

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 25 June, 2019 1:50 PM
To: Pooi Chin Han Daniel
Cc: Admin A; Olivia Lau (LKKAuto); Sundari Nagarajan - III; Vic (LKKAuto)
Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3
Attachments: RE: Your Ref: CB 8803B_ACCIDENT INVOLVING VEHICLES SHD 4124J AND CB 8803B ON 14/08/2018 LKK REF CC4/III18015080/Nhb3

Dear Daniel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP. We had sent out follow up reminder to TP repairer on 23/05/2019 but no feedback till date. Kindly refer to the attached email.

Kindly advise if we can proceed to close file and submit WP report in view of TP inactivity.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Pooi Chin Han Daniel [mailto:danielpooi@iii.com.sg]

Sent: Tuesday, 25 June, 2019 1:36 PM

To: Vic (LKKAuto)

Cc: Admin A; Olivia Lau (LKKAuto); Sundari Nagarajan - III

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

We have not received any DV to date.

What is the present status for this claim?

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174
S&P 'A-' rated Company



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 17 April, 2019 11:34 AM

To: Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Daniel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP repairer since 13/02/2019.

Kindly check and advise if TP forwarded the DV directly to your side.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Pooi Chin Han Daniel [<mailto:danielpooi@iii.com.sg>]

Sent: Wednesday, 17 April, 2019 10:41 AM

To: Vic (LKKAuto)

Cc: Admin A; Olivia Lau (LKKAuto); Sundari Nagarajan - III

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

Please provide an update for this claim.

Is there any direct settlement for this?

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 12 February, 2019 10:48 AM

To: Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Daniel,

We refer to your below email.

Please be informed that we are preparing our report and will uploaded in merimen shortly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Pooi Chin Han Daniel [<mailto:danielpooi@iii.com.sg>]

Sent: Tuesday, 12 February, 2019 10:36 AM

To: Olivia Lau (LKKAuto); Sundari Nagarajan - III; Vic (LKKAuto)

Cc: CS A Team; 'claims@feida.com.sg'

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Importance: High

URGENT!

Dear Olivia,

We have not received any reports or updates for this.

Please reply.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Pooi Chin Han Daniel

Sent: Monday, 14 January, 2019 5:07 PM

To: 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; claims@feida.com.sg

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

Any updates regarding the survey report?

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]

Sent: Tuesday, 8 January, 2019 10:31 AM

To: Sundari Nagarajan - III <sundari@iii.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; claims@feida.com.sg

Subject: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

[LKK Ref: CC4/III18015080/Nhb3](#)

Hi Sundari,

Thank you for your email.

Vic – FYNA please.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Sundari Nagarajan - III [<mailto:sundari@iii.com.sg>]

Sent: Monday, 7 January, 2019 5:35 PM

To: 'claims@feida.com.sg' <claims@feida.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: SUR <sur@lkkauto.com>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Without Prejudice save as to cost

Dear Sir

We are still awaiting survey report from our surveyor.

Aside to LKK,

Please expedite with the survey report.

Regards,

Sundari Nagarajan

Motor Claims Department

India International Insurance Pte Ltd

64, Cecil Street, #04/#05 IOB Building

Singapore 049711

DID: 63476071

FAX: 62244174

sundari@iii.com.sg

www.iii.com.sg

Regn No.: 198703792K

From: claims@feida.com.sg [<mailto:claims@feida.com.sg>]

Sent: Monday, 7 January, 2019 4:53 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: 答复: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sundari,

May I know the payment status please?

Thank you.

Regards,

Yoey

Feida Bus Consortium Pte Ltd

发件人: Motor Claim - III <motorclaim@iii.com.sg>

发送时间: Thursday, 16 August 2018 12:07 PM

收件人: claims@feida.com.sg; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

抄送: Sundari Nagarajan - III <sundari@iii.com.sg>

主题: RE: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [CB8803B](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: claims@feida.com.sg [<mailto:claims@feida.com.sg>]

Sent: 16 August, 2018 11:08 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Hi Gabriel,

We are agreeable to select LKK Auto Consultants Pte Ltd as the SJE.

Thank you.

Regards,

Yoey

9050 2365

Feida Bus Consortium Pte Ltd

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Thursday, 16 August 2018 10:25 AM

To: claims@feida.com.sg

Cc: tanala72@gmail.com

Subject: RE: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: claims@feida.com.sg [<mailto:claims@feida.com.sg>]

Sent: 15 August, 2018 5:23 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: tanala72@gmail.com

Subject: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sir,

Attached herewith the Notification of Accident for your reference,

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

The vehicle will be arrange at 06 Sungei Kadut Way Singapore 782768.

Regards,

Yoey

9050 2365

Feida Bus Consortium Pte Ltd

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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