

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 9 April, 2019 7:01 PM
To: Raymond
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3
Attachments: DV.pdf

Without Prejudice
Save as to Cost

Dear Raymond,

We refer to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$2,780.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and GIRO FORM for payment processing.

The above amount is to be made payable to **BAN HOCK HIN CO. PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Raymond [mailto:raymond@bhh.com.sg]
Sent: Monday, 1 April, 2019 12:34 PM
To: Vic (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto); Marcus Chua (LKKAuto); 'John Baranedran'
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

Regret to inform you until to date we are still not receive the payment from your principal.

As requested by our client, please return the Letter of Demand and supporting documents to your principal.

Please pass the claims documents to Mr. Marcus Chua to return to us.

Dear Marcus,

Please assist to collect the claims documents from Vic for returning to our client.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>

Sent: Tuesday, 26 March, 2019 11:57 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF

CC6/AIG18014996/Uha3

Dear Vic,

We refer to our telephone conversation last week.

As requested by our client, please advise when we can receive the settlement from your principal by 30/03/2019.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 15 March, 2019 3:11 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Dear Vic,

We refer to our email dated 01/03/2019.

Regret to inform that we have yet to receive the settlement from your principal.

Please return all original claim documents submitted to us for our client necessary action.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 1 March, 2019 1:02 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Dear Vic,

We refer to our email dated 25/01/2019.

Regret to inform until to date we have not received any settlement for the above direct settlement case.

As requested by our client, please settle the above property and injury claim within 14 days..

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 25 January, 2019 1:35 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Dear Vic,

Our client is claiming his medical bills and Taxi Fares as mentioned in our Letter of Demand.

Appreciate for you to arrange the settlement payment as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 25 January, 2019 1:29 PM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Without Prejudice

Dear Raymond,

We refer to your below email.

Please advise if your client is making any Personal Injury claim to our principal or he only claim for the medical bills.

Kindly clarify.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Thursday, 10 January, 2019 2:29 PM

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto); Marcus Chua (LKKAuto); 'John Baranedran'

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

We are still pending to receive the payment of the above direct settlement from AIG.

Please check and revert to us by 17/01/2019.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



From: Raymond <raymond@bhh.com.sg>
Sent: Tuesday, 18 December, 2018 11:48 AM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Dear Vic,

We refer to our final reminder email dated 28/11/2018.

Regret to inform that we have yet to receive the payment for the above direct settlement.

Please check with your principal and confirm whether they are willing to proceed with the direct settlement and revert to us by 21/12/2018.

Failing which we will proceed further for legal advice.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



From: Raymond <raymond@bhh.com.sg>
Sent: Wednesday, 28 November, 2018 9:38 AM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Final Reminders

Dear Vic,

We refer to our email dated 18/10/2018 & 16/11/2018.

Regret to inform that we have yet to receive the payment for both the property & bodily injury claims direct settlement from your principal.

Appreciate for you to check with your principle and revert with the settlement latest by 12/12/2018.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>
Sent: Friday, 16 November, 2018 10:47 AM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

Dear Vic,

We refer to our email dated 18/10/2018.

Please advise the payment status of the above direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>
Sent: Thursday, 18 October, 2018 11:40 AM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>; 'John Baranedran' <johnbaranedran@gmail.com>
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Dear Vic,

As requested by our client, please advise the payment status of the above direct settlement.

Appreciate for you to revert with the Discharge Voucher as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>
Sent: Saturday, 15 September, 2018 3:31 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Marcus Chua (LKKAuto)' <MarcusChua@lkkauto.com>
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF
CC6/AIG18014996/Uha3

Dear Vic,

We attached the Letter of Demand, signed Release Voucher, Authorisation To Act, Tax Invoice, Medical Bill, Medical Certificate and Taxi Receipts for your perusal.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 21 August, 2018 4:45 PM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018 LKK REF CC6/AIG18014996/Uha3

WITHOUT PREJUDICE

Dear Raymond,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Tuesday, 21 August, 2018 4:30 PM

To: Vivian Lau (LKKAuto); Vic (LKKAuto); Mei Kwan (LKKAuto)

Cc: Thin Thin (LKKAuto)

Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

Dear Vivian,

Thanks.

Dear Vic / Mei Kwan,

As requested by our client appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Tuesday, 21 August, 2018 4:24 PM
To: Raymond <raymond@bhh.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

WITHOUT PREJUDICE

Dear Raymond,

Thank you for the email.

Dear Vic / Mei Kwan

Kindly assist CC6/AIG18014996/Uha3

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond [<mailto:raymond@bhh.com.sg>]
Sent: Tuesday, 21 August, 2018 4:13 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: FW: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

Dear Vivian / Thin Thin,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>
Sent: Monday, 20 August, 2018 12:17 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>
Subject: Accident Involving FBJ142Y & SLF7442M on 03/08/2018

Dear Vivian / Thin Thin,

Mr. Marcus has surveyed the bike at our workshop on 17/08/2018.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



