

ASS. REC. BY:

REF: CS / GAT18014854 / Avbnz | Special Instruction:

Surveyor: ASSIGNMENT (Office)

From (Person): Rachel Tan of GAT Date/Time: 15/08/2018 2:30pm

Estimated Cost: Bill to:

OD / ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLF 7868T Insured: SFA 2080D

at Workshop m/s Cycle & Carriage Tel: 9655 2177

of 330 Ubi Rd 3

Policy No: Claim No: CLM0MVP000000818

Sum Insured: Excess:

Make of Veh: D.O.A. 05/08/2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS' 27-08-2018 @ after 2pm H.O.D. Endorsement:

Date/Time: 15/08/2018 2:57pm Person Contacted: Chris Vehicle-IN / ~~OUT~~

Date/Time	Action/Instruction (✓) Estimate
	SLF 7868T - X
	SFA 2080D - X
28/8/18	Email preli revised to Rachel
26/9/18	Final fig \$ 2425 confirmed by email (Reel 1657, 41/2)

ASSIGNMENT

From: \_\_\_\_\_ Date: 27/8/18  
 Estimated Cost: \_\_\_\_\_  
 ON  WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLF 7868T  
 at Workshop m/s Cycle & Carriage Ubi  
 of 330 Ubi Rd 3  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record) After 2pm  
 Make of Veh: \_\_\_\_\_

Veh No: SLF7868T Yr Regn: 2016 / Sept.  
 Type:  M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Mit Outlander c.c 2360  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 43928 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JmyXTGF3WQ2003831  
 Gen. Cond:  Good / Fair / Poor / Burnt  
 Steering:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil /  S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 225/55R18  
 R: 225/55R18  
 BS / DUN / EXNOVA  GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 24/08/18  
 Survey held at Cycle and Carriage Ubi  
 Des. of Damages: Front N/S / Frt / Rear / O/S / N/S / UIC / Rooftop or  
 The UIC / Chassis frame / Body Structure affected due to collision.

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS (DS)  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

N/S	O/S

Date / Time	Action / Instruction
	TP Great American
RECEIVED 26 SEP 2018	

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 Date/Time, File Return to? 26/9 - typist  
 Report Format: TP  
 Lump Sum / I.B.I: (\$) 2425/2  
 Days Of Repair: 3  
 Resurvey No. of Trip: 1  
 Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech. Invs (\$ )  
 : Weekend (\$ )  
 Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 S + RS: \_\_\_\_\_  
 Photos \_\_\_\_\_  
 Others \_\_\_\_\_  
 TOTAL \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CLMOMVP000000818  
Our ref: CS/GAI18014854/Avb

DATE :28/8/2018

The Motor Claims Department  
M/s: GREAT AMERICAN INSURANCE COMPANY

**Without Prejudice**

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SLF 7868T**

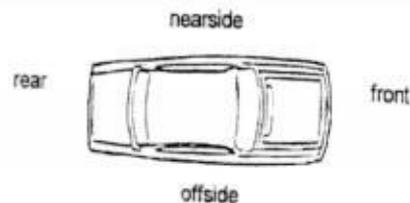
We thank you for your instruction on 15/8/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24/8/2018 at the premises of M/s CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$3,997.00
Revised Estimate Amount	: S\$2,340.00
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the front n/s portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING  
B.Eng,AMSOE,AMIRTE,AMSAE-A,M,MATAI  
Licensed Appraiser

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 26 September 2018 10:44 AM  
**To:** 'Chris Bulaclac'; Adrian Ling (LKKAuto)  
**Cc:** Mars Ler; SUR  
**Subject:** RE: CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Chris,

WITHOUT PREJUDICE

Confirm \$2425 before GST @ 3 working days.

**Kindly send Final invoice and all supporting documents to GREAT AMERICAN INSURANCE**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Tuesday, 25 September 2018 3:22 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** Mars Ler <mars.ler@ccfulco.com.sg>  
**Subject:** FW: CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Adrian,

Please see attach file for your reference & finalization.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Chris Bulaclac  
**Sent:** Monday, 10 September 2018 08:29  
**To:** Adrian Ling (LKKAuto)  
**Cc:** LKK Assignments; Catherine Chong (LKK Auto) ([admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)); Mars Ler ([mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg))  
**Subject:** RE: CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Adrian,

Please see attach file for your reference & Finalization.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]  
**Sent:** Wednesday, 15 August 2018 14:30  
**To:** Chris Bulaclac  
**Cc:** LKK Assignments  
**Subject:** CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Without Prejudice

Dear Chris  
Liability is against the driver of SFA2080D. We will arrange for LKK to conduct survey. Please let us know if otherwise.

Dear LKK  
Please accept TP survey assignment. Attached document for reference.

Regards  
Rachel Tan  
Executive, Motor Claims, Great American Insurance Company  
Tel: 6804 7846

---

**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Wednesday, August 15, 2018 1:04 PM  
**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Subject:** [External] Re : Accident on 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Rachel,

Please advice if we can do Direct Settlement.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

---

**From:** Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]  
**Sent:** Wednesday, 8 August 2018 09:59  
**To:** Chris Bulaclac  
**Subject:** RE: Re : Accident on 05/085/2018 - SLF7868T & SFA2080D (GA)

Without Prejudice

Dear Chris

Our client has not reported the accident. We will be writing to him to make the GIA report.  
Unable to comment on liability / direct settlement.

Your client may consider an OD claim for speedy repair, they check with their insurers for more details.

Regards  
Rachel Tan  
Executive, Motor Claims, Great American Insurance Company  
Tel: 6804 7846

---

**From:** Puan, Mui Hong  
**Sent:** Wednesday, August 8, 2018 8:25 AM  
**To:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; General Claims <GeneralClaims@sg.gaig.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>  
**Subject:** RE: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

Hi Rachel,

For your further handling.

Hi Chris, FYI.

Regards

Mui Hong Senior Manager | P. +65 68047847 | F. +65 62353354 | [muihong.puan@sg.gaig.com](mailto:muihong.puan@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

---

**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Wednesday, 8 August 2018 8:22 AM  
**To:** General Claims <GeneralClaims@sg.gaig.com>  
**Cc:** Puan, Mui Hong <MuiHong.Puan@sg.gaig.com>  
**Subject:** [External] FW: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Survey : vehicle with the customer , arrange 1 day in advance.**

Thank you,

**Best Regards,**

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
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Tel : 67461000 Fax : 64875857

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**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 28 August 2018 8:49 AM  
**To:** 'Tan, Rachel'  
**Cc:** SUR  
**Subject:** RE: CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)  
**Attachments:** SLF 7868T PRELI REVISED.pdf

Dear Rachel,

Enclosed preliminary revised of vehicle SLF 7868T  
Date of survey: 24/8/2018  
Number of days : 3 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 15 August 2018 2:58 PM  
**To:** 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>  
**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Rachel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]  
**Sent:** Wednesday, 15 August, 2018 2:30 PM  
**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Cc:** LKK Assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Without Prejudice

Dear Chris

Liability is against the driver of SFA2080D. We will arrange for LKK to conduct survey. Please let us know if otherwise.

Dear LKK

Please accept TP survey assignment. Attached document for reference.

Regards  
Rachel Tan  
Executive, Motor Claims, Great American Insurance Company  
Tel: 6804 7846

---

**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Wednesday, August 15, 2018 1:04 PM  
**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Subject:** [External] Re : Accident on 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Rachel,

Please advice if we can do Direct Settlement.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]  
**Sent:** Wednesday, 8 August 2018 09:59  
**To:** Chris Bulaclac  
**Subject:** RE: Re : Accident on 05/085/2018 - SLF7868T & SFA2080D (GA)

Without Prejudice

Dear Chris

Our client has not reported the accident. We will be writing to him to make the GIA report.  
Unable to comment on liability / direct settlement.

Your client may consider an OD claim for speedy repair, they check with their insurers for more details.

Regards  
Rachel Tan  
Executive, Motor Claims, Great American Insurance Company  
Tel: 6804 7846

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**Sent:** Wednesday, August 8, 2018 8:25 AM  
**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>; Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
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Hi Rachel,

For your further handling.

Hi Chris, FYI.

Regards

Mui Hong Senior Manager | P. +65 68047847 | F. +65 62353354 | [muihong.puan@sg.gaig.com](mailto:muihong.puan@sg.gaig.com)



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Sent:** Wednesday, 8 August 2018 8:22 AM

**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>

**Cc:** Puan, Mui Hong <[MuiHong.Puan@sg.gaig.com](mailto:MuiHong.Puan@sg.gaig.com)>

**Subject:** [External] FW: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Survey : vehicle with the customer , arrange 1 day in advance.**

Thank you,

Best Regards,

Christopher L. Bulaclac  
Assistant Manager – Customer Service  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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## Catherine Chong (LKK Auto)

---

**From:** Tan, Rachel <Rachel.Tan@sg.gaig.com>  
**Sent:** Wednesday, 15 August, 2018 2:30 PM  
**To:** Chris Bulaclac  
**Cc:** LKK Assignments  
**Subject:** CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)  
**Attachments:** EST SLF7868T.pdf

Without Prejudice

Dear Chris

Liability is against the driver of SFA2080D. We will arrange for LKK to conduct survey. Please let us know if otherwise.

Dear LKK

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Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

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Please advice if we can do Direct Settlement.

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**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>; Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Subject:** RE: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

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Regards

Mui Hong Senior Manager | P. +65 68047847 | F. +65 62353354 | [muihong.puan@sg.gaig.com](mailto:muihong.puan@sg.gaig.com)



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

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**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Wednesday, 8 August 2018 8:22 AM  
**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>  
**Cc:** Puan, Mui Hong <[MuiHong.Puan@sg.gaig.com](mailto:MuiHong.Puan@sg.gaig.com)>  
**Subject:** [External] FW: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

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**Please arrange for Survey : vehicle with the customer , arrange 1 day in advance.**

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

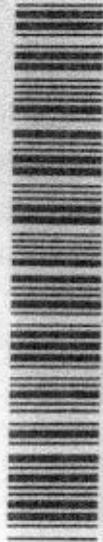
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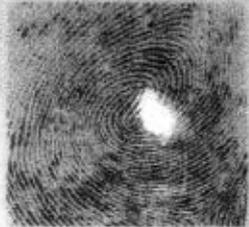
5574305



MRIC No. S1786009G

FOR C&C USE ONLY

Date of issue  
14-03-2016



Address

6 LOYANG VIEW  
SINGAPORE 507264

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1786009G



Name

ZAILAN BIN MUSTAFFA



Race

INDIAN

Date of birth

25-03-1967

Country/Place of birth

SINGAPORE

Sex

M

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1786009G

Name

ZAILAN BIN MUSTAFFA

Birth Date: 25 Mar 1967

Issue Date: 07 Jul 2003

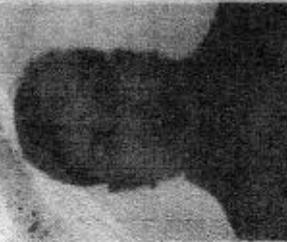
Class 3

Motor Cars and Motor Tractors (K) weight of which unladen does not exceed 2500 kilograms

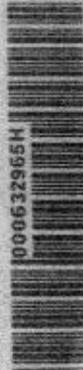
PASS DATE

11 Jul 1994

FOR C&C USE ONLY



1000632965H



Licence No: S1786009G



NP 428A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES)



# CERTIFICATE OF INSURANCE

## MITSUBISHI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Zailan Bin Mustafa  
 Period of Insurance : 09 Sep 2017 To 08 Sep 2018  
 Engine No. : 4B12RL6146  
 Chassis No. : JMYXTGF3WGZ003831

Vehicle No. : SLF7868T  
 Policy No. : 2180481867-01  
 Endorsement No. :  
 Issued Date : 07 Sep 2017

### ABOUT THE COVER

Make/Model : MITSUBISHI OUTLANDER 2.4 CVT  
 Engine Capacity/Tonnage : 2,360.00 CC Sum Insured : Market Value First Year of Registration : 2016  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable):

Zailan Bin Mustafa - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Customer Service Centres (For windscreen claim only) Add: 20 Leng Kee Rd Singapore 159094 64708688
2. Cycle & Carriage Customer Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67461000
3. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HL Bank

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0500722050

C&C FULCO-CORPORATE  
 22 UBI ROAD 4 FULCO BUILDING  
 SINGAPORE 408617 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
 AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-121485

Date of Request: 07/08/2018

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 07/08/2018

Enquiry By Christopher L. Bulaclac

TP Vehicle No. SFA2080D

Accident Date 05/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFA2080D	Great American Insurance Company	04/03/2018-03/03/2019	6804 6047

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
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6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-121485  
Date of Request: 07/08/2018

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 07/08/2018  
Enquiry By Christopher L. Bulaclac  
TP Vehicle No. SFA2080D  
Accident Date 05/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque

Hi. I have reversed into your car.  
Please contact me at 81381592  
for this incident.



CYCLE & CARRIAGE

CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

LKK  
Estherine



ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
Mr ZAILAN BIN MUSTAFFA 6 Loyang View 02-02 Singapore 507264	Cust No/Name KCV05808/Mr Zailan Bin Mustaffa Reg No/Reg Date SLF7868T / 09/09/2016 Date In/Mileage / 0 Chassis No JMYXTGF3WGZ003831 Engine No 4B12RL6146 Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) Colour/Trim P02 / BK
Contact No Work: 65431910	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00001	Cash	07/08/2018/ 18:09	Bod	323 / ChrisBulaclac	62791

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S MIPNT88088 TO CHECK FRONT LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREA				60 80.00
S MIPNT88088 TO REPLACE FRONT BUMPER AND TRANSFER ALL CHROME FINISHING STRAIGHT AND REFORM ALIGN FRONT ACCIDENT AFFECTED AREA				600 1200.00
S MIPNT98088 TO RESPRAY FRONT BUMPER AND FRONT FENDER				420 1260.00
S MIPNT88088 TO CONDUCT COMPUTER PROGRAMMING AND RESETTING				✓ 250.00
M JJ6400H883 FACE, FR BUMPER <i>rebuild</i>	1.00	810.00	0.00	✓ 810.00
M JJ6400H313 BRACKET, FR BUMPER SI <i>3 NEC</i>	1.00	18.00	0.00	✓ 18.00
M JJ6400H314 BRACKET, FR BUMPER SI	1.00	18.00	0.00	✓ 18.00
P JJ7407A315 MOULDING, FR BUMPER, <i>cut</i>	1.00	114.00	0.00	✓ 114.00
M JJ7407A301 MOULDING, FR WHEEL A <i>re m</i>	1.00	197.00	0.00	X 197.00
P JJMR200300 CLIP, BUMPER <i>3 new</i>	10.00	2.00	0.00	✓ 20.00
P JJMU488006 CLIP, COVER <i>3 new</i>	15.00	2.00	0.00	✓ 30.00
Z NOTES ACCIDENT ON 05/08/2018 ALONG OPEN CARPARK AT COURTS PASIR RIS OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT CAR THIRD PARTY # SFA2080D THIRD PATY INSURER GREAT AMERICAN				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Adrian King  
P/P 27/08/18  
03 Days.

4082

Parts	1,207.00
Labour	0.00
Standard Menu	0.00
Specialist Job	2,790.00
Others (Lub, etc)	0.00
Sundry	0.00
<b>Total (w/o GST)</b>	<b>3,997.00</b>

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE**

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**ESTIMATE**

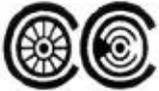
Invoice Name & Address	Owner Name & Vehicle Info	
GREAT AMERICAN INSURANCE COMPANY 3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190 Motor Claims-Mr Michael Tay  Contact No 68046037	Cust No/Name	KCV05808/Mr Zailan Bin Mustaffa
	Reg No/Reg Date	SLF7868T / 09/09/2016
	Date In/Mileage	28/08/2018/ 0
	Chassis No	JMYXTGF3WGZ003831
	Engine No	4B12RL6146
	Make/Model	MIT/OUTLANDER 2.4 CVT AWD (G43)
	Colour/Trim	P02 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000087	Credit	10/09/2018/ 08:19	Bod	323 / ChrisBulaclac	62791

Description of Goods/Services	Qty	Unit Price	Disc%	Amount
S MIPNT88088 TO CHECK FRONT LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREA				60.00
S MIPNT88088 TO REPLACE FRONT BUMPER AND TRANSFER ALL CHROME FINISHING STRAIGHT AND REFORM ALIGN FRONT ACCIDENT AFFECTED AREA				600.00
S MIPNT98088 TO RESPRAY FRONT BUMPER				420.00
S MIPNT88088 TO CONDUCT COMPUTER PROGRAMMING AND RESETTING				250.00
X JJ6400H883 FACE, FR BUMPER	1.00	810.00	0.00	810.00
X JJ6400H313 BRACKET, FR BUMPER, SI	1.00	18.00	0.00	18.00
X JJ6400H314 BRACKET, FR BUMPER, SI	1.00	18.00	0.00	18.00
X JJ7407A315 MOULDING, FR BUMPER,	1.00	114.00	0.00	114.00
X JJMR200300 CLIP, BUMPER	10.00	2.00	0.00	20.00
X JJMU488006 CLIP, COVER	15.00	2.00	0.00	30.00
X JJMR288150 CLIP, RR BUMPER	10.00	3.00	0.00	30.00
X JJMR328954 CLIP, SPLASH SHIELD	10.00	4.00	0.00	40.00
X JJMR590000HB CLIP SKID	5.00	3.00	0.00	15.00
Z NOTES ACCIDENT ON 05/08/2018 ALONG OPEN CARPARK AT COURTS PASIR RIS OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT CAR (AG#21852) THIRD PARTY # SFA2080D THIRD PATY INSURER GREAT AMERICAN				

Confirm & accepted by  <i>Finalization 10/09</i>	Parts	1,095.00
	Labour	0.00
	Standard Menu	0.00
	Specialist Job	1,330.00
	Others(Lub,etc)	0.00
	Sundry	0.00
Authorized signatory and company stamp	<b>Total(w/o GST)</b>	<b>2,425.00</b>

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CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info	
GREAT AMERICAN INSURANCE COMPANY 3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190 Motor Claims-Mr Michael Tay  Contact No 68046037	Cust No/Name	KCV05808/Mr Zailan Bin Mustaffa
	Reg No/Reg Date	SLF7868T / 09/09/2016
	Date In/Mileage	28/08/2018/ 0
	Chassis No	JMYXTGF3WGZ003831
	Engine No	4B12RL6146
	Make/Model	MIT/OUTLANDER 2.4 CVT AWD (G43)
Colour/Trim	PO2 / BK	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000087	Credit	10/09/2018/ 08:19	Bod	323 / ChrisBulaclac	62791

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X JJMR288150 CLIP,RR BUMPER	10.00	3.00	0.00	30.00
X JJMR328954 CLIP,SPLASH SHIELD	10.00	4.00	0.00	40.00
X JJMR590000HB CLIP SKID	5.00	3.00	0.00	15.00

*Adrian King*  
*AS*

# Estimate

*supplementary item*

Confirm & accepted by	Parts	85.00
	Labour	0.00
	Standard Menu	0.00
	Specialist Job	0.00
	Others (Lub, etc)	0.00
Authorized signatory and company stamp	Sundry	0.00
	Total (w/o GST)	85.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18014854/Avbn2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 02-10-2018	
		Code : GAI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SFA 2080D	Veh. Inspected	SLF 7868T
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000818	Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	15/08/2018
2. Vehicle Particulars & Condition			
Make & Model	mitsubishi outlander	c.c	2360
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JMYXTGF3WVGZ003831	Colour	RED
Odometer	43928	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/55 R18	GOODYEAR	6 mm
L/H Front Tyre	225/55 R18	GOODYEAR	6 mm
R/H Rear Tyre	225/55 R18	GOODYEAR	6 mm
L/H Rear Tyre	225/55 R18	GOODYEAR	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	05/08/2018	Inspection Date	24/08/2018
Survey held at	CYCLE & CARRIAGE.FULCO MOTOR DEALER PL NO.330 UBI ROAD 3 SINGAPORE 408650		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 7868T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FACE,FR BUMPER (SN)	DEFORMED	810.00	810.00
1	BRACKET,FR BUMPER SI (SN)	NECESSARY	18.00	18.00
1	BRACKET,FR BUMPER SI (SN)	NECESSARY	18.00	18.00
1	MOULDING,FR BUMPER (SN)	CUT	114.00	114.00
1	MOULDING,FR WHEEL A (SN)	NOT NECESSARY	197.00	-
10	CLIP,BUMPER (SN)	NECESSARY	20.00	20.00
15	CLIP,COVER (SN)	NECESSARY	30.00	30.00
10	CLIP,RR BUMPER (SN)(ADDITIONAL)	NECESSARY	30.00	30.00
10	CLIP,SPLASH SHIELD (SN)(ADDITIONAL)	NECESSARY	40.00	40.00
5	CLIP SKID (SN)(ADDITIONAL)	NECESSARY	15.00	15.00
			1,292.00	1,095.00
<b>LABOUR</b>				
TO CHECK FRONT LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREA.			80.00	60.00
TO REPLACE FRONT BUMPER AND TRANSFER ALL CHROME FINISHING STRAIGHT AND REFORM ALIGN FRONT ACCIDENT AFFECTED AREA.			1,200.00	600.00
TO RESPRAY FRONT BUMPER AND FRONT FENDER.			1,260.00	420.00
TO CONDUCT COMPUTER PROGRAMMING AND RESETTING.			250.00	250.00
			2,790.00	1,330.00
<b>GRAND TOTAL</b>			<b>4,082.00</b>	<b>2,425.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,425.00</b>

Report Ref No. CS/GAI18014854/Avbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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