Vic (LKKAuto)

From: Sam <sam@tlmotor.com.sg>
Sent: Wednesday, 22 May, 2019 8:27 AM
To: Joy Irene (LKKAuto); Admin A

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving

GBD6073E (TLM) & SLL1686J (AIG) on 14.08.2018

Without prejudice

Dear Joy,

The owner of GBD6073E has withdraw third-party claim at our end.

Thank you & regards Sam

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Wednesday, 15 May 2019 3:25 PM

To: Sam <sam@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

WITHOUT PREJUDICE

Dear Sam,

We refer to the subject.

Please be informed that solely basing on the accident statements submitted by parties involved, the liability is clear.

Kindly note on the following:

- 1) The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of our principal insurer;
- 2) The days for losses(use/income/rental) will be based on the number of days of repair recommended by our surveyor and our principal's approval;
- 3) Our insured reserved their rights to dispute on damage consistency and liability;
- 4) Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part;
- 5) This e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle; and
- 6) This e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Thank you

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sam [mailto:sam@tlmotor.com.sg]
Sent: Wednesday, 15 May 2019 3:24 PM

To: Joy Irene (LKKAuto) < <u>Joylrene@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

Without prejudice

Dear Joy,

As per our tele-conversation earlier, please let us have your confirmation on liability.

Thank you & regards Sam

From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]

Sent: Saturday, 27 April 2019 9:50 AM

To: Joylrene@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; 'Sam' <sam@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

Without prejudice

Dear Joy Irene,

Do you receive any video footage from your insured? If not please advise on liability as soon as possible.

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd 1 Defu Lane 6 Singapore 539365

http://www.tlmotor.com.sg

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From: Sam [mailto:sam@tlmotor.com.sg]
Sent: Tuesday, March 5, 2019 12:20 PM

To: Joylrene@lkkauto.com

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Johnson Chua' <johnson.chua@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018 **Importance:** High

Without prejudice

Dear Joy,

It's has been 3 months since your last email.

Please let us have your confirmation on liability urgently.

Thank you & regards Sam

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Tuesday, December 4, 2018 6:20 PM **To:** Wei Shong < wei.shong@tlmotor.com.sg >

Cc: 'Johnson Chua' < johnson.chua@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

WITHOUT PREJUDICE

Dear William,

We are pending video from our insured.

Meanwhile, below is our insured's statement for your reference.

Circumstances of Accident

DATE: 14/08/2018, TIME: APPROXIMATELY: 0900 HRS. JUST PRIOR TO THE ACCIDENT, I WAS REVERSING INT REAR VIEW MIRROR, I STARTED TO REVERSE. WHEN MY CAR WAS REVERSING, MY FOCUS TURNED TO MY CLEARED THE VEHICLES PARKING ON THE RIGHT. HOWEVER AT THIS TIME, GBD6073E, HAD ALREADY MOVINGIVEN TO GIVE WAY TO MY REVERSING VEHICLE. FROM THE VIDEO FOOTAGE FROM VIDEO FILE "VIEW 2", OF THE TRUCK TO REVERSE. NO HORN WAS SOUNDED UNTIL IT WAS TOO LATE. MY VEHICLE WAS ALMOS' STOPPED BY THE CONTACT WITH GBD6073E. DAMAGE WAS DONE TO MY CAR'S LEFT FRONT FENDER AND

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]

Sent: Tuesday, 4 December 2018 5:08 PM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>

Cc: 'Johnson Chua' < johnson.chua@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

REMINDER

Without prejudice

Dear Joy Irene,

Do you receive any video footage from your insured?

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 **Tan Lim Motor Pte Ltd**

51 Defu Lane 10 Singapore 539216 http://www.tlmotor.com.sg

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From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]

Sent: Tuesday, November 13, 2018 4:02 PM
To: 'Joy Irene (LKKAuto)' < <u>JoyIrene@lkkauto.com</u>>
Cc: 'Johnson Chua' < johnson.chua@tlmotor.com.sg>

Subject: FW: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018 **Importance:** High

Without prejudice

Dear Joy Irene,

Do you receive any video footage from your insured?

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd

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From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]

Sent: Friday, October 12, 2018 11:36 AM

To: 'Joy Irene (LKKAuto)' < <u>JoyIrene@lkkauto.com</u>>; 'Johnson Chua' < <u>johnson.chua@tlmotor.com.sg</u>>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

Without prejudice

Dear Joy Irene,

Do you receive any video footage from your insured?

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltc
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Singapore 539216
http://www.tlmotor.com.sg

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From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]

Sent: Monday, October 8, 2018 9:39 AM

To: 'Joy Irene (LKKAuto)' <
JoyIrene@lkkauto.com; 'Johnson Chua' < johnson.chua@tlmotor.com.sg

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018 **Importance:** High

Without prejudice

Dear Joy Irene,

Please reply whether you agree direct settlement in this accident case at 100%.

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd

51 Defu Lane 10 Singapore 539216 http://www.tlmotor.com.sg

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From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]

Sent: Friday, August 31, 2018 10:23 AM

To: 'Joy Irene (LKKAuto)' <<u>JoyIrene@lkkauto.com</u>>; 'Johnson Chua' <<u>johnson.chua@tlmotor.com.sg</u>>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

Without prejudice

Dear Joy Irene,

Any update?

Thank you.

Regards,



Lam Wei Shong William wei.shong@tlmotor.com.sg

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltc
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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Friday, August 24, 2018 4:17 PM

To: Johnson Chua < johnson.chua@tlmotor.com.sg >

Cc: 'TLM - Lam" < wei.shong@tlmotor.com.sg>; Admin A < admin-a@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018

WITHOUT PREJUDICE

Dear Johnson,

We are pending GIA from AIG.

Kindly hold.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sg]

Sent: Friday, 24 August 2018 4:08 PM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>
Cc: 'TLM - Lam'' < <u>wei.shong@tlmotor.com.sg</u>>

Subject: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J (AIG)

on 14.08.2018 **Importance:** High

Dear Joy,

Please reply.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sq O. +65 6858 5151 F. +65 6858 0877

51 Defu Lane 10 Singapore 539216 http://www.tlmotor.com.sg

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, 24 August 2018 3:49 PM

To: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>

Cc: TLM - Lam' <wei.shong@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: FW: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J

(AIG) on 14.08.2018 **Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18014947/jb3	Joy

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua < johnson.chua@tlmotor.com.sg>

Sent: Friday, 24 August 2018 11:58 AM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'TLM - Lam' <wei.shong@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP013082018; LKK Ref: TBA; Accident involving GBD6073E (TLM) & SLL1686J (AIG)

on 14.08.2018 **Importance:** High

Dear LKK,

We refer to the above matter.

Survey has been conducted on 24.08.2018.

As such, please reply within **five** (5) days whether you are agreeable to direct settle with us at 100% liability on this matter.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sg O. +65 6858 5151 F. +65 6858 0877 **Tan Lim Motor Pte Ltd**

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