

INS. CASE OWNER:

CC 6, EQ1 180 14848, Khob Y

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO BV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 2,519.70

(4 days)

Reduction:

3%

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

Repair Cost:

SS 2,519.70

Loss of Rental (LOR):

SS

—

(days)

Loss of Use (LOU):

SS

400.00

(5100 x

4 days)

4 x 4100.00

Loss of Income (LOI):

SS

—

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

—

Disbursement:

SS

—

Legal Cost

SS

—

Total:

SS

2,927.19

Global Sum SS:

—

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,927.19

Name 1:

KINA'S AUTO SPRAY PAINT PRE UO

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

400.00

ASS. REC. BY:

REF:

EQ/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

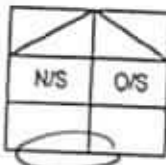
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLG 8464M

Yr Regn:

10, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

M/T Astoria

c.c.

2366

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

28002

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JMY XTBF3W G 8004510

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R18

R:

BS / OUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

29/7/18

D.O.I.

14/8/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/8

File pass to Catherine

1B1 & 2,519.70

CRAB: \$1,454.30 (36%)

Date/Time, File Pass to?



: Prel. Report

1)

Date/Time, File Return to?



: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. \$

Furnish

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Kh

2-8-18

King's Auto Spray Paint Pte Ltd
160 sinming Drive #03-10 sinming Autocity
Singapore 575722

TAN SHUHUI GERALDING

Singapore 575722

4 days

@ 2519.70

Net Arhank
Remy B gain

Re: Estimate cost for SLG 8464 m mitsubishi outlander

SUPPLY OF PARTS:

1pc rear bumper	R	# 916.00	✓
1pc rear bumper beam	R	480.00	X
2pc rear bumper brackets @ 71.00	R	142.00	X
1pc rear bumper center garnish	R	289.00	✓
8pc rear bumper clips @ 3.50	R	28.00	✓
3pc rear bumper side reflector @ 90.00	R	180.00	X
1pc rear center panel	R	369.00	X
2pc rear bumper side retainer @ 28.00	R	56.00	X
		# 2460.00	
		246.00	
		# 2214.00	

Less 10%

LABOUR:

1 set rear bumper Sensor

Shan \$ 300.00 2001a

To dismantle & rear panel top trim & side fender inner trim

\$ 60.00 ✓

Renew the above mentioned parts
knocking, cutting, welding & straighten rear
damaged parts

spray paintings

LKK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: HUAT

\$ 700.00

600 \$ 700.00

\$ 3974.00

55a
450

2-8-18

King's Auto Spray Paint Pte Ltd
160 Sinning Drive #05-10 Sinning Auto City Not At Hand
Singapore 575722 Murray B. G. P. M.

TAN SHUHUI GERALDING

Re: Estimate cost for SLG 8464 m mitsubishi outlander

SUPPLY OF PARTS:

1pc rear bumper	R \$ 916.00 ✓
1pc rear bumper beam	480.00 ?
2pc rear bumper brackets @ 71.00	142.00 ?
1pc rear bumper center garnish	R 289.00 ✓
8pc rear bumper clips @ 3.50	m 28.00 ✓
2pc rear bumper side reflector @ 90.00	m 180.00 X
1pc rear center panel	369.00 ?
2pc rear bumper side retainer @ 28.00	m \$ 56.00 X
	\$ 2460.00
Less 10%	246.00
	\$ 2214.00

LABOUR:

1 set rear bumper sensor

2005m
Shan \$ 300.00

To dismantle & rear panel top trim & side fender inner trim

\$ 60.00 ?

Renew the above mentioned parts

knocking, cutting, welding & straighten rear damaged parts

\$ 700.00 ?

spray painting

600 \$ 700.00

\$ 3974.00

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• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: HUAT

Mei Kwan (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Thursday, 6 September, 2018 2:57 PM
To: Vic (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJZ4185T (OI : EQI - TBA) AND SLG8464M (TP : LKK REF - CC6/EQI18014848/Kha3) on 29/07/2018
Attachments: OI GIA - SJZ4185T.PDF
Categories: HMK

Dear Vic,

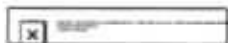
Please find our insured's accident report as attached.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, September 6, 2018 2:39 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJZ4185T (OI : EQI - TBA) AND SLG8464M (TP : LKK REF - CC6/EQI18014848/Kha3) on 29/07/2018

Dear Justin,

We refer further to our below email.

Please advise if Insured GIA report is available as TP is chasing for liability/settlement.

Thank you.

11-9-18

EQ Insurance company Limited
22 Gemmill Lane
Singapore 069257

Attn: Motor Claims Dept

Dear Sir,

Accident on 29-7-18 at Traffic Junction of North Bridge Road & Coleman St
involving vehicle nos SLG 8464M & SJZ 4185T.

I am pleased to append below my claim as follows for your consideration.

- | | |
|---|----------|
| 1. Cost of Repairs | #2519.70 |
| 2. Personal Loss of Use \$150 x 4 days | 600.00 |
| 3. LTA Fee | 7.49 |

Enclosed is the copy of the final repair bill from King's Auto Spray Paint Pte Ltd
Please settle the total cost of \$3127.19 with my repairer, M/s. King's Auto Spray Paint
Pte Ltd

Thank you for your kind co-operation in this matter.

Yours sincerely,

TAN SHUHUI GERALDINE

c/o B1K160 Sin Ming Drive #05-10

Sin Ming Autocity

Singapore 575722



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQ118014848/Kha3

12 SEPTEMBER 2018

CHICK YING LING
BLOCK 178B RIVERVALE CRESCENT
#14-433
SINGAPORE 542178

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 4185T AND SLG 8464M ON 29/07/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)
sfuxiang@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 12 September, 2018 3:45 PM
To: sfuxiang@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SJZ 4185T_ACCIDENT INVOLVING SJZ 4185T AND SLG 8464M ON 29/07/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQI18014848/Kha3

12 SEPTEMBER 2018

CHICK YING LING
BLOCK 178B RIVERVALE CRESCENT
#14-433
SINGAPORE 542178

By Post and By Email

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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11-9-18

EQ Insurance company Limited
22 Gemmill Lane
Singapore 069257

Attn: Motor Claims Department

I Tan shuhui geraldine 1/cB209278A authorize EQ Insurance company Ltd
to Pay the amount

sum of \$3127.19 to King's Auto spray paint Pte Ltd Thank you

Yours sincerely

X 

TAN SHUHUI GERALDINE

Clo Blk 160 sin ming Drive #05-10
sin ming Autocity
singapore 575722



King's Auto Spray Paint Pte Ltd

Blk 160 Simming Drive #05-10 Simming Auto City Singapore 575722

Tel: 96532526 Fax: 62663974

Tax Reg. No.: NA Business Reg No: 201308328C

• Spray Painting of Motor Vehicle •

M/S

TAN SHUMAI GERALDINE

INVOICE

SP NO.: 15276

Date: 11-9-18

Terms:

Vehicle No: SLG 8464 M Model: Mitsudishi

Mileage:

Qty	Description	Unit Price	Amount \$	
	RE: REPAIRS TO SLG 8464 M			
1pc	rear bumper center gamish		# 289.-	✓
1pc	rear bumper		916.-	✓
8pc	rear bumper clips @ 3.50		28.-	✓
			# 1233.-	✓
	Less 10%.		123.-	✓
			# 1109.70	✓
	1 set rear bumper sensor		# 200.-	✓
	To dismantle rear panel top trim & side fender inner trim		# 60.-	✓
	Renew the above mentioned parts. Knocking, cutting, welding & straighten rear damaged parts		# 550.-	✓
	Spray painting		# 600.-	✓

All Cheques should be crossed and made payable to "King's Auto Spray Paint Pte Ltd"

Total # 2579.70

King's Auto Spray Paint Pte Ltd

Authorised Signature

Customer's Stamp / Sign



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Jul 2018 / 14:56:50

Receipt Date/Time : 30 Jul 2018 / 14:56:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180730-001321

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJZ4185T				
As at 29 Jul 2018/13:20:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SJZ4185T Enquiry Fee 20180730145439702346	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKZ9365X				
As at 15 Jul 2018/17:30:00				
Insurance Co: FWD SINGAPORE PTE. LTD.				
2	Insurance Enquiry - SKZ9365X Enquiry Fee 20180730145439729997	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
		xxxxxxxxxxxx4680	Credit Card: Visa/MasterCard	14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 15/10/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJZ 4185T	(Insd Veh)	Your Ref. No. : DMPPHQ18-001956
	SLG 8464M	(TP Veh)	Our Ref. No. : CC6/EQI18014848/Kha3q2
Date of Accident	29/7/2018		

Liability	100%	
Final Repair Cost	: \$ 2,519.70	
Loss of Use	: \$ 400.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 7.49	
	: \$	
	2,927.19	
Final Settlement Sum	: \$ 2,927.19	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	KING'S AUTO SPRAY PAINT PTE LTD	: \$ 2,927.19
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC6/EQI18014848/Kha3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 15-10-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJZ 4185T	Veh. Inspected	SLG 8464M	
Policy No.	DMPPHQ18-001956	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI OUTLANDER (A)	c.c	2360	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JMYXTGF3WGZ004510	Colour	METALLIC GREY	
Odometer	28002	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/55 R18	DUNLOP	8 mm	
L/H Front Tyre	225/55 R18	DUNLOP	8 mm	
R/H Rear Tyre	225/55 R18	DUNLOP	8 mm	
L/H Rear Tyre	225/55 R18	DUNLOP	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/07/2018	Inspection Date	14/08/2018	
Survey held at	KING'S AUTO SPRAY PAINT PTE. LTD 160 SIN MING DRIVE #05-10 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 8464M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	BENT	916.00	916.00
1	REAR BUMPER BEAM	TO REPAIR SEE LABOUR	480.00	-
2	REAR BUMPER BRACKETS @\$71.00	TO REPAIR SEE LABOUR	142.00	-
1	REAR BUMPER CENTER GARNISH	BENT	289.00	289.00
8	REAR BUMPER CLIPS @\$3.50	NECESSARY	28.00	28.00
2	REAR BUMPER SIDE REFLECTOR @\$90.00	SERVICEABLE	180.00	-
1	REAR CENTER PANEL	TO REPAIR SEE LABOUR	369.00	-
2	REAR BUMPER SIDE RETAINER @\$28.00	SERVICEABLE	56.00	-
	LESS 10% DISCOUNT		-246.00	-123.30
			2,214.00	1,109.70
	SPECIAL NETT ITEMS			
1	SET REAR BUMPER SENSOR (SN)	SHORTED	300.00	200.00
			300.00	200.00
	LABOUR			
	TO DISMANTLE & REAR PANEL TOP RIM & SIDE FENDER INNER RIM.		60.00	60.00
	RENEW THE ABOVE MENTIONED PARTS KNOCKING ,CUTTING,WELDING & STRAIGHTEN REAR DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER BEAM,REAR BUMPER BRACKETS AND REAR CENTER PANEL .		700.00	550.00
	SPRAY PAINTING.		700.00	600.00
			1,460.00	1,210.00
	GRAND TOTAL		3,974.00	2,519.70
	RECOMMENDED COST OF REPAIRS			2,519.70

Report Ref No. CC6/EQ118014848/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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