

## Vic (LKKAUTO)

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**From:** Raymond <raymond@bhh.com.sg>  
**Sent:** Thursday, 10 January, 2019 2:29 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO); Marcus Chua (LKKAUTO); 'John Baranedran'  
**Subject:** RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3  
**Attachments:** 11175\_LOD.pdf

Dear Vic,

We are still pending to receive the payment of the above direct settlement from AIG.

Please check and revert to us by 17/01/2019.

Thanks

Best Regards,

Raymond

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**From:** Raymond <raymond@bhh.com.sg>  
**Sent:** Tuesday, 18 December, 2018 11:48 AM  
**To:** 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAUTO)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>  
**Subject:** RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

We refer to our final reminder email dated 28/11/2018.

Regret to inform that we have yet to receive the payment for the above direct settlement.

Please check with your principal and confirm whether they are willing to proceed with the direct settlement and revert to us by 21/12/2018.

Failing which we will proceed further for legal advice.

Thanks

Best Regards,  
Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Wednesday, 28 November, 2018 9:38 AM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Marcus Chua (LKKAUTO)' <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>; 'John Baranedran' <[johnbaranedran@gmail.com](mailto:johnbaranedran@gmail.com)>

**Subject:** RE: Accident Involving FB142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

### Final Reminders

Dear Vic,

We refer to our email dated 18/10/2018 & 16/11/2018.

Regret to inform that we have yet to receive the payment for both the property & bodily injury claims direct settlement from your principal.

Appreciate for you to check with your principle and revert with the settlement latest by 12/12/2018.

Thanks

Best Regards,  
Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Friday, 16 November, 2018 10:47 AM  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Marcus Chua (LKKAUTO)' <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>; 'John Baranedran' <[johnbaranedran@gmail.com](mailto:johnbaranedran@gmail.com)>  
**Subject:** RE: Accident Involving FB142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

We refer to our email dated 18/10/2018.

Please advise the payment status of the above direct settlement.

Thanks

Best Regards,

Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Thursday, 18 October, 2018 11:40 AM  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Marcus Chua (LKKAUTO)' <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>; 'John Baranedran' <[johnbaranedran@gmail.com](mailto:johnbaranedran@gmail.com)>  
**Subject:** RE: Accident Involving FB1142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

As requested by our client, please advise the payment status of the above direct settlement.

Appreciate for you to revert with the Discharge Voucher as soon as possible.

Thanks

Best Regards,

Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Saturday, 15 September, 2018 3:31 PM  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Marcus Chua (LKKAUTO)' <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>  
**Subject:** RE: Accident Involving FB1142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

We attached the Letter of Demand, signed Release Voucher, Authorisation To Act, Tax Invoice, Medical Bill, Medical Certificate and Taxi Receipts for your perusal.

Thanks

Best Regards,  
Raymond

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 21 August, 2018 4:45 PM

**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

WITHOUT PREJUDICE

Dear Raymond,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Raymond [<mailto:raymond@bhh.com.sg>]

**Sent:** Tuesday, 21 August, 2018 4:30 PM

**To:** Vivian Lau (LKKAuto); Vic (LKKAuto); Mei Kwan (LKKAuto)

**Cc:** Thin Thin (LKKAuto)

**Subject:** RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

Dear Vivian,

Thanks.

Dear Vic / Mei Kwan,

As requested by our client appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

**Raymond**

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**From:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Sent:** Tuesday, 21 August, 2018 4:24 PM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

WITHOUT PREJUDICE

Dear Raymond,

Thank you for the email.

Dear Vic / Mei Kwan

Kindly assist CC6/AIG18014996/Uha3

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Tuesday, 21 August, 2018 4:13 PM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** FW: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

Dear Vivian / Thin Thin,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969



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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Monday, 20 August, 2018 12:17 PM  
**To:** 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'Thin Thin (LKKAUTO)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** Accident Involving FBJ142Y & SLF7442M on 03/08/2018

Dear Vivian / Thin Thin,

Mr. Marcus has surveyed the bike at our workshop on 17/08/2018.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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