POST CASE OFFICE	tc.	CC Y/AXA1801	5082, k	21 pW) (LIKE
INS. CASE OWNE	SC.		MENT	A LA
Surveyor	Hasni	DOI:	7 8 18	Date / Time
Pre-assign / CC	U/FTE OLV			
Comment Makinda A	SHB 0	18659.	Claim No.	CU474170
Instred Vehicle !		B CERVILES PIL		V81 116 80570
Name of Insured	IKKN? - OU	O CENTEDS PIO	Policy No.	FENDANT
Imaured Tel No.	- h - + + + + + + + + + + + + + + + + +	-HP: - WA	Make / Model	
Excess Sec II :S:	\$ 45000	_ D.O.A: _ 4 8 18	Place of Accide	
Is driver the own	er (YES / W)	Nature of Accident		Twos To Tax 1 Que
If NO. Driver No	une / Age : SDH FRH	HWEE ~	OI GIA REPOR	YES / NO : TP GIA REPORT YES / NO
Driver Te	d No. :	(V/L(YE)/NO)	Insured Liability	Final ? Yes / No
54 750	(35			
INSRS: WSP: Tel: Liability: RMKS:	W Tel	τ π	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/ Time				
	MULLIAN-X	581 W 18V5	ti-ye	STAGE DATE/PIC
	- 1			Non-Reporting Itr (1st) Non-Reporting Itr (2nd):
		. A (b		Non-Reporting for (Final):
	* TO get V	dection 1.		Notification ltr (if non-pickup):
3/m/s	-VTP willow			After call for to Ot:
10	- OLD ENVEYO	bu to ran		Documentation Check List: Handler Typist
1 1 1 6	to be a	1.		Netification ltr (if non-pickup)
21/10/18-	DV Selvi			After call lir to OI:
2 11110	tan Lei Class	per treture		Authorisation To Act. Release Voucher:
-(1/1)	HIX-40 2NO	person		Final Repair Bill:
				Car Remal Invoice
				Towing Invoice
				LTA/GIA
	RECEIV	ED 0 3 JAN 2019		Medical Bill
	110011	CD 0 2 1911 7013		PIR: Multite/Reject Instruction:
				LOD
				Payment Breakdown Form:
PRELIMINARY ADVICE	E Date/Time:	Sent By:		Post-Repair Photos:
AMERICA & ROYA MARANAY	45 - 201	24.5 (4		Others:
FINALIZATION Repair Cost:	Date/Time: SS (Confirm with days) Reduction:	CE.	Confirm by:
FINAL SETTLEMENT	Dute/Time: 21111	Confirm with Will CAM		Email Cal
Final Liability:		d / Assosed) BOLA S/N No. :		If NO & B 28. Ass. Lin :
Repair Cost W61	55 658.50	0.		
Loss of Rental (LOR):	ss 64.20	4 days) X# (67 PV)		
Loss of Use (LOU):	SS 2W.W (S 5V	s 7 days)		- SENT
Loss of Income (LOI): LOR only LOU end		LOR + LO [Tick only o	nel	DE THE TOTAL
GIAALTA Search	SS	1		
Medical:	SS	100.00		Claim status: Northal Reject/Private Settle
Disbursement:	SS	(e.g. Tow/ Independen	nt)	2) Report Format 3) Survey for: \$\frac{1}{250} \cdot \
Legal Cost Total:	85 2529 .70	Global Sum SS:	2524-W	3) Survey fee: 16 350 W
FINAL PAYMENT	Date/Time	Confirm with:	2000	Email Cal
Payce 1:	SS 2520.W	Name 1: (CON-RUATE)	lan Enima	
Payee 2: (Sinke if N.A.)	55	Name 2;	1	73
Payoe 3: (Strike if N.A.)	SS	Name 3:		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Amiliated to rederation	Internationale Des Experts En Auton		
AXA	INSURANCE PTE	LTD	Ref : CC4/AXA1801	5082/R1pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date: 20-08-2018 Code: AXA2		
1.		Policy Par	ticulars :- THIRD PARTY CLA	IM	
	Insured Veh.	SHB 9865G	Veh. Inspected	SH 7593S	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	20/08/2018	
2.		Vehic	cle Particulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer		Steering		
	Brakes		Modification		
	General				
3.			Conditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		D	escription of Damages		
5.			General Information		
	Accident Date	14/08/2018	Inspection Date	17/08/2018	
	Survey held at	COMFORTDELGRO E	NGINEERING PTE LTD		
	. (1919) 194 W.Colon (1910)	59 LOYANG DRIVE SINGAPORE 508969			
5a.	The state of		Remarks		

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

TERROR TO STORE STATE

WorkShops

55 Loverig Drive Streamore (1989)11 382 Sin May, Drive Streamore 57577

SH 7593S

MERCEDES BENZ

WDD2120022A757452

E220CDI(E5)

VR OF MANU 06.06.2013 s Bertina Joseph Brigggow (1616) Surger Kedal Way Brigggore 725781

14.08.2018 11:15

COMPLETION DATE/TIME

TARGET DATE

Date/Time: 14.08.2018 15:01

Page : 1

Team:

ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

REGNINO.

MAKE

MODEL

MILEAGE

FUEL

JC NO. 305199918

TOMER

RESS

MS CONTRACTOR

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

E E

COUNT CARD NO.

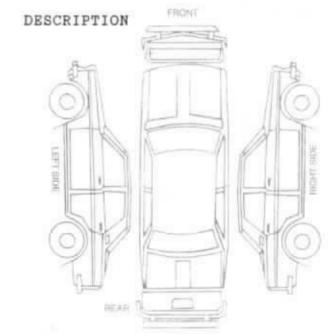
JOB DESCRIPTION

Accident Date: 14.08.2018

NATURE: 3P 14.08.18

S/NO

LABOR CODE



SERVICE ADVISOR

SERVICE ADVISOR

Exit Pass

Verticle No.:
SH 7593S

LIMTS

SH 7593S

of Service Advisor

Signature/Date

Name of Service Advisor

Dote

To be liapt by Security Guard

returned to Senice Reception upon collection.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 20/08/18 Date FINALIZATION FORM LKK Fax: To RASUL Attn SH 7593S 14-Aug-18 Date of Accident: Vehicle Reg No. The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-TRANSCAB AXA SHB9865G The repair job shall bill to: 2 The finalized amount shall be: Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) \$1,550.00 Total for Lumpsum repair cost after Less: 20% \$1,550.00 Final Lumpsum Repair cost Estimated normal period for repairs: 2 working days. 3. 4 We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days We confirm the estimates and 5. Thank you for your assistance. finalized amount Signature Signature: RASUL Name : LIMTS Name 62148398 Tel Date 65468156 Fax For Official Use Only Document Confirm By Attached Remarks Item. Amount (Signature) Yes or No Rental Rate P/Day YES Loss of Income Paid NO Survey Fees

Our Job Ref No :

LTA Search Fee

Overrun

Medical Fees (on behalf of driver, if applicable)

305199918

Remarks: URGENT! - 3P (Mr Soh - HP : 90909357) REQUESTS MUTUAL SETTLEMENT.

\$7,49

COMFORTDELGRO ENGINEERING PTE LTD REPAIR ESTIMATE*

VEHICLE NO: SH 7593S

MAKE

MODEL : MERCEDES

AXA-4S

DATE 14/8/2018

IS VR

1550

Parts Description/ Labour	Type	Unit Price		Amount	
Bumper Assy, Frt			5	1,890.50)
Bumper Bracket, Frt/LH			S	95.00).
Bumper Inner Clip, Frt			5	22.00 78.00	1
Daylight Chorme Cover (LH)			5	78.00	1
SUB TOTAL		1912-50	s	2,085.50	,
LESS 20%			5	417.10	
DISCOUNTED TOTAL		1530	S	1,668.40	
		15.50			
Labour Charge					I.
Panel Beating		380	S	408.00	f
Spray Painting Charge			5	250.00	1
TOTAL LABOUR			s	650.00	1
ESTIMATE TOTAL			-		1
O DATE TOTAL			S	2,318.40	4
(CAROL					1
					ı
745U 4p 90010068			15	30	ı
			1 0	0	
I my long			1 3	10	
the Repaire of the following:			10	10	
THE PROPERTY AND ADDRESS OF THE PARTY AND ADDR			13	9	
			1	E,	
Part Proper are subject to confine	RECEIPT 1	1	1	10	
17/08/18 Block 5.72	Laborate, sper		l'ie	. 0	
Supplementary item(x) must be res	urveyed and		10	0.6	
is subject to final approval from ins	инся Сольки	7	1.1		
Kennesy or matter 12	part		14	2	
Oute:	,		130	m)	
			13	3	
			1	/	
			1		
This is an initial estimate based on a visual inspection of the	above vehi	cle. The final renair	quantur	n wift	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SH 7593S

MAKE

DATE 14/8/2018

Qty	Parts Description/ Labour	Type	Unit Price	1	Amount
	Bumper Assy, Frt	11		S	1,890.50
	Bumper Bracket, Frt/LH			S	95.00
	Bumper Inner Clip, Frt			S	22.00
	Daylight Chorme Cover (LH)			S	78.00
	SUB TOTAL			s	2,085.50
	LESS 20%			S	417.10
	DISCOUNTED TOTAL			S	1,668.40
	Labour Charge				
	Panel Beating			S	400.00
	Spray Painting Charge			S	250.00
	TOTAL LABOUR			s	650.00
	ESTIMATE TOTAL			s	2,318.40
	CARUL				
	14p 90010068				
	The Repairer of the followin To resurvey before/after spray a To de fey damaged part(s) dure Fair tripes are subject to confir Third party survey on a Ways	ce notify g: ainting represervey mation ut Prejudice" to	nois		
	Subject to final appowal from a Acknowled by	resurveyed and resurance Corre	arry		
	Date:	4			

Hsiao Tong (LKKAuto)

From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Monday, 12 November 2018 4:37 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your ref: T 0818/ SH 7593S/ WT(st) *Our ref: CC4/AXA18015082/R1pb3

[ACCIDENT INVOLVING SHB 9865G(AXA) & SH 7593S ON 14/08/2018]

Attachments:

SH7593S doa 14.8.18.mov

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Sent: Monday, 5 November 2018 12:37:44 PM To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your ref: T 0818/ SH 7593S/ WT(st) *Our ref: CC4/AXA18015082/R1pb3 [ACCIDENT INVOLVING SHB

9865G(AXA) & SH 7593S ON 14/08/2018]

Your ref: T 0818/ SH 7593S/ WT(st)

Without Prejudice

Our ref: CC4/AXA18015082/R1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB 9865G(AXA) & SH 7593S ON 14/08/2018

We refer to the above matter.

Please be informed that both parties had given a conflict of verison. Our insured driver reported that he was driving straight along Airport Boulevard slip road towards T3 taxi queue. Suddenly he felt an impact. Your client had grazed onto his taxi. Attached is a copy of our insured accident report for your easy reference.

Circumstances of Accident

On 14.08.2018 at about 00015hours, I was travelling straight along Airport Boulevard slip road towards T3 taxi queue. Sudd felt an impact. Vehicle B (SH7593S) slightly glazed onto my taxi's right rear portion.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SH7593S

Vehicle Make/Model/Colour

COMFORT TAXI

Details Of Properties

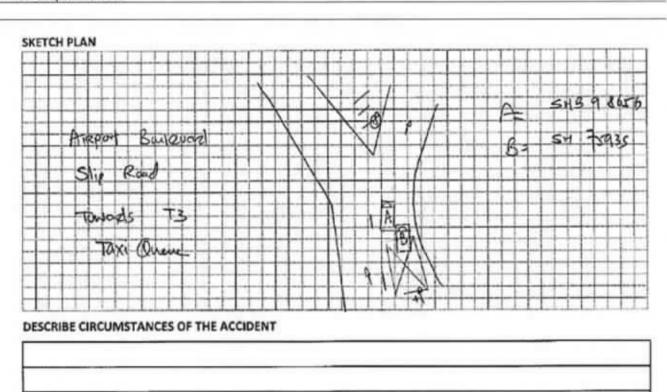
Vehicle Category

TAXI

Name of Driver

YEO

NRIC/Passport Number



Report

6 A

We would like to request a copy of video footage as stated in your client GIA report for our reference.

chach

Sec

PIS

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Print Sent Message

This mail is associated with:

*SH7593S (C0474230) [SHB9865G] TP COMFORT TRANSPORTATION PTE LTD Aug 14 2018 12:00AM [TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/12/2018 15:48 PM. From

To kianchuan.chan@axa.com.sg

CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Subject <Mandate IA> C0474230/ P1680520

HI KC,

We refer to the above matter.

Liability: 100%. We have uploaded a copy of third party video footage in Merimen. The video shows that our insured driver had encroached into third party lane and resulted the accident. We are of the view that liability is not in our driver favour.

We seek your mandate up to \$2,529.70(all-in). Mandate IA had been uploaded in Merimen.

Kindly let us have your comments/ approval/ instruction.

Hsiao Tong

Date: 04/12/2018



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315.

Immediate Advice

To: AXA Insurance Pte Ltd

Survey Details:

Date of loss	14-Aug-18
Date of appointment	17-Aug-18
Date of survey	17-Aug-18
Location of survey	FORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party	
Vehicle number	SH 7593S	
Make and Model	MERCEDES BENZ E220 CDI (E5)	
Date of registration	6/6/20	
Excess		
Market Value	\$0	
Parf Rebate	\$0	
Nett Loss	\$0	

Repair details:

Initial Estimate	\$ 2,318.40

Proposed/Revised repair cost:

Parts	\$ 1,530.00
Check items (estimate)	
Labour	\$ 380.00
Total	\$ 1,910.00
Lump Sum(if applicable)	\$ 1,550.00

Number of days for repair	2



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:							

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,658.50	
Loss of use	NIL	
Loss of rental	\$ 671.20	(4days x \$167.80)
Loss of income	\$ 200.00	(4days x \$50.00)
LTA search fees	NIL	
Others	NIL	
Proposed Total	\$ 2,529.70	

Print Received Message

This mail is associated with:

*SH7593S (C0474230) [SHB9865G] TP COMFORT TRANSPORTATION PTE LTD Aug 14 2018 12:00AM [TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 20/12/2018 14:40 PM. From

Subject Alert - Adj Mandate Approved (S\$2529.70) - SH7593S - Claim Handler: Chan Kian Chuan

Approved:2529.70.		

Hsiao Tong (LKKAuto)

From:

William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent:

Thursday, 20 December 2018 3:08 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your ref: T 0818/ SH 7593S/ WT(st) *Our ref: CC4/AXA18015082/R1pb3 [ACCIDENT INVOLVING SHB 9865G(AXA) & SH 7593S ON 14/08/2018]

Without Prejudice.

Dear Hsiao Tong

We accept your global offer at \$2,520.00. Kindly forward your D.V.

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Sent: Thursday, 20 December 2018 2:59:46 PM To: Catherine Koh Mui Gek; William Tan Thoo Seng

Subject: RE: Your ref: T 0818/ SH 7593S/ WT(st) *Our ref: CC4/AXA18015082/R1pb3 [ACCIDENT INVOLVING SHB

9865G(AXA) & SH 7593S ON 14/08/2018]

Without Prejudice

Dear Sirs/Mdm.

We refer to your below email.

We propose settlement at a global sum of \$2,520.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 12 November 2018 4:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your ref: T 0818/ SH 7593S/ WT(st) *Our ref: CC4/AXA18015082/R1pb3 [ACCIDENT INVOLVING SHB

9865G(AXA) & SH 7593S ON 14/08/2018]

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Sent: Monday, 5 November 2018 12:37:44 PM
To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your ref: T 0818/ SH 7593S/ WT(st) *Our ref: CC4/AXA18015082/R1pb3 [ACCIDENT INVOLVING SHB

9865G(AXA) & SH 7593S ON 14/08/2018]

Your ref: T 0818/ SH 7593S/ WT(st)

Without Prejudice

Our ref: CC4/AXA18015082/R1pb3

Dear Sirs/Mdm.

ACCIDENT INVOLVING SHB 9865G(AXA) & SH 7593S ON 14/08/2018

We refer to the above matter.

Please be informed that both parties had given a conflict of verison. Our insured driver reported that he was driving straight along Airport Boulevard slip road towards T3 taxi queue. Suddenly he felt an impact. Your client had grazed onto his taxi. Attached is a copy of our insured accident report for your easy reference.

Circumstances of Accident

On 14.08.2018 at about 00015hours, I was travelling straight along Airport Boulevard slip road towards T3 taxi queue. Sudd felt an impact. Vehicle B (SH7593S) slightly glazed onto my taxi's right rear portion.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

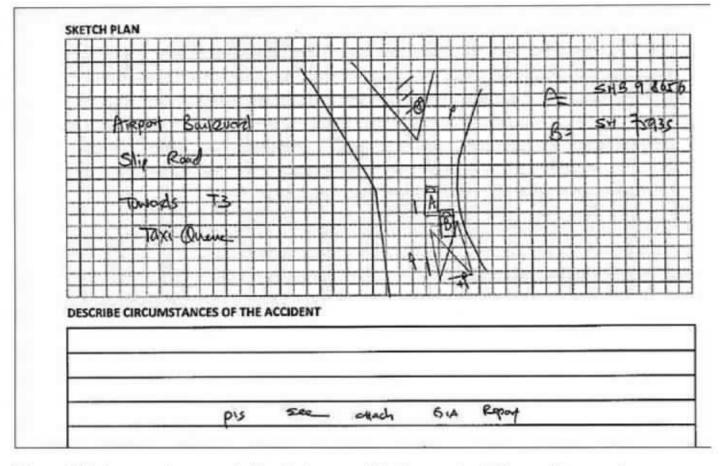
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SH7593S

Vehicle Make/Model/Colour COMFORT TAXI

Details Of Properties

Vehicle Category TAXI
Name of Driver YEO
NRIC/Passport Number



We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Our Ref :T 0818/ SH 7593S /WT(st)		EN	GINEERING
Your Ref : 21-Aug-18	CDGE Taxi Claims Dept		Tro Engineering Pte Lt Road Singapore 37970
AXA Insurance Pte Ltd	59 Loyang Drive 4th Fir Singapore 508969	i i	Mamiline +65 6383 628 acsimile +65 6280 975
8 Shenton Way #24-01, AXA Tower			www.odgs.com.s
Singapore 068811			Workshop
	WITHOUT PREJUDICE		Bradde 205 Braddell Ros Singapore 57970
Dear Sir ACCIDENT INVOLVING OUR TAXI SH 7	593S YOUR INSURED	SHB9865G	Loyan 59 Loyang Driv Singapore 50896
AND OTHER	ON 14.08.18		Sin Min 383 Sin Ming Driv Singapore 57571
We are the authorised repair workshop for Comfort of motor vehicle No: SH 7593S which was involuntated vehicle. The vehicle owner and the taxi driving	lved in the captioned accider	nt with your	Panda 45 Pandan Roa Singapore 60925
authorized us to assist them in presenting their clair for all applicable matters arising from the damage to	ms against the party respons		330 Util Road Singapore 40864
As the accident was caused by the negligent act of your we are submitting these claim for your consideration	insured driving: SHB9865G		24 Senoko Loo Singapore 75915
TAXI OWNER'S CLAIM 1 Cost of Repair		\$ 1,658.50	7 Sungel Kadul Wa Singapore 72579
	167.80 per day	\$ 839.00	Yishu
3 Survey Report Fees (Surveyed by M.	/s LKK)	S -	: Ylahun Industrial Park / Singapore 78873
4 GIA / LTA Search Fee		\$ -	
5 GIA / Police Report Fees		\$ - \$ -	
6 Towing Fees	Sub Total :		
HIRER'S CLAIM	Sub Total :	\$ 2,497.50	
7 5 days Loss of Income @ \$	80.00 per days	\$ 400.00	
	Total Claims:	\$ 2,897.50	
We enclose herewith the following documents to sura) Original repair bill and photocopies of photogra b) LTA search slip/s of : SHB9865G c) GIA / Police report/s of : SH 7593S d) Letter of authority from owner / hirer / operator	aphs8	pcs	
() Photocopie/s of Accident Scene Photo/s () Witness statement/s (x) Rental Rate letter (() Traffic Compound () F	PIR	
Kindly look into the matter and let us hear from you as soon as possible.	on the settlement of the said	d claims	
Please note that it is a condition of any settlement re	eached that it shall be withou	ut	

Yours faithfully

William Ian

Deputy Manager

CDGE Claims Department

COMFORTDELGRO

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

prejudice to any personal injury claim (if any) of the taxi driver.

This is a computer generated letter. No signature is required.





Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 5 November 2018 11:44 AM

To:

claims@transcab.com.sg

Cc:

'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'

Subject:

ACCIDENT INVOLVING SHB 9865G AND SH 7593S ALONG/AT AIRPORT

BOULEVARD SLIP ROAD TWDS T3 TAXI QUE ON 14/08/2018

05 NOV 2018

Transcab Taxi Singapore

Dear Sir.

OUR REF

: CC4/AXA18015082/R1pb3

YOUR REF : P1680520 (SHB 9865G)

ACCIDENT INVOLVING SHB 9865G AND SH 7593S ALONG/AT AIRPORT BOULEVARD SLIP ROAD TWDS T3 TAXI
QUE ON 14/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SH 7593S against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of \$\\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAE / PAF)

ACCIDENT INVOLVING

MERCEDES E220 SH7593S , SHB9865G

ON 14-Aug-18 00:15

ALONG

AIRPORT BLVD TWDS TAXI Q 1 AND 3

I / We

LEE BAN HIN (LI WANXI ... (Hirer) NRIC No.:

571029191

and/or

YEO NGEE HIANG

(Relief) NRIC No.: S1441635H

Taxi Number

SH7593S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.

2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

3. To sign Discharge Voucher on my/our behalf.

4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date

14-Aug-2018

Name of Hirer

LEE BAN HIN (LI WANXING)

Hirer NRIC

571029193

Signature :



Address

149 BEDOK RESERVOIR ROAD #10-1...

470149

Contact No.

98732335

Name of Relief

YEO NGEE HIANG

Relief NRIC

S1441635H

Signature :



Address

105 BEDOK RESERVOIR ROAD 07-398

470105

Contact No.

92722311



CLAIM REF INSURED C0474230

ED :

TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, ComfortDelgro Engineering Pte Ltd confirm that by letter of authorisation dated 14/08/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Lee Ban Hin (Li WanXing) of vehicle no. SH 7593S.

Now we ComfortDelgro Engineering Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars <u>Two Thousand Five Hundred Twenty</u> only (<u>SS2,520.00</u>) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no (<u>SHB 9865G</u>) arising out of an accident with (<u>SH 7593S</u>) on <u>14/08/2018</u>.
- b) declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SHB 9865G arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of ComfortDelgro Engineering Pte Ltd is made without any admission of liability whatsoever on the part of AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SHB 9865G.

Dated this	day of December 20 8	
Signed by	(AUTHORISED SIGNATORY)	
Company Star	DOMESTICLES ENGINEERS FEEL TO SHOW THE COMPANY OF T	Piones forward your cheque made payable to. COMPORTOELGRO ENGINEERING PTE LTC
Witness :	1	
Name :	DANIA SERVICE	
I/C No :	COMPOSTDELSEN PLONETTERS FILL LTD	
Address :	SHIDAPORE FOUND	

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the artist and application of this document." Our Ref: CT18080396

Date: 21 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

14/08/2018 @ 00:15 hrs

ALONG

AIRPORT BLVD TWDS TAXI Q 1 AND 3

INVOLVING

SHB9865G

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH7593S (the "Taxi"). The Taxi was hired to LEE BAN HIN (LI WANXING) IC NO S7102919J a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$167.80 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	MAME OF DRIVED	MII EAGE DEADING	MILEAGE	HOURS OPE	HOURS OPERATED (TIME)	DATE	
	NAME OF OTIVER	WILLAUE DEADING	(KOM)	FROM	TO		- 1
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13/8	Sal	866860	348	21.20	1735		
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00	7	NS SH	SH 75-938	11M	5		
87.128	" Areidons	Keneus	1	1	Ness		2 19
							- 1
							- 1
							- 1

ME OF DRIVER

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	Status		
Main	14 Aug 2018		17 Aug 2018 14:10 Edit Adj Rpt	S\$1,550. Edit Esti		\$\$1,550.00 View Rpt		Report	g for Sun	vey
	Main	R	eference	Ciz	im Deta	ils	Documer	its	Show	IIA.v
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]			
Insured:	TRANS-CA	AB SERVICES PT	E LTD, 10: -							
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: 1	9930382	IR				
Vehicle Reg No.:	SH7593	s			Date of L		14/08/2018 00:00 - :59 [62 Months and 8 Days From LTA Reg Date (Man Yr			
Claim Type	TP / C04	74230			Policy/Car Note No.:		P1680520 (Third Party Only)			
Vehicle Reg No. (Insured):	SHB9865	G			Policy No. (Claimant		MCOM0015			
					Excess:	\$\$5,000.00)			
Repairer:	ComfortD	elGro Engineeri	ng Pte Ltd (Loyang) 59 Loyang	Drive, 5	08969 Loyang - 1	Tel: 6214 8300			
Handling Insurer:	AXA Insu	rance Pte Ltd (H	(Q) - Tel: 6338 7288	[Handled	by Char	Klan Chuan -	6880 4269]			
Claimant's Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 63476	100					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [Handled	by MOHD RASU	L] [Final R	pt due 29/0	8/2018]	
ASSOCIAT	TED MAIL RE	CEIVED					V	lew All Co	mpose Cas	e Mail
			ndate Approved (55 iment - C0474230/			35 - Claim Hand	iler: Chan Kiar	Ch		
ALL ASSO	CIATED TAS	KS⊟				View All]	Search Tasks	Create New To	sk Cor	mplete
Due Date	e Priority	Type Task	Group Subject	Handle	r As	signed By	Completed Or	Create	d On	Done?

Claim Documents

*SH7593S (C0474230)
[SHB9865G]
TP
COMFORT TRANSPORTATION PTE LTD
Aug 14 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

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3	04/12/18 15:40	LKK Resurvey Photos	0	Load PDF	
4	04/12/18 15:41	Rental Rate & Mileage	ō	Load POF	
5	20/12/18 11:45	Mandate IA dd 041218	0	Load PDF	
6	08/01/19 10:15	WORKSHOP INVOICE	0	Load PDF	
7	08/01/19 10:15	AUTHORISATION TO ACT FORM	0	Load PDF	
8	08/01/19 10:15	DISCHARGE VOUCHER	0	Load PDF	
9	08/01/19 10:15	RENTAL RECEIPT	0	Load PDF	
10	08/01/19 10:15	RENTAL MILEAGE	0	Load PDF	
11	08/01/19 10:15	LOD	0	Load PDF	
12	08/01/19 10:15	LETTER TO OI	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO	BE COMPL	ETED BY	SURVEYOR
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JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

TEAM		
LEAN		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

		SHB9865G (Insd veh)		Model:		MERCEDES-BENZ E220 2.	
_		_	3S (TP v	eh)			(A)
Date	e of Accident:	14/08/2018					
Glo	bal Sum Settlem	ent	[X]	Yes	í 1 No	1	
-	air Estimate	OTH	Tw1	: \$	2,480.69	1	
	inal Repair Cost			: S	1,658.50	5	
	oss of Token Sum			s	200.00	_	4.00 days at \$50.00 per day
Ren	tental (if any)			: S	671.20	_	days
LTA	A / GIA Search Fee			: \$	0.00	+	
Oth	Others			: S	0.00	5	
				: \$	5-100		
Final Settlement Sum (Global Sum)			: \$	2,520.00)		
ls T	hird Party Work w)	shop G	IA Regis	tered? [X] YES	[]	NO (Kindly indicate
A)	For Non GIA R	egistere	d Works	hop:	Agreed Liability	/	(%)
B)	B) For GIA Registered Workshop:				BOLA Applicab	le: Yes	/ Ne BOLA Scenario No:
	BOLA Liability:100(%) * Assessed Liability to be filled only for chain of				10 7 9 5	where BOLA does not apply.	
Ren	narks						
-							
_	ment Instructio				l al		
1)	ComfortDelGro	Engine	ering Pte	Ltd	: \$		2,520.
2) 3)					: \$		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

08 Jan

2019

Date

LKK Auto Consultants Pte Ltd (Co. Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA18015082/R1PB3Q2

Date:

08/01/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No:

SH7593S

Insured Vehicle No:

SHB9865G

Date of Loss:

14/08/2018

Nature of Claim:

TP

Claim No:

C0474230

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH7593S

Make & Model:

MERCEDES-BENZ E220, 2.0 (A)

Engine No: Chassis No:

Odometer:

65192431243790 WDD2120022A757452

567417 km

Reg. Date: Colour:

06/06/2013 (Man. Year: 2013)

Engine Capacity: Market Value/New Car Price: N/A

2143 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

2,529.70

2,520.00

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side:

West Lake 6 mm

Rear Left Side: Rear Right Side: West Lake 6 mm West Lake 6 mm

Front Right Side: West Lake 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,668.40	1,530.00	138.40	8.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	380.00	270.00	41.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,318.40	1,910.00	408.40	17.62
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	2,318.40	1,550.00	768.40	33.14
+ GST 7.00/7.00% (S\$)	162.29	108.50	53.79	33,14
Nett Amount (S\$)	2,480.69	1,658.50	822.19	33.14
+ Loss of Use (4.0 x S\$	50.00/day) (S\$)	200.00		
+ Car Rental (4.0 x S\$1)	67.80/day) (S\$)	671.20		

Nett Liability (S\$)

INSPECTION

Date of Assignment:

17/08/2018

Date Inspected:

17/08/2018 Inspected At:

Global Sum Settlement (S\$)

LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA18015082/R1PB3Q2

Date:

08/01/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Claimant Vehicle SH7593S

Policy No:

P1680520

No:

Insured Vehicle No:

SHB9865G

Date of Loss:

14/08/2018

Nature of Claim:

TP

Claim No:

C0474230

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH7593S

Make & Model:

MERCEDES-BENZ E220, 2.0 (A)

Engine No:

65192431243790

Reg. Date: Colour:

06/06/2013 (Man. Year: 2013) White

Chassis No: Odometer:

WDD2120022A757452 567417 km

Engine Capacity:

Sum Insured (S\$):

2143 cc

Market Value/New Car Price: N/A

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Market Value/New Car Price

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side:

West Lake 6 mm

Rear Left Side: Rear Right Side: West Lake 6 mm West Lake 6 mm

Front Right Side: West Lake 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,668.40	1,530.00	138.40	8.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	380.00	270.00	41.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,318.40	1,910.00	408.40	17.62
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	2,318.40	1,550.00	768.40	33.14
+ GST 7.00/7.00% (S\$)	162.29	108.50	53.79	33.14
Nett Amount (S\$)	2,480.69	1,658.50	822.19	33.14

Nett Liability (SS)	2 529 70
+ Car Rental (4.0 x S\$167.80/day) (S\$)	671.20
+ Loss of Use (4.0 x S\$50.00/day) (S\$)	200.00

Global Sum Settlement (S\$) 2,520,00

INSPECTION

Date of Assignment:

17/08/2018

Date Inspected:

17/08/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: MOHD RASUL Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 08 Jan 2019)

Parts: 143 MERCEDES-BENZ E220 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SH7593S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*BUMPER ASSY ,FRT (CONSISTENT)	Scratched	1,890.50 FL	*1,890.50 FL
1		*BUMPER BRACKET ,FRT/LH (CONSISTENT)	Serviceable	95.00 FL	*-FL
1		*BUMPER INNER CLIP ,FRT (CONSISTENT)	Necessary	22.00 FL	*22.00 FL
1		*DAYLIGHT CHROME COVER (LH) (CONSISTENT)	Serviceable	78.00 FL	*-FL
inchise	part. L=Listite	mDisc.			
			Sub Total (S\$)	2,085.50	1,912.50
		- List Item Discount on L Iter	417.10	382.50	
			Total Parts (S\$)	1,668.40	1,530.00
	1 1 1 1	1 1 1	1 *BUMPER ASSY ,FRT (CONSISTENT) 1 *BUMPER BRACKET ,FRT/LH (CONSISTENT) 1 *BUMPER INNER CLIP ,FRT (CONSISTENT) 1 *DAYLIGHT CHROME COVER (LH) (CONSISTENT) anchise part. L=ListItemDisc.	1 *BUMPER ASSY ,FRT (CONSISTENT) 1 *BUMPER BRACKET ,FRT/LH Serviceable (CONSISTENT) 1 *BUMPER INNER CLIP ,FRT Necessary (CONSISTENT) 1 *DAYLIGHT CHROME COVER (LH) Serviceable (CONSISTENT) anchise part. L=ListItemDisc. Sub Total (S\$) - List Item Discount on L Items 20.00/20.00% (S\$)	1 *BUMPER ASSY ,FRT (CONSISTENT) Scratched 1,890.50 FL 1 *BUMPER BRACKET ,FRT/LH (CONSISTENT) Serviceable 95.00 FL 1 *BUMPER INNER CLIP ,FRT (CONSISTENT) Necessary 22.00 FL 1 *DAYLIGHT CHROME COVER (LH) (CONSISTENT) Serviceable 78.00 FL anchise part. L=ListItemDisc. Sub Total (S\$) 2,085.50 - List Item Discount on L Items 20.00/20.00% (S\$) 417.10

Report was unsubmitted during this print-out.

Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Adjuster Report

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	400.00	180.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
		Gross Labour Cost (S\$)	650.00	380.00
	Repor	t was unsubmitted during this print-out.		

< END OF ESTIMATES >