

195200

INS. CASE OWNER:

CC 6/1111801 4844, 4 eb3n2

LKK:
IDAC:

Surveyor:

N/A

DOI:

ASSIGNMENT

15/8/18

Date / Time:

15/8/18

Registered in Merimen:

15/8/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 6911G

Claim No. : MVT18000379

Name of Insured : CTPL

Policy No. : MUM0015

Insured Tel No. : _____ HP: _____

Make / Model : HONDA

Excess Sec II : SS _____ D.O.A : 12/8/18

Place of Accident : HENDERSON RD TMS 7W

Is driver the owner? (YES / NO) Nature of Accident : BUKIT MERAH.

If NO, Driver Name / Age : WONG FOOT KEE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SKD7467R



INSRS: SM Yew WMP
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
15/8/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
27-8-18	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
7-9-18	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: - Sent By: -

FINALIZATION Date/Time: Confirm with: Confirm by: NBS

Repair Cost: PIP SS4,377.60 (4 days) Reduction: 11 % Email Call

FINAL SETTLEMENT Date/Time: 10-12-18 Confirm with: EDWIN Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 31 If NO or B 28, Ass. Lia :

Repair Cost: #1651 : SS4,684.03 DID REAR ENDED TP.

Loss of Rental (LOR): SS - (days)

Loss of Use (LOU): SS 360.00 (S 60 x 6 days)

Loss of Income (LOI): SS - (S x days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search SS -

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

Total: SS 5,044.03 Global Sum SS: 5,000.00

FINAL PAYMENT Date/Time: 10-12-18 Confirm with: EDWIN Email Call

Payee 1: SS5,000.00 Name 1: SM Yew WMP AUTO TIE LTD.

COPY SENT 15/8/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18014844/Neb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 15-08-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 6911G	Veh. Inspected	SKD 3467R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/08/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	13/08/2018	Inspection Date	15/08/2018
Survey held at	SIN YEW HUP AUTO PTE LTD BLK 4, 393M, WOODLANDS ROAD YEW TEE IND. ESTATE SINGAPORE 677981		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



新友合汽车私人有限公司
SIN YEW HUP AUTO PTE LTD

393M, Woodlands Road, Yew Tee Industrial Estate, Singapore 677981
 Tel: 6760 0819 Fax: 6769 0221 Email: syhapl@singnet.com.sg
 Specialise in Insurance Claims and General Motor Repair Work

14-Aug-18

THIRD PARTY CLAIM

Third Party Vehicle No : SHA 6911 G

Date of Accident : 13/08/2018

MR FAN SIEW CHEONG

C/o 393M Woodlands Road
 Yew Tee Industrial Estate
 Singapore 677981

ESTIMATED COST OF REPAIR TO TOYOTA VIOS 1.5 E (M): SKD 3467 R

A) Chassis No : MR053HY9305265496

B) Date of Registration : 21 Nov 2011

S/No.	Pc/s	Item(s) :-		
1	1	Boot lid	595.00	BT
2	1	Boot lid lock	100.00	BUC
3	1	Toyota Emblem	50.80	ACC
4	1	Vios	48.00	ACC
5	1	E	40.00	ACC
6	1	Weatherstrip	200.00	BT
7	2	Taillamp @ \$298.00	596.00	CRA
8	1	Rear bumper	435.00	CRA
9	4	Rear bumper clip @ \$5.00	20.00	ACC
10	2	Rear bumper side holder @ \$100.00	200.00	X 2H \$100 New
11	1	Rear end panel	645.00	DD
12	1	Rear end panel garnish	235.00	CRA
13	1	Spare tyre top cover	145.00	TOEN
			3,309.80	
		Less Discs : 25% -	827.45	
			2,482.35	
		<u>Special Nett Item(s) :-</u>		
14	1	Reverse sensor	200.00	Malfunction DM
		Balance C/F:-	2,682.35	



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A) Chassis No : MR053HY9305265496

B) Date of Registration : 21 Nov 2011

S/No. Pc/s Item(s) :-

		\$
	Balance B/F:-	2,682.35
Labour Charges :		
a)	To remove and refit rear end panel garnish, spare tyre top cover, fender inner trimx2	80.00 ⁵⁰
b)	To remove and refit rear boot mechanism	60.00 ⁵⁰
c)	To antirust the affected portion	80.00 ⁴⁰
d)	To remove and refit rear boot lid, rear bumper, tail lamp x2 cut and weld rear end panel, panel beat tail lamp panel, floor panel, rear fender LH	800.00 ⁶⁰⁰
e)	To putty and spray paint rear bumper, rear end panel, rear floor panel, boot lid in & out, tail lamp panel x2	1,000.00 ⁸⁰⁰
		<u>4,702.35</u>
	GST (7%) :-	329.16
	Total :-	<u><u>5,031.51</u></u>

NAZ LKK

15/8/18 1700

4-5 days

P/P

67418434

Na2@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



新友合汽车私人有限公司

SIN YEW HUP AUTO PTE LTD

393M, Woodlands Road, Yew Tee Industrial Estate, Singapore 677981

Tel: 6760 0819 Fax: 6769 0221 Email: syhapl@singnet.com.sg

Specialise in Insurance Claims and General Motor Repair Work

Co./GST Regn. No. 200921073G

16-Aug-18

THIRD PARTY CLAIM

Third Party Vehicle No : SHA 6911 G

Date of Accident : 13/08/2018

MR FAN SIEW CHEONG

C/o 393M Woodlands Road

Yew Tee Industrial Estate

Singapore 677981

ESTIMATED COST OF REPAIR TO TOYOTA VIOS 1.5 E (M): SKD 3467 R

A) Chassis No : MR053HY9305265496

B) Date of Registration : 21 Nov 2011

<u>S/No.</u>	<u>Pc/s</u>	<u>Item(s) :-</u>	
1	2	Rear combination lamp body @ \$28.00	56.00 / DD
1	2	Rear bumper reflector @ \$125.50	251.00 / CRA

			307.00
		Less Discs : 25% -	76.75

			<u>230.25</u>

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 15 August 2018 9:49 AM
To: Sin Yew Hup Auto Pte Ltd; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: Arrangement for survey (TP Claim) (Our insured: SKD3467R & Your insured: SHA6911G)
Attachments: 14082018152103.pdf; 14082018150610.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKD3467R and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

15082018 @ 1037am
Yong Jian Wei in.

From: Sin Yew Hup Auto Pte Ltd [mailto:sinyewhup@gmail.com]

Sent: 14 August, 2018 4:39 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Arrangement for survey (TP Claim) (Our insured: SKD3467R & Your insured: SHA6911G)

Hi

Good day

Dear Gabriel

Please send LKK to come and do the survey.

Thank you.

Best Regards,

SIN YEW HUP AUTO PTE LTD

T : +65 67600819

F : +65 67690221

On Tue, Aug 14, 2018 at 4:27 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sirs,

Our client has requested us to use the following 2 surveyors to conduct the PRS.

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sin Yew Hup Auto Pte Ltd [mailto:sinyewhup@gmail.com]

Sent: 14 August, 2018 4:22 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Arrangement for survey (TP Claim) (Our insured: SKD3467R & Your insured: SHA6911G)

Hi

Good day

Dear Gabriel

We are sadly to reject with the list of the motor survey because the proposed list for motor surveyor should have around 10.

Kindly advise.

Thank you.

Best Regards,

SIN YEW HUP AUTO PTE LTD

T : +65 67600819

F : +65 67690221

On Tue, Aug 14, 2018 at 4:15 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sin Yew Hup Auto Pte Ltd [mailto:sinyewhup@gmail.com]

Sent: 14 August, 2018 4:12 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Arrangement for survey (TP Claim) (Our insured: SKD3467R & Your insured: SHA6911G)

Hi

Good day

Dear Gabriel

Kindly provide us the list of motor surveyor to conduct the joint pre-repair survey.

Thank you.

Best Regards,

SIN YEW HUP AUTO PTE LTD

T : +65 67600819

F : +65 67690221

On Tue, Aug 14, 2018 at 3:40 PM, Sin Yew Hup Auto Pte Ltd <sinyewhup@gmail.com> wrote:

Hi

Good day

Dear Gabriel

Claim Type: TP
Our Insured Vehicle Number: SKD 3467 R
Your Insured Vehicle Number: SHA 6911 G
Date of Accident: 13-08-2018
Workshop: SIN YEW HUP AUTO (Wdls)

We wish to do the **survey appointment** on tomorrow. (15/08/2018).

Best Regards,

Yong Jian

SIN YEW HUP AUTO PTE LTD

T : +65 67600819

F : +65 67690221

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination

of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Aug 2018 14:29	Cim Veh Model Changed	(202161) TOYOTA VIOS 1.5 E (M).	[A] Lau Shu Pei
2	15 Aug 2018 14:29	Cim Created	Reg No: SKD3467R. Acct Date: 2018/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Sin Yew Hup Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	15 Aug 2018 14:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	15 Aug 2018 14:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/27	[A] Lau Shu Pei
5	15 Aug 2018 14:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	15 Aug 2018 14:29	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	15 Aug 2018 14:29	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] Lau Shu Pei
8	20 Aug 2018 19:46	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	20 Aug 2018 19:46	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	29 Aug 2018 13:37	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi
11	29 Aug 2018 13:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/27	[I] Zuhaidah Bte Samsuri
12	29 Aug 2018 13:58	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	26 Sep 2018 02:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	26 Sep 2018 02:16	Cim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	26 Sep 2018 02:16	Cim Dtl Modified	JPJ Reg. Date: -> 2011/11/21.	[A] JOANNE LEE KHANG MIN
16	26 Sep 2018 02:16	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	03 Oct 2018 14:39	Adj Mandate Request	Cur.Req:5044.03:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$4,684.03 + (b) LOU : \$360.00 (6days x \$60) Total: a+b = \$5,044.03 VEH MODEL: TOYOTA VIOS 1497cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1927040	26/09/2018 02:16	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKD3467R	SHA6911G	10.70

Print Received Message

This mail is associated with :

***SKD3467R (MCT18080379)**

[SHA6911G]

TP

FAN SIEW CHEONG

Aug 13 2018 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Sin Yew Hup Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/10/2018 17:25 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4650.00) - SKD3467R - Claim Handler: Zuhaidah Bte Samsuri

Approved:4650.00:Vehicle is Toyota Vios which is common in the market. Please negotiate settlement at global \$4,650 (all-in).

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Aug 2018 14:29	Cim Veh Model Changed	(202161) TOYOTA VIOS 1.5 E (M).	[A] Lau Shu Pei
2	15 Aug 2018 14:29	Cim Created	Reg No: SKD3467R. Acct Date: 2018/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Sin Yew Hup Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	15 Aug 2018 14:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] Lau Shu Pei
4	15 Aug 2018 14:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/27	[A] Lau Shu Pei
5	15 Aug 2018 14:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	15 Aug 2018 14:29	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	15 Aug 2018 14:29	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] Lau Shu Pei
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10	29 Aug 2018 13:37	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi
11	29 Aug 2018 13:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/27	[I] Zuhaidah Bte Samsuri
12	29 Aug 2018 13:58	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	26 Sep 2018 02:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	26 Sep 2018 02:16	Cim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	26 Sep 2018 02:16	Cim Dtl Modified	JPJ Reg. Date: -> 2011/11/21.	[A] JOANNE LEE KHANG MIN
16	26 Sep 2018 02:16	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	03 Oct 2018 14:39	Adj Mandate Request	Cur.Reg:5044.03:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$4,684.03 + (b) LOU : \$360.00 (6days x \$60) Total: a+b = \$5,044.03 VEH MODEL: TOYOTA VIOS 1497cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
18	03 Oct 2018 14:57	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/27. Mandate Remarks: Vehicle more than 3 years, why repair cost not on lump sum basis?	[I] Zuhaidah Bte Samsuri
19	03 Oct 2018 14:57	Adj Mandate Set	Maintained:Vehicle more than 3 years, why repair cost not on lump sum basis?	[I] Zuhaidah Bte Samsuri
20	08 Oct 2018 14:57	Adj Mandate Request	Cur.Reg:5044.03:TP VEHICLE HAVE NO RECON PARTS, KINDLY REFER TO THE PHOTO BEFORE PAINT. TQ	[A] Asher Sng Rong Yi
21	08 Oct 2018 17:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/27. Mandate Remarks: Vehicle is Toyota Vios which is common in the market. Please negotiate settlement at global \$4,650 (all-in).	[I] Zuhaidah Bte Samsuri
22	08 Oct 2018 17:25	Adj Mandate Set	Approved:4650.00:Vehicle is Toyota Vios which is common in the market. Please negotiate settlement at global \$4,650 (all-in).	[I] Zuhaidah Bte Samsuri
23	11 Oct 2018 17:43	Adj Mandate Request	Cur.Reg:5044.03:TP DISAGREED WITH OUR OFFER, TP VEH DO NOT HAVE ANY RECON PARTS ON THE MARKET. NOTE THAT TP VEH IS TOYOTA VIOS (M).	[A] Asher Sng Rong Yi

Print Received Message

This mail is associated with :

***SKD3467R (MCT18080379)**
[SHA6911G]

TP
FAN SIEW CHEONG
Aug 13 2018 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Sin Yew Hup Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 15/10/2018 12:07 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5000.00) - SKD3467R - Claim Handler: Zuhaidah Bte Samsuri

Approved:5000.00:Please negotiate at global S\$5.000 (all-in).



新友合汽车私人有限公司

SIN YEW HUP AUTO PTE LTD

393M, Woodlands Road, Yew Tee Industrial Estate, Singapore 677981
Tel: 6760 0819 Fax: 6769 0221 Email: syhapl@singnet.com.sg
Specialise in Insurance Claims and General Motor Repair Work

Your Ref: SHA 6911 G

Our Ref: SKD 3467 R

06 September 2018

India International Insurance Pte Ltd

64 Cecil Street
#04-05 IOB Building
Singapore 049711

Dear Sir/Mdm

**ACCIDENT INVOLVING : SKD 3467 R AND SHA 6911 G
AT/ALONG HENDERSON ROAD TOWARDS REDHILL ON 13/08/2018**

We are the repairer of vehicle no. SKD 3467 R that was involved in the above-mentioned accident.

We are instructed that on 13 Sept 2018, the driver of your insured motor vehicle no. SHA 6911 G did so negligently drove, managed and controlled the said motor vehicle that he caused or permitted the same to collide into our client's motor vehicle no SKD 3467 R.

To enable you to expedite this matter, we herewith forward the following support documents for your kind consideration:

- | | |
|-----------------------------|------------------------|
| A) Invoice : 06761 | B) Letter of Authority |
| C) Certificate of Insurance | |

Our Claim is quantified as follows:

1)Cost of Repairs	\$4,684.03(inclusive 7% GST)
2)Loss of Use (14/08/18-21/08/18-PRS 1 & 1 Sunday)	\$ 700.00(exclusive 7% GST)

	\$5,384.03
	=====

Kindly let us have your settlement as soon as possible. Thank you very much

Yours sincerely


Tan Eng Kian

LETTER OF AUTHORITY
THIRD PARTY MOTOR CLAIM

I/We, Fan Siew Cheong
NRIC No. S2507490D of APT Blk 11 Toh Yi Drive #04-377
Singapore (2159)
driver/owner of Vehicle No. SKD 3467 R insured by
China Taiping Insurance (S) Pte Ltd under Policy No.
DMPCSN 3053671800 do hereby authorise Sin Yew Hup Auto Pte Ltd of
393M Woodlands Road Yew Tee Industrial Estate
Singapore (677981) to act as my/our representative in my/our claim against the
owner(s)/driver(s) of Vehicle No(s). SHA 36911 G
in respect of an accident occurred at/along Henderson Road towards
Redhill on 13/8/2018.

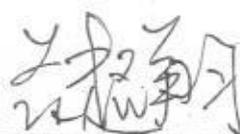
I/We also hereby authorise the my/our representative to settle my/our above-mentioned claim in a manner that they deem fit and the representative is further authorise to receive payment further to settlement of my/our claim with payment cheque/s being made in favour of Sin Yew Hup Auto Pte Ltd.

And I/We further indemnify my/our above-mentioned representative against all claims and/or damages which may arise from all action taken for and on my/our behalf.

In the event if the damage claim to my/our vehicle is settled directly between myself/ourselves and the owner/driver and/or with the 3rd party's insurers whether be it known or unknown to my/our repairers, I/We will personally be held liable and responsible for the full cost of repair, rental charges, survey fees and other incidental charges incurred by my/our repairers and I/We undertake to pay the same to them personally.

I/We the driver/owner of Vehicle Registration No. SKD 3467 R
affirm the above-said statement below.

Date: 14/8/2018

Signature: 
(With Company Stamp If Applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18080379
Claimant Ref : SKD 3467R

We/I, SIN YEW HUP AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 5,000.00 (global sum) (~~repair cost~~), ~~of~~ ~~vehicle~~ vehicle no. SKD3467R that was damaged pursuant to the accident which occurred on 13/08/2018 (date) at HENDERSON ROAD TOWARDS REDHILL (location) involving vehicle no. SHA 6911G (insured vehicle). This is pursuant to the inspection conducted on 15/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FAN SIEW CHEONG ("the third party claimant") of vehicle no. SKD 3467R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKD 3467R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,000.00 to SIN YEW HUP AUTO PTE LTD

Dated this 10 day of December 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

[Handwritten Signature]
Signed by "the workshop" (with chop)
Sin Yew Hup Auto Pte Ltd
200921075 G.
393M Woodlands Road
5677981.



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



NAZ

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933



新友合汽车私人有限公司
SIN YEW HUP AUTO PTE LTD

393M, Woodlands Road, Yew Tee Industrial Estate, Singapore 677981
 Tel: 6760 0819 Fax: 6769 0221 Email: syhapl@singnet.com.sg

Co./GST Regn. No. 200921075G

Specialise in Insurance Claims and General Motor Repair Work

06 September 2018

TAX INVOICE NO. 06761

THIRD PARTY CLAIM

Third Party : SHA 6911 G

Date of Accident : 13/08/2018

MR FAN SIEW CHEONG

C/o 393M Woodlands Road

Yew Tee Industrial Estate

Singapore 677981

COST OF REPAIR TO TOYOTA VIOS 1.5 E (M): SKD 3467 R

A) Chassis No : MR053HY9305265496

S/No. Pc/s Item(s) :-

To dismantle all accident damaged parts, panel beat/straighten all dents, check, adjust, cut/weld where necessary, remove and re-install necessary fittings, replace and re-align necessary parts inclusive of putty and spray painting for :-

	\$
	4,377.60
GST (7%) :-	306.43

Total :-	4,684.03
	=====

(SINGAPORE DOLLARS : FOUR THOUSAND SIX HUNDRED EIGHTY FOUR AND CENTS THREE ONLY)

SIN YEW HUP AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Aug 2018 Edit Reg		15 Aug 2018 00:00 Edit Adj Rpt	S\$4,377.60 Edit Estimates	S\$4,377.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	FAN SIEW CHEONG, ID: S2507490D								
Vehicle Reg. No.:	SKD3467R	Date of Loss:	13/08/2018 14:00 - :59 [80 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18080379	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA6911G	Policy No. (Claimant):	DMPCSN3053671800						
		Excess:							
Repairer:	Sin Yew Hup Auto Pte Ltd (HQ) Blk D4 Woodlands Road 393M, Yew Tee Industrial Estate, 677981 Woodlands - Tel: 67600819								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 27/08/2018]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> ● III_SG (15/10/2018): Alert - Adj Mandate Approved (S\$5000.00) - SKD3467R - Claim Handler: Zuhaidah Bt... ● III_SG (08/10/2018): Alert - Adj Mandate Approved (S\$4650.00) - SKD3467R - Claim Handler: Zuhaidah Bt... ● III_SG (03/10/2018): Alert - Adj Mandate Maintained - SKD3467R - Claim Handler: Zuhaidah Bte Samsuri ● III_SG (29/08/2018): Alert - Adj Mandate Approved (S\$0.00) - SKD3467R - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKD3467R (MCT18080379)
 [SHA6911G]
 TP
FAN SIEW CHEONG
 Aug 13 2018 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
 Sin Yew Hup Auto Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View	Use Viewer	
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
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2	16/08/18 11:27	General View				Load JPG	<input checked="" type="checkbox"/>	
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38	06/09/18 13:38	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
39	06/09/18 13:38	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
40	06/09/18 13:38	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
41	06/09/18 13:38	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	15/08/18 14:30	EMAIL FROM III DD 15082018		Load PDF
2	15/08/18 14:30	TP ESTIMATE		Load PDF
3	15/08/18 14:30	TP GIA REPORT		Load PDF
4	16/08/18 17:58	TP ESTIMATE- MARKED		Load PDF
5	27/09/18 11:01	WORKSHOP INVOICE		Load PDF
6	27/09/18 11:01	LOD		Load PDF
7	11/10/18 17:41	EMAIL FROM WSP DD 111018		Load PDF
8	29/01/19 11:34	AUTHORISATION TO ACT FORM		Load PDF
9	29/01/19 11:34	DISCHARGE VOUCHER		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	16/08/18 09:42	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
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Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014844/NEB3N2

Date: 29/01/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SKD3467R	Insured Vehicle No :	SHA6911G
Date of Loss:	13/08/2018	Nature of Claim:	TP
		Claim No:	MCT18080379

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKD3467R	Engine No:	1NZY394894
Make & Model:	TOYOTA VIOS, 1.5 E (M)	Chassis No:	MR053HY9305265496
Reg. Date:	21/11/2011 (Man. Year: 2011)	Odometer:	159194 km
Colour:	Silver		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Bridgestone 5 mm	Rear Left Side:	Bridgestone 5 mm
Front Right Side:	Bridgestone 5 mm	Rear Right Side:	Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,912.60	2,837.60	75.00	2.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,020.00	1,540.00	480.00	23.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,932.60	4,377.60	555.00	11.25
+ GST 7.00/7.00% (S\$)	345.28	306.43	38.85	11.25
Nett Amount (S\$)	5,277.88	4,684.03	593.85	11.25
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
		5,044.03		
		5,000.00		

INSPECTION

Date of Assignment:	15/08/2018	
Date Inspected:	15/08/2018 Inspected At:	Sin Yew Hup Auto Pte Ltd (HQ) Blk D4 Woodlands Road 393M, Yew Tee Industrial Estate Singapore 677981

Estimated Period of Repair: 4.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Asher Sng Rong Yi

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014844/NEB3N2

Date: 29/01/2019

REFERENCE

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Claimant Vehicle No :	SKD3467R	Insured Vehicle No :	SHA6911G
Date of Loss:	13/08/2018	Nature of Claim:	TP
		Claim No:	MCT18080379

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Reg. Date:	21/11/2011 (Man. Year: 2011)	Odometer:	159194 km
Colour:	Silver		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

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Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

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+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
		5,044.03		
		5,000.00		

INSPECTION

Date of Assignment:	15/08/2018	
Date Inspected:	15/08/2018 Inspected At:	Sin Yew Hup Auto Pte Ltd (HQ) Blk D4 Woodlands Road 393M, Yew Tee Industrial Estate Singapore 677981
Estimated Period of Repair:	4.0 days	

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Sep 2018)
Parts: 143	TOYOTA VIOS 1.5 E (M) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKD3467R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Bent	595.00 FL	*595.00 FL
2	1		*BOOT LID LOCK	Buckled	100.00 FL	*100.00 FL
3	1		*TOYOTA EMBLEM	Necessary	50.80 FL	*50.80 FL
4	1		*VIOS	Necessary	48.00 FL	*48.00 FL
5	1		*E	Necessary	40.00 FL	*40.00 FL
6	1		*WEATHERSTRIP	Bent	200.00 FL	*200.00 FL
7	2		*TAILLAMP	Cracked	596.00 FL	*596.00 FL
8	1		*REAR BUMPER	Cracked	435.00 FL	*435.00 FL
9	4		*REAR BUMPER CLIP	Necessary	20.00 FL	*20.00 FL
10	1		*REAR BUMPER SIDE HOLDER	N/S Necessary	200.00 FL	*100.00 FL
11	1		*REAR END PANEL	Dented	645.00 FL	*645.00 FL
12	1		*REAR END PANEL GARNISH	Cracked	235.00 FL	*235.00 FL
13	1		*SPARE TYRE TOP COVER	Torn	145.00 FL	*145.00 FL
14	1		*REVERSE SENSOR	Damaged	200.00 FS	*200.00 FS
15	2		*REAR COMBINATION LAMP BODY	Dented	56.00 FL	*56.00 FL
16	2		*REAR BUMPER REFLECTOR	Cracked	251.00 FL	*251.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,816.80	3,716.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	904.20	879.20
Total Parts (\$\$)	2,912.60	2,837.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIT REAR END PANEL GARNISH ,SPARE TYRE TOP COVER ,FENDER INNER TRIMX2	New	80.00	50.00
2	TO REMOVE AND REFIT REAR BOOT MECHANISM	New	60.00	50.00
3	TO ANTIRUST THE AFFECTED PORTION	New	80.00	40.00
4	TO REMOVE AND REFIT REAR BOOT LID ,REAR BUMPER ,TAIL LAMP X2 CUT AND WELD REAR END PANEL ,PANEL BEAT TAIL LAMP PANEL ,FLOOR PANEL,REAR FENDER LH	New	800.00	600.00
5	TO PUTTY AND SPRAY PAINT REAR BUMPER ,REAR END PANEL,REAR FLOOR PANEL,BOOT LID IN & OUT,TAIL LAMP PANEL X2	New	1,000.00	800.00
Gross Labour Cost (S\$)			2,020.00	1,540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >