

USE CASE OWNER

Surveyor

Pre-assign / CCU / FTE



Insured Vehicle No

Name of Insured

Insured Tel No

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age

Driver Tel No

ASSIGNMENT

DOI

Date / Time

Registered in Merimen

YN 6484C

Claim No.

Policy No.

Make / Model

Place of Accident

HP

D.O.A

Nature of Accident

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call Ot

After call ltr to OI

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA (GIA)

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time

Sent By

16/10/2018

CPK

Confirm by:

FINALIZATION

Date/Time

Confirm with:

Confirm by:

Repair Cost

S\$ 5,985.00

(5 days)

Reduction: 20-2

%

FINAL SETTLEMENT

Date/Time

Confirm with

Persaph

Email

Final Liability

%

100

(Agreed / Assessed)

BOLA S/N No

IF NO or B 28, Ass. Lia

Repair Cost

S\$ 6,408.95

(days)

U2R (Industry) and collided to TP

Loss of Rental (LOR)

S\$

(days)

no development

Loss of Use (LOU)

S\$ 500.00

(S 100.00 x 5 days)

Loss of Income (LOI)

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$ 2.00

1) Claim status: Normal/Reject/Private Settle

Medical

S\$

2) Report Format

Disbursement

S\$

(e.g. Tow/ Independent)

3) Survey fee

Legal Cost

S\$

Total

S\$ 6,905.95

Global Sum S\$:

Email

FINAL PAYMENT

Date/Time

Confirm with:

Email

Payee 1

S\$ 6,905.95

Name 1

Tan Chong Motor Sales Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2

Payee 3: (Strike if N.A.)

S\$

Name 3

11/1/19




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16016495/za3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 02-09-2016	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YN 6484C	Veh. Inspected	GBC 4782K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/09/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/08/2016	Inspection Date	
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911, BUKIT TIMAH RD, SINGAPORE 589623.		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TAN CHONG MOTOR SALES PTE. LTD.
#11, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/LAW/0469/2016
DATE : 30-AUG-2016

AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
MOTOR CLAIM MANGER VALENCIA

OWNER'S NAME : M/S MONTREUX PATISSERIE PTE LTD
ADDRESS : 3015 BEDOK NORTH STREET 5
#05-23 SHINEI EAST KITCHEN
S(486350)
TELEPHONE NO : 84905999

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : TP-YH6484C
VEHICLE NO : GBC4782K
MODEL CODE : SHS2RBFF24MHVA-AA-
MODEL/YEAR : CABSTAR 3.0 5M/T ABS 2ND AIRBAG EURO4
ENGINE NO : IDJ0298824K-F24PP
CHASSIS NO : JH1SC2F24E0850401
MILEAGE : 1 KM
DATE IN : 30/08/2016
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 10/08/2016

16/08/18

DIS

Reason

5 DAYS.

THE CHRYSLER GROUP LLC
 CHRYSLER FINANCIAL GROUP
 SERVICE DEPARTMENT

ESTIMATED LABOR CHARGES FOR SERVICE VEHICLE REG. NO. 1234567

EST. JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	
		LABOR	REPLACEMENT
1 12/00	REPAIR BOTH REAR SIDE DOOR HINGES	1400.00	4590
2 22/00	REPAIR BOTH REAR DOOR ADJUSTERS	1400.00	1140
2 22/00	REPAIR BOTH REAR DOOR AND HINGES TO ADJUST REPAIR	1400.00	570
TOTAL LABOR CHARGES		4200.00	

View Sent Message

This mail is associated with :

*GBC4782K (C0398227)
[YN6484C]

TO:

MONTREUX PATISSERIE PTE LTD

Aug 10 2016 10:00AM

[SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING]
Tan Chong Motor Sales Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 07/12/2017 16:43 PM.
To Chen.Xinyou@axa.com.sg
CC sur@lkkauto.com; assignments@lkkauto.com; AXA_SG
Subject No development - New TP Assignment - C0398227/P1568015

Dear Sir,

We refer to the above matter.

Third party vehicle had been inspected by our surveyor at the premises of M/s **Tan Chong Motor** on 14/9/2016

However, TP's repairer did not finalise the amount with our surveyor despite of reminders being sent. And also no action were initiated by them.

As such, this case has been outstanding and no development for more than 1 year. Therefore, we will proceed to temporary close the matter and submit WP report to your office.

If any new development in future, we will inform you for further handling. Thanks.

Best Regards
Zayer

<- Original Message ->

From: AXA_SG

To: LKK_HQ;sur@lkkauto.com;assignments@lkkauto.com

CC: AXA_SG

Sent On: 01/09/2016 02:50 PM

Subject: New TP Assignment - C0398227/P1568015

Dear LKK Auto Consultants Pte Ltd,

Please survey the vehicle and proceed for direct settlement if damages consistent.

Workshop Name: Tan Chong Motor Sales Pte Ltd

Policy Number: P1568015

Vehicle Number: GBC4782K

Date of Accident: 10/06/2016

Estimated Claim Amount:

Excess: 2500.00

Claim Handler Name: Chen Xinyou

DOCUMENTS SUMMARY

There are no documents.

Your full co-operation in the handling of the claim is required and kindly submit the following to zayyer@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **6841 2409** or email us at zayyer@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Zayyer
LKK auto Consultants Pte Ltd

Cc Motor Claims Department
AXA Insurance Singapore Pte Ltd

Poh Kin (LKKAUTO)

From: Norsipah <norsipah@tanchong.com>
Sent: Thursday, 10 January 2019 3:40 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: RE: GBC4782K DOA:10.08.2016 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1
Attachments: GBC4782K_SDV.pdf

Importance: High

Hi

Signed DV attach for your processing soonest possible.

Payment instruction as follows:

Amount (SGD)	Payable to
6,405.95	Tan Chong Motor Sales Pte Ltd
500.00	Montreux Patisserie Pte Ltd

Kindly mail the cheque/s to us at Tan Chong Motor Sales Pte Ltd.

Thank you.

Best Regards,
Sipah
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
E: norsipah@tanchong.com D: +6567038915
Website: www.tanchong.com :: www.nissan.com.sg

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: 13 November 2018 11:21
To: Norsipah <norsipah@tanchong.com>
Subject: RE: GBC4782K DOA:10.08.2016 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AXA16016495/R1fa3q2 -1
Your Ref: GBC 4782K

Dear Sipah,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YN 6484C AND GBC 4782K ON 10/08/2016

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as below:

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 13 November 2018 11:21 AM
To: 'Norsipah'
Subject: RE: GBC4782K DOA:10.08.2016 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1
Attachments: DV GBC 4782K.pdf

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AXA16016495/R1fa3q2 -1
Your Ref: GBC 4782K

Dear Sipah,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YN 6484C AND GBC 4782K ON 10/08/2016

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as below:

1. Cost of Repair (W/GST)	S\$ 6,403.95
2. Loss of Use (\$100.00 x 5days)	S\$ 500.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 6,905.95</u>

Please duly sign the **DV** attached and return for payment processing.

Your prompt action is very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Norsipah <norsipah@tanchong.com>
Sent: Tuesday, 13 November 2018 10:41 AM
To: Poh Kin (LKKAUTO); Rasul (LKKAUTO); Admin A
Subject: RE: GBC4782K DOA:10.08.2016 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1
Attachments: GBC4782K_LOD.pdf

Hi

Our letter of demand attached for your perusal.

Kindly revert with your offer soon. Thank you.

Best Regards,
Sipah
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
E: norsipah@tanchong.com D: +6567038915
Website: www.tanchong.com :: www.nissan.com.sg

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: 19 October 2018 11:10
To: Norsipah <norsipah@tanchong.com>; Lawrence Teo <lawrenceteo@tanchong.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: GBC4782K DOA:10.08.2016 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COST

Our Ref: CC4/AXA16016495/R1fa3q2-1
Your Ref: GBC 4782K

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE YN 6484C AND GBC 4782K ON 10/08/2016

We refer to your below email.

For COR, our surveyor had recommended amount at **\$5,985.00 (before GST) with 5 repair days.**

*** Kindly forward your **LOD** with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 19 October 2018 11:10 AM
To: 'Norsipah'; Lawrence Teo
Cc: Rasul (LKKAUTO); Admin A
Subject: RE: GBC4782K DOA:10.08.2016 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COST

Our Ref: CC4/AXA16016495/R1fa3q2-1
Your Ref: GBC 4782K

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE YN 6484C AND GBC 4782K ON 10/08/2016

We refer to your below email.

For COR, our surveyor had recommended amount at **\$5,985.00 (before GST) with 5 repair days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

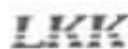
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Norsipah [mailto:norsipah@tanchong.com]
Sent: Wednesday, 10 October 2018 3:55 PM

To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Subject: RE: GBC4782K DOA:10.08.2018 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1

Hi, Refer attached.

Best Regards,
Sipah

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Sent: 25 September 2018 11:11

To: Lawrence Teo <lawrenceteo@tanchong.com>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Norsipah <norsipah@tanchong.com>

Subject: RE: GBC4782K DOA:10.08.2018 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COST

Our Ref: CC4/AXA16016495/R1fa3q2-1

Your Ref: GBC 4782K

Dear Lawrence,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE YN 6484C AND GBC 4782K ON 10/08/2016

We refer the above matter.

Kindly furnish us a copy of After Repair Photo/ Replacement Part Photo for our necessary action.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAUTO)

Sent: Thursday, 16 August 2018 5:56 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Norsipah <norsipah@tanchong.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: GBC4782K DOA:10.08.2018 D/S *** LKK REF: CC4/AXA16016495/R1fa3q2 -1

Mei Kwan (LKKAuto)

From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Thursday, 16 August, 2018 5:18 PM
To: Zayyer (LKKAuto); Mei Kwan (LKKAuto); Admin A; Norsipah
Subject: GBC4782K DOA:10.08.2018 D/S
Attachments: 4089_001.pdf

Dear All,

Please see attached Finalised. Survey by Rasul

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

TAN CHONG MOTOR SALES PTE. LTD.

511, SUKIT TIMAH ROAD

SINGAPORE 599623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO GBC4782K

NETT ITEM	0.00
LESS 20.00%	0.00
NETT AMOUNT	0.00
LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	0.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	0.00
TOTAL LABOUR CHARGES	5985.00
TOTAL SPARE PARTS CHARGES	0.00
TOTAL CHARGES	5985.00
ADD 7 % GST	418.95
GRAND TOTAL	6403.95

Print Received Message

This mail is associated with :

***GBC4782K (C0398227)**
[YN6484C]

TP

MONTREUX PATISSERIE PTE LTD

Aug 10 2016 10:00AM

[SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING]

Tan Chong Motor Sales Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 19/10/2018 09:21 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7129.30) - GBC4782K - Claim Handler: Chan Kian Chuan

Approved: 7129.30.

Print Sent Message

This mail is associated with :

***GBC4782K (C0398227)**
[YN6484C]

TP

MONTREUX PATISSERIE PTE LTD

Aug 10 2016 10:00AM

[SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING]

Tan Chong Motor Sales Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 18/10/2018 18:20 PM.
To Kianchuan.chan@axa.com.sg
CC AXA_SG; pohkin@lkkauto.com; chewht@lkkauto.com
Subject <C0398227> IA with mandate uploaded

Our Ref: CC4/AXA16016495/R1fa3
Your Ref: **C0398227**

Dear Kian Chuan,

we refer to the above matter.

Liability: Insured driver collided into third party vehicle while reversing. Liability is down against our insured. We did clarify with Insured Driver the nature of the accident and Send letter to OI to notify TP claim on 5th September 2016.

Immediate Advice (with mandate) have been uploaded in Merimen. Propose settlement amount is around \$7,129.30. We seek your approval to offer Third Party repairer "Tan Chong Motor Sales Pte Ltd" is as follows: - 1)COR(w/gst): \$6,403.95 + 2) Loss of Use (6 days x \$120.00): \$720.00 + 3)LTA Search fee: \$5.35 =Total: \$7,129.30. **05days recommendation for repair. **All the relevant documents had been uploaded in Merimen. For your instruction/approval please. PohKin - 18/10/2018

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Sent Message

This mail is associated with :

***GBC4782K (C0398227)**

[YN6484C]

TP

MONTREUX PATISSERIE PTE LTD

Aug 10 2016 10:00AM

[SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING]

Tan Chong Motor Sales Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 17/08/2018 10:50 AM.
To ernest.tay@axa.com.sg
CC AXA_SG; pohkin@lkkauto.com; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Request for reopen the case<C0398227>

Our Ref: CC4/AXA16016495/R1fa3q2-1
Your Ref: C0398227

Dear Ernest,

We refer to the above matter.

This case was temporary close and submit WP report to your good office as this case has been outstanding and no development for more than 1 year.

Kindly be informed that we just received finalization documents from TP repairer (**M/s Tan Chong Motor Sales Pte Ltd**).

Kindly assist reopen the case in Merimen for our necessary action.

We appreciated your prompt attention to this matter.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/10/2018

Survey Details:

Date of loss	10-Aug-16
Date of appointment	1-Sep-16
Date of survey	14-Sep-16
Location of survey	TAN CHONG MOTOR SALES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBC 4782K
Make and Model	NISSAN CABSTAR 3.0(M) - 2953cc
Date of registration	Aug-12
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

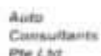
Repair details:

Initial Estimate	\$ 7,500.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 6,300.00
Total	\$ 6,300.00
Total after 5% discount	\$ 5,985.00

Number of days for repair	<u>5 days</u>
---------------------------	---------------



Company Registration No. 199607138R

51 UBI AVE. 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Remarks:

[illegible]

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 6,403.95	(\$5,985.00 + 7%gst)
Loss of use (estimate)	\$ 720.00	(\$120.00 x 6days)
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 5.35	
Others	\$ -	
Proposed Total	\$ 7,129.30	

Letter Of Claim For Uninsured Loss

Insurance Company: AXA INSURANCE PTE LTD
Address: _____

Date: 13/11/2018

Attention: Claims Department - Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number GBC 4782K & YN 6484C
at RAFFLES HOTEL LOADING Bay on 10/08/16.

I am the owner of Vehicle Number GBC 4782K ^(EX1V) which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number YN 6484C, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (S\$/day) for <u>5</u> days @ <u>100</u>	\$	<u>500.00</u>
Car rental as per invoice attached	\$	_____
Search fee	\$	<u>2.00</u>
Others <u>Cost of Repair</u>	\$	<u>6403.95</u>
Total claim amount	\$	<u>6905.95</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

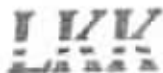
Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 6905.95, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



(Owner of motor vehicle)

Name: LEE CHIT SHUHL
Address: 3013 BRONK NORTH STS
#05-23 S(486350)
Telephone: 96952586



Auto
Consultants
Pte Ltd

51 URB AVE 1, #01-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563564 FAX : (065) 62564315

5 Spetember 2016

SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEE

29 Senoko Way
Singapore 758059

Dear Sir/Mdm,

YOUR REF : CC4/AXA16016495/za3
OUR REF : YN 6484C

**ACCIDENT INVOLVING YN 6484C & GBC 4782K AT/ALONG BEACH ROAD HOTEL
LOADING /UNLOADING BAY ON 10/8/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TAN CHONG MOTOR SALES PTE LTD acting on behalf of the owner of GBC 4782K against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you reversed and collided into third party vehicle, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We also wish to advise that there is an excess of **S\$2500.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of **S\$2500.00**; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Singapore Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Third Party Direct Settlement
Letter of Authority

1. Accident involving vehicle number GBC 4782K & YN 6484C at RAFFLES HOTEL LOADING Bay on 10/05/16.
2. I, MONTAUX PATISSERIE PTE LTD (NRIC 200902725E), owner of motor vehicle no. GBC 4782K hereby authorize my repair workshop, namely TAN CHONG MOTOR SALES PTE LTD to act for me with respect to the following:

- a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - b) To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.
 - c) To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses.
 - d) To sign discharge voucher on my behalf.
3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for the extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
4. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insures of the other vehicle is concerned.
5. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment:
- a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Dated this 14 (Day) of 09 (Month) 16 (Year)

Claimant Particulars

Name: LEE CHIT SHUNG
Address: 3015 BRONX NORTH ST S
#05-23 S(+86350)
Tel No.: 96952586

Signature: 李智峰

Authorized Workshop

Workshop: BANG TIANH
Claim Officer: ANWARUL TIL

Signature: [Signature]





redefining / insurance

CLAIM REF : C0398227
INSURED : SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING

DISCHARGE VOUCHER

We/I MONTREUX PATISSERIE PTE LTD, Co Reg No. 200902725/E hereby agree to accept the sum of dollars six thousand nine hundred five and cents ninety-five only (S\$ 6,905.95) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. YN 6484C as a result of an accident on 10th August 2016 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. GBC 4782K.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. YN 6484C in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. YN 6484C.

Dated this 19th day of December 2018

Claimant's Signature

: [Signature]

Sign Here
(If Co-Reg. Sign & Chop)

NRIC no./ Company Stamp

: 877706266

Occupation/ Business

: Manufacture of Bread, Cakes
and Confectionery

Address

: 44 Senoko Drive S(758228)

Telephone No.

: 62454297

Witness's Name

: Connie Goh Hsien Yee

Witness's Signature

: [Signature]

Sign Here
(If Co-Reg. Sign & Chop)

Witness's NRIC No.

: S7619819E





TAX INVOICE

GST REG: 19-9106231-D

NAME: AXA INSURANCE PTE LTD
ADDRESS: 8 SHENTON WAY
TELEPHONE: #27-01 AXA TOWER S(068811)
MODEL: 68804741
ENGINE NO: SWS2RBFF24MHVA-AA-
CHASSIS NO: ZD30298824K-F24PP
VEHICLE NO: JN1SC2F24Z0850401
GBC4782K

INVOICE NO: W12140162
INVOICE DATE: 30-OCT-2018
TERMS: CREDIT
DATE REC'D: 11-MAY-2017
SA/SE: LAW
JOB NO: BG1005740
MILEAGE: 000001
YOUR REFERENCE: INS/IC/LAW/0469/201

ITEMS	JOB DESCRIPTION	Credit Terms 30	AMOUNT
	LABOUR		
1	RENEW BOTH REAR SIDE DOOR ASSY		4590.00
2	SUPPLY BOTH REAR DOOR ADVERTISEMENT LOGO		1140.00
3	RENEW BOTH REAR DOOR AND R/I TO ASSIST REPAIR		570.00
	SUBTOTAL :		6300.00
	REMARKS		
1	AIG CLAIM AGAINST AXA INSURANCE DOA:10.08.2016		
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0469/2016		
3	SATISFACTION NOTE ATTACHED		
4	SURVEY BY:RASUL (LKK) ON 14.09.2017 @ 1500HRS RECOMMEND 5 DAYS REPAIR		
5	AUTHORISE BY:ZAYYER (LKK) ON 02.09.2016 @ 1205HRS VIA EMAIL		
6	OWNER CLAIM LOSS OF USE		
	Insurance Co : AXA INSURANCE PTE LTD Policy No....: TP-YN6484C Claim Type ..: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 10-AUG-2016		

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



911 Bukit Timah Road, Tan Cheng Maan Centre, Singapore 599622

SERVICE CENTRES

*13, HUKITTIMAH ROAD, SINGAPORE 598623. TEL: 6466409/4912

17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 6330053445

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



GST REG: 19-9106231-D

AXA INSURANCE PTE LTD

8 SHENTON WAY

TELEPHONE #27-01 AXA TOWER S(068811)

MODEL 68804741

ENGINE NO SWS2RBFF24MHVA-AA-

CHASSIS NO ZD30298824K-F24PP

VEHICLE NO JN1SC2F24Z0850401

GBC4782K

INVOICE NO

INVOICE DATE

TERMS 30-OCT-2018

DATE FR

SA/SE 11-MAY

JOB NO. 11-NAT-2017
LAW

MILEAGE

YOUR REFERENCE 000001

INS/IC

INS/IC/LAW/0469/201

CUSTOMER

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-16-092689
Date of Request: 11/08/2016

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 11/08/2016
Enquiry By Eric Koh
TP Vehicle No. YN6484C
Accident Date 10/08/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-092689
Date of Request: 11/08/2016

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 11/08/2016
Enquiry By Eric Koh
TP Vehicle No. YN6484C
Accident Date 10/08/2016

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN6484C	AXA Insurance Singapore Pte Ltd	17/10/2015-16/10/2016	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Sep 2016		01 Sep 2016 14:50 Edit Adj Rpt	S\$5,985.00 Edit Estimates	S\$5,985.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING , Co. Reg. No.: 48101200A, Tel: +6581529323								
Main Claimant:	MONTREUX PATISserie PTE LTD , Co. Reg. No.: 200902725E								
Vehicle Reg. No.:	GBC4782K	Date of Loss:	10/08/2016 10:00 - :59 [47 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0398227	Policy/Cover Note No.:	P1568015 (Comprehensive)						
Vehicle Reg. No. (Insured):	YN6484C	Policy No. (Claimant):	2100311340						
		Excess:	S\$2,500.00						
Repairer:	Tan Chong Motor Sales Pte Ltd (Bukit Timah) 911, Bukit Timah Road, 589622 Bukit Timah - Tel:								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 13/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (19/10/2018): Alert - Adj Mandate Approved (S\$7129.30) - GBC4782K - Claim Handler: Chan Kian C... AXA_SG (01/09/2016): New TP Assignment - C0398227/P1568015 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***GBC4782K (C0398227)**
[YN6484C]
TP
MONTREUX PATISserie PTE LTD
Aug 10 2016 10:00AM
[SYSTEMATIC AIRCONDITIONING & REFRIGERATION ENGINEERING]
Tan Chong Motor Sales Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit			
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	15/09/16 17:12	Adjuster Immediate Advice													Load HTML			
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	07/12/17 17:45	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>		
2	07/12/17 17:45	Chassis Number													Load JPG	<input checked="" type="checkbox"/>		
3	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
4	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
5	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
6	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
7	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
8	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
9	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
10	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
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12	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
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14	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
15	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
16	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
17	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
18	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
19	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
20	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
21	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
22	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
23	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
24	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
25	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
26	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
27	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
28	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
29	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		
30	07/12/17 17:45	General View													Load JPG	<input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	07/12/17 17:45	General View	 Load JPG	<input checked="" type="checkbox"/>
32	07/12/17 17:45	General View	 Load JPG	<input checked="" type="checkbox"/>
33	07/12/17 17:45	General View	 Load JPG	<input checked="" type="checkbox"/>
34	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	07/12/17 17:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	01/09/16 12:59	EMAIL_ABS	 Load PDF	
2	01/09/16 12:59	YN6484C INSD GIA REPORT_ABS	 Load PDF	
3	01/09/16 12:59	GBC4782K TP GIA REPORT_ABS	 Load PDF	
4	01/09/16 13:10	LICENCE COPY_ABS	 Load TIF	
5	01/09/16 13:10	TP INSURANCE CERTIFICATE_ABS	 Load TIF	
6	01/09/16 13:14	CI	 Load PDF	
7	01/09/16 13:14	Policy Schedule	 Load PDF	
8	01/09/16 14:49	Estimate submitted by TP	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/09/16 08:20	TP ESTIMATE - MARKED	 Load PDF	
2	12/12/17 12:24	LETTER TO OI	 Load PDF	
3	18/10/18 18:21	Immediate Advice (with mandate) dated 18.10.2018	 Load PDF	
4	18/10/18 18:21	TP Estimate- new	 Load PDF	
5	23/01/19 09:51	LKKInvoice Dated 12.12.2017	 Load PDF	
6	23/01/19 09:55	WORKSHOP INVOICE	 Load PDF	
7	23/01/19 09:55	AUTHORISATION TO ACT FORM	 Load PDF	
8	23/01/19 09:55	DISCHARGE VOUCHER	 Load PDF	
9	23/01/19 09:55	GIA SEARCH	 Load PDF	
10	23/01/19 09:55	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	YN6484C (Insd veh)	Model:	NISSAN CABSTAR 3.0 (M)
	GBC4782K (TP veh)		
Date of Accident:	10/08/2016		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,025.00
Final Repair Cost	:	\$	6,403.95
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	6,905.95

5.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tan Chong Motor Sales Pte Ltd	:	\$ 6,905.95
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

23 Jan
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16016495/R1FA3Q2-1

Date: 23/01/2019

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P1568015
Claimant Vehicle No :	GBC4782K	Insured Vehicle No :	YN6484C
Date of Loss:	10/08/2016	Nature of Claim:	TP
		Claim No:	C0398227

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBC4782K	Engine No:	ZD30298824K
Make & Model:	NISSAN CABSTAR, 3.0 (M)	Chassis No:	JN1SC2F24Z0850401
Reg. Date:	14/08/2012 (Man. Year: 2011)	Odometer:	150804 km
Colour:	Grey		
Engine Capacity:	2953 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15C	Rear Tyre Size:	165 R13C (D)
Front Left Side:	West Lake 7 mm	Rear Left Side:	West Lake 6/6 mm
Front Right Side:	West Lake 7 mm	Rear Right Side:	West Lake 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Total Labour	7,500.00	5,985.00	1,515.00	20.20
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,500.00	5,985.00	1,515.00	20.20
+ GST 7.00/7.00% (S\$)	525.00	418.95	106.05	20.20
Nett Amount (S\$)	8,025.00	6,403.95	1,621.05	20.20
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		6,905.95		

INSPECTION

Date of Assignment:	01/09/2016	
Date Inspected:	14/09/2016 Inspected At:	Tan Chong Motor Sales Pte Ltd (Bukit Timah) 911, Bukit Timah Road Singapore 589622
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD RASUL**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 18 Oct 2018)

Parts: N/A NISSAN CABSTAR 3.0 (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for GBC4782K)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RENEW BOTH REAR SIDE DOOR ASSY	New	5,400.00	4,590.00
2	SUPPLY BOTH REAR DOOR ADVERTISEMENT LOGO	New	1,425.00	1,140.00
3	RENEW BOTH REAR DOOR AND R/I TO ASSIST REPAIR	New	675.00	570.00
Gross Labour Cost (\$\$)			7,500.00	6,300.00
- 0.00/5.00% Labour Discount (\$\$)			0.00	315.00
Gross Labour after Discount (\$\$)			7,500.00	5,985.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >