

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 14 August, 2018 3:08 PM  
**To:** josey.loh@fwd.com; assignments  
**Cc:** motorclaims.sg@fwd.com; Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Third Party Survey - SLM7184X Your Insured - SKW2997J D.O.A - 07.08.2018 (FWD Ref: 1201800009929)

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** josey.loh@fwd.com [mailto:josey.loh@fwd.com]  
**Sent:** Tuesday, 14 August 2018 1:22 PM  
**To:** AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: Third Party Survey - SLM7184X Your Insured - SKW2997J D.O.A - 07.08.2018 (FWD Ref: 1201800009929)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is TP GIA report.

Please request for a copy of video footage from TP and create the case in Merimen.

Thank you.

Kind Regards

**Josey Loh**

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

W fwd.com.sg



**From:** Pegasus Engineering [[mailto:ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)]  
**Sent:** Tuesday, 14 August, 2018 11:15 AM  
**To:** Josey Loh Kah Wai - SGUser  
**Subject:** Re: Third Party Survey - SLM7184X Your Insured - SKW2997J D.O.A - 07.08.2018 (FWD Ref: 1201800009929)

Dear Josey,

We would like to choose LKK AUTO CONSULTANTS PTE LTD to survey our client's vehicle.

**Please arrange for survey as soon as possible, the vehicle currently grounded in our premise.**

Thanks & Regards,

Alvin Low  
Pegasus Engineering & Trading Pte Ltd  
[74 Kian Teck Road](#)  
[Singapore](#)  
[628800](#)

Tel : 6513 7748  
Fax : 6251 3161  
Email : [ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)

Thank You

Best Regards,

Pegasus Engineering & Trading Pte Ltd  
Office: 65137748  
Fax: 62513161

On Tue, Aug 14, 2018 at 9:12 AM, <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Alvin,

We refer to your letter dated 13 August 2018 of the PRI Notice of your client's vehicle SLM7184X.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Josey Loh**

Executive, Claims

FWD Singapore Pte. Ltd.

6 [Temasek Boulevard, #18-01](#) Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



**From:** Pegasus Engineering [[mailto:ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)]  
**Sent:** Monday, 13 August, 2018 5:14 PM  
**To:** SG Corporate Contact  
**Subject:** Re: Third Party Survey - SLM7184X Your Insured - SKW2997J D.O.A - 07.08.2018

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos

Thanks & Regards,

Alvin Low

Pegasus Engineering & Trading Pte Ltd

[74 Kian Teck Road](#)

[Singapore](#)

[628800](#)

Tel

:

6513 7748

Fax :

6251 3161

Email : [ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)

Thank You

Best Regards,

Pegasus Engineering & Trading Pte Ltd

Office: 65137748

Fax: 62513161

On Mon, Aug 13, 2018 at 3:25 PM, Pegasus Engineering <[ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)> wrote:

Your Ref: SKW2997J

Our Ref: SLM7184X

DOA: 07.08.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Please arrange for survey as soon as possible, the vehicle currently grounded in our premise.**

Thanks & Regards,

Alvin Low

Pegasus Engineering & Trading Pte Ltd

[74 Kian Teck Road](#)

[Singapore](#)

[628800](#)

Tel

:

6513 7748

Fax :

6251 3161

Email : [ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)

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