

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 13 December, 2018 5:46 PM
To: Chris Bulaclac
Cc: Admin A; Mars Ler
Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK REF:CC3/III18014945/Uhb3
Attachments: DV.pdf

Without Prejudice

Dear Chris,

We refer to your below email and we confirmed in receipt of your LOD and supporting documents.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst)	\$	5,103.90
Loss of Use (\$60 x 4 days)	\$	240.00
LTA Search Fee	\$	7.45
TOTAL	\$	5,351.35

If agreeable, kindly chop and sign the attached DV then **forward the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chris Bulaclac [mailto:chris.bulaclac@ccfulco.com.sg]
Sent: Wednesday, 17 October, 2018 1:08 PM
To: Vic (LKKAuto)
Cc: Admin A; Mars Ler
Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK
REF:CC3/III18014945/hb3

Dear Vic ,

Please see attach file for your reference , Original document will be mail to your office.

Thank you,

Best Regards,

Christopher L. Bulaclac
Assistant Manager – Customer Service
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 3 September 2018 17:30
To: Mars Ler
Cc: Chris Bulaclac; Admin A; Vic (LKKAuto)
Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK
REF:CC3/III18014945/hb3

WITHOUT PREJUDICE

Dear Mars Ler,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Monday, 3 September, 2018 4:33 PM

To: Vic (LKKAUTO)

Cc: Chris Bulaclac

Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK

REF:CC3/III18014945/hb3

Dear Vic ,

May we know any update on this case ? Please advise liability if we can do Direct Settlement .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Mars Ler

Sent: Tuesday, 28 August, 2018 10:38 AM

To: 'Vic (LKKAUTO)'

Cc: Chris Bulaclac

Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK

REF:CC3/III18014945/hb3

Dear Vic ,

Good morning , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mars Ler
Sent: Thursday, 23 August, 2018 2:51 PM
To: Vic (LKKAUTO)
Cc: Chris Bulaclac
Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK
REF:CC3/III18014945/hb3

Dear Vic ,

As per attach photo for your reference , your insured never keep proper distance (clear card direct impact head to rear) causing this accident happened , please review .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 23 August, 2018 2:01 PM
To: Mars Ler
Cc: Chris Bulaclac; Vic (LKKAUTO)
Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK
REF:CC3/III18014945/hb3

Without Prejudice

Dear Mars Ler,

We refer to your below email.

Our insured reported that your client suddenly stopped after crossing the stop line giving our Insured no time to stop. Please refer to the attached accident statement.

As such, we would like to request for any evidence e.g. video footage, photos that your client have.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Thursday, 23 August, 2018 1:55 PM

To: Vic (LKKAuto)

Cc: Chris Bulaclac

Subject: RE: Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK

REF:CC3/III18014945/hb3

Dear Vic ,

Car has been survey , please advise if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Mars Ler

Sent: Monday, 20 August, 2018 9:31 AM

To: Vic (LKKAuto)

Cc: Chris Bulaclac

Subject: Re:Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK

REF:CC3/III18014945/hb3

Dear Vic ,

Good morning , please kindly advise on liability if we can do Direct Settlement .

Thank You,

Best regards

Mars Ler

B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, 16 August, 2018 4:58 PM

To: Mars Ler; assignments

Cc: Chris Bulaclac; Admin A; Vic (LKKAuto)

Subject: RE: Re:Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X ***LKK
REF:CC3/III18014945/hb3

Dear Mars,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Thursday, 16 August 2018 8:25 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 13/08/2018 Involving Our Insured SLC9815Z And Your Insured SLU4693X

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566