

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 March 2019 11:51 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving SJS6101J (OI: SNM18D03965C02/1) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018
Attachments: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJS6101J (OI : CAI - TBA) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018; [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJS6101J (OI : CAI - TBA) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018
Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC6/CTI18014972/Aea3
CTI REF - SNM18D03965C02/1 (SJS6101J)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the claim at \$3,247.45.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 14 March, 2019 10:28 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS6101J (OI: SNM18D03965C02/1) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018

Hi Alfred,

We refer to the email below.

We have submitted for mandate approval since 14.02.19.

Please let us have your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 March 2019 10:01 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJS6101J (OI: SNM18D03965C02/1) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018

LKK REF - CC6/CTI18014972/Aea3

CTI REF - SNM18D03965C02/1 (SJS6101J)

Dear Asher

We refer to the above matter.

Please assist to check your file and let us have an update on the claim.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Lucas Lee

Sent: Thursday, 30 August, 2018 3:48 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS6101J (OI: SNM18D03965C02/1) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 23 August, 2018 1:46 PM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Angie Foo; Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJS6101J (OI : CAI - TBA) and SKL2398X (TP : LKK REF - CC6/CTI18014972/Aea3) on 14/08/2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKL 2398X at M/s SM Automotive - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SM AUTOMOTIVE

Our Ref : SKL2398X
Your Ref : SJS6101J
Date : 09th January 2019

Block 1Kaki Bukit Avenue 6
#01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

Dear Sirs,

RE : Accident Involving SKL2398X & SJS6101J ON 14.08.2018 Along BEDOK FOOD CENTRE CARPARK At 17:35HRS

We are instructed by **NG KUEH MENG** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SKL2398X** was damaged by vehicle **SJS6101J** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 3,000.00
2) Loss of Use for 04 days	\$ 400.00
3) LTA Fee	\$ 7.45
	<u>\$ 3,407.45</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt

Please let us have your cheque for the sum of **\$3,407.45** made payable to us , **SM AUTOMOTIVE** in the next 14 days

Yours faithfully,

SM AUTOMOTIVE





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI18014972/Aea3

16 OCT 2018

HOW JEE KIM
BLK 842G TAMPINES STREET 82
#13-96
SINGAPORE 527842

Dear Sir/Madam,

ACCIDENT INVOLVING SJS 6101J AND SKL 2398X ON 14/08/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

14/08/18, 1735

SKL2398x, SJS6101J

Bedok Food Centre Carpark

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SKL2398x

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name:

Ng Kueh Meng

NRIC No.:

S1476774F

Date:

16/08/18

WITHOUT PREJUDICE to:
the Insurance Subrogated Claim and/or
the Any Personal Injury Claims
[Note: This clause superseded any inconsistencies
found in the Discharge voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3021481801

Claim No : SNM18D03965/C01/1

Claimant : NG KUEH MENG

Amount : S\$3,247.45

DOLLARS THREE THOUSAND TWO HUNDRED FORTY SEVEN AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SKL 2398X

Insured Vehicle No. : SJS 6101J

Date of Loss : 14/08/2018

Place of Accident : BEDOK FOOD CENTRE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOW JEE KIM

Driver Name : FOO SAI KENG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,000.00
(3) Loss of Use/ Rental/Earning	S\$	240.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 3,247.45

Claimant Name : NG KUEH MENG

NRIC No : S1476774F

Signature : 

Date : 8.04.19

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: NG KUEH MENG

Invoice No : SMP1901-0001

Date : 09-Jan-19

Date of Accident : 14-Aug-18

Vehicle No. : SKL2398X

Model Type : VW SCIROCCO

Descriptions		Amount
Lump Sum Repair Cost		3,000.00
Total		3,000.00

(SGD) Dollars: THREE THOUSAND ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Aug 2018 / 16:44:54

Receipt Date/Time : 15 Aug 2018 / 16:44:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180815-001778

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJS6101J				
As at 14 Aug 2018/17:35:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJS6101J Enquiry Fee 20180815164404467516	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180815164411504	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)