

## Catherine Chong (LKK Auto)

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**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Tuesday, 21 August, 2018 9:38 AM  
**To:** Tan, Rachel  
**Cc:** LKK Assignments  
**Subject:** RE: CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Hi Rachel,

Ok noted the Direct Settlement for this case.

LKK,

Please arrange on Monday 27<sup>th</sup> of August 2018 , customer will leave the car by 1400hrs.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Tan, Rachel [mailto:[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)]  
**Sent:** Wednesday, 15 August 2018 14:30  
**To:** Chris Bulaclac  
**Cc:** LKK Assignments  
**Subject:** CLMOMVP000000818 : 05/085/2018 - SLF7868T & SFA2080D (GA)

Without Prejudice

Dear Chris

Liability is against the driver of SFA2080D. We will arrange for LKK to conduct survey. Please let us know if otherwise.

Dear LKK

Please accept TP survey assignment. Attached document for reference.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

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**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Wednesday, August 15, 2018 1:04 PM  
**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Subject:** [External] Re : Accident on 05/085/2018 - SLF7868T & SFA2080D (GA)

Dear Rachel,

Please advise if we can do Direct Settlement.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]  
**Sent:** Wednesday, 8 August 2018 09:59  
**To:** Chris Bulaclac  
**Subject:** RE: Re : Accident on 05/085/2018 - SLF7868T & SFA2080D (GA)

Without Prejudice

Dear Chris

Our client has not reported the accident. We will be writing to him to make the GIA report.  
Unable to comment on liability / direct settlement.

Your client may consider an OD claim for speedy repair, they check with their insurers for more details.

Regards  
Rachel Tan  
Executive, Motor Claims, Great American Insurance Company  
Tel: 6804 7846

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**From:** Puan, Mui Hong  
**Sent:** Wednesday, August 8, 2018 8:25 AM  
**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>; Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Subject:** RE: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

Hi Rachel,

For your further handling.

Hi Chris, FYI.

Regards

Mui Hong Senior Manager | P. +65 68047847 | F. +65 62353354 | [muihong.puan@sg.gaig.com](mailto:muihong.puan@sg.gaig.com)



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Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

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**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Wednesday, 8 August 2018 8:22 AM  
**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>  
**Cc:** Puan, Mui Hong <[MuiHong.Puan@sg.gaig.com](mailto:MuiHong.Puan@sg.gaig.com)>  
**Subject:** [External] FW: Re : Accident on 05/085/2018 Our Insured SLF7868T & Your Insured SFA2080D

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Survey : vehicle with the customer , arrange 1 day in advance.**

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
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330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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