Vic (LKKAuto)

From: Vic (LKKAuto)

Monday, 20 August, 2018 11:50 AM Sent:

To: Mars Ler

Cc: Chris Bulaclac; Admin A; Vic (LKKAuto)

Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured

SLU4693X ***LKK REF:CC3/III18014945/hb3

Without Prejudice

Dear Mars Ler,

We refer to your below email.

Please be informed that we are currently pending for instruction from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Monday, 20 August, 2018 9:31 AM

To: Vic (LKKAuto) Cc: Chris Bulaclac

Subject: Re:Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK

REF:CC3/III18014945/hb3

Dear Vic,

Good morning, please kindly advise on liability if we can do Direct Settlement.

Thank You,

Best regards

Mars Ler

B & P Service Advisor Cycle & Carriage Fulco Motor Dealer Pte Ltd 330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, 16 August, 2018 4:58 PM

To: Mars Ler; assignments

Cc: Chris Bulaclac; Admin A; Vic (LKKAuto)

Subject: RE: Re:Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK

REF:CC3/III18014945/hb3

Dear Mars,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report**.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler < mars.ler@ccfulco.com.sg>
Sent: Thursday, 16 August 2018 8:25 AM
To: Admin A < admin-a@lkkauto.com>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566