN:10-08-2018 // TP CAR NO:SLT5618M (AXA INSURANCE) DATE IN/DATE SURVEY:17-8-18 // LKK TAUFIKH TP DIRECT SETTLEMENT// 7-9-18 - Hsiao Tong, Chew			F.O.C.
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			0.10 380.00
A BPILAB RENEW REAR WINDSHIELD			0.07 560.00
S BPNSUB SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW FILM ON: REAR WINDSCREEN			300.00
A BPILAB REMOVE & REPLACE REAR BUMPER, REAR BOOT LID & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			1920.00
A BPIRES RESPRAY REAR BUMPER & REAR BOOT LID			0.07 1000.00
A BPNSUN SUPPLY REAR DISPLAY STICKER			380.00
X REAR BOOT LID	1.00	1987.90	1987.90
X PROFILE SEAL	1.00	5.63	5.63
X REAR WINDSHIELD	1.00	745.02	745.02
X GLAZING REPAIR KIT	2.00	154.72	309.44
X VITO EMBLEM	1.00	44.41	44.41
X MODEL PLATE	1.00	56.23	56.23
X MERCEDES STAR	1.00	38.67	38.67
X MODEL PLATE	1.00	52.55	52.55
X AUXILIARY BRAKE LAMP	1.00	179.21	179.21
X REAR BUMPER	1.00	1166.34	1166.34
X COVER, BUMPER AREA	1.00	132.11	132.11
X MOUNTING RAIL	1.00	65.26	65.26
X REINFORCEMENT	1.00	185.96	185.96

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
C/O AXA INSURANCE PTE LTD	Cust No/Name /Cycle & Carriage Industries Pte
C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811	Reg No/Reg Date GBA7999T*M / 12/09/2017
Contact No Work: 64733122	Date In/Mileage 27/08/2018/ 53216
	Chassis No WDF44760323329501
	Engine No 65195034182914
	Make/Model MBCV/VITO 114KA/ L4X2 3200 AUT
	Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CS100001	Cash	31/10/2018/ 13:56	AQ	383 / Cheong Chin Leong	26030	28147415

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X FILLISTER HEAD SCREW	2.00	1.68	3.36
X SPRING NUT	2.00	1.68	3.36
X EXPANSION RIVET	2.00	1.97	3.94

Parts	4,979.39		Nett	9,519.39
Labour	4,240.00	7% GST on	9519.39	666.36
Standard Menu	0.00			
Specialist Job	300.00		Total Payable	10,185.75
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	10,185.75
Total (w/o GST)	9,519.39			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLT 5618M (Insd veh)	Model:	MERCEDES BENZ VITO
	GBA 7999T (TP veh)		
Date of Accident:	08/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$		11,873.92
Final Repair Cost	: \$		10,185.75
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$		0.00

Others:	: \$	0.00
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	: \$	
Final Settlement Sum	: \$	10,185.75

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 27

BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE INDUSTRIES PTE LIMITED	: \$ 10,185.75

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18015093/T1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 28-12-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLT 5618M	Veh. Inspected	GBA 7999T
Policy No.	VPA/P2023932	Coverage (\$)	0.00
Claim No.	S8M00RLE	Excess (\$)	0.00
Assign From		Assign Date	17/08/2018
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ VITO	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WDF44760323329501	Colour	WHITE
Odometer	51549	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/60 R16	CONTINENTAL	6 mm
L/H Front Tyre	225/60 R16	CONTINENTAL	6 mm
R/H Rear Tyre	225/60 R16	CONTINENTAL	6 mm
L/H Rear Tyre	225/60 R16	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	08/08/2018	Inspection Date	17/08/2018
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBA 7999T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSHIELD SOLAR FILM (SN) (CONSISTENT)	NECESSARY	300.00	300.00
1	REAR DISPLAY STICKER (SN) (CONSISTENT)	NECESSARY	380.00	380.00
1	REAR BOOT LID (SN) (CONSISTENT)	BENT	1,987.90	1,987.90
1	REAR BOOT LID SEAL (SN) (CONSISTENT)	NECESSARY	5.63	5.63
1	REAR WINDSHIELD (SN) (CONSISTENT)	NECESSARY	745.02	745.02
2	GLAZING REPAIR KIT (SN) (CONSISTENT)	NECESSARY	309.44	309.44
1	VITO EMBLEM (SN) (CONSISTENT)	NECESSARY	44.41	44.41
1	BLUETEC EMBLEM (SN) (CONSISTENT)	NECESSARY	56.23	56.23
1	REAR STAR EMBLEM (SN) (CONSISTENT)	NECESSARY	38.67	38.67
1	114 CDI EMBLEM (SN) (CONSISTENT)	NECESSARY	52.55	52.55
1	3RD BRAKE LAMP (SN) (CONSISTENT)	NECESSARY	179.21	179.21
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,166.34	1,166.34
1	RH/R BUMPER SIDE AREA COVER (SN) (CONSISTENT)	DEFORMED	132.12	132.11
1	LH/R BUMPER SIDE BRACKET (SN) (CONSISTENT)	NOT NECESSARY	65.26	-
1	RH/R BUMPER SIDE BRACKET (SN) (CONSISTENT)	NECESSARY	65.26	65.26
1	RH/R BUMPER REFLECTOR (SN) (CONSISTENT)	NOT NECESSARY	26.23	-
1	LH/R BUMPER REFLECTOR (SN) (CONSISTENT)	NOT NECESSARY	26.23	-
1	CT/R BUMPER REINFORCEMENT (SN) (CONSISTENT)	DEFORMED	185.96	185.96
2	FILLISTER HEAD SCREW (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	3.36	3.36
2	SPRING NUT (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	3.36	3.36
2	EXPANSION RIVET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	3.94	3.94
			5,777.12	5,659.39
LABOUR				
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.			380.00	380.00
RENEW REAR WINDSHIELD .			560.00	560.00
REMOVE & REPLACE REAR BUMPER ,REAR BOOT LID & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			2,880.00	1,920.00

Report Ref No. CC4/ASM18015093/T1pb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	RESPRAY REAR BUMPER & REAR BOOT LID .		1,500.00	1,000.00
			5,320.00	3,860.00
GRAND TOTAL			11,097.12	9,519.39
RECOMMENDED COST OF REPAIRS				9,519.39

Report Ref No. CC4/ASM18015093/T1pb3q2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: SRM00RLE

Reference: CCA/ASM18015093/T14b342

Loss Date: 7 August 2018

Request Date: 21 August 2018

Due Date:

Vendor Name: LXX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

[Add Invoice](#)

Vehicle Information

Incident Vehicle Registration #: GBA2999T

Make: TPVO MERCEDES-BENZ

Model: VITO

Service Address: ...

Primary Contact/Insured: LINDY LIM SUET HONG
77 NIM ROAD, #01-04, L1807586, Singapore

Claim Handler

CHAN Kian Chuan
6568B04269
kianchuan.chan@lxx.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document SubType

[+ Upload Document](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LXXInvoice1 161.pdf	Invoice	Surveyor/ Assessor expense	LXX AUTO CONSULTANTS PTE LTD (TP)	26 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
payment finaldown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LKKinspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
Mandate IA-01 141218.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
TP ESTIMATE - SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
Immediate Advice (with mandate) 01 270818.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2018
LKK SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2018
OI GIA_AMENDED.PDF	Reports & Statement	Accident statement	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2018
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 August 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
SLT5518M INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAMAL Baghar	16 August 2018
TP FBI FROM WORKSHOP WITH GIA REPORT.msg	Letters and Correspondence	Workshop	DHAMAL Baghar	16 August 2018