Veron Chen (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Friday, 17 August 2018 10:40 AM

To: 'Jenny Toh'; assignments

Cc: SUR

Subject: RE: Request for Survey - Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Dear Jenny,

Thank you for the email.

Refer to our tele-conversation earlier, we will take note of the instruction

As such we will close this file at our end.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Friday, 17 August 2018 9:53 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: Request for Survey - Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Dear All

Workshop called this morning said your surveyor unable to go their workshop today due to urgency they have requested to change

Surveyor. As such, we will cancel this assignment.

Thank you.

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.gbe.com.sg



From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 16 August, 2018 3:32 PM

To: Jenny Toh < <u>jenny.toh@qbe.com</u>>; 'assignments' < <u>assignments@lkkauto.com</u>>

Cc: 'SUR' < sur@lkkauto.com>

Subject: RE: Request for Survey - Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Thursday, 16 August 2018 2:52 PM
To: assignments <assignments@lkkauto.com>

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: Request for Survey - Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Our ref: V0012636

Dear Sir/Madam

Kindly survey the third party claim:-

Insured: YL8586P TP Vehicle: SJR9958P

Date of accident: 15/08/2018

Contact: as below

Kindly acknowledge receipt.

regards

Jenny Toh

Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sg



From: Syaheeda Nacah Binte Mohamed Othman Sent: Thursday, 16 August, 2018 10:23 AM To: Jenny Toh <jenny.toh@qbe.com>

Cc: slpmotoring@gmail.com

Subject: FW: Request for Survey - Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Dear Jenny,

Please assist.

Thanks.

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: <u>syaheeda.othman@gbe.com</u> Visit us on the web at <u>www.qbe.com.sg</u>

From: Susan Lim/Fion Pee [mailto:slpmotoring@gmail.com]

Sent: Thursday, 16 August, 2018 10:18 AM

To: Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>; Gwen Tan <<u>gwen.tan@qbe.com</u>>;

joyce.heng@qbe.com

Subject: Request for Survey - Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Dear Officer.

Kindly send your surveyor to do a survey for the following accident claim:

Our Vehicle: SJR 9958 P

Your Ref: YL 8586 P (QBE Insured)

Subject: Accident Involving SJR 9958 P & YL 8586 P on 15.08.2018

Workshop: SLP Motoring Services

Address: Blk 10 Ang Mo Kio Industrial Park 2A

Ang Mo Kio Autopoint #03-07 Singapore 568047

An Estimate will be provided to the surveyor upon his arrival. We have attached a copy of our insured GIA report for your reference.

Please confirm with us via email, fax (64841482) or phone (91004390).

Thank you for your kind attention.

** Moving forward does QBE have a general mailbox that we can send to? **

Best Regards, Kane SLP Motoring Services -----

IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



This email has been checked for viruses by AVG antivirus software. www.avg.com

IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.