

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 3 September, 2018 11:59 AM
To: Mekavathanan Sarangapani
Cc: Admin A; Olivia Lau (LKKAUTO); Sherini Pillai; Vic (LKKAUTO)
Subject: RE: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: 13/08/2018@08.55AM MCT18080693
Attachments: SLG 8283T 130818.mp4

Dear All,

We refer further to our below email.

Please find attached TP video footage as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Monday, 3 September, 2018 9:22 AM
To: Mekavathanan Sarangapani
Cc: Admin A; Vic (LKKAUTO); Olivia Lau (LKKAUTO); 'Sherini Pillai'
Subject: RE: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: 13/08/2018@08.55AM MCT18080693

Dear Sir,

We refer to the below email.

Please be informed that we had just confirmed DS with TP repairer and currently pending for their video footage (if any).

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)
Sent: Monday, 3 September, 2018 8:44 AM
To: Mekavathanan Sarangapani
Cc: Admin A; Vic (LKKAuto)
Subject: FW: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#) MCT18080693

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18015077/hb3	Vic

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)
Sent: Friday, 31 August 2018 4:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#) MCT18080693

From: Mekavathanan Sarangapani
Sent: Friday, 31 August 2018 4:02:19 PM (UTC+08:00) Kuala Lumpur, Singapore
To: Olivia Lau (LKKAuto)

Cc: Sherini Pillai; Gabriel Wee

Subject: FW: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#) MCT18080693

Dear Olivia and Team,

Could u a request for the CCTV footage from TP vehicle .

Please assess if liability is engaged and revert to TP workshop (who have requested for the same .

Sherini - We need to manage the TPI claim on left ICA Aneurysm (if claimed by TP and his claims history)

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Mekavathanan Sarangapani

Sent: Friday, August 31, 2018 4:00 PM

To: fleetsafety@cdgtaxi.com.sg

Cc: Sherini Pillai <sherini@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: FW: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#) MCT18080693

Dear Sirs,

Could we have the CCTV footage for this accident .

Meka

6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report be aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/08/2018 08:45
Date Of Accident	13/08/2018 08:55
Exact Location Of Accident	PIE TWDS CHANGI (NEAR LORINE RD)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC1412C
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Insured/Policyholder

Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	REPORTING ONLY
--	----------------

Vehicle Category	TAXI
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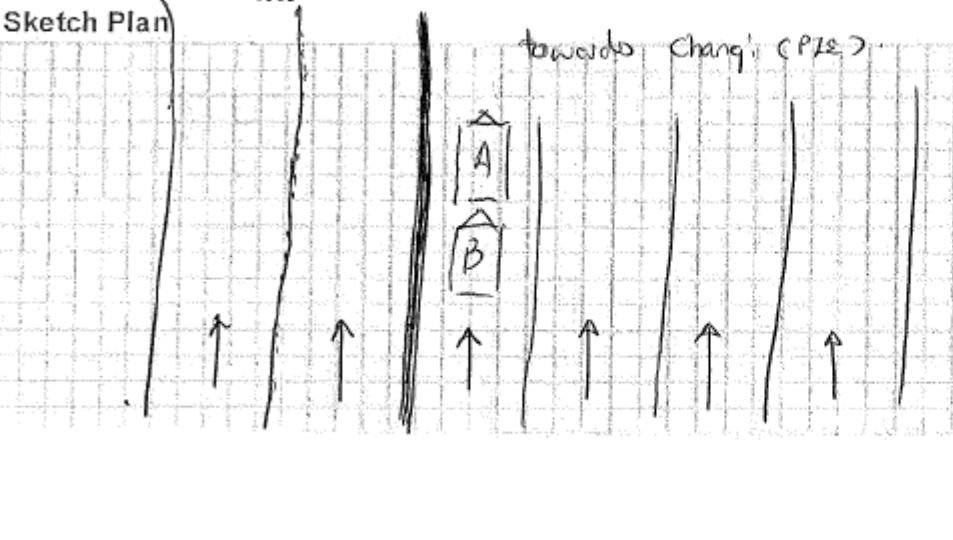
Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
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Accident Photo





 16/8/18 3:40pm		18:00pm 16 AUG 2018
Policyholder's Signature / Date & Time	Driver's Signature (If driver is not the policyholder) / Date & Time	Witnessed by Reporting C Personnel
<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Sketch Plan</p>  </div> <div style="width: 60%;"> <p>B: SHC1412C A: SLG8283T</p> </div> </div>		

Please continue

Describe Circumstances of the Accident

At about 08:55 hrs, I was travelling on P28/CHANGI towards office ^{info} the road was packed with vehicles for unknown reasons hence I was rolling the car forward only for safety reasons. At that time, I was travelling on lane 4 of P28/CHANGI, there was another vehicle (Merc - KV 10287) in front of me rolling slowly, hence I keep 1 car space between us, suddenly there was a bang behind me and I slam forward and stepped on my brake, I quickly turned my head to my rear mirror and saw a blue taxi behind my car; I activated the hazard light and went down to check ~~damaged~~ ^{info} damage.

The driver of the blue taxi (SHC 1412C, Mohammad Fouzi Bin Ibrahim) refused to come down from his vehicle until I waved to him to come out to see what happened. After he came down from the car he was unchalant about the accident and waved it as nothing serious. There was a female passenger on-board the taxi then but I did not ask if the passenger was injured as she is not my responsibility but that of the taxi driver. I took photos of the collisions ~~and~~ ^{info}.

We exchanged particulars; around 09:00 hrs, a small recovery came and asked if anyone was injured, they took pictures and placed up cones around our cars. As nobody was seriously injured, the car's person told us to drive off. I went back to my car and experienced neck stiffness and slight pulling pain on my neck and shoulder. I reached office around 09:40 hrs and due to the pulling pain on the neck and shoulder, I was advised by my boss to go to T7SH A&E for a check-up.

At the A&E, as my neck and arm was experiencing pain and numbness, the hospital wants to admit me immediately for further observations and I was admitted.

Refer to Police Report No: T/20/80816/2007

HOSPITAL INPATIENT DISCHARGE SUMMARY - PATIENT COPY

LAU LENG CHAI | S7500507E | 43Y 7M | M | Chinese | 1218728469B | 13-Aug-2018 | 15-Aug-2018

ADMISSION DETAILS

Admission Date: 13-Aug-2018 DOB: 02-Jan-1975 Age: 43Y 7M (as of admission)
 Ward: WARD 10B Room: ROOM 01 Bed: BED 032
 Patient Type: Inpatient Patient Class: Class B2
 Attending Dr: LIN XULING (14008B) Medical Service Code: TTSH Neurology

DISCHARGE DETAILS

Discharge Date/Time: 15-Aug-2018 11:00
 Discharge Status: Patient discharged Condition at Discharge: Improved - Condition better than at time of admission

DIAGNOSIS

NUMBNESS

NECK PAIN

PROCEDURE

Not Applicable

DRUG ALLERGY DATA

Adverse Drug Reaction / Drug Allergy

No drug allergy

Medical Alert

No medical alert

The drug allergy data is accurate as at 15-Aug-2018 11:29

CLINICAL SUMMARY

Follow up

NFU NLD

TCU NES next available date for incidental Left ICA aneurysm

Discharge Medication

The discharge medication data is accurate as at 15-Aug-2018 10:46

Route	Medication Name	Dosage Regimen	Instructions
Topical	Ketoprofen Patch	1 plaster every 12 hourly 1 week	
PO	Paracetamol Tab	1 g every 6 hourly when necessary 1 week	Pain

Medical Certificate

MC Number : TTSH18187946 Issued by : LIM SHI YU, DEREK
 Leave Type : Hospitalization Leave Fit to attend court : Yes
 Unfit for duty : 13-Aug-2018 to 28-Aug-2018 Fit for light duty :

Seen By

Name(s) LIM SHI YU, DEREK (60928E)
 Date/Time Seen 15-Aug-2018 11:32

Memo

Specialty Neurology
 To Insurance Company
 From LIM SHI YU, DEREK
 MCR No 60928E
 Date 15-Aug-2018
 Subject Title Memo to Insurance Company

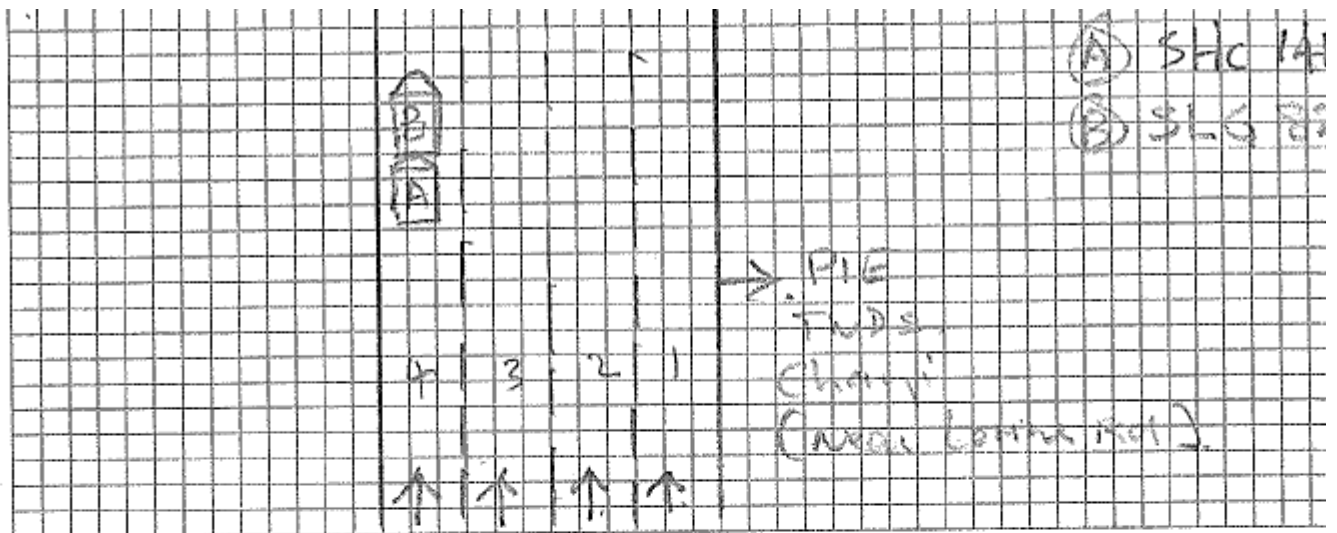
Dear Sir/Madam,

Mr Lau Leng Chai was admitted from 13/08/2018 to 15/08/2018 for left arm weakness and neck pain following a road traffic accident.

Neuroimaging done revealed an incidental small left ICA aneurysm for which we have given him a follow-up with the Neurosurgery department.

Thank you.

Best Regards,
 Derek Lim
 Medical Officer
 Neurology
 Tan Tock Seng Hospital



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 13/8/2018 at about 0855 hrs, I vehicle A was driving along PIE toward Changi (near Lorong road) on the left lane. As a vehicle B in front of me stop, but I couldn't stop in time and lean against vehicle B rear. On 21/8/2018 my Company call me to lodge a report.

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Ary Chua [<mailto:arychua@honda.com.sg>]

Sent: Friday, August 31, 2018 3:11 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Sherini Pillai <sherini@iii.com.sg>

Cc: Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>

Subject: RE: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#)

Hi Gabriel Wee,

Can We Establish this Case Liability Issue First Before Arrange for Car Survey Owner Not Need to Coming Twice trip to 15 Ubi RD 4 S408610 Kah Motor Honda.

Thank you.

Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610

E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 17 August, 2018 12:12 PM

To: Ary Chua <arychua@honda.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLG8283T](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ary Chua [<mailto:arychua@honda.com.sg>]

Sent: 17 August, 2018 11:49 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#)

Hi Gabriel Wee,

Kindly arrange for

- LKK Auto Consultants Pte Ltd

Please Establish this Case Liability Before Survey this Car. Car Not In Ubi.

Thank you.

Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610

E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 17 August, 2018 11:39 AM

To: Ary Chua <arychua@honda.com.sg>

Subject: RE: TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ary Chua [<mailto:arychua@honda.com.sg>]**Sent:** 17 August, 2018 10:41 AM**To:** Motor Claim - III <motorclaim@iii.com.sg>**Subject:** TPDS: SLG8283T (Liberty) & SHC1412C (III) DOA: [13/08/2018@08.55AM](#)

Hi OIC-III,

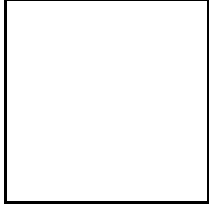
Kindly Establish this Case Liability Issue Before Arrange for Car Survey. Car not In Ubi.

Thank you.

Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610

E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306

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