

REF: C03/AIG/18014998/Asd3n2

AGS. REC. BY: Adrian King

ASSIGNMENT

Mehmen

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: **\$1,000/-**
 (Client's Record)
 Make of Veh: _____

Veh No: **SKM3015P** Yr Regn: **2014 / Feb.**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Audi Q5** C.C. **1984**
 Colour: **white** A/C: **Insured / Std / NI / NA**
 Sp. Reading: **57650** T/Radio: **Insured / Std / NI / NA**
 Eng/No: _____
 C/No: **WAU2Z28RXEA045773**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In Order / Jammed / Leaked / Burnt or
 Brake: In Order / Jammed / Leaked / Burnt or
 Modi: Nil / STD A/Rim or
 Tyre Size: F: **235/55R19**
 R: **235/55R19**
 BS: BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: **115K**
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est Repairs: **13 d/s** days Res: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Front Rear
 R/Bal. **06** mm R/Bal. **06** mm
 L/Bal. **06** mm L/Bal. **06** mm
 D.O.A. _____ D.O.I. **17/08/18**
 Survey held at **Premium**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear o/s.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
	JKM 3015P-X
20/08/18 @ 08:50 a.m.	received IA to Norsazari via mehermer.
20/08/18 @ 08:51 a.m.	mandate requested authorize repair to Norsazari via mehermer.
20/08/18 @ 10:51 a.m.	mandate approved by Victor Koh via mehermer.
20/08/18 @ 16:12 p.m.	revert authorised repair to George Cooper via email.
07/11/18	Confirmed P/P \$14,268.72 @ 13 days with Adrian (\$10,269.28 Red-42%)
Date/Time, File Pass In?	<input type="checkbox"/> : Preli. Report
1) 27/11/18	<input checked="" type="checkbox"/> : Final Report
Date/Time, File Return In?	
2)	
Report Format :	
Lump Sum / I.B.E (\$ 14,268.72 P/P)	
Days Of Repair: 13	
Resurvey No. of Trip:	
Add Fee:	
<input type="checkbox"/> : Site Insp (\$)	
<input type="checkbox"/> : Interview (\$)	
<input type="checkbox"/> : Tech. Invs (\$)	
<input type="checkbox"/> : Weekend (\$)	
Survey Fee:	
Transportation:	200
S + RS: \$	10
Photos	
Others	
TOTAL	210

RECEIVED 27 NOV 2018

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 17 Aug 2018

Preliminary Advice

Vehicle No	: SKM3015P	Accident Date	: 11/08/2018
Make	: AUDI Q5	Policy No.	: 2100365006-04
Assignment Date	: 17/08/2018	Excess	: S\$0.00
Date of Inspection	: 17/08/2018	Est. Duration of Repair	: 13 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,738.00
Revised Amount	:S\$	15,377.00
Check Items (Estimated)	:S\$	300.00
Total	:S\$	15,677.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	82,197.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,803.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 7 November 2018 5:38 PM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiyee.yap@premiumauto.com.sg;
'Chang Chee Sing'
Subject: RE: FINAL REVISION - SKM3015P - OD AIG - SURVEYED 17 AUG 18

Dear Mr Boo,

Confirmed final fig \$14,268.72 @ 13 days of repairs before excess \$1,000/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Saturday, 27 October 2018 6:40 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKM3015P - OD AIG - SURVEYED 17 AUG 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$14,268.72 @ 13 days of repairs.

Your early closure is well appreciated

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 20 August 2018 4:12 PM
To: 'Claims Dept'
Cc: 'SUR'; 'Admin A'
Subject: RE: OD Claim for SKM 3015 P

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SKM 3015P (Excess \$ 1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 17 August 2018 4:38 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD Claim for SKM 3015 P

Dear all,

Attached is the CI and Driver's driving licence for your kind reference.

Thank you.

Best Regards,

George wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 17 August 2018 3:04 PM
To: 'SUR'; 'Admin A'
Cc: 'Claims Dept'
Subject: RE: OD Claim for SKM 3015 P

Dear all,

Survey was carried out on today.

Please assist in OD claims approval for the above vehicle.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 14 August 2018 5:07 PM
To: 'SUR'; 'Admin A'

Cc: 'Claims'

Subject: RE:OD Claim for SKM 3015 P

Good afternoon all ,

Here is the attachment of estimate for your kind reference .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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View Received Message

This mail is associated with :

***SKM3015P (6917664844SG)**

OD

Aug 11 2018 12:00PM

[PEARCE JAMES ADAM]

Premium Automobiles Pte Ltd

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From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG)**, sent on **20/08/2018 10:51 AM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$15377.00) - SKM3015P - Claim Handler: Loo, Tong Shing**

Approved:15377.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Foreign Identification Number

Owner ID: 8547W

Vehicle Details

Vehicle No.: SKM3015P

Vehicle to be Exported: No

Intended De-registration Date: 17 Aug 2018

Vehicle Make: AUDI

Vehicle Model: Q5 2.0 TFSI QUATTRO (EU6)

Primary Colour: White

Manufacturing Year: 2013

Engine No.: CNC028731

Chassis No.: WAUZZZ8RXEA045773

Maximum Power Output: 165.0 kW (221 bhp)

Open Market Value: \$44,555.00

Original Registration Date: 18 Feb 2014

First Registration Date: 18 Feb 2014

Transfer Count: 0

Actual ARF Paid: \$54,377.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 17 Feb 2024

PARF Rebate Amount: \$40,782.00

Intended COE Rebate Details

COE Expiry Date: 17 Feb 2024

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$75,300.00

COE Rebate Amount: \$41,415.00

Total Rebate Amount: \$82,197.00

The information contained herein is correct as at 17 Aug 2018

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **G 5 2 5 8 5 4 7 W**

Name: **PEARCE JAMES ADAM**

Birth Date: **09 Apr 1983**

Issue Date: **20 Feb 2018**

Valid Till: **06/03/2023**

002774845K




EMPLOYMENT PASS
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employment of
SSY FUTURES SINGAPORE PTE. LTD.

Name
PEARCE JAMES ADAM
Occupation
SENIOR DIRECTOR



Date of Application
05-12-2016
Date of Issue
06-01-2017
Date of Expiry
09-01-2020

FIN
G5258547W



L7529228

VISIT PASS
Immigration Regulations

Name
PEARCE JAMES ADAM

Date of Birth: **09-04-1983** Sex: **M** Nationality: **BRITISH**

FIN: **G5258547W** Date of Issue: **05-01-2017** Date of Expiry: **09-01-2020**



YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)
EFFECTIVE DATE

Class 3 Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg

07 Mar 2013



License No: **G5258547W**

L28A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PEARCE JAMES ADAM
Period of Insurance : 18 Feb 2018 To 17 Feb 2019
Engine No. : CNC028731
Chassis No. : WAUZZZ8RXEA045773

Vehicle No. : SKM3015P
Policy No. : 2100365006-04
Endorsement No. :
Issued Date : 29 Jan 2018

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI QU (FACELIFT)(DYNAMIC STEERING)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2014
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PARF** : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PEARCE JAMES ADAM - \$1000 (Own Damage), PEARCE CLAIRE LOUISE - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Fire Purchase Company/Employer's Loan: United Overseas Bank Limited

I hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

25208

NUM LEASING - SLOH
 165 ANDERSON ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Issued by AIG Asia Pacific Insurance Pte. Ltd.

M. Anile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

1000770702/ACT

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0928/2018/PH
Date : 14-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Pearce James Adam
Address : 57 Grange Road
#19-09 Gramercy Park
Singapore 249569
Telephone : HP +65 97731455
Type of Claim : Own Damage Claims
Policy No. : 2100365006-04
Vehicle No : **SKM 3015 P**
Model Code : Audi Q5 2.0 TFSI Qu
Model / Year : Feb-14
Engine No : CNC 028731
Chassis No : WAUZZZ8RXEA045773
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Aug-18
Place of Accident : Katong Plaza Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKM 3015 P.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function	S/N \$ 280.00 ✓
2	To renew rhs 1/4 glass to facilitate fender renewal.	S/N \$ 300.00 ✓
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓
4	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage	S/N \$ 1,400.00 ✓
5	To dismantle rear bumper and rear lid. Cut out and reweld rhs rear fender. Re-organise rear crash management components. Reinstall all parts removed.	\$ 5,600.00 3000
6	To respray rear bumper, rear bumper spoiler, rhs rear fender, rhs sill panel, drain panel, roof channel, door entrances and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 4,700.00 2200
7	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		<u>\$ 13,872.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3015 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	BUMPER <i>Reband</i>	\$ 1,430.00 ✓	1144
2	FIXING PARTS FOR BUMPER <i>Nec</i>	\$ 143.00 +	
3	SECURING PLATE <i>3 Nec</i>	4 \$ 44.00 +	
4	TAIL LIGHT - RH	\$ 263.00 *	
5	GUIDE SECTION - LH/RH REAR <i>Nec</i>	2 \$ 92.00 *	
6	GROMMET <i>Nec</i>	2 \$ 20.00 *	
7	SPOILER <i>Nec</i>	\$ 749.00 *	
8	SENSOR - OUTER PRIMED <i>Nec</i>	\$ 240.00 *	
9	SECTIONAL PART -SIDE PANEL - RH <i>Dented</i>	\$ 3,913.00 ✓	3130.40
10	SIDE WINDOW - RH <i>Nec</i>	\$ 382.00 ✓	305.60
11	TRIM STRIPS FOR SIDE WINDOW CHROME <i>Nec</i>	\$ 282.00 *	
12	MOLDING - ROOF CHROME - RH <i>Nec</i>	\$ 543.00 *	
13	WHEEL HOUSING LINER - RH <i>Nec</i>	\$ 231.00 *	
14	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>Nec</i>	\$ 89.00 *	
15	TAILLIGHT ASSEMBLY <i>Nec</i>	\$ 1,265.00 *	
16	ARCYLIC SEALANT	\$ 180.00 ✓	
17	CAVITY WAX	\$ 140.00 ✓	
18	STONE CHIP TREATMENT <i>Nec</i>	\$ 180.00 ✓	
19	METAL FILLER POWDER	\$ 280.00 ✓	
20	SUNDRIES <i>Nec</i>	\$ 300.00 ?	36.72
SUB - TOTAL SPARE PARTS		\$ 10,766.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3015 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	1/4 GLASS SEALANT <i>nec</i>	\$ 100.00	✓
	TOTAL SPARE PARTS	\$ 10,866.00	
	TOTAL LABOUR CHARGES	\$ 13,872.00	
	GRAND TOTAL	\$ 24,738.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
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Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Telefax

Name : Adrian King.
Surveyed Date : 17/08/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 13 days.

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0928/2018/PH
Date : 14-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

13 days - ok - jb - 27 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Pearce James Adam
Address : 57 Grange Road
#19-09 Gramercy Park
Singapore 249569
Telephone : HP +65 97731455
Type of Claim : Own Damage Claims
Policy No. : 2100365006-04
Vehicle No : **SKM 3015 P**
Model Code : Audi Q5 2.0 TFSI Qu
Model / Year : Feb-14
Engine No : CNC 028731
Chassis No : WAUZZZ8RXEA045773
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Aug-18
Place of Accident : Katong Plaza Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

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2	To renew rhs 1/4 glass to facillitate fender renewal.	S/N \$ 300.00	\$ 300.00
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	\$ 1,400.00
4	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, laggage compartment trims, seat belts. Dislodge roof liner and disengage curtain air bag etc	S/N \$ 1,400.00	\$ 1,400.00
5	To dismantle rear bumper and rear lid. Cut out and reweld rhs rear fender. Re-organise rear crash management components .Reinstall all parts removed.	\$ 5,600.00	\$ 3,000.00
6	To respray rear bumper, rear bumper spoiler, rhs rear fender, rhs sill panel, drain panel, roof channel, door entrances and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 4,700.00	\$ 2,200.00
7	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	\$ 13,872.00	\$ 8,772.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3015 P.

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		S/NETT	REMARKS
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2	FIXING PARTS FOR BUMPER	\$ 143.00	
3	SECURING PLATE	4 \$ 44.00	
4	TAIL LIGHT - RH	\$ 263.00	
5	GUIDE SECTION - LH/RH REAR	2 \$ 92.00	
6	GROMMET	2 \$ 20.00	
7	SPOILER	\$ 749.00	
8	SENSOR - OUTER PRIMED	\$ 240.00	
9	SECTIONAL PART -SIDE PANEL - RH	\$ 3,913.00	\$ 3,130.40
10	SIDE WINDOW - RH	\$ 382.00	\$ 305.60
11	TRIM STRIPS FOR SIDE WINDOW CHROME	\$ 282.00	
12	MOLDING - ROOF CHROME - RH	\$ 543.00	
13	WHEEL HOUSING LINER - RH	\$ 231.00	
14	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 89.00	
15	TAILLIGHT ASSEMBLY	\$ 1,265.00	
16	ARCYLIC SEALANT	\$ 180.00	\$ 180.00
17	CAVITY WAX	\$ 140.00	\$ 140.00
18	STONE CHIP TREATMENT	\$ 180.00	\$ 180.00
19	METAL FILLER POWDER	\$ 280.00	\$ 280.00
20	SUNDRIES	\$ 300.00	\$ 36.72
SUB - TOTAL SPARE PARTS		\$ 10,766.00	\$ 5,396.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3015 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 5,396.72
	c/f	\$ 100.00	\$ 100.00
21	1/4 GLASS SEALANT	\$ 10,866.00	\$ 5,496.72
	TOTAL SPARE PARTS	\$ 13,872.00	\$ 8,772.00
	TOTAL LABOUR CHARGES	\$ 24,738.00	\$ 14,268.72
	GRAND TOTAL		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKM 3015 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0928/2018/MAS

20 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKM 3015 P, Audi Q5 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no **SKM 3015 P**, claimant, **Mr. Pearce James Adam**, please find the related document per attached.

1. A copy of the Original invoice no. 85013152 – S\$14,197.53
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKM 3015 P

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Aug 2018		17 Aug 2018 15:44 Edit Adj Rpt	S\$14,268.72 Edit Estimates	S\$14,268.72 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: **PEARCE JAMES ADAM**, ID: G5258547W, Tel: +6597731455, Email: jamie_pearce1@hotmail.com

Vehicle Reg. No.: **SKM3015P** Date of Loss: 11/08/2018 12:00 - :59
[53 Months and 24 Days From LTA Reg Date (Man Yr)]

Claim Type: **OD / 6917664844SG** Policy/Cover Note No.: 2100365006-04 (Comprehensive)
Excess: S\$1,000.00

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Loo, Tong Shing**]
TongShing.Loo@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 29/08/2018]

Driver/Custodian: **PEARCE JAMES ADAM (35 / Male)**, NRIC: G5258547W, Tel: +6597731455

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (20/08/2018): Alert - Adj Mandate Approved (S\$15377.00) - SKM3015P - Claim Handler: Loo, Tong ...
- AIG_SG (20/08/2018): SKM3015P / OD / 11/08/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKM3015P (6917664844SG)**
OD
Aug 11 2018 12:00PM
[PEARCE JAMES ADAM]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer		
										1 per page	<input checked="" type="checkbox"/>	
Assessment Reports										Thumbnail	Print	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								1	Load HTM	
1	20/08/18 08:50	Adjuster Immediate Advice										
										3 per page	<input checked="" type="checkbox"/>	
Photos/Images										Thumbnail	Print	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								1	Load JPG	<input checked="" type="checkbox"/>
1	20/08/18 08:49	General View								1	Load JPG	<input checked="" type="checkbox"/>
2	20/08/18 08:49	Chassis Number								1	Load JPG	<input checked="" type="checkbox"/>
3	20/08/18 08:49	General View								1	Load JPG	<input checked="" type="checkbox"/>
4	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
5	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
6	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
7	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
8	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
9	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
10	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
11	20/08/18 08:50	General View								1	Load JPG	<input checked="" type="checkbox"/>
										1 per page	<input checked="" type="checkbox"/>	
Documentation										Thumbnail	Print	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								1	Load PDF	
1	17/08/18 17:55	ESTIMATE								1	Load PDF	
2	17/08/18 17:55	INSURANCE CERT & DRIVING								1	Load PDF	
3	12/11/18 17:23	ESTIMATE MARKED.pdf								1	Load PDF	
4	03/12/18 10:34	WORKSHOP INVOICE								1	Load PDF	
5	03/12/18 10:34	DISCHARGE VOUCHER								1	Load PDF	

Linked Accident Report Documents

										View Use Viewer		
										1 per page	<input checked="" type="checkbox"/>	
Assessment Reports										Thumbnail	Print	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)								1	Load HTM	
1	13/08/18 16:31	Accident Statement										
										3 per page	<input checked="" type="checkbox"/>	
Photos/Images										Thumbnail	Print	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)								1	Load JPG	<input checked="" type="checkbox"/>
1	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
2	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
3	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
4	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
5	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
6	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
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8	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
9	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
10	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
11	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
12	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
13	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>
14	13/08/18 16:31	Accident Photo								1	Load JPG	<input checked="" type="checkbox"/>

15	13/08/18 16:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
16	13/08/18 16:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
17	13/08/18 16:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
					1 per page <input type="checkbox"/>
Documentation					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/08/18 16:28	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	13/08/18 16:28	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

Reset Save Print

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
 AIG Building, 78 Shenton Way #07-16
 Singapore 079120

Our File No: CC3/AIG18014998/ASD3N2
 Date: 03/12/2018

REFERENCE

Insured/Claimant: PEARCE JAMES ADAM Policy No: 2100365006-04
 Date of Loss: 11/08/2018 Nature of Claim: OD Claim No: 6917664844SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKM3015P Engine No: CNC028731
 Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Chassis No: WAUZZZ8RXEA045773
 Reg. Date: 18/02/2014 (Man. Year: 2013) Odometer: 57650 km
 Colour: White
 Engine Capacity: 1984 cc
 Market Value/New Car Price: S\$115,000.00
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 235/55R19 Rear Tyre Size: 235/55R19
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,866.00	5,496.72	5,369.28	49.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,872.00	8,772.00	5,100.00	36.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,738.00	14,268.72	10,469.28	42.32
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	23,738.00	13,268.72	10,469.28	44.10
+ GST 7.00/7.00% (S\$)	1,661.66	928.81	732.85	44.10
Nett Amount (S\$)	25,399.66	14,197.53	11,202.13	44.10

INSPECTION

Date of Assignment: 17/08/2018
 Date Inspected: 17/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount	
1	1	*BUMPER	Deformed	1,430.00 FS	*1,144.00 FS	
2	1	*FIXING PARTS FOR BUMPER	Not Necessary	143.00 FS	*- FS	
3	4	*SECURING PLATE	Not Necessary	44.00 FS	*- FS	
4	1	*TAIL LIGHT-RH	Not Necessary	263.00 FS	*- FS	
5	2	*GUIDE SECTION-LH/RH REAR	Not Necessary	92.00 FS	*- FS	
6	2	*GROMMET	Not Necessary	20.00 FS	*- FS	
7	1	*SPOILER	Not Necessary	749.00 FS	*- FS	
8	1	*SENSOR-OUTER PRIMED	Not Necessary	240.00 FS	*- FS	
9	1	*SECTIONAL PART-SIDE PANEL-RH	Dented	3,913.00 FS	*3,130.40 FS	
10	1	*SIDE WINDOW-RH	Necessary	382.00 FS	*305.60 FS	
11	1	*TRIM STRIPS FOR SIDE WINDOW CHROME	Not Necessary	282.00 FS	*- FS	
12	1	*MOLDING-ROOF CHROME-RH	Not Necessary	543.00 FS	*- FS	
13	1	*WHEEL HOUSING LINER-RH	Not Necessary	231.00 FS	*- FS	
14	1	*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	89.00 FS	*- FS	
15	1	*TAILLIGHT ASSEMBLY	Not Necessary	1,265.00 FS	*- FS	
16	1	*ARCYLIC SEALANT	Necessary	180.00 FS	*180.00 FS	
17	1	*CAVITY WAX	Necessary	140.00 FS	*140.00 FS	
18	1	*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS	
19	1	*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS	
20	1	*SUNDRIES	Necessary	300.00 FS	*36.72 FS	
21	1	*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS	
				Total Parts (\$\$)	10,866.00	5,496.72

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
4	TO REMOVE AND REINSTALL REAR SEAT,BACK REST,HAT TRAY,ABCD PILLAR TRIMS,LAGGAGE COMPARTMENT TRIMS,SEAT BELTS.DISLodge ROOF LINER AND DISENGAGE	New	1,400.00	1,400.00
5	TO DISMANTLE REAR BUMPER AND REAR LID.CUT OUT AND REWELD RHS REAR FENDER.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	5,600.00	3,000.00
6	TO RESPRAY REAR BUMPER,REAR BUMPER SPOILER,RHS REAR FENDER,RHS SILL PANEL,DRAIN PANEL,ROOF CHANNEL,DOOR ENTRANCES AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	4,700.00	2,200.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			13,872.00	8,772.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >