

**ASSIGNMENT**

Surveyor: Marius DOI: 18/9/18 Date / Time: 15/8/2018  
 Registered in Merimen: -

Pre-assign / CCU / FTE



Insured Vehicle No.: SKE 3516m  
 Name of Insured: POON JUI CHIANG  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II :SS \_\_\_\_\_ D.O.A.: 14/8/2018  
 Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: POON SHAMEN CHERYL  
 Driver Tel No.: 9.271643 (V/L: YES / NO)

Claim No.: \_\_\_\_\_  
 Policy No.: \_\_\_\_\_  
 Make / Model: HONDA FIT  
 Place of Accident: PLE 7 CHIANG  
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Insured Liability: \_\_\_\_\_ % Final? Yes / No

SKE 5124



INSRS: \_\_\_\_\_  
 WSP: Hock Wah  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_

Date / Time		STAGE	DATE / PIC
<u>17/8</u>	<u>SKE 5124-X</u>	Non-Reporting Itr (1st):	
<u>18/8</u>	<u>SKE 3516m - car / M616016206 / P1103 / 2nd car</u>	Non-Reporting Itr (2nd):	
<u>21/8/2018</u>	<u>Spoke to LOD, confirmed involved in 3 car chain collision and OJD of the 2nd vehicle and was push forward by behind vehicle. Intended TP claim and MCF, OJD notice to settle and advise BICD may be available, send letter to OJ.</u>	Non-Reporting Itr (Final):	
<u>21/8/2018</u>	<u>IA and mandate updated</u>	Notification Itr (if non-pickup):	
<u>21/8/2018</u>	<u>LOD in</u>	Call OI:	<u>15/8/2018</u> <u>Ching</u>
		After call Itr to OI:	
		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup):	<input type="checkbox"/>
		After call Itr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		ITA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 21/9/2018 Sent By: CPC

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: SS 1,050.00 ( 7 days) Reduction: 75 % Email  Call

FINAL SETTLEMENT Date/Time: 11/10/2018 Confirm with: Angie Foo Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27  
 Repair Cost: SS 1,173.50  
 Loss of Rental (LOR): SS - (    days)  
 Loss of Use (LOU): SS 120.00 ( 5 @ 24.00 x 2 days)  
 Loss of Income (LOI): SS - (    x    days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/ITA Search: SS 7.00  
 Medical: SS -  
 Disbursement: SS - (e.g. Tow/Independent)  
 Legal Cost: SS -  
 Total: SS 1,245.50 Global Sum SS: \_\_\_\_\_  
 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: 650.00

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: SS 1,245.50 Name 1: Hock Wah Motor Workshop Pte Ltd  
 Payee 2: (Strike if N.A.) SS Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) SS Name 3: \_\_\_\_\_

27/10/19

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKZ512Y

at Workshop m/s Kocleuch 3pa

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 56

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GM / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKZ512Y Yr Regn: 9, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Veloster c.c 1591

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 84991 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHTC61EMDU171260

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 225/40ZR18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 14/8/18 D.O.I. 19/9/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

LTR 49217 5 ym. Dep 9.500

L/S 1,050.00 (Pedig 3,186.00 / 15%)

Date/Time, File Pass to?

: Prel. Report

Days Of Repair: \_\_\_\_\_

1)

: Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee:  Site Insp (\$ )  S + RS \$

Interview (\$ ) Photos

Tech. Invs (\$ ) Other

Weekend (\$ )

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Survey Fee:	
Transportation:	
\$ + RS \$	
Photos	
Other	
TOTAL	

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK 1  
 BEDOK NORTH AVE 4  
 #01-2008/10/12 SINGAPORE 480977  
 TEL : 6441 2655 FAX : 6441 5355/6243 8121  
 R.U.C No: 20010414113 GST Reg No: 20-0104141-0

TO : S8734676E  
 LIM GUAN FU RAYMOND  
 BLK 320 TAMPINES STREET 33  
 08-118  
 SINGAPORE 520320  
 TEL : FAX :  
 PH : 92213971  
 ATTN :

## ESTIMATE BILL

Number : EB00004919  
 Date : 15/08/2018  
 Case No : AD00009902  
 Vehicle No : SKZ512Y  
 Chassis : KMHTC61EMDU17120  
 Year of Mfr : 2013  
 Policy No :  
 Model : HYUNDAI VELOSTER FS

### Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	REAR BUMPER <i>DD/OE</i>	1.0	548.00	20	438.40
2	REAR BUMPER LOWER GARNISH <i>grnd</i>	1.0	208.00	20	166.40
3	EXHAUST PIPE <i>R</i>	1.0	1,546.00	20	1,236.80
4	REAR BUMPER REINFORCEMENT <i>R</i>	1.0	612.00	20	489.60
5	REAR BUMPER BRACKET RH <i>11</i>	1.0	78.00	20	62.40
6	REAR BUMPER BRACKET LH <i>11</i>	1.0	78.00	20	62.40
<b>List Price - Parts Sub Total</b>					<b>2,456.00</b>
7	REVERSE SENSOR <i>SU</i>	1.0	280.00	0	280.00
8	END PANEL - REPAIR <i>R X</i>	1.0			
<b>Special Nett Price - Parts Sub Total</b>					<b>280.00</b>
<b>Parts Total</b>					<b>2,736.00</b>
9	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	700.00	0 <i>300</i>	700.00
10	SPRAY PAINT ON THE AFFECTED AREAS	1.0	500.00	0 <i>400</i>	500.00
11	ANTI-RUST COATING	1.0	150.00	0 <i>11X</i>	150.00
12	TO REMOVE & REFIT REVERSE SENSOR	1.0	150.00	0 <i>50</i>	150.00
<b>Labour I Sub Total</b>					<b>1,500.00</b>
<b>Not Refused</b> <i>nke</i> <i>2/55/1050</i> <i>2018</i> <i>18/9/18</i> <i>this ph. After repair</i>					
<b>Less Excess</b>					<b>0.00</b>
<b>SUBTOTAL</b>					<b>4,236.00</b>
<b>GST 7.00%</b>					<b>296.52</b>
<b>TOTAL</b>					<b>4,532.52</b>

GKK Auto Consultants hence notify the Repairer of the following:

- To resurvey (before/after spray painting)
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party liability is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer:

Signature: SINGAPORE DOLLARS : FOUR THOUSAND FIVE HUNDRED THIRTY-TWO AND CENTS FIFTY-TWO ONLY

Date:

Date of accident : 14/08/2018 07:50 PM. Place : PIE (CHANGI) AFTER JALAN EUNOS EXIT

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
 BEDOK NORTH AVE 4,  
 #01-2008/10/12 SINGAPORE 489977  
 TEL : 6441 5655 FAX : 6441 5355/6243 8121  
 R.C.C No : 200104141D GST Reg. No. 20-0104141-D

TO : S8734676E  
 LIM GUAN FU RAYMOND  
 BLK 320 TAMPINES STREET 33  
 08-118  
 SINGAPORE 520320  
 TEL : FAX :  
 PH : 92213971  
 ATTN :

## ESTIMATE BILL

Number : EB00004919  
 Date : 15/08/2018  
 Case No : AD00009902  
 Vehicle No : SKZ512Y  
 Chassis : KMHTC61EMDU1712C  
 Year of Mfr : 2013  
 Policy No  
 Model : HYUNDAI VELOSTER FS

**Term:**

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	REAR BUMPER <i>DD/OE</i>	1.0	548.00	20	438.40
2	REAR BUMPER LOWER GARNISH <i>garnish</i>	1.0	208.00	20	166.40
3	EXHAUST PIPE <i>R</i>	1.0	1,546.00	20	1,236.80
4	REAR BUMPER REINFORCEMENT	1.0	612.00	20	489.60
5	REAR BUMPER BRACKET RH <i>11</i>	1.0	78.00	20	62.40
6	REAR BUMPER BRACKET LH <i>11</i>	1.0	78.00	20	62.40
<b>List Price - Parts Sub Total</b>					<b>2,456.00</b>
7	REVERSE SENSOR	1.0	280.00	0	280.00
8	END PANEL - REPAIR <i>R X</i>	1.0			
<b>Special Nett Price - Parts Sub Total</b>					<b>280.00</b>
<b>Parts Total</b>					<b>2,736.00</b>
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10	SPRAY PAINT ON THE AFFECTED AREAS	1.0	500.00	0 <i>400</i>	500.00
11	ANTI-RUST COATING	1.0	150.00	0 <i>17X</i>	150.00
12	TO REMOVE & REFIT REVERSE SENSOR	1.0	150.00	0 <i>50</i>	150.00
<b>Labour 1 Sub Total</b>					<b>1,500.00</b>
<b>Less Excess</b>					<b>0.00</b>
<b>SUBTOTAL</b>					<b>4,236.00</b>
<b>GST 7.00%</b>					<b>296.52</b>
<b>TOTAL</b>					<b>4,532.52</b>

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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

*Not Refused*  
*nke*  
*n/ss*  
*2 dy.*  
*18/9/18*  
*this ph. After repair*

Date of accident : 14/08/2018 07:50 PM. Place : PIE (CHANGI) AFTER JALAN EUNOS EXIT

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

\* N = Item not subjected to GST

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 11 October 2018 9:55 AM  
**To:** 'Hock Wah Motor Pte Ltd'  
**Subject:** RE: TP CLAIM\_SKZ512Y&SKC3516M(AXA)\_DOA:14/08/2018 \*\*\* LKK REF: CC4/ASM18014893/fa3  
**Attachments:** DV SKZ 512Y.pdf  
**Importance:** High

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Our Ref: CC4/ASM18014893/Ufa3  
Your Ref: SKZ 512Y

Dear Anysia,

We thank you for your acceptance.

Please duly sign the DV attached and return for payment processing.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**Poh Kin (LKKAuto)**

---

**From:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Sent:** Thursday, 11 October 2018 9:21 AM  
**To:** Poh Kin (LKKAuto)  
**Subject:** RE: TP CLAIM\_SKZ512Y&SKC3516M(AXA)\_DOA:14/08/2018 \*\*\* LKK REF: CC4/ASM18014893/fa3

Dear Poh Kin

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

---

**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Thursday, 11 October, 2018 9:00 AM  
**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Subject:** RE: TP CLAIM\_SKZ512Y&SKC3516M(AXA)\_DOA:14/08/2018 \*\*\* LKK REF: CC4/ASM18014893/fa3  
**Importance:** High

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/ASM18014893/Ufa3

Your Ref: SKZ 512Y

Dear Anysia,

We refer to the above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:-

1. Cost of Repair (\$1,050.00 +7% GST)	S\$ 1,123.50
2. Loss of Use (\$60.00 x 2 days)	S\$ 120.00
3. GIA search	S\$ 2.00
	<b>S\$ 1,245.50</b>

Kindly confirm acceptance.

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 11 October 2018 9:00 AM  
**To:** 'Hock Wah Motor Pte Ltd'  
**Subject:** RE: TP CLAIM\_SKZ512Y&SKC3516M(AXA)\_DOA:14/08/2018 \*\*\* LKK REF: CC4/ASM18014893/fa3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM18014893/Ufa3  
Your Ref: SKZ 512Y

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	<b><u>S\$ 1,245.50</u></b>

Kindly confirm acceptance.

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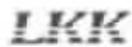
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Tuesday, 28 August 2018 5:41 PM  
**To:** 'Hock Wah Motor Pte Ltd'  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: TP CLAIM\_SKZ512Y&SKC3516M(AXA)\_DOA:14/08/2018 \*\*\* LKK REF: CC4/ASM18014893/fa3

**Importance:** High

### WITHOUT PREJUDICE

Dear Anysia,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

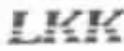
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Hock Wah Motor Pte Ltd [mailto:[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)]

**Sent:** Friday, 24 August 2018 10:04 AM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

## ⏪ Re:<S8M00S5W> IA with mandate uploaded

Type

🔔 Question

Message

pls proceed

Reply

[<<](#) **<S8M00S5W> IA with mandate uploaded**

## Type

🔔 Question

## Message

Dear Stacey, Liability: The said chain collision involved 3 vehicles whereby our insured was the second vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and agreed to settle and aware NCD will be withheld for the time being. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is between \$1,505.49 to \$2,147.49. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention and instruction. Thank you- Pohkin 21/09/2018

[Reply](#)



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/9/2018

### Survey Details:

Date of loss	14-Aug-18
Date of appointment	15-Aug-18
Date of survey	18-Sep-18
Location of survey	HOCK WAH MOTOR WORKSHOP PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKZ512Y
Make and Model	HYUNDAI VELOSTER FS 1.6 TURBO AT ABS D/AB SR 4D - 1591cc
Date of registration	2-Sep-13
Excess	
Market Value	\$ 56,000.00
Part Rebate	\$ 50,634.00
Nett Loss	\$ 5,366.00

### Repair details:

Initial Estimate	\$ 4,236.00
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 604.80
Check items (estimate)	\$ 769.60
Labour	\$ 750.00
<b>Total</b>	<b>\$ 2,124.40</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	<b>2 days</b>
---------------------------	---------------



**Remarks:**

*estimate for loss of rental: (\$100.00 x 3days +7%GST)=\$321.00*

**Mandate:**

Liability(TP)	100%	100%
	with check item	no check item
Proposed repair cost	\$,1819.00 (\$1,700.00 + 7%GST)	\$,1177.00 (\$1,100.00 + 7%GST)
Loss of use	\$ -	\$ -
Loss of rental (estimate)	\$ 321.00	\$ 321.00
Loss of income	\$ -	\$ -
LTA search fees	\$ 7.49	\$ 7.49
Others	\$ -	\$ -
<b>Proposed Total</b>	<b>\$ 2,147.49</b>	<b>\$ 1,505.49</b>

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SKZ512Y

Date : 27/09/2018

Motor Claims Dept  
AXA Insurance Co Ltd  
NO 8 Shenton Way  
#27-01 AXA Tower  
SINGAPORE 068811  
Fax : 6880 4838

Dear Sir/Mdm

**DIRECT SETTLEMENT - Accident Involving vehicle no SKZ512Y and SKC3516M On 14/08/2018 Along PIE (CHANGI) AFTER JALAN EUNOS EXIT**

We refer to the above matter.

We are instructed by our clients, LIM GUAN FU RAYMOND of vehicle number SKZ512Y to claim damages against your insured SKC3516M in connection with a road traffic accident on 14/08/2018 7:50:12PM

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses, particulars of which are as follows:

Cost Of Repair			\$	1,123.50
Loss of Use	2 Days X \$	80.00	\$	160.00
Car Rental Fee			\$	0.00
LTA Search Fee			\$	2.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
<b>Total</b>			<b>\$</b>	<b>1,285.50</b>

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.



**Motor Claims Dept**

Anyisia Foo  
motor@hockwah.com.sg



28<sup>th</sup> August 2018

**POON JUI CHIANG**

Block 408 Pasir Ris Drive 6,  
#04-435,  
Singapore 510408.

Attn: Poon Shuwen

Dear Sir/Madam,

OUR REF : CC4/ASM18014893/fa3

YOUR REF : SKC 3516M

**ROAD TRAFFIC ACCIDENT INVOLVING SKC 3516M, SJX 1934D AND SKZ 512Y  
ALONG PIE TOWARDS CHANGI ON 14.08.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Hock Wah Motor Pte Ltd, acting on behalf of the owner of SKZ 512Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## AUTHORISATION TO ACT

I, LIM GUAN SU RAYMOND ("the third party claimant") of Blk 320  
TAMPINES STREET 33 #08-118 S570320 (address), owner of SKZ 512Y (vehicle no.) hereby  
authorize HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") to act for  
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SKZ 512Y that was damaged pursuant to the accident which occurred on 14-08-18  
(date) along PIE (HANGI) AFTER JALAN BENDS EXIT (location) involving vehicle  
no/s SKC 3576M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 15 (day) of AUGUST (month) 2018 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	BK2 3618M (Insd veh)	Model: Hyundai - Veloster 1.8 Turbo
	BK2 512Y (TP veh)	
Date of Accident/ Time:	1408/2018	

Repair Estimate	:\$	4,532.52	
Final Repair Cost	:\$	1123.50	
Loss of Use	:\$	120.00	2 days at \$ 60.00 per day
Rental (if any)	:\$	Nil	days at \$ per day
LTA / GIA Search Fee	:\$	2.00	
Others:	:\$	Nil	
	:\$	Nil	
Final Settlement Sum	:\$	1,245.50	

Payee Name : Hock Wah Motor Workshop Pte Ltd

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 2E  
 BOLA Liability: 00 (%) Assessed Liability (\*): 0 (%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

**NOTE:**

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<p><b>HOCK WAH MOTOR WORKSHOP PTE LTD</b>        Blk 3011 Bedok Industrial Park E,        #01-2009/2010/2012        Tel: 6441 5655 (3 Lines) Fax: 6441 5355        Email: motor@hockwah.com.sg</p> <p>Signature of workshop representative / Workshop stamp        Name of Representative: <u>[Signature]</u>        Date: <u>23/09/18</u></p>	<p><b>HOCK WAH MOTOR WORKSHOP PTE LTD</b>        Blk 3011 Bedok Industrial Park E,        #01-2009/2010/2012        Tel: 6441 5655 (3 Lines) Fax: 6441 5355        Email: motor@hockwah.com.sg</p> <p>Signature of Witness: <u>[Signature]</u>        Name of Witness: <u>[Signature]</u>        Date: <u>23/09/18</u></p>
<p><u>[Signature]</u>        Signature of AXA's surveyor/representative:        Name of AXA's surveyor/representative:        Date: <u>25/12/18</u></p>	

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

**TO :** SXXX4676E  
AXA Insurance Co Ltd  
NO 8 Shenton Way  
#27-01 AXA Tower  
SINGAPORE 068811  
TEL : 63387288 FAX : 6880 4838  
PH :  
ATTN :

## TAX INVOICE

**Number :** IV00056869  
**Date :** 27/09/2018  
**Case No :**  
**Vehicle No :** SKZ512Y  
**Chassis:** KMHTC61EMDU17126  
**Year of Mfr** 2013  
**Policy No**  
**Model :** HYUNDAI  
VELOSTER FS

**Term:**

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	1,050.00	0	1,050.00
	<b>Sub Total</b>				<b>1,050.00</b>
	<b>Parts Total</b>				<b>1,050.00</b>
SINGAPORE DOLLARS : ONE THOUSAND ONE HUNDRED TWENTY-THREE AND CENTS FIFTY ONLY			<b>Less Excess</b>		0.00
			<b>SUBTOTAL</b>		1,050.00
			GST 7.00%		73.50
			<b>TOTAL</b>		<b>1,123.50</b>

Date of accident : 14/08/2018 07:50 PM. Place : PIE (CHANGI) AFTER JALAN EUNOS EXIT

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

\_\_\_\_\_  
CUSTOMER SIGNATURE

  
\_\_\_\_\_  
AUTHORISED SIGNATURE


**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-125076

Date of Request: 15/08/2018

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd  
 Blk 3011, Bedok Industrial Park E,  
 #01-2008/2010/2012  
 Singapore 489977

Dear Sir/Madam,

Enquiry Date 15/08/2018  
 Enquiry By Mavis Er Shieh Yin  
 TP Vehicle No. SKC3516M  
 Accident Date 14/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKC3516M	AXA Insurance Pte Ltd	17/08/2017-16/08/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
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## TAX INVOICE

Our Ref No: GR-18-125076  
Date of Request: 15/08/2018

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd  
Blk 3011, Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Dear Sir/Madam,

Enquiry Date: 15/08/2018  
Enquiry By: Mavis Er Shieh Yin  
TP Vehicle No: SKC3516M  
Accident Date: 14/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014893/Ufa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:STACEY NG

Date : 10-06-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKC 3516M	Veh. Inspected	SKZ 512Y
Policy No.	GA056842	Coverage (\$)	0.00
Claim No.	S8M00S5W	Excess (\$)	0.00
Assign From		Assign Date	15/08/2018

## 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI VELOSTER	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KMHTC61EMDU171260	Colour	RED
Odometer	84991	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/40Z R18	MICHELIN	6 mm
L/H Front Tyre	225/40Z R18	MICHELIN	6 mm
R/H Rear Tyre	225/40Z R18	MICHELIN	6 mm
L/H Rear Tyre	225/40Z R18	MICHELIN	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	14/08/2018	Inspection Date	18/09/2018
Survey held at	HOCK WAH MOTOR WORKSHOP PTE LTD 3011 BEDOK INDUSTRIAL PARK E #01-2008 SINGAPORE 489977		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 512Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	DENTED / DEFORMED	548.00	548.00
1	REAR BUMPER LOWER GARNISH (CONSISTENT)	GRAZED	208.00	208.00
1	EXHAUST PIPE (CONSISTENT)	TO REPAIR SEE LABOUR	1,546.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	612.00	-
1	REAR BUMPER BRACKET RH (CONSISTENT)	NOT NECESSARY	78.00	-
1	REAR BUMPER BRACKET LH (CONSISTENT)	NOT NECESSARY	78.00	-
	LESS 20% DISCOUNT		-614.00	-151.20
			2,456.00	604.80
<b>SPECIAL NETT ITEMS</b>				
1	REVERSE SENSOR (SN)(CONSISTENT)	SERVICEABLE	280.00	-
1	END PANEL (NPA) (SN)(CONSISTENT)	TO REPAIR SEE LABOUR	-	-
			280.00	-
<b>LABOUR</b>				
	LABOUR TO REMOVE & REFIT NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF EXHAUST PIPE,REAR BUMPER REINFORCEMENT AND END PANEL.		700.00	300.00
	SPRAY PAINT ON THE AFFECTED AREAS.		500.00	400.00
	ANTI-RUST COATING.	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT REVERSE SENSOR .		150.00	50.00
			1,500.00	750.00
<b>GRAND TOTAL</b>			<b>4,236.00</b>	<b>1,354.80</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,050.00</b>

Report Ref No. CC4/ASM18014893/Ufa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ LKK Adjustment 3a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
■ LKK RESURVEY PHOTO-AFTER REPAIR.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2018
■ Immediate Advice (with mandated) dated 21.09.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
■ Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
■ LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
■ PRAF and COE release form.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
■ TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
■ SKC3516M IMSD GIA REPORT.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragal	15 August 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT.mng	Letters and Correspondence	Workshop	BATAH BHOSALE Pragati	15 August 2018