S.S. CASE OWNER: Pfaley. | CC4, Asm 180 15079, R1 pa3 | LKK: 64159 IDAC:

ASSIGNMENT

Surveyor: Rumi DOI: 4/9/18 Date / Time: 20/8/2018

Registered in Merimen: –

Pre-assign / CCU / FTE

Insured Vehicle No. : SGF7381Y Claim No. : SPM00SK7

Name of Insured : Ong Tiong Yau Policy No. : GA093201

Insured Tel No. : HP: 90255877 Make / Model : Pnt Lancer

Excess Sec II :S$ D.O.A : 15/8/2018 Place of Accident : Sg Lafom

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SJU3488C →

INSRS: WSP: Tel : Liability : RMKS: CU

INSRS: WSP: Tel : Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

Date/ Time	
	SJU3488C – CU [illegible]
	SGF7381Y – [illegible]
20/8 [illegible]	Sent out 1st letter.
	Proceed O/S. Insured cut lane & c/w TP.
20/8/18@ 4.17pm	Called OI, Mr Ong. Confirm accident. He mentioned that he altered lane & TP came from behind, both car side mirror collided each other. He said that TP damaged only side wing mirror. Agreed to settle & aware NCB issue
29/4/19 –	File → MK to close

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	SUM 3/8/18
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice	✓	
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S$	(days) Reduction: %	Email ✓ Call
FINAL SETTLEMENT	Date/Time: 31/7/19	Confirm with Amanda	Email ✓ Call
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 15.	If NO or B 28, Ass. Lia :
Repair Cost: W/Bill	S$ 4316.73		
Loss of Rental (LOR):	S$ 1280.00	(8 days) × $160.00	
Loss of Use (LOU):	S$ –	($ x days)	
Loss of Income (LOI):	S$ –	($ x days)	
LOR only ✓ LOU only	LOR + LOU	LOR + LOI [Tick only one]	
GIA/LTA Search	S$ 2.00		
Medical:	S$ –		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ –	(e.g. Tow/ Independent)	2) Report Format: TP
Legal Cost	S$ –		3) Survey fee: $350.00
Total:	S$ 5598.73	Global Sum S$:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ✓ Call
Payee 1:	S$ 5598.73	Name 1: Cycle & Carriage Industries Pte Ltd	
Payee 2: (Strike if N.A.)	S$	Name 2:	
Payee 3: (Strike if N.A.)	S$	Name 3:	

CONSENT

30/4/19

Surveyor Rasme | REF: 1667A

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJU 3488C

at Workshop m/s C&C

of Pandan Loop

Insured: AXA

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

41K

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 44K

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6. days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SJU 3488C Yr Regn: 2009 / 09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: MERCEDES BENZ E250CGI c.c 1796

Colour GREY A/C: Insured / Std / NI / NA

Sp.Reading 198175 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD 2120472A077594

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R16

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.	13/08/18	D.O.I.	11/09/18

Survey held at C&C (PL)

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or O/S FRT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P $ 3468.91 (Recd $ 1196.98) 2341
	P/P $ 4634.33 (Recd $ 1131.56) 2341.

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Preli. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp ($) __S + RS__SI

☐ : Interview ($)

☐ : Tech. Invs ($)

☐ : Weekend ($)

Report Format :

Lump Sum / I.B.I: ($)

Survey Fee:

Transportation:

Photos

Others

TOTAL

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1663A
Vehicle Details	
Vehicle No.:	SJU3488C
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Sep 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 250CGI
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	27186030003501
Chassis No.:	WDD2120472A077594
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	$53,009.00
Original Registration Date:	19 Oct 2009
First Registration Date:	19 Oct 2009
Transfer Count:	0
Actual ARF Paid:	$53,009.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Oct 2019
PARF Rebate Amount:	$29,154.00
Intended COE Rebate Details	
COE Expiry Date:	18 Oct 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	$19,289.00
COE Rebate Amount:	$2,120.00
Total Rebate Amount:	**$31,274.00**

The information contained herein is correct as at 12 Sep 2018

OK

44,000
31,274
12,726

Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SJU3488C

Mr Lee Chee Khen

121 Meyer Road
#06-10
Singapore 437932

Mobile: 98193123

Vehicle & Document Information

WIP No	26195
Reg No/Reg Date	SJU3488C / 19/10/2009
Date In/Mileage	/ 0
Chassis No	WDD2120472A077594
Engine No	27186030003501
Make/Model	MB/E 250 CGI SEDAN (W212)
Colour/Trim	027 775 Iridium sil/ 042 201 Black

SJU3488C

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	16/08/2018/ 20:05		395 / Yik Chan Hoe

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
Z REQUEST				
Customer Request				
M BPNSUN				
POLICY NO/ACC DATE : 2100169353 // 15/08/2018				
DRIVE IN/EXCESS : 16/08/2018 // TP VEH NO SGF2381Y AXA				
DATE IN/DATE SURVEY:				
BY/AUTHRIZED ON :				
A BPILAB				960 ~~1200.00~~
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.				
A BPIRES				2400 ~~3000.00~~
RESPRAY FRONT BUMPER, BONNET, RIGHT FRONT FENDER, RIGHT 'A' PILLAR AND RIGHT WING MIRROR.				
A BPILAB			0.10	380.00
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.				
A BPILAB				120.00
TO CHECK LIGHTINGS AND WIRINGS				
M RIGHT WING MIRROR UNDER COVER	1.00	~~108.91~~	00.00	sca ~~108.91~~ 174.5
M RIGHT WING MIRROR HOUSING	1.00	356.98	00.00	repair 356.98

Rasul
Hp 90010068
6 days
11/09/18 @1600

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey vehicle after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: chanhoe.yikhoe@cycarmag.com.sg

Confirmed & accepted by
Acknowledged by Repairer
Signature:
Date:

	Nett	5,165.89
7% GST on	5165.89	361.61
	Total Payable	5,527.50

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

CYCLE & CARRIAGE | WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 30 August 2018 4:25 PM
To: Yik Chan Hoe
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y *** LKK REF: CC4/ASM18015079/pa3

Without Prejudice

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Thursday, 30 August 2018 11:37 AM
To: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y *** LKK REF: CC4/ASM18015079/pa3

Without Prejudice

Dear Mr Yik,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

Kindly note that this matter is handled by Hsiao Tong.

Thank you.

Hi Hsiao Tong,

FYNA please.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth- Print only when necessary-

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From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]
Sent: Thursday, 30 August, 2018 11:14 AM
To: Vic (LKKAuto)
Cc: Admin A; assignments; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y *** LKK REF: CC4/ASM18015079/pa3

Dear Vic,

Kindly let us have the liability asap.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 20 August, 2018 2:38 PM
To: Yik Chan Hoe
Cc: Admin A; assignments; Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y *** LKK REF: CC4/ASM18015079/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us : -

- ***evidence i.e. video and scene photo.***
- ***arrange for TP survey.***

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 20 August 2018 2:12 PM
To: 'Yik Chan Hoe' <chanhoe.yik@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y

Dear Mr Yik,

Noted with thanks.

Dear Shu Pei,

Kindly assist.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]
Sent: Monday, 20 August, 2018 2:06 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y

Dear Catherine,

Vehicle is not in, please check liability first.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 20 August, 2018 1:56 PM
To: Yik Chan Hoe
Subject: Accident involving motor vehicle nos. SJU 3488 C & SGF 2381 Y

Dear Mr Yik,

Kindly check the vehicle currently got in the workshop?

Best Regards,

Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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DRIVER'S NRIC & DRIVING LICENCE Pg. 1

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2511663A

LEE CHEE KHEN

李 志 乾

CHINESE

21-03-1961 M

MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE

S2511663A

LEE CHEE KHEN

21 Mar 1961

19 Jul 2003

S2511663A

MALAYSIAN

AB+ 30-12-1968

12 MEYER ROAD #05-10
SINGAPORE 437932
NRIC No: S2511663A Date: 17-05-2004 No: 1996183

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 - Motor Cars and Motor Tractors the weight of which unladen does not exceed 3000 kilograms 24 Sep 1992

Licence No: S2511663A

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

<SEEK MANDATE> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]

Type

Question

Message

Liability: 100%. Insured cut lane and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to $5,054.22(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 28 Oct 2018

Reply

Auto Consultants Pte Ltd

Company Registration No. 198607198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Immediate Advice

To : AXA Insurance Pte Ltd **Date: 28/10/2018**

Survey Details:

Date of loss	15-Aug-18
Date of appointment	20-Aug-18
Date of survey	11-Sep-18
Location of survey	CYCLE & CARRIAGE INDUSTRIES (1986) PL

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM	
Vehicle number	SJU3488C	
Make and Model	MERCEDES BENZ E 250CGI - 1796cc	
Date of registration	-	
Excess		
Market Value	$	44,000.00
Parf Rebate	$	31,390.00
Nett Loss	$	12,610.00

Repair details:

Initial Estimate	$	5,165.89

Proposed/Revised repair cost:

Parts	$	108.91
Check items (estimate)	$	-
Labour	$	3,860.00
Total	$	3,968.91
Lump Sum(if applicable)	$	-

Number of days for repair	6 days

Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	$	4,246.73	
Loss of use	$	800.00	(8days x $100.00)
Loss of rental		NIL	
Loss of income		NIL	
LTA search fees	$	7.49	
Others		NIL	
Proposed Total	**$**	**5,054.22**	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 8 November 2018 9:54 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 64159, vehicle number SJU3488C

Report Remarks Entry - CC4/ASM18015079/R1pa3

Remarks

7/11/18 10:59 PM *** Message PLS PROCEED - NG Stacey

Remarks

Add

New remarks Added

	Remarks 1	By	On
	SJU 3488C ; SGF 2381Y	HMK	20/8/2 2:20:1
	EST : $5165.89 — SUR : MRB — WKSP : CYCLE & CARRIAGE INDUSTRIES (1986) PL	HMK	13/9/2 1:28:4
	S8M00SK7 // 64159 // STACEY	HMK	20/8/2 2:20:3

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAuto)
Sent: Thursday, 8 November, 2018 8:49 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 64159, vehicle number SJU3488C

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]

Sent: Wednesday, 7 November, 2018 10:59 PM
To: admin-d@lkkauto.com
Subject: New message for service request 64159, vehicle number SJU3488C

AXA Insurance has sent you a message for claim number S8M00SK7.
Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Re:<SEEK MANDATE> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]

Type

Question

Message

PLS PROCEED

Reply

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

<MANDATE IA> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]

Type
Question

Message
Liability: 100%. Insured cut lane and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to $5,438.73(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 19 Nov 2018

Reply

LKK Auto Consultants Pte Ltd
Company Registration No. 199607198R
51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd **Date: 19.11.2018**

Survey Details:

Date of loss	15.08.2018
Date of appointment	20.08.2018
Date of survey	11.09.2018
Location of survey	CYCLE & CARRIAGE INDUSTRIES (1986) PL

Vehicle Details:

Claim Type:	Third party		
Vehicle number	SJU 3488C		
Make and Model	Mercedes Benz E 250CGI (1796cc)		
Date of registration	19.10.2009		
Excess	NIL		
Market Value/ Book Value	$	44,000.00	(est)
Parf/COE Rebate	$	31,390.00	(est)
Nett Value/ ERV	$	12,610.00	(est)

Repair details:

Initial Estimate	$	5,165.89

Proposed/Revised repair cost:

Parts	$	174.33
Check items (estimate)		NIL
Labour	$	3,860.00
Supplementary		NIL
Total	**$**	**4,034.33**
Lump Sum(if applicable)		-

Number of days for repair	**6**

LKK Auto Consultants Pte Ltd
Company Registration No. 199607198R
51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	$	4,316.73	
Loss of use		NIL	
Loss of rental	$	1,120.00	(8days x $140.00)
Loss of income		NIL	
LTA/GIA search fees	$	2.00	
Others		NIL	
Proposed Total	**$**	**5,438.73**	

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

Re:<MANDATE IA> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]

Type
Question

Message
PLS PROCEED

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 8 December 2018 2:32 PM
To: 'Amanda Ang Ying Chun'
Subject: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Your ref: **SJU3488C**
Our Ref: CC4/ASM18015079/R1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)		$ 4,316.73
2. Loss of Rental (8days x $120.00)		$ 960.00
3. LTA/ GIA Search Fee		$ 2.00
	TOTAL	**$ 5,278.73**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Thursday, 13 December 2018 7:46 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]
Attachments: 20150921134858948.pdf

Dear Hsiao Tong,

We refer to your email of 8 December 2018.

Regret that we do not consider your LOR offer of $960 acceptable.

Please refer to the attached agreement.

Our client is driving a MB E250, as agreed, rental is at $160 per day.

Please check and revert back.
Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383
Website: www.mercedes-benz.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 8 December, 2018 2:32 PM
To: Amanda Ang
Subject: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Your ref: **SJU3488C** *Without Prejudice*
Our Ref: CC4/ASM18015079/R1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)		$ 4,316.73
2. Loss of Rental (8days x $120.00)		$ 960.00
3. LTA/ GIA Search Fee		$ 2.00
	TOTAL	**$ 5,278.73**

Please confirm acceptance.

Cycle & Carriage Industries Pte Limited

	Model / Class						Rental (incl. GST) (per day)	LOU (per day)
<1800cc	A 150	A 160	A 170	A 180	A 200		$100	$60 (below 1796cc)
	B 150	B 160	B 170	B 180				
	C 180	C 200	CLC 180	CLC 200				
	CLK 200	SLK 200						
1800cc	B 200	C 280	E 200	E 230	E 240	E 250	$160	$100 (below 2497cc)
	CLK 250	SLK 250	C250					
Luxury	C 300	C 350	E 300	E 350			$280	$150 (2496cc & above)
	CLK 300	CLK 350	CLK 500	SLK 300	SLK 350	SLK 500		
	S 280	S 300	S 350	S 500	S 600			
	C AMG	E AMG	S AMG	SLK AMG				
	CLS	ML	SL	R	G	GL		

RE: Re:<MANDATE IA> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]

Type

Question

Message

Hi, For LOR, third party rejected our offer at $120.00/day and proposed $160.00/day. The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):$ 4,316.73 + 2.)Loss of Rental (8days x $160.00): $1,280.00 + 3). LTA/GIA Search Fee: $ 2.00 = TOTAL: $5,598.73. We have uploaded a copy of email & C& C rental rate in SC for your perusal. Kindly let us have you further mandate / instruction please. Hsiao Tong - 22 Dec 2018

Reply

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

Service Request Details

Claim
S8M00SK7

Reference
CC4/ASM18015079/pa3

Loss Date
15 August 2018

Request Date
20 August 2018

Due Date
20 August 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Finish the work

Complete Work | More

Vehicle Information

Incident Vehicle Registration #
SJU3488C

Make
TPVD MERCEDES-BENS

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

Service Address

, , ,

Primary Contact/Insured

ONG TIONG YAU
18 CAMBRIDGE ROAD, 219699, Singapore

PROG18@SINGNET.COM.SG

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions
NON REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE	
SENT	21/1/19 9:08 PM
FROM	NG Stacey
SUBJECT	Re:RE: Re:<MANDATE IA> - S8M005K7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]
BODY	Pls proceed

TYPE	
SENT	22/12/18 12:56 PM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

BODY	Hi, For LOR, third party rejected our offer at $12...

TYPE

SENT	30/11/18 10:54 PM
FROM	NG Stacey
SUBJECT	Re:<MANDATE IA> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]
BODY	PLS PROCEED

TYPE

SENT	19/11/18 9:41 AM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)
SUBJECT	<MANDATE IA> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]
BODY	Liability: 100%. Insured cut lane and hit third pa...

TYPE

SENT	7/11/18 10:59 PM
FROM	NG Stacey
SUBJECT	Re:<SEEK MANDATE> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

TYPE	
SENT	28/10/18 10:31 AM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)
SUBJECT	<SEEK MANDATE> - S8M00SK7 [ACCIDENT INVOLVING SGF 2381Y(OI) & SJU 3488C(TP) ON 15/08/2018]
BODY	Liability: 100%. Insured cut lane and hit third pa...

TYPE	
SENT	30/8/18 9:05 AM
FROM	NG Stacey
SUBJECT	PROCEED DS
BODY	Insured cut lane and c/w TP.

TYPE	
SENT	20/8/18 2:13 PM
FROM	NG Stacey
SUBJECT	NON REPORTING
BODY	.

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

SENT	20/8/18 1:56 PM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)
SUBJECT	VNI
BODY	Please be informed that vehicle currently not in t...

Hsiao Tong (LKKAuto)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Wednesday, 13 March 2019 4:35 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Dear Hsiao Tong,

Refer to our telephone conversation yesterday.

On behalf of our client, we are agreeable to settle our claim at $5,598.73.

Please forward us a copy of your DV soon.
Thank you.

Best regards,
Amanda Ang

Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272
www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Amanda Ang
Sent: Thursday, 21 February, 2019 7:26 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Dear Hsiao Tong,

We refer to our email to you on 29 Jan 2019.

Till date, we have yet to hear from you. Appreciate if you could revert back to us soon.
Thank you.

Best regards,
Amanda Ang

Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272
www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Amanda Ang
Sent: Tuesday, 29 January, 2019 3:23 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Dear Hsiao Tong,

We refer to your email of 28 January 2019.

Regret that we do not consider LOR at 8days acceptable.

We append the breakdown for 9days of LOR for your reference:

DATE	DAY	DESCRIPTION	NOS OF DAY (Recommended by your surveyor)	NOS OF DAY (Vehicle in workshop)
11-Sep-18	Tuesday	Vehicle surveyed at 1620rs	-	1st Day
12-Sep-18	Wednesday	Job in process	1	2nd Day
13-Sep-18	Thursday	Job in process	2	3rd Day
14-Sep-18	Friday	Job in process	3	4th Day
15-Sep-18	**Saturday**	**OFF**	-	**5th Day**
16-Sep-18	**Sunday**	**OFF**	-	**6th Day**
17-Sep-18	Monday	Job in process	4	7th Day
18-Sep-18	Tuesday	Job in process	5	8th Day
19-Sep-18	Wednesday	Job in process / Job completed	6	9th Day

NOTE: The recommended 06days by the appointed surveyor excludes non-working days/other.

Please revise your offer.
Thank you.

Best regards,
Amanda Ang

CYCLE & CARRIAGE
Exceptional Journeys

CELEBRATING 120 YEARS

Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272
www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 28 January, 2019 11:12 AM
To: Amanda Ang
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)		$ 4,316.73
2. Loss of Rental (8days x $160.00)		$ 1,280.00
3. LTA/ GIA Search Fee		$ 2.00
	Total	**$ 5,598.73**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Monday, 14 January 2019 5:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Dear Hsiao Tong,

We refer to our email to you on 13 December 2018.

Till date, we have yet to hear from you.

Appreciate if you could revert back to us soon.
Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383

Website: www.mercedes-benz.com.sg

From: Amanda Ang
Sent: Thursday, 13 December, 2018 7:46 PM
To: 'Hsiao Tong (LKKAuto)'
Subject: RE: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Dear Hsiao Tong,

We refer to your email of 8 December 2018.

Regret that we do not consider your LOR offer of $960 acceptable.

Please refer to the attached agreement.

Our client is driving a MB E250, as agreed, rental is at $160 per day.

Please check and revert back.
Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383
Website: www.mercedes-benz.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 8 December, 2018 2:32 PM
To: Amanda Ang
Subject: Your ref: SJU3488C *Our Ref: CC4/ASM18015079/R1pa3 [ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018]

Your ref: **SJU3488C** *Without Prejudice*
Our Ref: CC4/ASM18015079/R1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGF 2381Y(AXA) & SJU 3488C ON 15/08/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)		$ 4,316.73
2. Loss of Rental (8days x $120.00)		$ 960.00
3. LTA/ GIA Search Fee		$ 2.00
	TOTAL	**$ 5,278.73**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Our ref: SSU3488C
Your ref: SGF2381Y

Date: 29 OCT 2018

Direct Settlement

To: AXA INSURANCE P/L LTD

Singapore

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SSU3488C **&** SGF2381Y
At/Along Woodlands Crossing **On** 15/8/18 **@** 0810
Spore Custom

I am the owner of vehicle no. SSU3488C that was involved in an accident with your insured vehicle no. SGF2381Y of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	$ 4316.73
2. Loss of Use / Rental (9 days @ $ 160 per day)	$ 1440.00
3. LTA/GIA Search Fee	$ 2.00
4. GIA Report Fee	$
5. Others	$ /
Total:	$ 5758.73

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at **Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).**

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Lee Chee Khen

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Yik Chan Hoe/ Ms Amanda Ang
E-mail: *chanhoe.yik@cyclecarriage.com.sg* / *amanda.ang@cyclecarriage.com.sg*
Fax No. 67795383

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256 3561 FAX : (065) 6256 4315

04 SEPT 2018

ONG TIONG YAU
18 WEST COAST AVE
SINGAPORE 128072

Dear Sir/ Mdm

OUR REF : CC4/ASM18015079/pa3
YOUR REF : GA093201 (SGF 2381Y)
ACCIDENT INVOLVING SGF 2381Y AND SJU 3488C ALONG/AT WOODLANDS CROSSING TWDS SINGAPORE CUSTOM ON 15/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE INDUSTRIES (1986) PL acting on behalf of the owner of SJU 3488C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

CHT

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To: AXA Insurance PTE LTD

Singapore

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SSU3H88C **(OWNER'S VEHICLE NO.) AND** SGF2381Y **(3RD PARTY'S VEHICLE NO.) ON** 15/8/18 **(DATE) AT** 0810 **(TIME) AT/ALONG** Woodlands Crossing to Spore Custom **(ROAD)**

I am the registered owner of SGF2381Y (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Lee Chee Khom
NRIC No. : S2511663A
Date : 19/08/18

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SGF 2381Y (Insd veh)	Model: Mercedes Benz E250
	SJU 3488C (TP veh)	
Date of Accident/ Time:	15/08/2018	

Repair Estimate	:$	5,597.50	
Final Repair Cost (w/GST)	:$	4,316.73	
Loss of Use	:$		days at $ per day
Rental (if any)	:$	1,280.00	8 days at $160.00 per day
LTA / GIA Search Fee	:$	2.00	
Others:	:$		
	:$		
Final Settlement Sum	:$	5,598.73	

Payee Name : CYCLE & CARRIAGE INDUSTRIES PTE LTD

Is Third Party Workshop GIA Registered? [X] YES [ ] NO (Kindly indicate below)

A)	For **Non GIA Registered Workshop:**	Agreed Liability _____(%)
B)	For **GIA Registered Workshop:**	BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 15
	BOLA Liability: 100 (%)	Assessed Liability (*): _____(%)
	** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*	
Remarks:		

NOTE:

1. **PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.**
2. **THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.**
3. **AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.**

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are ***not received within 7 days*** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative:
Date: 29/4/19

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: chanhoe.yik@cyclecarriage.com.sg

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 29/4/19

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date: 29/4/19

AMANDA ANG
OFFICER - ADMIN
BODY CARE & REPAIR CENTER
DID: 6771 4304
FAX: 6779 5383
EMAIL: amanda.ang@cyclecarriage.com.sg

Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info	
Mr Lee Chee Khen	Cust No/Name	/Mr Lee Chee Khen
	Reg No/Reg Date	SJU3488C / 19/10/2009
C/O AXA INSURANCE PTE LTD	Date In/Mileage	11/09/2018/ 198175
MOTOR CLAIM DEPARTMENT	Chassis No	WDD2120472A077594
8 SHENTON WAY #24-01	Engine No	27186030003501
SINGAPORE 068811	Make/Model	MB/E 250 CGI SEDAN (W212)
Contact No 63387288	Colour/Trim	027 775 Iridium sil/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	18/10/2018/ 19:04	YK	395 / Yik Chan Hoe	26195	28147021

Description of Goods / Services	Qty	Unit Price S$	Amount S$
Z REQUEST			
Customer Request			
M BPNSUN			F.O.C.
POLICY NO/ACC DATE : 2100169353 // 15/08/2018			
DRIVE IN/EXCESS : 16/08/2018 // TP VEH NO SGF2381Y AXA			
DATE IN/DATE SURVEY: 11/09/2018 @ 1620 // RASUL LKK			
BY/AUTHRIZED ON : DIRECT SETTLEMENT // HSIAO TONG LKK			
A BPILAB			960.00
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.			
A BPIRES			2400.00
RESPRAY FRONT BUMPER, BONNET, RIGHT FRONT FENDER, RIGHT 'A' PILLAR AND RIGHT WING MIRROR.			
A BPILAB		0.10	380.00
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.			
A BPILAB			120.00
TO CHECK LIGHTINGS AND WIRINGS			
X RIGHT WING MIRROR UNDER COVER	1.00	174.33	174.33

Parts	174.33	Nett	4,034.33
Labour	3,860.00	7% GST on 4034.33	282.40
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,316.73
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	4,316.73
Total(w/o GST)	4,034.33		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CYCLE & CARRIAGE | WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

FLEXI-DRIVE ENTERPRISE SJU3488C

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875
Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg
H/Phone : 9667 5455 (24 Hrs)

INVOICE

RA : 08588

V. A. No.	Vehicle Regn. No.	Model Type	Renting Location
	SKV9674A	Toyota Lunny	C&C Yik.

Reference

$ 160pkday X 9Day per Day | $ per
$ per Week | $ per
$ per Month | Cts per Kilometre

Agreed Return Date

5 Hours = 1 Day Rental
(1 Day Rental ÷ 5 = 1 Hour Extension)

KM In						
KM Out						
KM Drvn						

Time / Date In 30/09/18 @ 1130HR
Time / Date Out 11/9/18 @ 1130
Total Time Chargeable

Hirer's Name Lee Chee Khen

Address 121 Meyer Road. #06-10 S437932

I/C No. S2511663A

Reference Contact

Tel. No. 98193423

Driver's Name AS ABOVE.

Passport / IC No. / Country

Address AS ABOVE.

Driving Licence No. Expiry Issued by

Additional Driver

Tel. No. (Home)

Address

Passport / IC No. / Country

Driving Licence No. Expiry Issued by

Method of Payment BILL TO: CYCLE & CARRIAGE IND PTE LTD 188 PAYA LEBAR LOOP

Rental Charges	Dollars	Cents
Total 9. Days Rental	$ 160pkday X 9Day.	

Petrol Out E 1/4 1/2 3/4 F
Petrol In E 1/4 1/2 3/4 F

Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F
@$ _____ per 1/4

Sub-Total		
Others		
Grand Total	$	1,440.00.
Prepayment Received $		
By: (Name in Block Letters)	CASH	CHEQUE
Amount Due / Refundable		

Refund Received $ _____ by receiver X _____

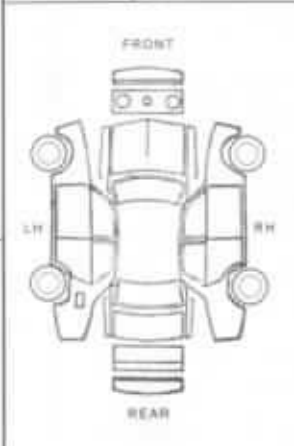
Out by In by

- **RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.**
- **THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.**

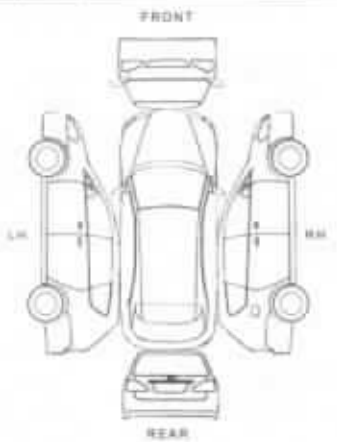
Hirer's signature signifies acceptance of agreement

X _____
Hirer's Signature / Company Stamp

Remarks



CAR



MPV

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

Yik Chan Hoe

From: Amanda Ang Ying Chun
Sent: Thursday, 16 August, 2018 7:56 PM
To: Yik Chan Hoe
Subject: Emailing: SGF2381Y

GENERAL INSURANCE ASSOCIATION
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-126200
Date of Request: 16/08/2018 Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 16/08/2018
Enquiry By Ang Ying Chun
TP Vehicle No. SGF2381Y
Accident Date 15/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGF2381Y	AXA Insurance Pte Ltd	05/04/2018-04/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-126200
Date of Request: 16/08/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 16/08/2018
Enquiry By Ang Ying Chun
TP Vehicle No. SGF2381Y
Accident Date 15/08/2018

DESCRIPTION	AMOUNT (S$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
[X] GIRO [ ] Cash [ ] Cheque

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	**SGF 2381Y** (Insd veh)	**Model:**	MERCEDES BENZ E 250CGI
	SJU 3488C (TP veh)		
Date of Accident:	**15/08/2018**		

Global Sum Settlement	: [ ] Yes	[X] No		
Repair Estimate	: $	5,597.50		
Final Repair Cost	: $	4,316.73		
Loss of Use	: $			days at $0.00 per day
Rental (if any)	: $	1,280.00	8	days
LTA / GIA Search Fee	: $	2.00		
Others:	: $	0.00		
	: $			
Final Settlement Sum	: $	5,598.73		

Is Third Party Workshop GIA Registered? **[X] YES** **[ ] NO** (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: __15__

BOLA Liability: _____100____(%) Assessed Liability (*):_____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	CYCLE & CARRIAGE INDUSTRIES PTE LIMITED	: $	5,598.73

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

07/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

ATTN:STACEY NG

Ref : CC4/ASM18015079/R1pa3q2

Date : 07-05-2019

Code : ASM

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	SGF 2381Y	**Veh. Inspected**	SJU 3488C
	Policy No.	GA093201	**Coverage ($)**	0.00
	Claim No.	S8M00SK7	**Excess ($)**	0.00
	Assign From		**Assign Date**	20/08/2018

2.	Vehicle Particulars & Condition			
	Make & Model	MERCEDES BENZ E 250CGI	**c.c**	1796
	Engine No.	HIDDEN	**Year of Reg.**	2009
	Chassis No.	WDD2120472A077594	**Colour**	GREY
	Odometer	198175	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	SPORTS RIM
	General	FAIR		

3.	Conditions of Tyres			
		Size	**Make**	**Balance**
	R/H Front Tyre	225/55 R16	BRIDGESTONE	6 mm
	L/H Front Tyre	225/55 R16	BRIDGESTONE	6 mm
	R/H Rear Tyre	225/55 R16	BRIDGESTONE	6 mm
	L/H Rear Tyre	225/55 R16	BRIDGESTONE	6 mm

4.	Description of Damages
	THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.

5.	General Information			
	Accident Date	15/08/2018	**Inspection Date**	11/09/2018
	Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b.	Estimate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR:	**6 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJU 3488C

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	RIGHT WING MIRROR UNDER COVER (SN) (CONSISTENT)	SCRATCHED	174.33	174.33
1	RIGHT WING MIRROR HOUSING (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	356.98	-
			531.31	174.33
	LABOUR			
	PANEL BEATING TO REPAIR AFFECTED AREAS,REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.INCLUSIVE OF THE REPAIR OF RIGHT WING MIRROR HOUSING .		1,200.00	960.00
	RESPRAY FRONT BUMPER ,BONNET ,RIGHT FRONT FENDER ,RIGHT 'A' PILLAR AND RIGHT WING MIRROR.		3,000.00	2,400.00
	USING XENTRY SYSTEM TO CHECK CONTROL UNITS ,RESET MEMORY TO STANDARD SETTINGS.		380.00	380.00
	TO CHECK LIGHTINGS AND WIRINGS.		120.00	120.00
			4,700.00	3,860.00
	GRAND TOTAL		**5,231.31**	**4,034.33**

	RECOMMENDED COST OF REPAIRS			**4,034.33**

Report Ref No. CC4/ASM18015079/R1pa3q2

MRB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58M005K7
Reference	CC4/ASM18015079/R1pa3q2
Loss Date	15 August 2018
Report Date	20 Aug 2018 9:25:08 AM
Request Date	20 August 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	SJU3488C
Make	TPVD MERCEDES-BENS
Model	E250 CGI BE

Service Address

...

Primary Contact/Insured

ONG TIONG YAU
18 CAMBRIDGE ROAD, 219699, Singapore

PROG18@SINGNET.COM.SG

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions: NON REPORTED

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

Document Type | Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (11).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
DS FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
Email from TP dd 131218.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	22 December 2018
C & C RENTAL & LOU RATE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 December 2018
Rental.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2018
Mandate IA dd 191118.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2018
TP ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
IA (with mandate) dd 281018.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 October 2018
PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 October 2018
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 October 2018
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 September 2018
EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.msg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	20 August 2018
Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2018