

ASS. REC. BY:

REF:

CGA18015016/Urd302

Special Instruction:

Surveyor:

Markus

ASSIGNMENT (Office)

From (Person):

Kelvina Ngien

of

GAI

Date/Time:

17/8/18 @ 2.52pm

Estimated Cost:

Bill to:

OD

/ TP / AWS / TP RES / OD RES / EVA / INV / MV ? CS

To Inspect Vehicle No:

RU 6857G

Insured:

at Workshop m/s

Chin Meng Motors

Tel:

9191 2829

of

1 Kaki Bkt Ave 6 # 01-40 / 01-63

Policy No:

Claim No:

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

09/08/2018

(Client's Record)

if consistent.

CA

REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:01pm @ 17/8/18

Person Contacted:

Mr. Kim

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	RU 6857G - X
20/8/18	Revert thm email.
23/8/18	Kelvina revert replacement lap \$1000

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

GA 11

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: RU 6876

at Workshop m/s Ch. 1 my

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 45

IDAC Accident Rpt: _____ Consistent? : Yes or No

GI / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lump Sum: 131 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: RU 6876 Yr Regn: 5, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or A1

Make: Toyota Hiace c.c. 2802

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 7488 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFH T02 5000242200

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NH / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front 7 mm Rear 7 mm

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 9/18/18 D.O.I. 17/8/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SL26070 Link of Auto Sanden?
check with insurance body corporate st.che here insure? MAX 1517 @ 2000?
SV @ 8000

13/11/18 conf. insd final fig @ 4161.70 with kimseng.

Red: 4797.85, 54%.

RECEIVED 13 NOV 2018

Date/Time, File Pass to?

: Preli. Report

Days Of Repair: 6

1) typist

: Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee: 250

2)

Add Fee: : Site Insp (\$ _____) S + RS, SI

Transportation:

Photos

Others

Report Format: OD

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Lump Sum / I.B.I: (\$ 4161.70)

TOTAL

250

Nivitha (LKK Auto)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Friday, 17 August 2018 2:52 PM
To: Nivitha (LKK Auto); 'Admin A'
Subject: FW: OD claim to RU6857G
Attachments: 16082018164951.pdf; RU6857U 09-08-18.pdf

Hi team

OD survey, authorize if consistent. \$500 excess

Thanks
Kelvyna

From: Quek Kim Seng (CMM) <kimseng@cmm.sg>
Sent: Thursday, August 16, 2018 4:53 PM
To: General Claims <GeneralClaims@sg.gaig.com>
Cc: cmm@cmm.sg
Subject: [External] OD claim to RU6857U

Dear Sir/ms,

Pls arrange for OD survey to RU6857U.

Enclosed herewith

- 1) Estimate
- 2) GIA

Thank you.

Best Regards,

Quek Kim Seng,
Chin Meng Motors
Main
1 Kaki Bukit Ave 6
Blk B #01-40
Blk C #01-63
Autobay
Singapore 417883
Tel: 6747-4810
Fax: 6745-5018
Hp: 9191-2829

Branch
68 Kaki Bukit Ave 6
#01-11
ARK @ KB
Singapore 417896
Tel: 6384-0111

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18015016/Urd3

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 17-08-2018



Code : GAI

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	RU 6857G
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	500.00
Assign From KELVYNA NGIAN	Assign Date	17/08/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	09/08/2018	Inspection Date	17/08/2018
Survey held at	CHIN MENG MOTORS 1 KAKI BUKIT AVE 6 #01-40/63 SINGAPORE 417883.		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 20 August 2018

Our Ref: CS/GAI18015016/Urd3

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

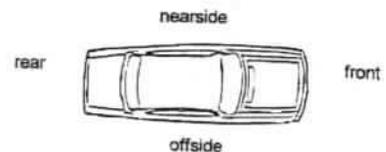
PRELIMINARY ADVICE OF VEHICLE NO. RU 6857G .

We thank you for the instruction on 17/08/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 17/08/2018 at the premises of m/s: CHIN MENG MOTORS PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$ <u>8,959.55</u> .
Revised Estimate Amount	: S\$ <u>4,244.05</u> .
"Check" Items (Estimated)	: S\$ <u> </u> .
Total Repair cost (Estimated)	: S\$ <u>4,244.05</u> .
Pre-Accident Value	: S\$ <u>45,000.00</u> .
Salvage value	: S\$ <u>8,000.00</u> .
Nett Value	: S\$ <u>37,000.00</u> .

Description of Damage:
The vehicle sustained damages at the rear o/s portion.



Comment:
We have authorize repair.
Repair day: 6 days

Yours faithfully
MARCUS
Automotive Assessor

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Monday, August 20, 2018 6:12 PM
To: 'Ngian, Kelvyna'
Cc: SUR
Subject: RE: OD claim to RU6857G
Attachments: RU 6857G OD.pdf; RU 6857G EST.pdf

Dear Kelvyna,

Enclosed preliminary revised for RU 6857G.
We have authorize repair.

Kindly send us the claim reference.

Kindly advice is the corporate sticker cover under the policy? How much is it coverage amount?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, August 17, 2018 3:06 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD claim to RU6857G

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: Friday, 17 August 2018 2:52 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: FW: OD claim to RU6857G

Hi team

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	13/08/2018 17:50
Date Of Accident	09/08/2018 06:35
Exact Location Of Accident	W7 REAR GATE CHANGI AIRPORT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	RU6857U
Insured/Policyholder	
Name Of Registered Owner	CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD
Co Reg No	200900882K
Email Address	JEREMYC_QUEK@CERTISSECURITY.COM
Mobile Phone No	
Alternative Phone No	OFFICE-68428849
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE-3.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MOMVC000004061-01-002
Cover Note Number	
Driver	
Name of Driver	MOK SWEE BIOW
NRIC No	S1805203B
Date Of Birth	10/11/1967
Occupation	OUTDOOR
Date Of Driving Pass	28/01/1994
Driving Experience	24 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92486003
Fax Number	
Contact Number	
EEmail Address	JEREMYC_QUEK@CERTISSECURITY.COM

Address	BLK 616 HOUGANG AVE 8 #09-364
Postcode	530616
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 9TH AUG 2018 AT 0635HRS. I WAS ON DUTY AT PARAMATER WEST 2 PATROLLING. THEN I PROCEED TO W7 REAR GATE FOR TOILET BREAK AND WASH UP. AFTER THEN WILL RESUMED MY DUTY PATROLLING. UPON REVERSING VEHICLE (RU6857U) ACCIDENTALLY THE REVERSE VEHICLE WAS KNOCKED AGAINST THE METAL ON THE REAR RIGHT DRIVER SIDE AS RESULT CAUSES THE BUMPER BREAK AND DENTED. NO ONE WAS INJURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims,
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, compiling or managing fraud regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Chief Executive Officer
Certite Group Holding Securities Ltd.
As authorised signatory
for the Insurers

Signature

Date & Time

13 AUG 2018

Signature

(If driver is not the policyholder)
Date & Time

9th AUG 2018
1800 HRS

Reporting Certite Personnel's Signature

Name: QUEK KIM SERN
NRIC/FIN No: 580132386

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 9th AUG 2018 at 0635 HRS. I was on duty at parameter west 2 patrolling. Then I proceed to w7 rear gate for toilet break and wash-up. After then will resumed my duty patrolling.

Upon reversing vehicle (RU6857U), accidentally the reverse vehicle was knocked again the metal rail on the rear right driver side as result causes the bumper break and dented. No one was injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Signature of Reporting Centre Personnel
Date & Time: 13 AUG 2018

Reporting Centre Personnel's Signature
Name: QUEK KIM SENG
NRIC/FIN No: S8013338C

> **Back to OneMotoring****Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0882K
Vehicle Details	
Vehicle No.:	RU6857G
Vehicle to be Exported:	No
Intended De-registration Date:	17 Aug 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE VAN TURBO 4DR AT
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1KD2797104
Chassis No.:	JTFHT02P500242200
Maximum Power Output:	-
Open Market Value:	\$36,654.00
Original Registration Date:	31 May 2018
First Registration Date:	31 May 2018
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 17 Aug 2018

OK

振明摩哆 CHIN MENG MOTORS

1 Kaki Bukit Ave 6, #01-40/63 Autobay@Kaki Bukit, Singapore 417883
Tel: 6747-4810 Fax: 6745-5018
cmmotors@singnet.com.sg

Our ref: EST244/18/CIS
Your ref: To be advised

14-Aug-18

Great American Insurance Company

3 Temasek Avenue
#16-01 Centennial Tower
Singapore 039190

Attn: Motor Claims Department

Dear Sir / Mdm

Re: Estimated cost of repair to Toyota Hiace no: RU6857U

Date of accident: 09-08-2018

Parts supply:

- 1 pc Tailgate
- 1 pc Tailgate sticker - TOYOTA
- 1 pc Tailgate sticker - HIACE
- 1 pc Tailgate inner lock
- 1 pc Tailgate emblem
- 2 pcs Tailgate lower rubber @\$25.00
- 2 pcs Tailgate stopper @\$15.00
- 1 pc Tailgate weatherstrip
- 1 pc Taillamp R/h
- 1 pc Taillamp R/h lower corner panel
- 1 pc Taillamp R/h lower corner panel retainer
- 1 pc Rear end panel o/s
- 1 pc Rear end panel - inner
- 1 pc Rear bumper
- 2 pcs Rear bumper retainer @\$35.00
- 2 pcs Rear bumper brackets @\$35.00
- 6 pcs Rear bumper clips @\$2.00
- 1 set Rear reverse sensor (S/Nett)
- 1 pc Rear R/h air duct
- 1 pc Rear R/h body panel
- 1 pc Rear floor mat

S/Nett Item

- 1 pc Tailgate sticker - Certis CISCO (S/Nett)
- 1 pc Tailgate sticker - AUXILIARY POLICE (S/Nett)
- 1 pc Tailgate sticker - EMERGENCY DOOR (S/Nett)

*Not Allocated
Mar
whampoh's before party
body.
Σ fms \$500
17/8/18*

QTY	SS	Part	Price	Status
		Tailgate	950.00	✓
		sticker	30.00	✓
		sticker	30.00	✓
		inner lock	100.00	X
		emblem	40.00	✓
		lower rubber	50.00	X
		stopper	30.00	X
		weatherstrip	135.00	X
		taillamp R/h	95.00	✓
		corner panel	55.00	✓
		corner panel retainer	35.00	✓
		rear end panel	180.00	✓
		rear end panel - inner	350.00	X
		rear bumper	150.00	✓
		rear bumper retainer	70.00	1pc
		rear bumper brackets	70.00	1pc
		rear bumper clips	12.00	✓
		rear reverse sensor	250.00	X
		rear R/h air duct	35.00	X
		rear R/h body panel	1,800.00	X
		rear floor mat	350.00	X

*1647
107
1811.7*

10%
Add 15%: 4,817.00
722.55

sticker	100.00	✓
sticker	100.00	✓
sticker	20.00	✓
5,759.55		

振明摩哆

CHIN MENG MOTORS

1 Kaki Bukit Ave 6, #01-40/63 Autobay@Kaki Bukit, Singapore 417883
 Tel: 6747-4810 Fax: 6745-5018
 cmmotors@singnet.com.sg

Re: Estimated cost of repair to Toyota Hiace no: RU6857U

Date of accident: 09-08-2018

Parts supply:

Balance b/f:

- 1 pc Tailgate sticker - PULL TO OPEN (S/Nett)
- 1 pc Tailgate sticker - 60km/h (S/Nett)
- 1 pc Tailgate sticker - Green Disc (S/Nett)
- 1 pc Rear R/h body panel sticker - www.certissecurity.com (S/Nett)
- 1 pc Rear R/h body panel sticker - Certis CISCO (S/Nett)
- 1 pc Rear windscreen gum (S/Nett)
- 2 pcs R/h body panel glass @\$40.00 (S/Nett)

	5,759.55	
RM	20.00	✓
RM	15.00	10
RM	15.00	10
RM	50.00	✓
RM	100.00	✓
RM	40.00	✓
RM	80.00	X

Labour charges:

- To panel beating, welding, removing damaged parts and replacement of the new parts as mentioned above etc.
- To respray affected part.
- To remove & refit roof trimming, side trimmings to facilitate repair
- To remove & refit rear windscreen
- To remove & refit R/h body panel glass 2pcs
- To check wirings.

	1,200.00	900
	1,200.00	800
	250.00	80
	120.00	100
RM	80.00	X
	30.00	20
S\$	8,959.55	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Janice Lee (LKKAuto)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Thursday, August 23, 2018 12:13 PM
To: Janice Lee (LKKAuto)
Cc: SUR
Subject: RE: OD claim to RU6857G CLMOMVC000003419

Hi Janice

Yes, replacement logo at S\$1,000 each vehicle

Thanks
Kelvyna

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Monday, August 20, 2018 6:12 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OD claim to RU6857G

Dear Kelvyna,

Enclosed preliminary revised for RU 6857G.
We have authorize repair.

Kindly send us the claim reference.

Kindly advice is the corporate sticker cover under the policy? How much is it coverage amount?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, August 17, 2018 3:06 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD claim to RU6857G

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18015016/Urd3e2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 16-11-2018	
		Code : GAI	
1. Policy Particulars :- OWN DAMAGE			
	Insured Veh.	Veh. Inspected	RU 6857G
	Policy No. MOMVC000004061-01-002	Coverage (\$)	0.00
	Claim No. CLMOMVC000003419	Excess (\$)	500.00
	Assign From KELVYNA NGIAN	Assign Date	17/08/2018
2. Vehicle Particulars & Condition			
	Make & Model TOYOTA HIACE (A)	c.c	2982
	Engine No. HIDDEN	Year of Reg.	2018
	Chassis No. JTFHT02P500242200	Colour	WHITE
	Odometer 7488	Steering	IN ORDER
	Brakes IN ORDER	Modification	NIL
	General GOOD		
3. Conditions of Tyres			
		Size	Make
	R/H Front Tyre	195 R15	BRIDGESTONE
	L/H Front Tyre	195 R15	BRIDGESTONE
	R/H Rear Tyre	195 R15	BRIDGESTONE
	L/H Rear Tyre	195 R15	BRIDGESTONE
			Balance
			7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
	Accident Date 09/08/2018	Inspection Date	17/08/2018
	Survey held at CHIN MENG MOTORS 1 KAKI BUKIT AVE 6 #01-40/63 SINGAPORE 417883.		
5a. Remarks			
A)THE MARKET VALUE IS S\$45,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. RU 6857G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE (WCP)	DENTED / BENT	950.00	950.00
1	TAILGATE STICKER-TOYOTA (WCP)	NECESSARY	30.00	30.00
1	TAILGATE STICKER-HIACE (WCP)	NECESSARY	30.00	30.00
1	TAILGATE INNER LOCK (WCP)	NOT NECESSARY	100.00	-
1	TAILGATE EMBLEM (WCP)	NECESSARY	40.00	40.00
2	TAILGATE LOWER RUBBER @\$25.00 (WCP)	NOT NECESSARY	50.00	-
2	TAILGATE STOPPER @\$15.00 (WCP)	NOT NECESSARY	30.00	-
1	TAILGATE WEATHERSTIP (WCP)	NOT NECESSARY	135.00	-
1	TAILLAMP R/H (WCP)	CRACKED	95.00	95.00
1	TAILLAMP R/H LOWER CORNER PANEL (WCP)	DENTED / CRACKED	55.00	55.00
1	TAILLAMP R/H LOWER CORNER PANEL RETAINER (WCP)	CRACKED	35.00	35.00
1	REAR END PANEL O/S (WCP)	DENTED	180.00	180.00
1	REAR END PANEL-INNER (WCP)	TO REPAIR SEE LABOUR	350.00	-
1	REAR BUMPER (WCP)	TORN	150.00	150.00
2	REAR BUMPER RETAINER @\$35.00 (WCP)	O/S CRACKED	70.00	35.00
2	REAR BUMPER BRACKETS @\$35.00 (WCP)	O/S CRACKED	70.00	35.00
6	REAR BUMPER CLIPS @\$2.00 (WCP)	NECESSARY	12.00	12.00
1	SET REAR REVERSE SENSOR	NOT NECESSARY	250.00	-
1	REAR R/H AIR DUCT (WCP)	NOT NECESSARY	35.00	-
1	REAR R/H BODY PANEL (WCP)	TO REPAIR SEE LABOUR	1,800.00	-
1	REAR FLOOR MAT (WCP)	NOT NECESSARY	350.00	-
	COST PLUS 15%		722.55	-
	COST PLUS 10%		-	164.70
			5,539.55	1,811.70
<u>SPECIAL NETT ITEMS</u>				
1	TAILGATE STICKER-CERTIS CISCO (SN)	NECESSARY	100.00	100.00
1	TAILGATE STICKER-AUXILIARY POLICE (SN)	NECESSARY	100.00	100.00
1	TAILGATE STICKER-EMERGENCY DOOR (SN)	NECESSARY	20.00	20.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAILGATE STICKER-PULL TO OPEN (SN)	NECESSARY	20.00	20.00
1	TAILGATE STICKER-60KM/H (SN)	NECESSARY	15.00	10.00
1	TAILGATE STICKER-GREEN DISC (SN)	NECESSARY	15.00	10.00
1	REAR R/H BODY PANEL STICKER- WWW.CERTISSECURITY.COM (SN)	NECESSARY	50.00	50.00
1	REAR R/H BODY PANEL STICKER-CERTIS CISCO (SN)	NECESSARY	100.00	100.00
1	REAR WINDSCREEN GUM (SN)	NECESSARY	40.00	40.00
2	R/H BODY PANEL GLASS @\$40.00 (SN)	NOT NECESSARY	80.00	-
			540.00	450.00
	LABOUR			
	TO PANEL BEATING,WELDING,REMOVING DAMAGED PARTS AND REPLACEMENT OF THE NEW PARTS AS MENTIONED ABOVE ETC.INCLUSIVE OF THE REPAIR OF REAR END PANEL-INNER AND REAR R/H BODY PANEL.		1,200.00	900.00
	TO RESPRAY AFFECTED PART.		1,200.00	800.00
	TO REMOVE & REFIT ROOF TRIMMING,SIDE TRIMMINGS TO FACILITATE REPAIR.		250.00	80.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	100.00
	TO REMOVE & REFIT R/H BODY PANEL GLASS.	NOT NECESSARY	80.00	-
	TO CHECK WIRINGS.		30.00	20.00
			2,880.00	1,900.00
	GRAND TOTAL		8,959.55	4,161.70
	RECOMMENDED COST OF REPAIRS			4,161.70
	LESS EXCESS			-500.00
	NETT LIABILITY			3,661.70

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CHUA KANG SENG

Licensed Appraiser

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