

## Vic (LKKAuto)

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**From:** Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Sent:** Friday, 28 June, 2019 5:12 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Olivia Lau (LKKAuto); Sundari Nagarajan - III  
**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

Please proceed to close the file.

**Daniel Pooi**

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 25 June, 2019 1:50 PM  
**To:** Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Daniel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP. We had sent out follow up reminder to TP repairer on 23/05/2019 but no feedback till date. Kindly refer to the attached email.

Kindly advise if we can proceed to close file and submit WP report in view of TP inactivity.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Pooi Chin Han Daniel [<mailto:danielpooi@iii.com.sg>]

**Sent:** Tuesday, 25 June, 2019 1:36 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Olivia Lau (LKKAuto); Sundari Nagarajan - III

**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

We have not received any DV to date.

What is the present status for this claim?

**Daniel Pooi**

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, 17 April, 2019 11:34 AM

**To:** Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Daniel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP repairer since 13/02/2019.

Kindly check and advise if TP forwarded the DV directly to your side.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Pooi Chin Han Daniel [<mailto:danielpooi@iii.com.sg>]

**Sent:** Wednesday, 17 April, 2019 10:41 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Olivia Lau (LKKAuto); Sundari Nagarajan - III

**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

Please provide an update for this claim.

Is there any direct settlement for this?

**Daniel Pooi**

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 12 February, 2019 10:48 AM

**To:** Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Daniel,

We refer to your below email.

Please be informed that we are preparing our report and will uploaded in merimen shortly.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicapeh@lkkauto.com](mailto:vicapeh@lkkauto.com) | fax: 6741-4108

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**From:** Pooi Chin Han Daniel [<mailto:danielpooi@iii.com.sg>]

**Sent:** Tuesday, 12 February, 2019 10:36 AM

**To:** Olivia Lau (LKKAuto); Sundari Nagarajan - III; Vic (LKKAuto)

**Cc:** CS A Team; 'claims@feida.com.sg'

**Subject:** RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

**Importance:** High

**URGENT!**

Dear Olivia,

We have not received any reports or updates for this.

Please reply.

**Daniel Pooi**

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



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**From:** Pooi Chin Han Daniel

**Sent:** Monday, 14 January, 2019 5:07 PM

**To:** 'Olivia Lau (LKKAuto)' <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Vic (LKKAuto)

<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Cc: CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; [claims@feida.com.sg](mailto:claims@feida.com.sg)

Subject: RE: [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

Dear Vic,

Any updates regarding the survey report?

**Daniel Pooi**

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



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**From:** Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]

**Sent:** Tuesday, 8 January, 2019 10:31 AM

**To:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>; [claims@feida.com.sg](mailto:claims@feida.com.sg)

**Subject:** [III]: MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018 // LKK Ref: CC4/III18015080/Nhb3

[LKK Ref: CC4/III18015080/Nhb3](#)

Hi Sundari,

Thank you for your email.

Vic – FYNA please.

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Sundari Nagarajan - III [<mailto:sundari@iii.com.sg>]

**Sent:** Monday, 7 January, 2019 5:35 PM

**To:** 'claims@feida.com.sg' <[claims@feida.com.sg](mailto:claims@feida.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>; Olivia Lau (LKKAuto)

<[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** MCT18080437/dp; ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

**Without Prejudice save as to cost**

Dear Sir

We are still awaiting survey report from our surveyor.

Aside to LKK,

Please expedite with the survey report.

Regards,

**Sundari Nagarajan**

Motor Claims Department

India International Insurance Pte Ltd

64, Cecil Street, #04/#05 IOB Building

Singapore 049711

DID: 63476071

FAX: 62244174

[sundari@iii.com.sg](mailto:sundari@iii.com.sg)

[www.iii.com.sg](http://www.iii.com.sg)

Regn No.: 198703792K

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**From:** [claims@feida.com.sg](mailto:claims@feida.com.sg) [<mailto:claims@feida.com.sg>]

**Sent:** Monday, 7 January, 2019 4:53 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>

**Subject:** 答复: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sundari,

May I know the payment status please?

Thank you.

Regards,

Yoey

Feida Bus Consortium Pte Ltd

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发件人: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

发送时间: Thursday, 16 August 2018 12:07 PM

收件人: [claims@feida.com.sg](mailto:claims@feida.com.sg); 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

抄送: Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>

主题: RE: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **CB8803B** and let us have your report urgently.

This claim will be handled by **Ms Sundari**.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** [claims@feida.com.sg](mailto:claims@feida.com.sg) [<mailto:claims@feida.com.sg>]

**Sent:** 16 August, 2018 11:08 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Hi Gabriel,

We are agreeable to select LKK Auto Consultants Pte Ltd as the SJE.

Thank you.

Regards,

Yoey

9050 2365

Feida Bus Consortium Pte Ltd

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Thursday, 16 August 2018 10:25 AM

**To:** [claims@feida.com.sg](mailto:claims@feida.com.sg)

**Cc:** [tanala72@gmail.com](mailto:tanala72@gmail.com)

**Subject:** RE: ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** [claims@feida.com.sg](mailto:claims@feida.com.sg) [<mailto:claims@feida.com.sg>]  
**Sent:** 15 August, 2018 5:23 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [tanala72@gmail.com](mailto:tanala72@gmail.com)  
**Subject:** ACCIDENT INVOLVING CB8803B & SHD4124J ALONG TAMPINES AVE 5 ON 14.08.2018

Dear Sir,

Attached herewith the Notification of Accident for your reference,

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

The vehicle will be arrange at 06 Sungei Kadut Way Singapore 782768.

Regards,  
Yoey  
9050 2365  
Feida Bus Consortium Pte Ltd

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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