Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Thursday, 25 October, 2018 10:40 AM
To: Ng, Hai-Chuan
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Ng, Grace-TA
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Dear Hai Chuan,

We refer to the email below.

TP repairer do not wish to purchase our report.

In view of above, we will submit W/P report to your office

Thank you
Best Regards,
Vivian Lau| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 24 October, 2018 3:47 PM
To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Ng, Grace-TA <Tianaigrace.Ng@aig.com>
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Dear Hai Chuan,

We refer to the email below.

We are pending TP repairer whether to purchase our survey report.

Dear Taufikh,

Kindly check with TP repairer again **(urgent)**

Thank you

Best Regards,

Vivian Lau| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]
Sent: Wednesday, 24 October, 2018 3:34 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Ng, Grace-TA <Tianaigrace.Ng@aig.com>
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3
Importance: High

Dear Vivian,

Any update for this matter?

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Ng, Hai-Chuan
Sent: Thursday, August 30, 2018 3:53 PM
To: 'Vivian Lau (LKKAuto)'
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Hi Vivian,

Thank you for the update.

Please close file and let us know if there will be any bill for this matter.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, August 30, 2018 3:51 PM
To: Ng, Hai-Chuan
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Dear Hai Chuan,

We refer to the email below.

We had advise TP repairer to redirect the claim. (enclosed email)

Thank you
Best Regards,
Vivian Lau| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]
Sent: Thursday, 30 August, 2018 3:42 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Dear Vivian,

Please advise if you have redirect the TP claim to the correct insurer.

Thank you.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Ng, Hai-Chuan
Sent: Thursday, August 23, 2018 1:35 PM
To: 'Vivian Lau (LKKAuto)'; insurance@lioncityrentals.com.sg
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Veh SLU5652H is insured with Liberty Insurance at the time of accident.

Please inform TP repairer to withdraw claim against us.

ENQUIRY DETAILS	
Driver's NRIC/FIN or Co. Reg. No.	
Vehicle No.	SLU5652H
TP Vehicle No.	

Accident Reports

No.	Ref. No.	Accident Date	Vehicle Reg. No.	Insured Name	Insured's IC/Company Reg No	Driver's Name	Driver's IC	Vehicle Make	3rd Party Involved?
.	MLHM18105156	11/08/2018 17:00	SLU5652H	TAN CHIN KWONG ALVIN	S8104271C	TAN CHIN KWONG ALVIN	S8104271C	MAZDA	Y

Accident Date	TP Vehicle Reg. No.	TP Vehicle Make	
11/08/2018 17:00	SJN5240Z	MITSUBISHI	Liberty Insurance Pt
11/08/2018 17:00	SKF9468M	FORD	EAST ASIA LAW CO
11/08/2018 17:05	SLR4626G	MAZDA	EAST ASIA LAW CO
	SKK7925P		
11/08/2018 17:00	SHA6914Z	HYUNDAI	MSIG Insurance (Si

Claims

Insurer	Claim Year	Claim Type	Incurred Amt	Accident Date
Liberty Insurance Pte Ltd	2018	TP	3,500.00	11/08/2018 00:00

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, August 23, 2018 11:31 AM
To: insurance@lioncityrentals.com.sg
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Ng, Hai-Chuan
Subject: ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

Our Ref: CC6/LCR18014942/T1wa3

23 August 2018

Dear Sirs,

ACCIDENT INVOLVING SLU 5652H AND SLR 4626G ON 11/08/2018 (17:05 Hrs) ALONG PIE TWDS CHANGI AIRPORT AFTER BEDOK NORTH AVE 3

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Yours faithfully,

Thank you

Best Regards,

Vivian Lau| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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