

Without any delay, kindly confirm settlement at \$1,475.79 with D.V. .

Dear Lau KK

Please assist to expedite settlement.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 26 June 2019 9:21 AM

**To:** William Tan Thoo Seng

**Cc:** KKLau; Aileen Tan Lee Noi

**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm.

We refer to your below email.

For an amicable settlement, we have our principal instruction to revise our offer at a global sum of **\$1,370.00(all-in)**.

Please confirm acceptance.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Tuesday, 18 June 2019 10:21 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>  
**Cc:** chris.chionhhs@axa.com.sg; sawtheng.khor@axa.com.sg; ANG Richard <richard.angbs@axa.com.sg>  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A.  
10.08.18

**Case protracted : > 9 months \*\*\***

**Without Prejudice.**

Dear Hsiao Tong

Preceding emails refer.

In your below email, the settlement on the **LOI should be as per the Income Tax Assessment at \$160.00 per day**, instead of at \$50.00 per day.

Therefore, the correct settlement amount is **\$1,475.79.**, kindly confirm settlement and forward your D.V. by 24.06.19.

Your immediate and favorable acceptance will be greatly appreciated.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Saturday, 15 June 2019 1:53 PM  
**To:** William Tan Thoo Seng  
**Cc:** Aileen Tan Lee Noi; KKLau  
**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Without Prejudice**  
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 321.00
2. Loss of Rental (3.5days x \$167.80)	\$ 587.30
3. Loss of Income (3.5days x \$50.00)	\$ 175.00
4. LTA/ GIA Search Fee	\$ 7.49
<b>Total</b>	<b>\$1,090.79</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** William Tan Thoo Seng <[williamtan@cedge.com.sg](mailto:williamtan@cedge.com.sg)>  
**Sent:** Monday, 10 June 2019 2:00 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)  
**Cc:** [sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg); Aileen Tan Lee Noi <[aileentan@cedge.com.sg](mailto:aileentan@cedge.com.sg)>  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Another reminder**

**Outstanding : > 9 months**

**Without Prejudice.**

Dear Hsiao Tong

Preceding emails and our morning telephone conversation refers.

Re - attached the standard Letter of Authorisation.

**For the past two decades and across the board, the LOI were settled under the PD claim.**

Kindly ask your Principal case handler/s to include the LOI in their offer/s.

Therefore, without any further delay, kindly confirm settlement at :

Cost of repair	= \$ 321.00
LOR @ \$167.80 X 3.5 days	= \$ 587.30
LOI @ \$160.00 X 3.5 days	= \$ 560.00 <b>(IR8A)</b>
LTA search	= \$ 7.49
Total	= \$1,475.79

**(as stated in our email of 17.04.19)**

**Dear KK Lau / Christopher**

Please take note on the above issue.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 5 June 2019 9:56:31 AM  
**To:** William Tan Thoo Seng  
**Cc:** Aileen Tan Lee Noi; KKLau  
**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

We have our principal to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 321.00
2. Loss of Rental (3.5days x \$167.80)	\$ 587.30
3. Loss of Income	will settle under your driver's injury claim ????
4. LTA/ GIA Search Fee	\$ 7.49
<b>Total</b>	<b>\$ 915.79</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of ourC without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KKLau  
**Sent:** Wednesday, 15 May 2019 11:19 AM  
**To:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>  
**Cc:** [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg); Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

Hi Hsiao Tong,

Please check to speed up.

Regards,  
K K Lau  
LKK Auto Consultants P L.

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**From:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
**Sent:** Wednesday, May 15, 2019 10:26 AM  
**To:** Hsiao Tong (LKKAuto); ANG Richard  
**Cc:** [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg); KKLau; Aileen Tan Lee Noi  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Outstanding : > 8 months**

**BOLA :100%**

**Without Prejudice.**

Dear Hsiao Tong / Richard

We refer to our email dated 17.04.19 and 26.04.19.

On 13.05.19, we communicated and you said you are still waiting for Richard's instruction to settle at \$1,450.00.

**For your information, AXA had settled several cases on the LOI as per IRAS. \*\*\***

Without any further delay, kindly confirm settlement.

Dear KK Lau / Christopher

Urgently, please assist to settle this matter expeditiously.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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**From:** Catherine Koh Mui Gek  
**Sent:** Friday, 26 April 2019 12:13 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** William Tan Thoo Seng  
**Subject:** Fw: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

Dear Hsiao Tong

Attached IRAS for your review. Kindly revert on our counter-proposal at global sum \$1450.00 soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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**From:** William Tan Thoo Seng  
**Sent:** Wednesday, 17 April 2019 3:47 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** [kklau@lkkauto.com](mailto:kklau@lkkauto.com); Catherine Koh Mui Gek  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Outstanding : > 7 months.\*\*\***

**Claim amount : \$1,639.69.**

**Liability : 100%**

**Without Prejudice.**

Dear Hsiao Tong

Preceding emails refer.

We are unable to accept your 1st global offer at \$520.00, and you increase offer at \$980.00.

The correct amount to settle should be at :

Cost of repair	= \$ 321.00.
LOR @ \$167.80 X 3.5 days	= \$ 587.30.
LOI @ \$160.00 X 3.5 days	= \$ 560.00.
LTA search	= \$ 7.49.
Total	= \$1,475.79.

Strictly and purely for the propose of an amiably settlement, can we settle at global sum of \$1,450.00.

Kindly forward your acceptance. Otherwise, we will have to escalate matter to GIA.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 15 April 2019 2:34 PM  
**To:** William Tan Thoo Seng  
**Cc:** Catherine Koh Mui Gek  
**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

Without Prejudice

Dear Mr William,

Re-send.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 11 April 2019 10:34 AM  
**To:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$980.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

**From:** William Tan Thoo Seng <[williamtan@edge.com.sg](mailto:williamtan@edge.com.sg)>

**Sent:** Monday, 25 March 2019 9:36 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>

**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg); Aileen Tan Lee Noi <[aileentan@edge.com.sg](mailto:aileentan@edge.com.sg)>

**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Final reminder**

**Outstanding : > 6 months. \*\*\***

**Head to rear : 100% \*\*\***

**Claim amount : \$1,639.69**

**Without Prejudice.**

Dear Hsiao Tong

Preceding emails refer.

This was a head to rear impact. Liability is 100% down. On the contrary, without any reason, you simply offer \$520.00.

Not to let matter to be further protracted at your end, kindly settle this matter at 100% liability by **29.03.19**. Otherwise, as instructed by our taxi driver, to proceed with next course of action.

Dear KK Lau

Not to escalate to GIA and to incur unnecessary cost, kindly assist to settle this matter amicably.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Saturday, 23 March 2019 11:35 AM  
**To:** William Tan Thoo Seng  
**Cc:** Aileen Tan Lee Noi; KKLau  
**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$520.00(all-in).  
Please confirm acceptance.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** William Tan Thoo Seng <[williamtan@cedge.com.sg](mailto:williamtan@cedge.com.sg)>  
**Sent:** Thursday, 14 March 2019 1:49 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg); ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Aileen Tan Lee Noi <[aileentan@cedge.com.sg](mailto:aileentan@cedge.com.sg)>  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Urgent reminder**

Outstanding : > 6 months

BOLA head to rear : 100%

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

We refer to the last email sent to you on 17.01.19.

Being nothing heard from you, on 21.02.19, we called and communicated with you and you told us that you will revert. Nothing heard.

On 27.02.2019, we follow up and you said you will liaise with Richard whether or not to settle this matter.

On 01.03.19 : After spoke with you, you said will liaise with Richard and to revert by next week.

Till to date, nothing heard from you and case has been kept in abeyance and indefinitely for the past six months with no settlement.

Not to let matter to be further protracted indefinitely, we regret to inform you that if we do not receive your offer at 100% liability by **21.03.19**, we will then escalate matter to GIA. (BOLA)

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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**From:** William Tan Thoo Seng  
**Sent:** Thursday, 17 January 2019 10:54 AM  
**To:** Hsiao Tong (LKKAuto); [kklau@lkkauto.com](mailto:kklau@lkkauto.com); ANG Richard  
**Cc:** [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Another reminder**

**Video footage furnished on 09.11.18 \*\*\***

**Without prejudice.**

Dear All

Preceding emails refer.

Kindly be informed that we are unable to let matter to be further protracted and indefinitely at your end.

Without any further delay, kindly forward your offer or to repudiate liability by **24.01.19**. By the way, if we do not receive your respond /offer, we will then have to escalate matter to GIA for advice.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

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**From:** Catherine Koh Mui Gek  
**Sent:** Monday, 14 January 2019 8:55 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** [kklau@lkkauto.com](mailto:kklau@lkkauto.com); William Tan Thoo Seng  
**Subject:** Fw: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

Dear Hsiao Tong

As requested, video footage was furnished 2 months ago. Kindly revert on our PD claim soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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**From:** Catherine Koh Mui Gek  
**Sent:** Friday, 9 November 2018 12:18 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S27.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 5 November 2018 12:47 PM  
**To:** William Tan Thoo Seng  
**Cc:** KKLau  
**Subject:** RE: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**Without Prejudice**

Hi Mr William,

We refer to the above matter.

As per AXA instruction, we would like to request a copy of video footage/ evidences as our insured driver reported that "No Collision".

**Circumstances of Accident**

ON 10/08/18 AT ABOUT 1335HRS, I WAS PICKING UP PASSENGERS AT MANDAI ZOO TAXI STAND. I WISH TO I WAS NOT INVOLVED IN ANY COLLISION WHEN I LEFT THE TAXI STAND.

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
**Sent:** Friday, 2 November 2018 4:06 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: KKLau <kklau@lkkauto.com>

Subject: Yr ref : CC4/AXA/18014926/K1pb3 (SHD 9888 E -Transcab) vs SHB 3833 M D.O.A. 10.08.18

**"Not involved in accident"**

**Without Prejudice.**

Dear Hsiao Tong

In your insured accident report, he stated that he was not involved in this accident.

Kindly let us know your next course of action.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Our Ref : CC18080336/ SHB3833M/WT(st)  
 Your Ref :  
 Date : 24-Aug-18

CDGE Taxi Claims Dept  
 59 Loyang Drive 4th Flr  
 Singapore 508969

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 18806287V

Workshops

**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 353 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Senoko**  
 24 Senoko Loop  
 Singapore 758156

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

**Yishun**  
 501 Yishun Industrial Park A  
 Singapore 768732

**AXA Insurance Pte Ltd**  
 8 Shenton Way  
 #24-01, AXA Tower  
 Singapore 068811

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB3833M YOUR INSURED SHD9888E  
 AND OTHER \_\_\_\_\_ ON 10.08.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHB3833M** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SHD9888E** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	321.00
2	<u>4</u> days Loss of Rental @ <u>\$ 167.80</u> per day	\$	671.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
<b>Sub Total :</b>		\$	<b>999.69</b>

**HIRER'S CLAIM**

7	<u>4</u> days Loss of Income @ <u>\$ 160.00</u> per days	\$	640.00
<b>Total Claims :</b>		\$	<b>1,639.69</b>

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs 7 pcs.
- b) LTA search slip/s of : SHD9888E
- c) GIA / Police report/s of : SHB3833M
- d) Letter of authority from owner / hirer / operator
  - ( ) Photocopies of Accident Scene Photo/s ( ) Certificate of Insurance
  - ( ) Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*William Tan*  
 Deputy Manager  
 CDGE Claims Department  
 Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHR3833M

INV. NO/DATE  
91391538 24.08.2018

MAKE  
MERCEDES BENZ

CH NO.  
305199712

MODEL  
K220CDI (R5)

ODMETER READING

DATE OF REG  
31.08.2012

DATE/TIME IN  
14.08.2018 09:30

CHASSIS CODE  
WDD2120022A676693

Description : 3P 10.08.2018

S/No Part No.

Qty Unit Price Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	1,	PANKI BRATING	100.00	100.00
0002	23-502	SPRAYPAINT ON AFFECTED ARKA	200.00	200.00

SUB-TOTAL : 300.00

Items total	300.00
Add GST @ 7.000 %	21.00
Invoice amount	321.00

- WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROBLEMS BELONGING TO CUSTOMER. ANY DAMAGE, LOSS THROUGH IT OWNERS RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL NOTIFY THEM FROM SUCH DELIVERY TIME NOTICE BY WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE/DUE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91391538	321.00	

**Workshops**

## TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
 SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
 SHR3833M

MAKE  
 MITSUBISHI

MODEL  
 K220CDI (K5)

DATE OF REG  
 31.08.2012

CHASSIS CODE  
 WDD2120022A676693

INV. NO/DATE  
 91391538 24.08.2018

KIR NO.  
 305199712

ODMETER READING

DATE/TIME IN  
 14.08.2018 09:30

Issued by : KATHRINKIAN 24.08.2018 10:09:03  
 Repair type : CFSO/57/57  
 Payment Type/Term: /Credit 30 days

- WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARB OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT CUSTOMER'S RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
 A member of COMFORTDELGRO

Head Office:  
 205 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91391538	321.00	

Our Ref: CC18080336



Date: 23 August 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON            10/08/2018 @ 13:30 hrs  
ALONG                    MANDAI ZOO DROP OF POINT  
INVOLVING              SHD9888E

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3833M** (the "Taxi"). The Taxi was hired to **LIM KIM CHUAN ANTHONY IC NO S1639922A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$167.80** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

G	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
	FROM	TO	FROM	TO			FROM	TO	FROM	TO		
9	252 <sup>#68</sup>	226 <sup>#26</sup>	1570	0400	12 Aug	Ant	626	059	314	0420	1540	
6	316		0440	1600	12/6/8	<del>Ant</del>	628	416	386	0500	0349	
5	299 <sup>#68</sup>	331 <sup>#31</sup>	1600	0220	13 Aug.	Ant	626	763	347	0355	1600	
6	300		0450	1600	13/8/18	Ant	627	002	238 <sup>#68</sup>	1600	0350	
1	345 <sup>#68</sup>	336 <sup>#36</sup>	1600	0310	14 Aug	Ant	627	089	87	0610	0730	
2	280		0515	1600	14/8/18	Accident 2	627	089	Loyang	0930	—	
0	239 <sup>#68</sup>	225 <sup>#25</sup>	1600	0400	17/8/18	Repair	Anthony	line	—	—	1330	
2	332		0420	1600								
2	329 <sup>#68</sup>		1710	0450								
0	67		0740	1245								
4	151	4136	1315	0350								

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG**

**MERCEDES E220 SHB3833M , SHR9888E  
MANDAI ZOO DROP OF POINT**

**ON 10-Aug-18 13:30**

I / We

**LIM KIM CHUAN ANTHO...** (Hirer) NRIC No.: **S1639922A**

and/or

(Relief) NRIC No.:

Taxi Number

**SHB3833M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**11-Aug-2018**

Name of Hirer

**LIM KIM CHUAN ANTHONY**

Hirer NRIC

**S1639922A**

Signature :



Address

**443C FERNVALE ROAD #20-371  
793443**

Contact No.

**96183871**

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHD9888E	10 Aug 2018 / 13:30:00	Successful	A12	AXA INSURANCE PTE LTD

Previous      OK

SHB 3833M

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 23 January 2019 2:47 PM  
**To:** claims@transcab.com.sg  
**Cc:** 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'; Admin A  
**Subject:** ACCIDENT INVOLVING SHD 9888E AND SHB 3833M ALONG/AT MANDAI ZOO DROP OF POINT ON 10/08/2018  
**Attachments:** SHB3833M doa 10.8.18.mov

23 JAN 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM18011307/K1pb3**  
**YOUR REF : P1680520 (SHD 9888E)**  
**ACCIDENT INVOLVING SHD 9888E AND SHB 3833M ALONG/AT MANDAI ZOO DROP OF POINT ON 10/08/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHB 3833M against your motor insurance policy.

As per AXA instruction, we attached here with a copy of third party video footage for your easy reference. From third party video footage, it shows that third party vehicle was stationary and there is a jerk on his taxi. His taxi did not reverse as reported by our insured driver. We are of the view that we would have to resolve the matter based on BOLA 27.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Tax Reference No : SXXXX922A  
Year of Assessment : 2016  
Income Tax  
Date : 24 Oct 2016

## NOTICE OF ASSESSMENT ADDITIONAL



INLAND REVENUE  
AUTHORITY  
OF SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR LIM KIM CHUAN ANTHONY  
443C FERNSVALE ROAD  
#20-371  
SINGAPORE 793443



55 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-358 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1838-2

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	50,000.00		50,000.00
<b>TOTAL INCOME</b>	<b>50,000.00</b>		<b>50,000.00</b>
<b>ASSESSABLE INCOME</b>			<b>50,000.00</b>
<b>LESS: PERSONAL RELIEFS</b>			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Provident Fund/Life Assurance		3,996.00	6,496.00
<b>CHARGEABLE INCOME</b>			<b>43,504.00</b>
FIRST 40,000.00		550.00	
NEXT 3,504.00 @ 7.00%		245.28	795.28
<b>TAX PAYABLE</b>			<b>795.28 DR</b>
Less: Previous assessment			655.28 DR
<b>ADDITIONAL TAX PAYABLE AS PER THIS ASSESSMENT BY 24 NOV 2016</b>			<b>140.00 DR</b>

1. As you are on GIRO, monthly deductions will be made from your bank account based on the GIRO plan which is attached / will be sent to you shortly. You may refer to the attached Statement of Account for your tax balance.

2. If you have any objection, please write to us within 30 days stating your reasons.

Thank you for your contribution towards nation building

TAN TEE HOW  
CONTROLLER OF INCOME TAX

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Aug 2018		16 Aug 2018 08:50 <a href="#">Edit Adj Rpt</a>	<b>S\$300.00</b> <a href="#">Edit Estimates</a>	<b>S\$300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by Insurer]</a></span>									
Insured:	<b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: 200303878K								
Main Claimant:	<b>CITYCAB PTE LTD</b> , Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	<b>SHB3833M</b>	Date of Loss:	10/08/2018 13:00 - :59 (71 Months and 10 Days From LTA Reg Date (Man Yr))						
Claim Type:	<b>TP / C0474226</b>	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	<b>SHD9888E</b>	Policy No. (Claimant):							
		Excess:	S\$5,000.00						
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6880 4888 ... [Handled by <b>Richard Ang</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 28/08/2018]								
Driver/Custodian (Insured):	LEE KAY HWA (55 / Male) , NRIC: S1520706Z, Tel: +6587531497 Email:								
Adj Asg. Remarks:	Please take note insured driver advised no contact with TP veh. To obtain video footage from TP. Thank you.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• AXA_SG (27/02/2020): Re: Fw: Alert - Adj Mandate Approved (S\$0.00) - SHB3833M - Claim Handler: Richar...</li> <li>• AXA_SG (06/09/2019): Re: Fw: Alert - Adj Mandate Approved (S\$0.00) - SHB3833M - Claim Handler: Richar...</li> <li>• AXA_SG (08/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SHB3833M - Claim Handler: Richard Ang</li> <li>• AXA_SG (19/06/2019): Alert - Adj Mandate Approved (S\$1370.79) - SHB3833M - Claim Handler: Richard Ang</li> <li>• AXA_SG (14/06/2019): Alert - Adj Mandate Approved (S\$1090.79) - SHB3833M - Claim Handler: Richard Ang</li> <li>• AXA_SG (31/05/2019): Alert - Adj Mandate Approved (S\$915.79) - SHB3833M - Claim Handler: Richard Ang</li> <li>• AXA_SG (11/04/2019): Alert - Adj Mandate Approved (S\$980.00) - SHB3833M - Claim Handler: Richard Ang</li> <li>• AXA_SG (22/03/2019): Alert - Adj Mandate Approved (S\$520.00) - SHB3833M - Claim Handler: Richard Ang</li> <li>• AXA_SG (19/12/2018): RE: &lt;Seek Instruction&gt; C0474226</li> <li>• AXA_SG (19/12/2018): RE: &lt;Seek Instruction&gt; C0474226</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

**\*SHB3833M (C0474226)**  
**[SHD9888E]**  
**TP**  
**CITYCAB PTE LTD**  
**Aug 10 2018 1:00PM**  
**[TRANS-CAB SERVICES PTE LTD]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
<b>Video</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	04/12/18 16:13	SHB3833M doa 10.8.18 - TP VIDEO							Load MOV		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
2	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
3	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
4	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
5	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
6	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
7	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
8	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
9	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
10	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
11	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
12	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
13	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
14	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
15	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
16	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
17	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
18	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
19	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
20	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
21	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
22	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
23	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
24	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
25	16/08/18 16:49	General View							Load JPG	<input checked="" type="checkbox"/>	
26	23/08/18 18:55	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
27	23/08/18 18:55	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
28	23/08/18 18:55	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)						Thumbnail	Print		
1	14/08/18 13:19	ESTIMATE & TP GIA REPORT							Load PDF		
2	14/08/18 13:19	SHD9888E INSD GIA REPORT							Load PDF		
3	14/08/18 13:20	email from workshop							Load PDF		
4	16/08/18 08:47	Email to CDGE - LKK as SJE							Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	04/12/18 16:40	LKK Survey Photos							Load PDF		
2	04/12/18 16:40	LKK Resurvey Photos							Load PDF		
3	04/12/18 16:40	IA dd 041218							Load PDF		
4	21/02/19 10:51	Letter to OI via email dd 230119							Load PDF		
5	09/04/19 17:20	RENTAL & MILEAGE							Load PDF		
6	10/04/19 20:27	MANDATE IA DD 100419							Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
7	27/04/19 09:44	Notice of Assessment from TP		Load PDF
8	14/03/20 11:35	EMAIL TO TP DD 140320		Load PDF

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18014926/K1PA3Q2  
Date: 31/03/2020

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant Vehicle No : SHB3833M	Insured Vehicle No :	SHD9888E
Date of Loss: 10/08/2018	Nature of Claim:	TP
	Claim No:	C0474226

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SHB3833M	Engine No:	HIDDEN
Make & Model:	MERCEDES-BENZ E220, 2.1 CDI (A)	Chassis No:	WDD2120022A676693
Reg. Date:	31/08/2012 (Man. Year: 2012)	Odometer:	627089 km
Colour:	White		
Engine Capacity:	2143 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	West Lake 7 mm	Rear Left Side:	West Lake 7 mm
Front Right Side:	West Lake 7 mm	Rear Right Side:	West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,988.00	0.00	2,988.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	820.00	300.00	520.00	63.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,808.00</b>	<b>300.00</b>	<b>3,508.00</b>	<b>92.12</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>266.56</b>	<b>21.00</b>	<b>245.56</b>	<b>92.12</b>
<b>Nett Amount (S\$)</b>	<b>4,074.56</b>	<b>321.00</b>	<b>3,753.56</b>	<b>92.12</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment:	16/08/2018	
Date Inspected:	16/08/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



### REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 30 Mar 2020)
<b>Parts:</b> 143	MERCEDES-BENZ E220 2.1 CDI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHB3833M)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,510.00 FL	*- FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	1,150.00 FL	*- FL
3	2		*REAR BUMPER BRACKET LOWER (LH/RH)	Serviceable	270.00 FL	*- FL
4	2		*REAR BUMPER BRACKET TOP (LH/RH)	Serviceable	250.00 FL	*- FL
5	2		*REAR BUMPER RETAINER MOUNTING (LH/RH)	Serviceable	230.00 FL	*- FL
6	1		*REAR BUMPER LOWER COVER	Repair	325.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>3,735.00</b>	<b>0.00</b>
- List Item Discount on L Items 20.00/20.00% (S\$)	747.00	0.00
<b>Total Parts (S\$)</b>	<b>2,988.00</b>	<b>0.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	400.00	100.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>820.00</b>	<b>300.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >