

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 31 August, 2018 9:15 AM
To: Yik Chan Hoe
Cc: Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement LKK REF CC4/ASM18014847/hb3
Attachments: OI VIDEO - SLV 4021E 180718.mp4

Without Prejudice

Dear Mr Yik,

We refer further to our below email.

Please be informed that our principal is in the view that our Insured is not liable of this accident as it shows that our Insured vehicle was within its lane and haven't crossed the stop line. It was observed however that your client had turned too early and encroached to our Insured's lane when the collision happened. A copy of our Insured's video footage and video screenshot were attached for your reference.



As such, we have our principal's instruction and we are unable to look further into your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 30 August, 2018 11:33 AM

To: Yik Chan Hoe

Cc: Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement LKK REF CC4/ASM18014847/hb3

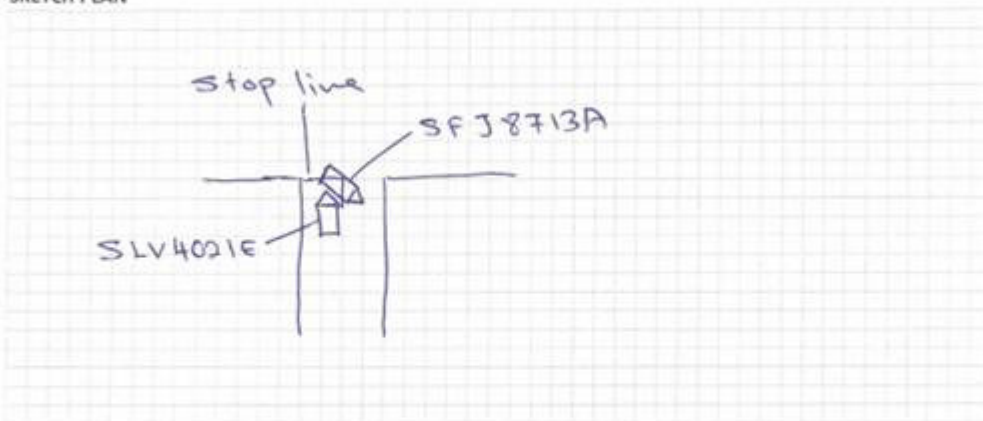
Without Prejudice

Dear Mr Yik,

We refer to your below email.

Please be informed that we are pending for our Insured's video footage to further assess liability. Our Insured had insisted that she haven't crossed the stop line when hit by your client's vehicle while turning. Please see below statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 14 July 2018, I drove along the Haining Park and heading to Redek Mall. I saw a black vehicle turned into Haining Park from Chai Chee Dr towards to Siglap Direction.
This black car car came to my lane and grace grace to my car. In fact, I have prepared safety distance from the stop line.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

Sent: Thursday, 30 August, 2018 11:15 AM

To: Vic (LKKAuto)

Cc: Admin A; Shu Pei (LKKAuto)

Subject: RE: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement

Dear Vic,

Kindly let us have the liability asap.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 16 August, 2018 12:45 PM
To: Yik Chan Hoe
Cc: Admin A; Vic (LKKAuto)
Subject: FW: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18014847/hb3	Vic

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Peil Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 15 August 2018 5:47 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement

Thank you.
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Wednesday, 15 August 2018 5:00 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: FW: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement

Dear Sir/Mdm,

Understands that you are the appointed surveyor for this case, kindly let us have the liability soon.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Yik Chan Hoe

Sent: Tuesday, 14 August, 2018 7:01 PM

To: 'motor.survey@axa.com.sg'

Subject: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E // Propose for Direct Settlement

To: AXA

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SFJ 8713 A & SLV 4021 E along Waringin Park, Accident date: 18/07/2018

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SFJ 8713 A), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLV 4021 E) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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