

INS. CASE OWNER: Priga | CC 4/III1801 4921, TI 0639 | LKK: ✓ IDAC:

Surveyor: Taufiqh | DOI: 20/8/18 | Date/Time: 16/8/18 | Registered in Merimen: 16/8/18

Pre-assign / CCU / FTE

 Insured Vehicle No. : SHC 3745D Claim No. : MCT16080741
 Name of Insured : UTPL Policy No. : MLOM0015
 Insured Tel No. : _____ HP: _____ Make / Model : Hyundai
 Excess Sec II :SS _____ D.O.A. : 12/8/18 Place of Accident : OPEN ARE UP NEAR
 Is driver the owner? (YES / NO) Nature of Accident : STIRING AW BILIT
 If NO. Driver Name / Age : BOHI LKOD KHARM OI GIA REPORT YES / NO : TP GIA REPORT YES / NO
 Driver Tel No. : _____ (V/L: YES / NO) Insured Liability : Final ? Yes / No

SJY 907K

 INSRs: _____ WSP: moval Tel: _____ Liability: _____ RMKS: _____
 INSRs: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 INSRs: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 **URGENT** INSRs: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____

Date/Time	Remarks	STAGE	DATE/PIC
<u>1/8/18</u>	<u>WIT</u>	Non-Reporting Itr (1st):	
		Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
		Call OI:	
		After call Itr to OI:	
		Documentation Check List: Handler Typist	
		Notification Itr (if non-pickup)	
		After call Itr to OI:	
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____ Confirm with: _____ Confirm by: _____

FINALIZATION Repair Cost: \$5 _____ days) Reduction: _____ % Confirm with: _____ Confirm by: _____

FINAL SETTLEMENT Date/Time: 1/11/18 Confirm with: MYA Email: Call:
 Final Liability: % 100 Agreed / (Assessed) BOLA S/N No. : KIL
 Repair Cost: 5671.00 (as per instruction)
 Loss of Rental (LOR) 175.00 (5 days) x 100
 Loss of Use (LOU): \$5 200.00 (50 x 4 days)
 Loss of Income (LOI): \$5 _____ (5 x days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIALTA Search \$5 7.49
 Medical: \$5 _____
 Disbursement: \$5 _____ (e.g. Tow/ Independent)
 Legal Cost: \$5 _____
 Total: \$5 6413.49 Global Sum \$5: _____
 1) Claim status: Open / Normal / Reject / Private Settle
 2) Report Format: OP
 3) Survey fee: \$ 250.00

COPY SENT
15/11/18

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email: Call:

Payee 1: \$5 6413.49 Name 1: Moval Automotive Pte Ltd.
 Payee 2: (Strike if N.A.) \$5 _____ Name 2: _____
 Payee 3: (Strike if N.A.) \$5 _____ Name 3: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18014921/pb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 16-08-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 3745D	Veh. Inspected	SJY 9071K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/08/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	12/08/2018	Inspection Date	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 100B BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Main Office : No. 22, Jalan Klang, Singapore 158419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 169722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)
UNKNOWN

Singapore

Claimant insurer: India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	12/08/2018
Vehicle Reg. No.:	SJY9071K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TANIA SAMANTHA D'CRUZ		
Make/Model:	NISSAN SYLPHY, 1.5 4AT ABS D/AB 2WD 4DR (A)	Vehicle Reg. Date:	13/10/2010
Vehicle Colour:	GREY	Chassis No:	JN1BAAG11Z0111180
Engine No:	HR15389070B		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	30.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	-		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	3,871.60
Miscellaneous Items	10.00
Labour	1,720.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,601.60
+ GST 7.00% (S\$)	392.11
Nett Amount (S\$)	5,993.71

This claim is handled by: AH WEI

Generated using Merimen e-Claims Internet Estimation & Adjusting System

P/P.

Tanjiah 97495249
- WP
20/8/18 @ 420
Repair After repair.
sur@lukaauto.com
4 days

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 15 Aug 2018)
 Parts: 143 NISSAN SYLPHY 1.5 4AT ABS D/AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SJY9071K)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET - REPAIR	10.00	0.00	
2	1		*FRONT FENDER RH	10.00	0.00	
3	1		*FRONT FENDER BRACKET RH	10.00	0.00	bt *672.70 FN
4	10		*FRONT COWLING CLIPS	10.00	0.00	st *58.00 FN
5	1		*FRONT HEADLAMP RH	10.00	0.00	na *47.00 FN
6	1		*FRONT HEADLAMP LOWER BRACKET RH	10.00	0.00	om *638.00 FN
7	1		*FRONT BUMPER RETAINER RH	0	0.00	na *39.00 FS
8	1		*FRONT BUMPER	10.00	0.00	na *45.00 FN
9	2		*FRONT BUMPER SIDE CHROME L+R	10.00	0.00	de *836.20 FN
10	10		*FRONT BUMPER CLIPS	10.00	0.00	de *139.60 FN
11	1		*FRONT TOP GRILLE	10.00	0.00	na *47.00 FN
12	1		*FRONT FOG LAMP RH	10.00	0.00	*378.40 FN
13	1		*FOG LAMP GARNISH RH	0	0.00	*412.60 FS
14	1		*FRONT REINFORCEMENT	10.00	0.00	*139.70 FN
15	1		*SPONGE	10.00	0.00	*643.70 FN
16	1		*WIPER TANK - CHECK 265.40N	10.00	0.00	*238.00 FN
17	1		*FRONT RADIATOR TOP GARNISH - CHECK 391.50N	10.00	0.00	
18	10		*FRONT RADIATOR TO GARNISH CLIPS	10.00	0.00	
19	1		*FRONT EMBLEM	10.00	0.00	*47.00 FN
				10.00	0.00	x *39.70 FN
Sub Total (S\$)						4,251.60
- Nett Item Discount on N Items (S\$)						360.00
Total Parts (S\$)						3,871.60

F=Franchise part, S=SpclNett, N=NetItemDisc.

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

Parts \$: 4387.20 - 10% FN
 \$3948.48
 Supplementary \$ 240.50
 total \$ 3770.08
 Labour \$ 1150
 total \$ 5371.68 P/D
 ————
 #

SN item \$ 451.60

Parts: # 4387.20 - 10%
 = # 3948.48
 Supp # 240.50 - 10%
 = # 216.45

SN: # 451.60

Labour # 1150.00

Supp Labour # 30.00

Total # 5796.53
 = #

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (\$\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO REPAIR FRONT HEADLAMP TOP PANEL AND BONNET, SUPPORT PANEL, TO REMOVE & REPLACE ALL ACCIDENT AFFECTED AREAS	New	560 750.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	600 600.00
3	TO TEST FRONT LIGHTING WATER LEAKAGE	New	20 50.00
4	TO DO WHEEL ALIGNMENT	New	30 60.00
5	ALIGNMENT	New	60.00
Gross Labour Cost (\$\$)			1,720.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



Main Office : No. 22, Jalan Kilang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



(SUPPLEMENTARY)



TP INSURER: India International Insurance Pte Ltd (HQ)
UNKNOWN

Singapore

Claimant Insurer: India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MCOM0015	Date of Loss:	12/08/2018
Vehicle Reg. No.:	SJY9071K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TANIA SAMANTHA D'CRUZ		

Make/Model:	NISSAN SYLPHY, 1.5 4AT ABS D/AB 2WD 4DR (A)	Vehicle Reg. Date:	13/10/2010
Vehicle Colour:	GREY	Chassis No:	JN1BAAG11Z0111180
Engine No:	HR15389070B		
Odometer:	0 KM		

Paint Type:		Nett Item Discount:	10.00 %
List Item Discount:	30.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		

Description of Accident/Loss: -
Present Location: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)

COST OF CLAIMS

	Amount
Parts	0.00
Miscellaneous Items	0.00
Labour	60.00
Paintwork Labour	0.00
Towing	0.00
	Gross Total (\$\$) 60.00
	+ GST 7.00% (\$\$) 4.20
	Nett Amount (\$\$) 64.20
	+ Previous Estimates (\$\$) 5,993.71
	Claim Total (\$\$) 6,057.91

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 16 Aug 2018)**Parts:** 143 NISSAN SYLPHY 1.5 4AT ABS D/AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** **Mova Automotive Pte Ltd/SJY9071K/16/08/2018 10:51****Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

There are no new parts selected.

Mova Automotive Pte Ltd/SJY9071K/16/08/2018 10:51, Not valid without Reference section.
Generated using **Merimen e-Claims IEAS**

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO RUST PROOF AFFECTED AREAS	New	30 - / 60.00
Gross Labour Cost (\$\$)			60.00

Mova Automotive Pte Ltd/SJY9071K/16/06/2018 10:51. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



Automotive Pte Ltd

Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/06/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



(SUPPLEMENTARY)



TP INSURER: India International Insurance Pte Ltd (HQ)
UNKNOWN

Singapore

Claimant Insurer: India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MCOM0015	Date of Loss:	12/08/2018
Vehicle Reg. No.:	SJY9071K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TANIA SAMANTHA D'CRUZ		
Make/Model:	NISSAN SYLPHY, 1.5 4AT ABS D/AB 2WD 4DR (A)	Vehicle Reg. Date:	13/10/2010
Vehicle Colour:	GREY	Chassis No:	JN1BAAG11Z0111180
Engine No:	HR15389070B		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	30.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	-		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	216.45
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	216.45
+ GST 7.00% (S\$)	15.15
Nett Amount (S\$)	231.60
+ Previous Estimates (S\$)	6,057.91
Claim Total (S\$)	6,289.51

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Sep 2018)
 Parts: 143 NISSAN SYLPHY 1.5 4AT ABS D/AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SJY9071K)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT RH LOWER ARM	10.00	0.00	*240.50 FN
						Sub Total (\$\$)
						240.50
						- Nett Item Discount on N Items (\$\$)
						24.05
						Total Parts (\$\$)
						216.45

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

587805

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS
< END OF ESTIMATES >

Tyre Warehouse Pte. Ltd

BLK. 1002, Bukit Merah Lane 3

#01-89, Singapore 159719

Phone Number: 8828 7733 / 8866 7733 / 68163089

Fax Number:

Customer:		Date:	25/8/2018 10:02 AM
Company:		VIN	
License NO:	SJY 9071 K	Technician:	
Odometer:		Order NO:	

VEHICLE ALIGNMENT REPORT

NISSAN, SYLPHY, 08 (Customized)

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	—	1.09°	2.59°	—
		Right	—	1.09°	2.59°	—
	Camber	Left	0.02°	-0.92°	0.58°	-0.52°
		Right	-0.48°	-0.92°	0.58°	-0.51°
	Toe	Left	-0.11°	0.00°	0.17°	0.09°
		Right	-0.09°	0.00°	0.17°	0.10°
Total		-0.20°	0.00°	0.34°	0.19°	
Rear	Camber	Left	-1.50°	—	—	-1.51°
		Right	-1.56°	—	—	-1.57°
	Toe	Left	0.38°	—	—	0.39°
		Right	0.47°	—	—	0.48°
		Total	0.85°	—	—	0.87°
	Max Thrust Angle			0.05°	—	—
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI	Left		—	—	—	—
	Right		—	—	—	—
Included Angle	Left		—	—	—	—
	Right		—	—	—	—
Toe Out On Turns	Left		—	—	—	—
	Right		—	—	—	—
Max Turn Inside	Left		—	—	—	—
	Right		—	—	—	—
Toe Curve Change	Left		—	—	—	—
	Right		—	—	—	—
Setback	Front		0.03"	—	—	0.03"
	Rear		-0.31"	—	—	-0.31"
Track Width Diff.			0.28"			0.28"
Wheel Base Diff.			0.34"			0.34"
Front Ride Height	Left		—	—	—	—
	Right		—	—	—	—
Rear Ride Height	Left		—	—	—	—
	Right		—	—	—	—
Frame Angle						—

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9700Z
Vehicle Details	
Vehicle No.:	SJY9071K
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Sep 2018
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.5L 4AT ABS D/AB 2WD 4DR
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	HR15389070B
Chassis No.:	JN1BAAG11Z0111180
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,230.00
Original Registration Date:	13 Oct 2010
First Registration Date:	13 Oct 2010
Transfer Count:	2
Actual ARF Paid:	\$17,230.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Oct 2020
PARF Rebate Amount:	\$10,338.00
Intended COE Rebate Details	
COE Expiry Date:	12 Oct 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$33,132.00
COE Rebate Amount:	\$6,843.00
Total Rebate Amount:	\$17,181.00

The information contained herein is correct as at 18 Sep 2018

OK



Automotive Pte Ltd

Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/06/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise In Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading

Dealing In New/Used Cars, Hire Purchase & Insurance.



TP INSURER: **India International Insurance Pte Ltd (HQ)**
UNKNOWN

Singapore

Claimant Insurer: **India International Insurance Pte Ltd**

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	12/08/2018
Vehicle Reg. No.:	SJY9071K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TANIA SAMANTHA D'CRUZ		
Make/Model:	NISSAN SYLPHY, 1.5 4AT ABS D/AB 2WD 4DR (A)	Vehicle Reg. Date:	13/10/2010
Vehicle Colour:	GREY	Chassis No:	JN1BAAG11Z0111180
Engine No:	HR15389070B		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	30.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	4		

Description of Accident/Loss -

Present Location: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)

COST OF CLAIMS

	Amount
Parts	3,871.60
Miscellaneous Items	10.00
Labour	1,720.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,601.60
+ GST 7.00% (S\$)	392.11
Nett Amount (S\$)	5,993.71

This claim is handled by: AH WEI

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Tanjiluh 97495249
- WP
20/8/18 @ 420
Recovery after repair
sur@lekauto.com
4 days

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 15 Aug 2018)

Parts: 143 NISSAN SYLPHY 1.5 4AT ABS D/AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJY9071K)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET - REPAIR	10.00	0.00	-
2	1		*FRONT FENDER RH	10.00	0.00	bt ✓ *672.70 FN
3	1		*FRONT FENDER BRACKET RH	10.00	0.00	bj ✓ *58.00 FN
4	10		*FRONT COWLING CLIPS	10.00	0.00	ck ✓ *47.00 FN
5	1		*FRONT HEADLAMP RH	10.00	0.00	cm ✓ *638.00 FN
6	1		*FRONT HEADLAMP LOWER BRACKET RH	0	0.00	cn ✓ *39.00 FS
7	1		*FRONT BUMPER RETAINER RH	10.00	0.00	co ✓ *45.00 FN
8	1		*FRONT BUMPER	10.00	0.00	cp ✓ *636.20 FN
9	2		*FRONT BUMPER SIDE CHROME L+R	10.00	0.00	cq ✓ *139.60 FN
10	10		*FRONT BUMPER CLIPS	10.00	0.00	cr ✓ *47.00 FN
11	1		*FRONT TOP GRILLE	10.00	0.00	x *378.40 FN
12	1		*FRONT FOG LAMP RH	0	0.00	x *412.60 FS
13	1		*FOG LAMP GARNISH RH	10.00	0.00	x *139.70 FN
14	1		*FRONT REINFORCEMENT	10.00	0.00	y *643.70 FN
15	1		*SPONGE	10.00	0.00	z *238.00 FN
16	1		*WIPER TANK - CHECK	10.00	0.00	-
17	1		*FRONT RADIATOR TOP GARNISH - CHECK	10.00	0.00	-
18	10		*FRONT RADIATOR TO GARNISH CLIPS	10.00	0.00	xx *47.00 FN
19	1		*FRONT EMBLEM	10.00	0.00	xy *69.70 FN

F=Franchise part, S=Spec Part, N=NetItemDisc.

Sub Total (S\$)	4,251.60
- Nett Item Discount on N Items (S\$)	380.00
Total Parts (S\$)	3,871.60

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO REPAIR FRONT HEADLAMP TOP PANEL AND BONNET, SUPPORT PANEL. TO REMOVE & REPLACE ALL ACCIDENT AFFECTED AREAS	New	500 750.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	600 800.00
3	TO TEST FRONT LIGHTING WATER LEAKAGE	New	20 50.00
4	TO DO WHEEL ALIGNMENT	New	60.00
5	ALIGNMENT	New	60.00
Gross Labour Cost (S\$)			1,720.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 21 August 2018 2:21 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST
Attachments: EST.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Manivel Priyadarshini <manivel@iii.com.sg>
Sent: Thursday, 16 August 2018 10:42 AM
To: 'nitha' <nitha@mova.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Nitha,

As discussed please re-submit the estimate to our surveyor.

Priya

Motor claims Department

From: nitha [<mailto:nitha@mova.com.sg>]
Sent: Thursday, 16 August, 2018 10:58 AM
To: Manivel Priyadarshini
Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Priya,

As spoken kindly share back to me the submitted estimate so that I can do amendment and submit back.

Thank you

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

From: Manivel Priyadarshini [<mailto:manivel@iii.com.sg>]

Sent: Thursday, 16 August 2018 10:29 AM

To: 'nitha'

Cc: tanyw@mova.com.sg; Admin A

Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Nitha,

We are down on liability ,we are keen on direct settlement.

Please liaise with our surveyor for the direct settlement.

Thank You

Priya

Motor claim Department

From: nitha [<mailto:nitha@mova.com.sg>]

Sent: Thursday, 16 August, 2018 10:33 AM

To: Manivel Priyadarshini

Cc: tanyw@mova.com.sg

Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Ms Priya,

Kindly advise on liability for the above mention case.

Thank You.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 16 August 2018 9:37 AM

To: nitha; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc: tanyw@mova.com.sg; Manivel Priyadarshini

Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJY9071K and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: nitha [mailto:nitha@mova.com.sg]

Sent: 16 August, 2018 9:52 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: tanyw@mova.com.sg

Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Gabriel,

Kindly assign LKK Auto Consultants Pte Ltd.
Please advise officer in charge for this case.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 16 August 2018 9:28 AM

To: nitha

Cc: tanyw@mova.com.sg

Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd

From: nitha [mailto:nitha@moval.com.sg]

Sent: 15 August, 2018 7:07 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: tanyw@moval.com.sg

Subject: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir/Mdm,
Good Day,

Ref : SHC3745D

Kindly assist revert officer in charge and liability for the above mention case.

Thank you.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 21 August 2018 1:52 PM
To: Eric Lee Ming Hui
Cc: Vic (LKKAuto); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Without Prejudice

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Sent: Tuesday, 21 August 2018 1:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Officers,

Any update?

Please kindly revert ASAP.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 6 August, 2018 4:48 PM

To: Eric Lee Ming Hui

Cc: Vic (LKKAuto); Admin A; assignments

Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Without Prejudice

Hi Eric.

We are still pending for our insured GIA report from AXA.

We will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Sent: Monday, 6 August 2018 4:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <yicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Officers,

Any update on the liability status on this case?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Eric Lee Ming Hui

Sent: Friday, 3 August, 2018 9:41 AM

To: 'Mei Kwan (LKKAuto)'

Cc: 'Hsiao Tong (LKKAuto)'; 'Vic (LKKAuto)'; 'Admin A'; 'assignments'

Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Officer,

Any update on the liability status on this case?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Eric Lee Ming Hui

Sent: Friday, 13 July, 2018 10:07 AM

To: 'Mei Kwan (LKKAuto)'

Cc: 'Hsiao Tong (LKKAuto)'; 'Vic (LKKAuto)'; 'Admin A'; 'assignments'

Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Officers,

Any update on the liability status?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Eric Lee Ming Hui
Sent: Monday, 2 July, 2018 7:44 PM
To: 'Mei Kwan (LKKAuto)'
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Mei Kwan,

Please check the attached.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 2 July, 2018 7:26 PM
To: Eric Lee Ming Hui
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Eric,

We refer to the above matter.

Please provide us the following clear GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 27 June, 2018 7:16 PM

To: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin.a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018 *** LKK REF: CC4/ASM18011755/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following clear GIA report and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui [<mailto:eric.lee@cyclecarriage.com.sg>]

Sent: Wednesday, 27 June, 2018 9:47 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Accident involving motor vehicle nos. SLM50U & SLG551Y along Basement Car Park of Grand Link Square, Accident date: 22/06/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SLM50U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLG551Y) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Hsiao Tong (LKKAuto)

From: Olivia Lau (LKKAuto)
Sent: Tuesday, 21 August 2018 4:22 PM
To: Hsiao Tong (LKKAuto); assignments; Admin A
Subject: FW: Your vehicle no : SJY9071L TP vehicle no SHC3745D
Attachments: chronology of events and taxi fare total.pdf

From: Mekavathanan Sarangapani
Sent: Tuesday, 21 August 2018 4:21:33 PM (UTC+08:00) Kuala Lumpur, Singapore
To: Manivel Priyadarshini; Olivia Lau (LKKAuto)
Subject: FW: Your vehicle no : SJY9071L TP vehicle no SHC3745D

Very urgent

Dear Priya,

There is a claim for an extended period for loss of use from the TP (who is also insured with us).

Please check :-

1. Liability – CCTV footage available ??
2. Quantum Olivia and Team need to help us out
3. Check the date survey was requested and we appointed surveyors- LKK
4. When they went down.
5. We need to calculate period for loss of use

Meka

S\$60.00

Selling Policy Status

Claim History

Main

Offer Processing

Claim Details

Adjuster's Details

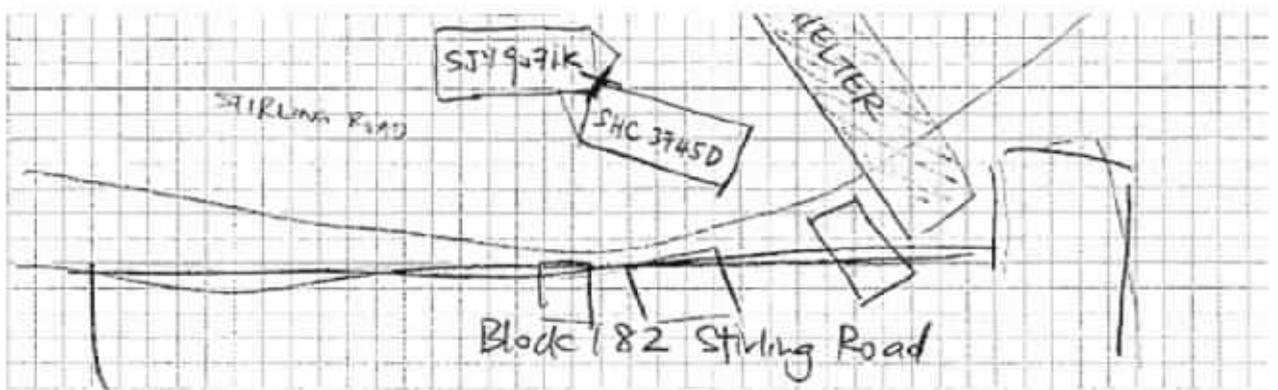
I

CLAIM SUBFOLDER DETAILS

Insured:	UNKNOWN, ID: 0		
Main Claimant:	LEO D'CRUZ, ID: S1389700Z		
Vehicle Reg. No.:	SJY9071K	Date of Loss:	12/08/2018 19:00 - :59 [93 Months and 30 Days]
Claim Type:	TP / MCT18080341	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC3745D	Policy No. (Claimant):	
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) PROFILE Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 62723892/64763333		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ..		
Est. Repair Duration:	4		

CLAIM REGISTERED

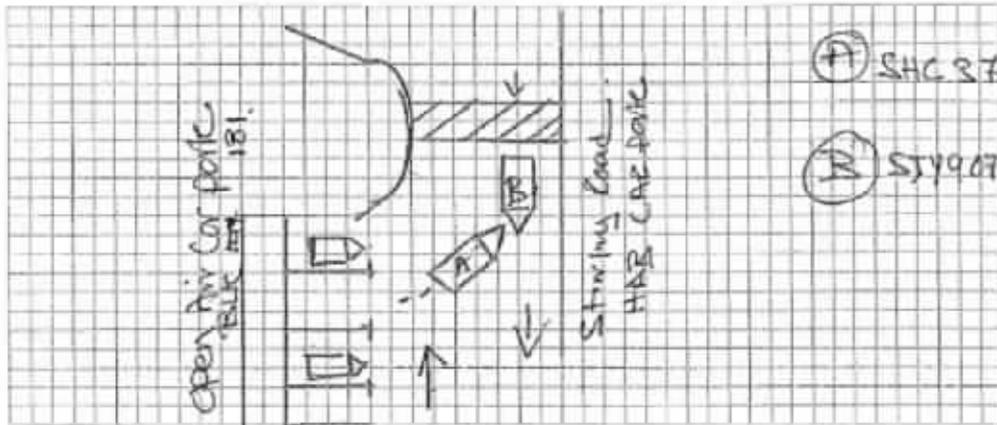
Clm. No. (Clm. Reg. Date)	MCT18080341 (16/08/2018)	Intimation (Notifu. Date)	From TP
---------------------------	--------------------------	---------------------------	---------



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE: SJY 9071K	ACCIDENT DATE & TIME: 12 August 2018, 7:20
CONTACT NUMBER: 9762 3905	E-MAIL ADDRESS: faniadcm82@gmail.com
LOCATION: Carpark between Block 182 Stirling Road and Block 149 Mei Ling Street	
<p>At 7:20pm, I was driving my family out to dinner via the carpark between Block 182 Stirling Road and Block 149 Mei Ling Street. I stopped to give way to the driver by Mr Goh Choo Khiam (who was driving his taxi in the opposite direction). But Mr Goh drove forward and rammed into the right front of my car, resulting in dents to both our cars. Mr Goh then reversed and drove past the car (stationary) to move to the side.</p>	
<p>Following the incident, both parties parted at the side and exchanged information for incident reports with respective insurance companies.</p>	





DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 12 AUG 2018 @ 19.25HRS I VEH A
 WAS DRIVING ALONG THE ABOVE LOCATION TOWARDS
 OPEN AIR CAR PARK, NEW RD. 181. I VEH A
 WAS DRIVING STRAIGHT TOWARDS TO PORTIC VEH A.
 I VEH A MADE A RIGHT TURN AND WANTED TO
 REVERSE PARKING VEH A WHILE MOVING THE
 RIGHT VEH B CAME VERY FAST FROM OPPOSITE
 DIRECTION I VEH A HIT VEH B RIGHT FRONT.

(U10500)

Audit Log Accident Report Print Sketch Plan Print Addendum Form Create New /

OWN VEHICLE TP VEHICLE/INJURY DETAILS DOCUMENT:

Related Accident Reports

- **SHC3745D** ... MCD618104001 submitted on 13/08/2018 11:47 to India International Insurance Pte Ltd .
 Report] ... [CURRENTLY VIEWING]
 • TP reported: SJY9071K.
- **SJY9071K** ... MMOV18104440 submitted on 14/08/2018 10:44 to India International Insurance Pte Ltd .
 • TP reported: SHC3745D.

Accident Report Basic Information

Party At Fault:	UNKNOWN	
Driver (TP):	TANIA SAMANTHA D'CRUZ	
Make/Model:	NISSAN SYLPHY, 1.5 4AT ABS D/AB 2WD 4DR (A)	Vehicle Reg. D
Vehicle Colour:	GREY	
Engine No:	HR15389070B	Chassis No:
Odometer:	0 KM	
Paint Type:		
List Item Discount:	30.00 %	Nett Item Disc
Total Loss?	NO	
Est. Duration of Repair (day)	4	
Description of Accident/Loss	-	
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)	

COST OF CLAIMS

Parts

Miscellaneous Items

Labour

Paintwork Labour

Towing

Gross Total

+ GST 7.0

Nett Amount

+ Previous Estimate

Claim Total

Generated

REPAIR DETAILS

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: d'Cruz Leo [mailto:leo.dacruz@volvo.com]

Sent: Tuesday, August 21, 2018 3:46 PM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Subject: RE: Your vehicle no : SJY9071L TP vehicle no SHC3745D

Forgot the attachment

From: d'Cruz Leo
Sent: Tuesday, 21 August, 2018 3:44 PM
To: 'Mekavathanan Sarangapani'
Subject: RE: Your vehicle no : SJY9071L TP vehicle no SHC3745D

Hello Meka (I pray you are ok with me shortening your name),

Following up on our call, the following events are arranged chronologically:

Date	Day	Incident	Comments
12 Aug 2018	Sunday	Accident at home carpark Reported to insurance company via email	
13 Aug 2018	Monday	Insurance company informed my daughter to bring the car to an authorised repair agent for assessment and file a report. Brought the car to MOVA (Bukit Merah Industrial Estate) near home to make a report. Was told to wait for call about the inspection.	Since the damage to the car has not been accessed and not knowing the extent of the damage to the car (and not wanting to cause further damage to the car), my wife took taxis to work for the whole of this week (beginning on the 13 to 16 Aug 2018 – receipts of the taxi fare is attached). One more receipt of 20 Aug 2018 is still pending
14 Aug 2018	Tuesday	Damaged car in home car park	
15 Aug 2018	Wednesday	Damaged car in home car park	
16 Aug 2018	Thursday	Damaged car in home car park	
17 Aug 2018	Friday	A person (unfortunately do not remember the name of the person from MOVA) called me and told me to bring the car into the workshop on Monday, 20 Aug 2018 at 11am for inspection.	
18 Aug 2018	Saturday		
19 Aug 2018	Sunday		
20 Aug 2018	Monday	Brought in the car to MOVA for the assessment and repair Left the damaged car in the workshop and took a courtesy car for the period of the repair.	
21 Aug 2018	Tuesday	Called you to enquire about the claim for the taxi fare for the period from the date of the accident (12 Aug 2018) to the date of the assessment (21 Aug 2018 less the weekend dates).	

The intent of this email (together with the attachment) is to file a claim for the taxi fare as a result of the accident.

Also I will be obliged to know when I can receive a reply to my taxi fare claim.

Please do not hesitate to reach out to me if you have any queries.

Rgds / Leo

9792 7783 - Mobile

From: Mekavathanan Sarangapani [<mailto:mekavathanan@iii.com.sg>]
Sent: Tuesday, 21 August, 2018 2:45 PM
To: d'Cruz Leo
Subject: FW: Your vehicle no : SJY9071L TP vehicle no SHC3745D

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Mekavathanan Sarangapani
Sent: Monday, August 13, 2018 1:23 PM
To: 'leo.dacruz@volvo.com' <leo.dacruz@volvo.com>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Joel Nah Shern Ern <JoelNah@iii.com.sg>; Pooi Chin Han Daniel <danielpool@iii.com.sg>
Subject: Your vehicle no : SJY9071L TP vehicle no SHC3745D

Dear Mr Leo,

Thanks for calling us. As discussed please arrange for your daughter who was driving vehicle SJY9071L (our insured vehicle) to report this accident at any of our Accident Reporting Centre and furnish us with as much relevant information , evidence, including witness statements, particulars as well as scene of accident photos and if you have CCTV footage (the same as well) so that we can make assessment of your claim if any as soon as possible .

Kindly note that the request for information is made on a without admission of liability basis .

For ease of reference, the following is the information provided by the other party (driver of SHC3745D) who has already lodged his report pertaining to this accident .

ACCIDENT STATEMENT

Date Of Report	13/08/2018 11:41
Date Of Accident	12/08/2018 19:30
Exact Location Of Accident	OPEN AIR CARPARK NEAR STIRLING RD BLK 181
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

This email message and any attachments may contain confidential information and may be privileged. If you are not the intended recipient or otherwise not authorized to receive this message, you are prohibited to use, copy, disclose or take any action based on this email or any information contained herein. If you are not the intended recipient, please advise the sender immediately by replying to this email and permanently delete this message and any attachments from your system.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance

Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Manivel Priyadarshini <manivel@iii.com.sg>
Sent: Tuesday, 18 September 2018 9:57 AM
To: 'nitha@nova.com.sg'
Cc: Admin-D (LKKAuto); Hsiao Tong (LKKAuto); leo.dacruz@volvo.com
Subject: FW: India ref: MCT18080341/01/MP- Accident SHC3745D & SJY9071K ON 12/08/18 ALONG CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST
Attachments: EST.PDF

Urgent

Without Prejudice Save as to Cost

Dear Nitha ,

We have received a call from your clients (our insured), Mr Leo whom you are representing with a TPPD claim against our Insured driver vehicle reg SJY9071K.

Mr Leo has informed us that his claim is delayed and would like to know the status of progress of his claim.

We note that you have yet to submit the letter of demand and other supporting documents .

Thank You

With Regard's

Priya Manivel

Motor Claims Department

India International Insurance Pte Ltd

Tel : 63476100, Ext-284

Email : manivel@iii.com.sg

From: Manivel Priyadarshini
Sent: Monday, September 17, 2018 5:59 PM
To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Subject: FW: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir,

Spoken to Mova on 16.08.18 to re-submit the estimation.

Priya

From: Manivel Priyadarshini
Sent: Thursday, 16 August, 2018 10:42 AM
To: 'nitha'
Cc: Admin A
Subject: FW: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Nitha,

As discussed please re-submit the estimate to our surveyor.

Priya
Motor claims Department

From: nitha [mailto:nitha@moval.com.sg]
Sent: Thursday, 16 August, 2018 10:58 AM
To: Manivel Priyadarshini
Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Priya,

As spoken kindly share back to me the submitted estimate so that I can do amendment and submit back.

Thank you

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Manivel Priyadarshini [mailto:manivel@iii.com.sg]
Sent: Thursday, 16 August 2018 10:29 AM
To: 'nitha'
Cc: tanyw@moval.com.sg; Admin A
Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Nitha,

We are down on liability ,we are keen on direct settlement.

Please liaise with our surveyor for the direct settlement.

Thank You

Priya
Motor claim Department

From: nitha [mailto:nitha@moval.com.sg]
Sent: Thursday, 16 August, 2018 10:33 AM
To: Manivel Priyadarshini
Cc: tanyw@moval.com.sg
Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Ms Priya,

Kindly advise on liability for the above mention case.

Thank You.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 16 August 2018 9:37 AM
To: nitha; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: tanyw@mova.com.sg; Manivel Priyadarshini
Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJY9071K and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: nitha [<mailto:nitha@mova.com.sg>]
Sent: 16 August, 2018 9:52 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: tanyw@mova.com.sg
Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Gabriel,

Kindly assign LKK Auto Consultants Pte Ltd.
Please advise officer in charge for this case.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 16 August 2018 9:28 AM

To: nitha

Cc: tanyw@moval.com.sg

Subject: RE: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: nitha [<mailto:nitha@moval.com.sg>]

Sent: 15 August, 2018 7:07 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: tanyw@moval.com.sg

Subject: TP CLAIMS - SJY9071K AGAINST SHC3745D DOA 12/08/18 CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Dear Sir/Mdm,

Good Day,

Ref : SHC3745D

Kindly assist revert officer in charge and liability for the above mention case.

Thank you.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including

the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 September 2018 8:10 AM
To: 'Tan Yoong Wei'
Cc: Taufikh (LKKAuto)
Subject: RE: finalise sjy9071k
Attachments: TP ESTIMATE + SUPP_MARKED.pdf

Without Prejudice

Hi Yoong Wei,

We refer to your below email.

Kindly refer to the attached surveyor marking for you easy reference.

Recommended COR at P/P \$5,796.53 – 4 repair days.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Yoong Wei <tanyw@moval.com.sg>
Sent: Tuesday, 18 September 2018 4:59 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: finalise sjy9071k

Hi taufikh,

Please advice whether we can finalise cost of repair part by part \$5371.68 with 4 working days?

Check item photo attached .

Thank you.

Best Regards,
Tan Yoong Wei
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

Hsiao Tong (LKKAuto)

From: Tan Yoong Wei <tanyw@mova.com.sg>
Sent: Thursday, 20 September 2018 3:29 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: finalise sjy9071k

Yes we accept the offer \$5796.53 with 4 working days
Thank you.

Best Regards,
Tan Yoong Wei
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 19 September 2018 8:10 AM
To: Tan Yoong Wei
Cc: Taufikh (LKKAuto)
Subject: RE: finalise sjy9071k

Without Prejudice

Hi Yoong Wei,

We refer to your below email.

Kindly refer to the attached surveyor marking for you easy reference.

Recommended COR at P/P \$5,796.53 – 4 repair days.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Yoong Wei <tanyw@mova.com.sg>
Sent: Tuesday, 18 September 2018 4:59 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: finalise sjy9071k

Hi taulikh,

Please advice whether we can finalise cost of repair part by part \$5371.68 with 4 working days?

Check item photo attached .

Thank you.

Best Regards,

Tan Yoong Wei

Estimator

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

Hsiao Tong (LKKAuto)

From: Suann <suann@mova.com.sg>
Sent: Tuesday, 2 October 2018 5:44 PM
To: Hsiao Tong (LKKAuto); Admin A
Subject: FW: India ref: MCT18080341/01/MP- Accident SHC3745D & SJY9071K ON 12/08/18 ALONG CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST
Attachments: 02102018171751.pdf

Dear Hsiao Tong

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you.

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: nitha [mailto:nitha@mova.com.sg]
Sent: Tuesday, 2 October 2018 15:29
To: 'Jia Yu'
Cc: 'Suann'
Subject: FW: India ref: MCT18080341/01/MP- Accident SHC3745D & SJY9071K ON 12/08/18 ALONG CARPARK BLK 182 STIRLING RD & BLK 149 MEI LING ST

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Manivel Priyadarshini [mailto:manivel@iii.com.sg]
Sent: Tuesday, 2 October 2018 2:03 PM
To: 'Hsiao Tong (LKKAuto)'; 'Admin-D (LKKAuto)'; 'Olivia Lau (LKKAuto)'
Cc: leo.dacruz@volvo.com; 'nitha'; Mekavathanan Sarangapani