

INSURANCE

INS. CASE OWNER:

Valc

CC AXA 1801

5001

U#63

LKK

IDAC

Surveyor:

Marcus

DOI:

ASSIGNMENT

18/8/18

Date/Time:

18/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUR 6626T

Claim No.:

38000531

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

28/7/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

XE 26015



INSRS:

WSP:

Tel:

Liability:

RMKS:

GMC



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

XE 26015 - X

SUR 6626T - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

& amend claim

it should be 386626 instead of SUR 6626 to close W/P

19/8/18 - The Pass Admin to close. (Reporting the key in TP very messy) AXA instruct to withdraw a correct claim. Submit up report. AXA instruction not able to print. Error in SC.

17/8/18 TO CANCEL FILE

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Marcus

Repair Cost:

45

SS

5750.00

(

3

days)

Reduction:

2267.44

%

49

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(5

x

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N/A.)

SS

Name 2:

Payee 3: (Strike if N/A.)

SS

Name 3:

18/9/18

4250/-

(08/11/13) wef

REF:

ASS. REC. BY: Marcus

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: XE26015at Workshop m/s SMC

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: XE26015 Yr Regn: 1.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi (Prime Mover)

Truck / Trailer or

Make: IVECO STRALIS cc 7790Colour: Red A/C: Insured / Std / NI / NASp. Reading: 592/3 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WJmm1VPH40c 272762

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim orTyre Size: F: 3.5/B 22.5

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6/6 mmR/Bal. 6 mm R/Bal. 6/6 mmL/Bal. 6 mm L/Bal. 6/6 mmD.O.A. 28/7/18 D.O.I. 17/8/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MS Rpt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
18/8/18	Summit NTP under AXA claims Avenue (SJRB66265) wrong number plate
	L/S @ 5750 (Red = \$5567.44/49%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

**SMC AUTO ENGINEERING WORKS**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 52889066B . Tel: 6741-1731 . Fax: 6744-5746. Email: smc_eplow@yahoo.com.sg

Invoice/Ref No: YP57401610

Estimate

Customer

Name: AXA Insurance Singapore Pte Ltd

Date: 16-08-18

Address: Motor Claims Department

Vehicle No: XE2601S

8 Shenton Way #27-01

Model/Make Iveco Stralis

AXA Tower

Singapore 068811

My2013 AT440S36T/P (Euro V)

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front hd Bumper <i>cm</i>	\$ 3,666.46	
2	Front hd Lower Bumper Garnish <i>cm</i>	\$ 1,946.40	
3	Front hd Bumper Signal Lamp <i>11</i>	\$ 274.58	X
4	Front hd Step Panel Lower <i>cm</i>	\$ 1,670.00	
5	Front hd Step Panel Top <i>1520.00</i>	\$ 2,360.00	X
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 800.00	500
	To putty & spray painting & including touch up paint on accident affected areas	\$ 600.00	280

Total Parts & Labour of estimate for damaged vehicle

\$ 11,317.44

Total amount in Lump Sum Basis for repaired vehicle

SDLS:

2-7132-86
102
6419.51



M/s SMC Auto Engrg Ws

not Allowed
2 hrs
M/s 45750
3 hrs

SMC Auto Consultants hence notify the Repaire of the following:

- To resurvey before/after spray painting
- To display Damaged car(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary details must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repaire

Signature:

Date:

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 16 Aug 2018 / 13:59:41

Receipt Date/Time : 16 Aug 2018 / 13:59:41

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180816-001144

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR6626T				
As at 28 Jul 2018/18:00:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SLR6626T Enquiry Fee 20180816135807055339	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4559	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 1196N

Vehicle Details

Vehicle No.: XE2601S

Vehicle to be Exported: No

Intended De-registration Date: 17 Aug 2018

Vehicle Make: IVECO

Vehicle Model: STRALIS MY2013 AT440S36T/P (EURO V)

Primary Colour: White

Manufacturing Year: 2013

Engine No.: 137869

Chassis No.: WJMM1VPH40C272762

Maximum Power Output: -

Open Market Value: \$104,086.00

Original Registration Date: 25 Jan 2017

First Registration Date: 25 Jan 2017

Transfer Count: 1

Actual ARF Paid: \$5,205.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 24 Jan 2027

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

PQP Paid: \$22,948.00

COE Rebate Amount: \$19,357.00

Total Rebate Amount: \$19,357.00**Message**

Transfer of ownership or de-registration is not allowed for this vehicle.

The information contained herein is correct as at 17 Aug 2018

OK

sgCARMART.COM

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Iveco

Price Range

Depreciation

Year Reg

Vehicle Type

Submit

Advanced Search

Home - Used Cars - OK2 Pte Ltd - Iveco Stralis

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Lifestyle

Car Leasing

CL LEASING

YOUR FAVORITE CAR LEASING OPTION IN SINGAPORE



6768 7117 8728 5000 8728 8000

Iveco Stralis

Overview

Financial

Accessories

Similar

Research

Photos

Map

PREMIUM AD



Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

Car Details

Price

\$45,800

Depreciation

\$9,250 /yr

View models with similar depreciation

Reg Date

31-Jul-2013

(4yrs 11mths 13days COE left)

Manufactured

2013

Mileage

-

Transmission

Auto

Engine Cap

10,308 cc

Curb Weight

6,740 kg

Fuel type

Diesel

Features

-

Accessories

-

Description

Call To Make Appointment To View.

COE

\$24,391

OMV

\$102,808

ARF

\$5,141

Dereg Value

\$12,082 as of today (change)

No. of Owners

2

Type of Veh

Truck

Category

Premium Ad Car

Availability

Available

Add to Shortlist

Add to Compare

Add a Note

Posted on: 16-Aug-2018 | Last updated on: 16-Aug-2018

Tags: Iveco Stralis, 2013 Iveco Stralis, Iveco, Stralis, Used Iveco

Upfront Payment

+ more Financial info

Transfer Fee

\$25

Down Payment

\$4,580 (change)

Maximum 90% Loan

1st Instalment

\$815









Location Map

Seller Information

Company

OK2 Pte Ltd

+ dealer's priorit

+ 51 vehs sold | 52 vehs available

Address

7 Tuis Avenue 2

Search cars nearby this location

Office No

67457076

Contact Person(s)

Yong

82336292

http://www.sgcarmart.com/used_cars/info.php?ID=723037&DL=1362

17-Aug-18

15001 / Ufb3

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 17 August 2018 9:17 AM
To: assignments
Cc: Admin A
Subject: FW: Request for 3rd party claims survey XE2601S Claims against SLR6626T
Attachments: XE2601S180728.pdf; XE2601S Search.pdf

11.09am @ 17/8/18
vehicle in
person @ Jasmine
SUR @ Marcus.

Hi Nivitha,

Kindly assist.

TP AXA – Smart.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eng Pau Low <smc_eplow@yahoo.com.sg>
Sent: Thursday, 16 August, 2018 2:12 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Request for 3rd party claims survey XE2601S Claims against SLR6626T

Accident on 28/07/2018 Along Marina Boulevard

Involving XE2601S and SLR6626T

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Jasmine Low
M/s SMC Auto Engineering Works
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1731
Fax: 6744 5746

Date of Survey:-

Name of Authorise Surveyor:-

Surveyor Email:

Remark :-

Shu Pei (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 21 August 2018 11:46 AM
To: Shu Pei (LKKAUTO)
Subject: FW: Request for 3rd party claims survey XE2601S Claims against SLR6626T *** LKK REF: CC4/ASM18015001/Ufb3

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eng Pau Low <smc_eplow@yahoo.com.sg>
Sent: Saturday, 18 August, 2018 5:17 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: Re: Request for 3rd party claims survey XE2601S Claims against SLR6626T *** LKK REF: CC4/ASM18015001/Ufb3

Pl ignored and cancel this case. The reporting centre had key in the TP vehicle no wrongly.

Kindly withdraw and cancel.

Sorry for the inconvenience caused.

Thank with Regard!

Jasmine Low
SMC Auto Engineering Works
No. 1 Kaki Bukit Avenue 6
AutoBay @ Kaki Bukit
Singapore 417883
☎ : 6741 1731
☎ : 6744 5746

On Aug 17, 2018, at 4:12 PM, Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us evidence i.e. video and scene photo.

Please note that for liability, claim negotiation and settlement, please contact Poh Kin at 6841 2132.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Jasmine Low

M/s SMC Auto Engineering Works

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 6741 1731
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18015001/Ugb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:VALE OH			Date : 03-10-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLR 6626T	Veh. Inspected	XE 2601S	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00SBI	Excess (\$)	0.00	
Assign From		Assign Date	17/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	IVECO STRALIS	c.c	7790	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WJMM1VPH40C272762	Colour	RED	
Odometer	59213	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	315/80 R22.5	AUSTONE	6 mm	
L/H Front Tyre	315/80 R22.5	AUSTONE	6 mm	
R/H Rear Tyre	315/80 R22.5 (D)	AUSTONE	6/6 mm	
L/H Rear Tyre	315/80 R22.5 (D)	AUSTONE	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/07/2018	Inspection Date	17/08/2018	
Survey held at	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay S 417883			
Repairer	SMC AUTO ENGINEERING WORKS			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XE 2601S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER (CONSISTENT)	CRACKED	3,666.46	3,666.46
1	FRONT LH LOWER BUMPER GARNISH (CONSISTENT)	CRACKED	1,946.40	1,946.40
1	FRONT LH BUMPER SIGNAL LAMP (CONSISTENT)	NOT NECESSARY	274.58	-
1	FRONT LH STEP PANEL LOWER (CONSISTENT)	CRACKED	1,670.00	1,520.00
1	FRONT LH STEP PANEL TOP (CONSISTENT)	TO REPAIR SEE LABOUR	2,360.00	-
	LESS 10% DISCOUNT		-	-713.29
			9,917.44	6,419.57
	<u>LABOUR</u>			
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS.INCLUSIVE OF THE REPAIR OF FRONT LH STEP PANEL TOP .		800.00	500.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREAS.		600.00	280.00
			1,400.00	780.00
	GRAND TOTAL		11,317.44	7,199.57
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,750.00

Report Ref No. CC4/ASM18015001/Ugb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SAM000581
Reference	CCA/ASM18015001/Ugb342
Loss Date	28 July 2018
Report Date	16 Aug 2018 2:36:53 PM
Request Date	18 September 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	XE26013
Make	TPVD NECO
Model	STRALUS MY2013
Service Address	

...

Primary Contact/Insured

PANG SENG LIM
517 BEDOK RESERVOIR ROAD, #05-67, 479275, Singapore

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document SubType:

Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (2).pdf	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
 LKK Adjustment 1.a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019