

ASS. REC BY: Adrian Ling

REF:

CC3/AIG18014934/Asd3ez

Meimien

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$0/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

1451C

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 hrs

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLF3123K

Yr Regn:

2016 August

Type:

M.Car

M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6

CC 1798

Colour:

Black

A/C: Insured / Std / NI / NA

Sp Reading

39497

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ4626N197952

Gen. Cond: Good Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 225/55R17

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIQ / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

06

mm

R/Bal:

06

mm

L/Bal:

06

mm

L/Bal:

06

mm

D.O.A.

D.O.I.

16/08/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

SLF3123K - CC3/AIG16020989/Aqbm2

DOA: 28/8/2016

20/08/18 @ 16:12 pm informed George (repairer) Excess \$0/- via email
22/11/18 Confirmed P/P \$4,037.92 @ 3days with Adrian
(\$9,403.08 Red - 70%)

RECEIVED 13 DEC 2018

Date/Time, File Pass to/

12/11/18

11

Typist

Date/Time, File Return to/



: Preli. Report



: Final Report

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



Weekend (\$

Survey Fee:

Transportation:

\$ = RS. \$

Phone:

Other:

TOTAL

200

10

210

Report Format:

Lump Sum / L.B.I: (\$ 4,037.92 p/p)

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1869G
Vehicle Details	
Vehicle No.:	SLF3123K
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CYG014745
Chassis No.:	WAUZZZ4G2GN197952
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,166.00
Original Registration Date:	22 Aug 2016
First Registration Date:	22 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$43,233.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Aug 2026
PARF Rebate Amount:	\$32,424.00
Intended COE Rebate Details	
COE Expiry Date:	21 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,500.00
COE Rebate Amount:	\$43,453.00
Total Rebate Amount:	\$75,877.00

The information contained herein is correct as at 12 Dec 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 22 November 2018 9:50 AM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLF3123K - OD AIG - SURVEYED 15 AUG 18

Dear Mr Boo,

Confirmed final fig \$ 4,037.92 @ 3 days of repairs before excess \$0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 15 October 2018 10:10 AM
To: Adrian Ling <adrianling@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLF3123K - OD AIG - SURVEYED 15 AUG 18

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$4037.92 @ 3 days

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 20 August 2018 4:12 PM
To: 'Claims Dept'
Cc: 'SUR'
Subject: RE: SLF 3123 K Own Damage Claim (RESEND)

Dear George/Jeffrey,

As spoken, kindly informed the excess figure is \$0/-.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 17 August 2018 5:08 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLF 3123 K Own Damage Claim (RESEND)

Dear Ms. Shirley,

I'm sorry for the late response.

Attached is the CI and driver's driving licensed for your kind reference.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road | Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 17 August 2018 5:07 PM

To: 'Claims Dept'; 'Shirley Hiew (LKK Auto)'

Cc: 'SUR'

Subject: RE: SLF 3123 K Own Damage Claim

Dear Ms. Shirley,

I'm sorry for the late response.

Attached is the CI and driver's driving licensed for your kind reference.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 17 August 2018 5:04 PM

To: 'Shirley Hiew (LKK Auto)'

Cc: 'SUR'

Subject: RE: SLF 3123 K Own Damage Claim

Dear Ms. Shirley,

I'm sorry for the late response.

Attached is the CI and driver's driving licensed for your kind reference.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 16 August 2018 4:40 PM

To: 'Claims Dept'

Cc: 'SUR'

Subject: RE: SLF 3123 K Own Damage Claim

Hi Jeffrey,

Driving license documents?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 16 August 2018 11:25 AM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SLF 3123 K Own Damage Claim

Dear all,

Kindly confirm on the excess for this case as the car have been surveyed and authorized by Adrian this morning.

May thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/07/2018 16:30
Date Of Accident	03/07/2018 22:00
Exact Location Of Accident	FARRER RD TOWARDS ADAM RD JUNCTION OF EMPRESS RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF3123K
Insured/Policyholder	
Name Of Registered Owner	CHANG MUN LOONG
NRIC No	S1651869G
Email Address	MUNLOONG.CHANG@INFINEUM.COM
Mobile Phone No	(LOCAL) +65-98220067
Alternative Phone No	HOME-62522207

Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100479504-01
Cover Note Number	

Driver

Name of Driver	CHANG MUN LOONG
NRIC No	S1651869G
Date Of Birth	19/05/1964
Occupation	INDOOR
Date Of Driving Pass	28/01/1991
Driving Experience	27 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98220067
Fax Number	
Contact Number	HOME-62522207
Email Address	MUNLOONG.CHANG@INFINEUM.COM

Address	10H BRADDELL HILL #02-32
Postcode	579724
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 03/07/2018, AT ABOUT 10.20 PM, I WAS DRIVING ALONG FARRER ROAD TOWARDS ADAM ROAD. I STOPPED AT THE RED LIGHT AT THE EMPRESS RD JUNCTION. A SHORT MOMENT LATER, THE VEHICLE SKT8198A, A JAGUAR SEDAN, HIT ME FROM THE BACK. MY CAR MOVED FORWARD ABOUT HALF A CAR LENGTH. I CAME DOWN FROM THE VEHICLE TO EXCHANGE PARTICULARS WITH THE DRIVER, MR GU RUILIN, NRIC: S2751507Z, HP: 98335135 OF SKT8198A. WHEN I ASKED HIM WHY HE DIDN'T STOP, HE SAID HE BRAKED BUT HE DID NOT KNOW WHY THE CAR DIDN'T STOP. THE REAR BUMPER OF MY VEHICLE IS BADLY SCRATCHED, THE FRONT GRILLE OF SKT8198A HAS A LIGHT SCRATCH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKT8198A
Vehicle Make/Model/Colour	JAGUAR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GU RUILIN
NRIC/Passport Number	S2751507Z
Contact Number	98335135
Address	
Postcode	
Insurance Company Name	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Nature Of Damage	SCRATCH ON FRONT GRILLE

No. Of Passenger (Including Driver)

Sketch Plan

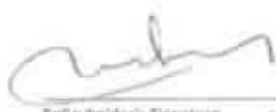
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 4/7/2018
2-55pm

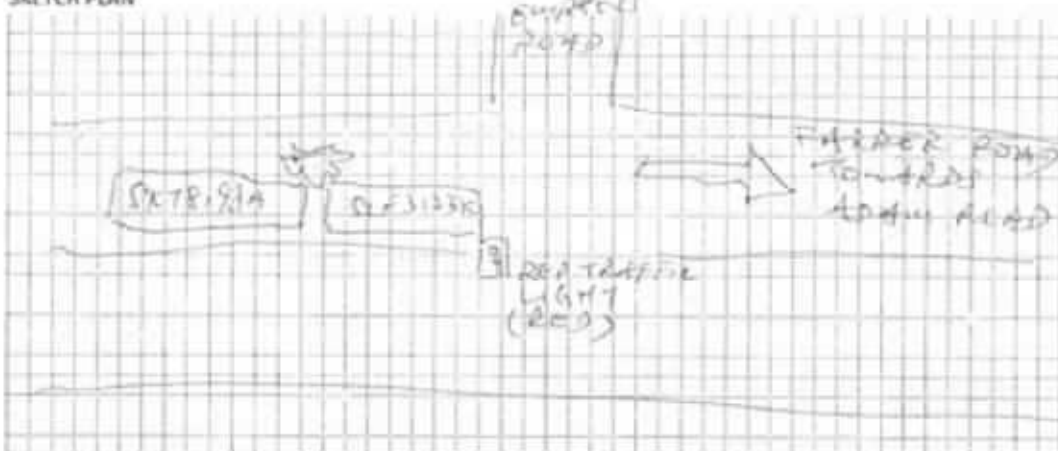

Driver's Signature
(If driver is not the policyholder)
Date & Time: 4/7/2018
2-55pm


Reporting Centre Personnel's Signature
Name: WONG KIM HONG SEAN HONG
NRIC/TIN No.: G 239 7143X



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3/7/2018, at about 10:00pm, I was driving along Farrer Road toward Adam Road. I stopped at the red light at the Empress 2d junction. At that moment later the vehicle SKT8198A, a Japanese sedan, hit me from the back. My car moved forward about half a car length. I came down from the vehicle to exchange particulars with the driver, Mr. Gu Renjin Renjin, NRIC S0745072, HP9833X13T of SKT8198A. When I asked him why he didn't stop, he said he braked but did not know why the car didn't stop. The rear bumper of my vehicle is badly scratched, the front grille of SKT8198A has a light scratch.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 4/7/2018
2:58pm
Guo MC Team (P) Ltd

Driver's Signature
(If driver is not the policyholder)
Date & Time: 4/7/2018
2:58pm

Reporting Centre Personnel's Signature
Name: Henry Chan, SC14
NIC/FIN No: G2987143A



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



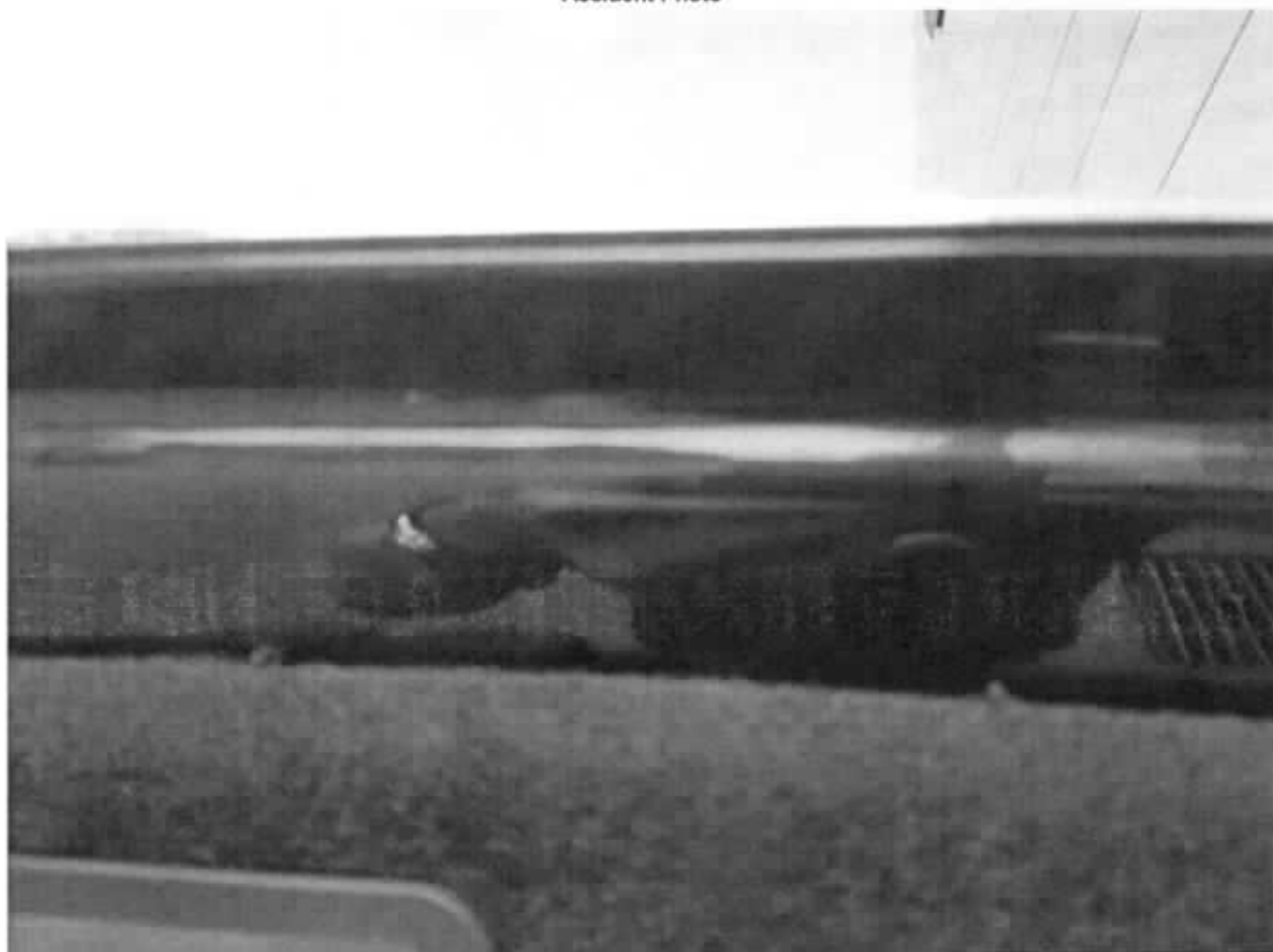
Accident Photo



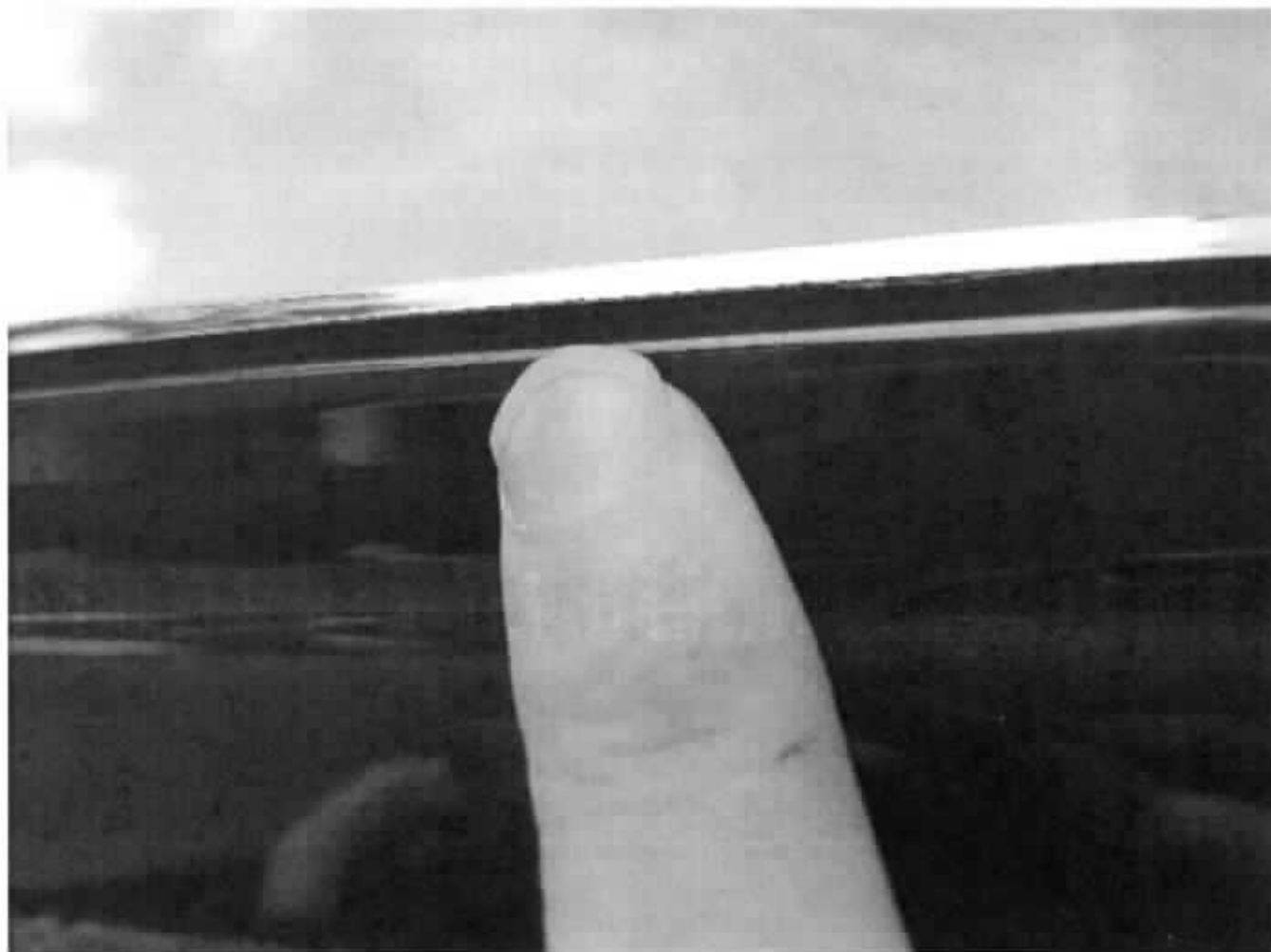
Accident Photo



Accident Photo



Accident Photo



Accident Photo

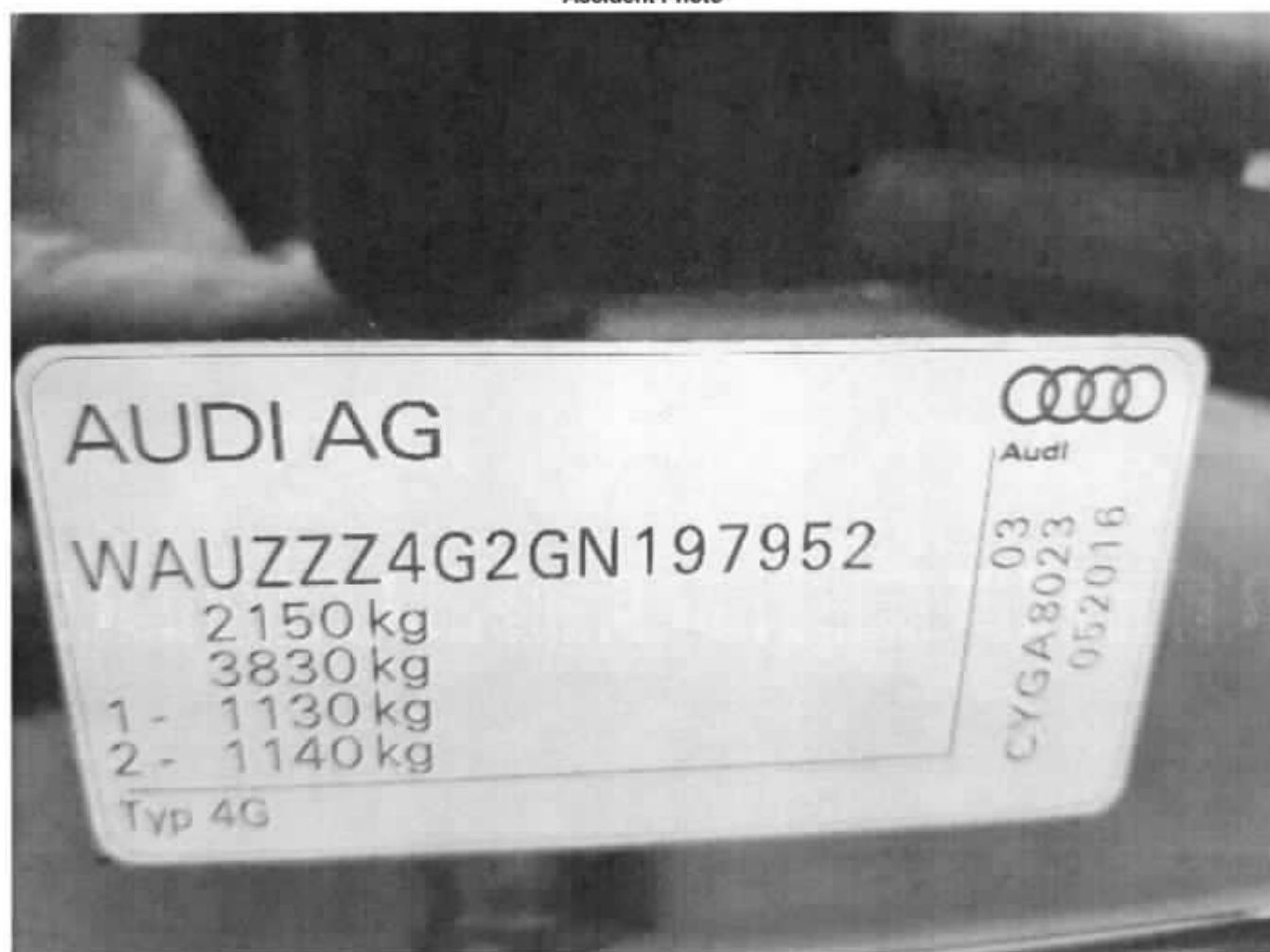


Accident Photo



Accident Photo





Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
E Raffles Quay #18-00 Singapore 048580
Tel (65) 6724 0000 Fax (65) 6724 0000
Operating Hours: Monday to Friday, 09:00 - 17:00
URL: www.gia.org.sg / 800 Reg. No.: 900001775

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MPA 1180863D Vehicle Registration No: SLF 3123K
Name(s) (shown in NRIC): CHANG MUN LOONG NRIC/FIN/Passport No: SK51869G
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: 10H BRADDELL HILL #02-82 Singapore 579724
Contact (Tel): 9822 0067 Mobile No.: 9822 0067
Email Address: MUNLOONG.CHANG@INFINEUM.COM
Date of Accident: 03/07/18 Time of Accident: 22:00
Place of Accident: FARREY RD TOWARDS ADAM RD JUNCTION OF EMPRESS RD
Insurance Company: AG AIA PACIFIC INSURANCE PTE LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Convert TP claims to OD claims.


Policyholder / Driver's Signature
Date: 16/8/18


Reporting Centre Personnel's Signature
Name: WONG KIM HUI BENEY GEORGE
NRIC/FIN No.: 62987143X
Date: 15/8/18



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHANG MUN LOONG
Period of Insurance : 22 Aug 2017 To 21 Aug 2018
Engine No. : CYG014745
Chassis No. : WAUZZZ4G2GN197952

Vehicle No. : SLF3123K
Policy No. : 2100479504-01
Endorsement No. : 000000000211000
Issued Date : 02 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA	Sum Insured : Market Value	First Year of Registration : 2016
Engine Capacity/Tonnage : 1,798.00 CC	Off Peak Car : No	Insuring with COE/PAF : Yes
Driver Restriction : NA		

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,500 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

CHANG MUN LOONG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408609 63962523

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW
 261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSP00A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0766/2018/GW
Date	:	5-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Tel: 65321818 - Fax: 6516 0904

Owner's Name	:	Mr Chang Mun Loong
Address	:	10H Braddell Hill #02-32 Singapore 579724
Telephone	:	HP +65 98220067
Type of Claim	:	Own Damage Claims
Policy No.	:	2100479504-01
Vehicle No	:	SLF 3123 K
Model Code	:	Audi A6 1.8 TFSI
Model / Year	:	Aug-16
Engine No	:	CYG 014745
Chassis No	:	WAUZZZ4G2GN197952
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Jul-18
Place of Accident	:	Farrer Rd towards Adam Rd junction of Empress Rd.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 3123 K .

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid and rear lid kick sensor .Check function .	S/N \$ 360.00 ✓
2	To remove and transfer rear lid's convenience lock system,wire warness for tail lights and automatic rear lid closure assy.	S/N \$ 360.00 ✗
3	To dismantle and renew rear bumper and rear lid.Reorganise rear crash management components.	\$ 2,100.00 500
4	To respray rear bumper and rear lid.	\$ 1,700.00 550
5	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ <u><u>4,712.00</u></u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	BUMPER COVER <i>Rehand</i>	\$ 2,205.00 ✓	1764.00
2	FIXING PARTS FOR BUMPER <i>} Not nec</i>	\$ 234.00 ✗	
3	SECURING STRIP	\$ 191.00 ✗	
4	SPOILER <i>cut</i>	\$ 416.00 ✓	332.80
5	BUMPER CARRIER <i>Not nec.</i>	\$ 851.00 ?	3X
6	SEAL -LH/RH	2 \$ 24.00 ✗	
7	GUIDE SECTION -LH/RH	2 \$ 56.00 ✗	
8	GUIDE SECTION -LH/RH	2 \$ 92.00 ✗	
9	GUIDE SECTION - CENTRE	\$ 91.00 ✓	
10	CONNECTING PIECE	2 \$ 21.00 ✗	
11	GUIDE PROFILE - LH/RH <i>} Not nec</i>	2 \$ 114.00 ✗	
12	HOLDING STRIP - LH/RH	2 \$ 108.00 ✗	
13	SENSOR <i>Not nec</i>	2 \$ 421.00 ✗	
14	REAR LID <i>Not nec</i>	\$ 2,485.00 ✗	
15	BRACKET <i>Not nec</i>	\$ 30.00 ✗	
16	PACKING ADHESIVE <i>} Not nec</i>	\$ 15.00 ✗	
17	GASKET FOR FLAP	\$ 181.00 ✗	
18	LID LOCK <i>Not nec</i>	\$ 170.00 ✗	
19	DECORATIVE TRIM FOR LID CHROME <i>cut</i>	\$ 317.00 ✓	253.20
20	AUDI EMBLEM <i>Not nec</i>	\$ 108.00 ✗	
SUB-TOTAL SPARE PARTS CHARGES		\$ 8,130.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K.

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
21	A6' EMBLEM	\$	83.00	x
22	TFSI' EMBLEM	\$	83.00	x
23	RR NUMBER PLATE	S/N \$	25.00	x
24	SUNDRIES	\$	300.00	? x
TOTAL SPARE PARTS CHARGES		:	\$ 8,621.00	
TOTAL LABOUR CHARGES			\$ 4,712.00	
GRAND TOTAL			\$ 13,333.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

13,441.00
13,418.92

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *16/08/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *~~Not~~ Authorised Repairs .03 Reps*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0766/2018/GW
3-Sep-18
JB
ONE
SLF3123K
A6 1.8T

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Rear bumper support strip x 2 <i>2yd</i>	\$ 108.00	\$ 85.92 <i>A</i>
		\$ 108.00	\$ 85.92
<u>LABORS</u>			
TOTAL		\$ 108.00	\$ 85.92

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0766/2018/GW
Date	:	5-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 15 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Tel: 65321818 - Fax: 6516 0904

Owner's Name	:	Mr Chang Mun Loong
Address	:	10H Braddell Hill #02-32 Singapore 579724
Telephone	:	HP +65 98220067
Type of Claim	:	Own Damage Claims
Policy No.	:	2100479504-01
Vehicle No	:	SLF 3123 K
Model Code	:	Audi A6 1.8 TFSI
Model / Year	:	Aug-16
Engine No	:	CYG 014745
Chassis No	:	WAUZZZ4G2GN197952
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Jul-18
Place of Accident	:	Farrer Rd towards Adam Rd junction of Empress Rd.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 3123 K .

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid and rear lid kick sensor .Check function .	S/N	\$	360.00	\$ 360.00
2	To remove and transfer rear lid's convenience lock system,wire warness for tail lights and automatic rear lid closure assy.	S/N	\$	360.00	nil
3	To dismantle and renew rear bumper and rear lid.Reorganise rear crash management components.		\$	2,100.00	\$ 500.00
4	To respray rear bumper and rear lid.		\$	1,700.00	\$ 550.00
5	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	<u>4,712.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	BUMPER COVER	\$ 2,205.00	\$ 1,764.00
2	FIXING PARTS FOR BUMPER	\$ 234.00	
3	SECURING STRIP	\$ 191.00	
4	SPOILER	\$ 416.00	\$ 332.80
5	BUMPER CARRIER	\$ 851.00	
6	SEAL -LH/RH	2 \$ 24.00	
7	GUIDE SECTION -LH/RH	2 \$ 56.00	
8	GUIDE SECTION -LH/RH	2 \$ 92.00	
9	GUIDE SECTION - CENTRE	\$ 91.00	
10	CONNECTING PIECE	2 \$ 21.00	
11	GUIDE PROFILE - LH/RH	2 \$ 114.00	
12	HOLDING STRIP - LH/RH	2 \$ 108.00	
13	SENSOR	2 \$ 421.00	
14	REAR LID	\$ 2,485.00	
15	BRACKET	\$ 30.00	
16	PACKING ADHESIVE	\$ 15.00	
17	GASKET FOR FLAP	\$ 181.00	
18	LID LOCK	\$ 170.00	
19	DECORATIVE TRIM FOR LID CHROME	\$ 317.00	\$ 253.20
20	AUDI EMBLEM	\$ 108.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 8,130.00	\$ 2,350.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K .

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/f</i>		\$ 2,350.00
21	A6' EMBLEM		\$ 83.00	
22	TFSI' EMBLEM		\$ 83.00	
23	RR NUMBER PLATE	S/N	\$ 25.00	
24	<i>Added parts - see attached</i>		\$ 108.00	\$ 85.92
26	SUNDRIES		\$ 300.00	
TOTAL SPARE PARTS CHARGES			\$ 8,729.00	\$ 2,435.92
TOTAL LABOUR CHARGES			\$ 4,712.00	\$ 1,602.00
GRAND TOTAL			\$ 13,441.00	\$ 4,037.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 3123 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0766/2018/MAS

11 Dec 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 3123 K, Audi A6 1.8 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLF 3123 K**, claimant, **Mr. Chang Mun Loong**, please find the related document per attached.

1. A copy of the Original invoice no. 85013242 – S\$4,320.57
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 3123 K

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6568 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6336 2223
Fax: 6415 499

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6336 2223
Fax: 6475 1022

UBi Service Centre

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service

Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6336 2223
6336 1223

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013242 Date: 05/12/2018 Order: SLF3123K Term: 30	Account: A0006 TT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLF3123K (V 30403) Regn Date: 22/08/2016 Mileage: 40403 WIP No.: 16251
Model: A6 1.8 TFSI S tronic 40066 IN Chassis: WAUZZZ4G2GN197952 Engine: CYB 014745 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A468807521P 989	SPOILER Less 020%	1.00	416.00	332.00
X	A465807067G GRU	COVER Less 020%	1.00	2205.00	1,764.00
X	A468807329	STRAP Less 020%	1.00	53.70	42.96
X	A468807330	STRAP Less 020%	1.00	53.70	42.96
X	A465853927 222	MOLDING Less 020%	1.00	316.50	253.20

Parts	2,435.92	Sub-Total	4,037.92
Labour	0.00		
Sublet	1,602.00	7% GST	282.65
Menus	0.00		
Lubricant	0.00	Grand Total	4,320.57

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 3123 K

Norah Khai
6768 9828
6841 1183

Body Repair
PA/OD/0766/2018/GW
05 September 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI S Tronic
Vehicle Chassis No. : WAUZZZ4G26N197952
Vehicle Regn No. : SLF 3123 K
Vehicle Mileage : 40403 KM
Vehicle Owner : Mr. Chang Mun Loong
Certificate No : 2100479504-01
Policy Excess : NIL (Inclusive GST)
Accident Date : 03 of July 2018
Place : Farrer Road Twds Adam Rd Junction Of Empress Rd
Repair Cost : \$ 4,320.57
WIP No. : 16251
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6386 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


6/9/18
5/9/2018

Premium Automobiles

\$ For record propose

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 3123 K

Norah Khai
6768 9828
6841 1183

Body Repair
PA/OD/0766/2018/GW
05 September 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI S Tronic
Vehicle Chassis No. : WAUZZZ4G26N197952 *X*
Vehicle Regn No. : SLF 3123 K
Vehicle Mileage : 40403 KM
Vehicle Owner : Mr. Chang Mun Loong
Certificate No : 2100479504-01
Policy Excess : NIL (Inclusive GST)
Accident Date : 03 of July 2018
Place : Farrer Road Twds Adam Rd Junction Of Empress Rd
Repair Cost : \$ 4,320.57 *X*
WIP No. : 16251
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

[Signature]
[Signature]
5/9/2018

REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number **S1651869G**
 Name **CHANG MUN LOONG**
 Birth Date **19 May 1964**
 Valid Date **02 Dec 2003**

001031111C

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1651869G


 Name **CHANG MUN LOONG**
 曾文龍
 Race **CHINESE**
 Date of Birth **19-05-1964** Sex **M**
 Country of Birth **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Valid Date
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	28 Jan 1991

NP 428A

Licence No: S1651869G

0124780


 NRIC No: **S1651869G**


 Blood Group **A+** Date of Issue **21-10-1991**

Address
 REP. BLD TOP SPACESHIP, 401, 827-82
 SINGAPORE 0801
 NRIC No: **S1651869G** Date: **21-10-1991** No: **0215025**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHANG MUN LOONG
Period of Insurance : 22 Aug 2017 To 21 Aug 2018
Engine No. : CYG014745
Chassis No. : WAUZZZ4G2GN197952

Vehicle No. : SLF3123K
Policy No. : 2100479504-01
Endorsement No. : 00000000211000
Issued Date : 02 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDRE") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered imperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0.

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHANG MUN LOONG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63562323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SGP006

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2018		16 Aug 2018 15:13 Edit Adj Rpt	S\$4,037.92 Edit Estimates	S\$4,037.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	CHANG MUN LOONG. ID: S1651869G. Tel: +6598220067. Email: MUNLOONG.CHANG@INFINEUM.COM		
Vehicle Reg. No.:	SLF3123K	Date of Loss:	03/07/2018 22:00 - :59 [22 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 8135166773SG	Policy/Cover Note No.:	2100479504-01 (Comprehensive)
		Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/08/2018]		
Driver/Custodian:	CHANG MUN LOONG (S4 / Male), NRIC: S1651869G. Tel: +6598220067		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (20/08/2018): SLF3123K / OD / 03/07/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF3123K (8135166773SG)
OD
Jul 3 2018 10:00PM
[CHANG MUN LOONG]
Premium Automobiles Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio

View View in Browser

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/08/18 18:10	General View	 Load JPG	☒
2	17/08/18 18:10	General View	 Load JPG	☒
3	17/08/18 18:10	General View	 Load JPG	☒
4	17/08/18 18:10	General View	 Load JPG	☒
5	17/08/18 18:10	General View	 Load JPG	☒
6	17/08/18 18:10	General View	 Load JPG	☒
7	17/08/18 18:10	General View	 Load JPG	☒
8	17/08/18 18:10	General View	 Load JPG	☒
9	17/08/18 18:10	General View	 Load JPG	☒
10	17/08/18 18:10	General View	 Load JPG	☒
11	17/08/18 18:10	General View	 Load JPG	☒
12	17/08/18 18:10	General View	 Load JPG	☒
13	17/08/18 18:10	General View	 Load JPG	☒
14	17/08/18 18:10	General View	 Load JPG	☒
15	17/08/18 18:10	General View	 Load JPG	☒
16	17/08/18 18:10	General View	 Load JPG	☒
17	13/12/18 10:05	Reinspection Photo	 Load JPG	☒
18	13/12/18 10:05	Reinspection Photo	 Load JPG	☒
19	13/12/18 10:05	Reinspection Photo	 Load JPG	☒
20	13/12/18 10:05	Reinspection Photo	 Load JPG	☒
21	13/12/18 10:05	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/08/18 18:04	INSURANCE CERT & DRIVING	 Load PDF	
2	23/11/18 13:56	ESTIMATE MARKED & SUPPLEMENTARY.pdf	 Load PDF	
3	19/12/18 12:22	Workshop Invoice	 Load PDF	
4	19/12/18 12:22	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

View View in Browser

Assessment Reports			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/07/18 17:37	Accident Statement	 Load HTM	
2	16/08/18 10:01	Addendum Sheet	 Load JPG	☒
3	16/08/18 10:02	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/07/18 17:30	Accident Photo		☒
2	04/07/18 17:30	Accident Photo		☒
3	04/07/18 17:30	Accident Photo		☒
4	04/07/18 17:30	Accident Photo		☒
5	04/07/18 17:30	Accident Photo		☒
6	04/07/18 17:30	Accident Photo		☒
7	04/07/18 17:30	Accident Photo		☒
8	04/07/18 17:30	Accident Photo		☒
9	04/07/18 17:30	Accident Photo		☒
10	04/07/18 17:30	Accident Photo		☒
11	04/07/18 17:30	Accident Photo		☒
12	04/07/18 17:30	Accident Photo		☒
13	04/07/18 17:30	Accident Photo		☒
14	04/07/18 17:30	Accident Photo		☒
15	04/07/18 17:30	Accident Photo		☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/07/18 17:11	Sketch Plan		☒
2	04/07/18 17:11	Sketch Plan #2		☒

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18014934/ASD3E2

Date: 19/12/2018

REFERENCE

Insured/Claimant: CHANG MUN LOONG Policy No: 2100479504-01
Date of Loss: 03/07/2018 Nature of Claim: OD Claim No: 8135166773SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF3123K
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG014745
Reg. Date: 22/08/2016 (Man. Year: 2016) Chassis No: WAUZZZ4G2GN197952
Colour: Black Odometer: 39497 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$145,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,706.92	2,435.92	6,271.00	72.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,712.00	1,602.00	3,110.00	66.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,418.92	4,037.92	9,381.00	69.91
+ GST 7.00/7.00% (S\$)	939.32	282.65	656.67	69.91
Nett Amount (S\$)	14,358.24	4,320.57	10,037.67	69.91

INSPECTION

Date of Assignment: 16/08/2018
Date Inspected: 16/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Deformed	2,205.00 FS	*1,764.00 FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	234.00 FS	*- FS
3	1		*SECURING STRIP	Not Necessary	191.00 FS	*- FS
4	1		*SPOILER	Cut	416.00 FS	*332.80 FS
5	1		*BUMPER CARRIER	Not Necessary	851.00 FS	*- FS
6	2		*SEAL-LH/RH	Not Necessary	24.00 FS	*- FS
7	2		*GUIDE SECTION-LH/RH	Not Necessary	56.00 FS	*- FS
8	2		*GUIDE SECTION-LH/RH	Not Necessary	92.00 FS	*- FS
9	1		*GUIDE SECTION-CENTRE	Not Necessary	91.00 FS	*- FS
10	2		*CONNECTING PIECE	Not Necessary	21.00 FS	*- FS
11	2		*GUIDE PROFILE-LH/RH	Not Necessary	114.00 FS	*- FS
12	2		*HOLDING STRIP-LH/RH	Not Necessary	108.00 FS	*- FS
13	2		*SENSOR	Not Necessary	421.00 FS	*- FS
14	1		*REAR LID	Not Necessary	2,485.00 FS	*- FS
15	1		*BRACKET	Not Necessary	30.00 FS	*- FS
16	1		*PACKING ADHESIVE	Not Necessary	15.00 FS	*- FS
17	1		*GASKET FOR FLAP	Not Necessary	181.00 FS	*- FS
18	1		*LID LOCK	Not Necessary	170.00 FS	*- FS
19	1		*DECORATIVE TRIM FOR LID CHROME	Cut	317.00 FS	*253.20 FS
20	1		*AUDI EMBLEM	Not Necessary	108.00 FS	*- FS
21	1		*A6 EMBLEM	Not Necessary	83.00 FS	*- FS
22	1		*TFSI EMBLEM	Not Necessary	83.00 FS	*- FS
23	1		*RR NUMBER PLATE	Not Necessary	25.00 FS	*- FS
24	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
25	2		*REAR BUMPER SUPPORT STRIP	Damaged	85.92 FS	*85.92 FS
Total Parts (S\$)					8,706.92	2,435.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	360.00	360.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM,WIRE WARNERS FOR TAIL LIGHTS AND AUTOMATIC REAR LID CLOSURE ASSY	New	360.00	-
3	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE REAR CRASH MANAGEMENT COMPONENTS	New	2,100.00	500.00
4	TO RESPRAY REAR BUMPER AND REAR LID	New	1,700.00	550.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,712.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >