Shirley Hiew (LKK Auto)

From: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>

Sent: Tuesday, 16 October 2018 11:49 AM

To: Shirley Hiew (LKK Auto)
Cc: SUR; Reports (LKKAuto)

Subject: RE: <Re-inspection Report>Your Ref: :0110659909SG-003 *Our Ref:

CS/AIG18015078/T1sbe2

Dear Shirley,

Noted and thanks.

Please assist to amend report based on comment.

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGA 4493X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS	7	N 25/1/30	
1	REAR TAIL LAMP RH	REPLACED	179.60	179.60
3	REAR TAIL LAMP CLIP RH	REPLACED	19.50	19.50
1	REAR BUMPER	REPLACED	528.60	528.60
2	REAR BUMPER SIDE RETAINER RH / LH	REPLACED	64.00	64.00
- 1	REAR WINDSCREEN GLASS MOULDING	REPLACED	64.00	64.00
1	REAR FENDER RH	REPAIRED SEE LABOUR	822.00	
1	REAR SHOCK ABSORBER RH	NOT NECESSARY	216.00	
1	REAR WHEEL HUB C/W BEARING RH	NOT NECESSARY	291.00	
	LESS 10% DISCOUNT			-85.57

Thanks and Regards, Shawn Wui AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, October 15, 2018 6:58 PM

To: Wui, Shawnkaijye **Cc:** SUR; Reports (LKKAuto)

Subject: RE: <Re-inspection Report>Your Ref: 0110659909SG-003 *Our Ref: CS/AIG18015078/T1sbe2

Dear Shawn.

We refer to your below email above matter.

According to our surveyor, usually when fender is repaired, it is not necessary to remove the rear windscreen, item not allowed for replace.

From the photos, it shows that the damage is minor and its impact is not direct as it's a side swipe case base on the accident report. It is unlikely that the undercarriage will be damage, therefore not necessary to replace, item not allowed.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 11 October 2018 10:23 AM

To: 'Wui, Shawnkaijye' < Shawnkaijye.Wui@aig.com>

Cc: SUR <<u>sur@lkkauto.com</u>>; Reports (LKKAuto) <<u>report@lkkauto.com</u>>

Subject: RE: <Re-inspection Report>Your Ref: 0110659909SG-003 *Our Ref: CS/AIG18015078/T1sbe2

Dear Shawn,

We will check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijye [mailto:Shawnkaijye.Wui@aig.com]

Sent: Thursday, 11 October 2018 8:55 AM
To: Reports (LKKAuto) < report@lkkauto.com>

Cc: SUR < sur@lkkauto.com>

Subject: RE: <Re-inspection Report>Your Ref: 0110659909SG-003 *Our Ref: CS/AIG18015078/T1sbe2

Dear Elaine,

Refer to the adjustment.

Please advise me,

When fender was classified as repaired, it the rear windscreen glass moulding necessary whereby no cutting of fender, no removal of rear windscreen.

PRS photo



Re-inspection Photo



18/19: 1st Inspection view

It seems like there is no replacement.

Kindly revert to me as soon as possible.

Thanks and Regards, Shawn Wui AIG

Complex Claims Examiner
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From: Reports (LKKAuto) [mailto:report@lkkauto.com]

Sent: Wednesday, October 10, 2018 4:26 PM

To: Wui, Shawnkaijye

Cc: SUR

Subject: <Re-inspection Report>Your Ref: 0110659909SG-003 *Our Ref: CS/AIG18015078/T1sbe2

Your Ref: 0110659909SG-003 Our Ref: CS/AIG18015078/T1sbe2

Dear Shawn Wui,

We refer to the above matter.

Enclosed herewith the re-inspection report and our note of charge for your necessary action.

Thank you.

Best Regards,

Elaine | Reports LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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