

22/0

2

REC. BY:

REF:

CS/ms(118014828 / Grber)

Special Instruction:

Survivor:

GC

ASSIGNMENT (Office)

From (Person):

Muhien

Katharine wing

of

MSH

Date/Time:

15082018 938am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLN 3857J

Insured:

SKS 6366A

at Workshop m/s

Torque 5

Tel:

of

8 Kaki Bukit Ave 4 #01-50

Policy No:

80399290AMR

Claim No:

567250

Sum Insured:

Excess:

Make of Veh:

D.O.A.

08082018

(Client's Record)

16082018 @ 10am

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

15082018 11:19am

Person Contacted:

Stephanie

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLN 3857J - X

SKS 6366A - X

Revert Preli through meimen

Lucas

28/9/18

Confirm with L/S \$5900 @ 5 days Cled: 8

(08/11/13) wef

ASS. REC. BY:

REF:

MSIG

5451A

ASSIGNMENT

From:

Date:

16/8/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLN 3857J

at Workshop m/s

Torque 5

of

8 Keeli Bkt Ave 4 #01-50

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

10 am

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1 up

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLN 3857J

Yr Regn:

28 Apr 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 1.4 c.c. B95

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

18044

T/Radio: Insured / Std / NI / NA

Eng/No:

WAU8Z8F49HA125626

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 245 / 40ZR18

R:

17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

16-08-18

Survey held at

W/S

10:40 AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

d/s ft

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$5900

RECEIVED 28 SEP 2018

Date/Time, File Pass to?



: Preli. Report

1) typid



: Final Report

Date/Time, File Return to?

2)

Report Format :

TP

Lump Sum / I.B.I: (\$ 5900)

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

200

Transportation:

S + RS, SI

Photos

Others

10

TOTAL

210

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Aug 2018		15 Aug 2018 09:38 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	SEOW KUI LIM, ID: S0676933J			[Created by insurer]
Main Claimant:	BENJAMIN LEE YONG KHOON, ID: S7615451A			
Vehicle Reg. No.:	SLN3857J	Date of Loss:	08/08/2018 00:00 - :59 [15 Months and 11 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 567250	Policy/Cover Note No.:	80399290QMY Coverage: 04/04/2018 - 10/03/2019	
Vehicle Reg. No. (Insured):	SKS6366A	Policy No. (Claimant):		
		Excess:		
Repairer:	Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4,, #01-50, 415875 Kaki Bukit - Tel: 64524457			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 16/08/2018]			
Adj Asg. Remarks:	OI non reporting. liability not clear. TP agree with SJE - assign Marcus Chua of LKK Auto Consultants Pte Ltd. contact: Stephanie Teo (9147 8841). note: vehicle in workshop on 16/08/2018 @ 10.00am. Customer will be waiting.			

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.



ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18014828/Grb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 15-08-2018		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKS 6366A	Veh. Inspected	SLN 3857J	
Policy No.	80399290QMY	Coverage (\$)	0.00	
Claim No.	567250	Excess (\$)	0.00	
Assign From	MERIMEN (KATHERINE WONG)	Assign Date	15/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/08/2018	Inspection Date	16/08/2018	
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Tham

Date: 28 Sep 2018

Preliminary Advice

Insured Vehicle No	: SKS6366A	Accident Date	: 08/08/2018
TP Vehicle No	: SLN3857J	Assignment Date	: 15/08/2018
Make	: AUDI A4	Est. Duration of Repair	: 5.00
Date of Inspection	: 16/08/2018		
Inspection At	: TORQUE 5 PTE LTD (KAKI BUKIT) NO. 8 KAKI BUKIT AVE 4,, #01-50 SINGAPORE 415875		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,,034.70
Revised Amount	:S\$	7,396.05
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,396.05

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

Survey only
THURS 10am
16/8

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/08/2018 11:36
Date Of Accident	08/08/2018 15:15
Exact Location Of Accident	ALEXIS 356 ALEXANDRA ROAD 159949 - CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN3857J
Insured/Policyholder	
Name Of Registered Owner	BENJAMIN LEE YONG KHOON
NRIC No	S7615451A
Email Address	CYRUS23_SG@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96819906
Alternative Phone No	OFFICE-96819906

Vehicle Particulars

Manufacturer	AUDI
Model	A4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00005123
Cover Note Number	

Driver

Name of Driver	BENJAMIN LEE YONG KHOON
NRIC No	S7615451A
Date Of Birth	23/05/1976
Occupation	INDOOR
Date Of Driving Pass	08/12/2000
Driving Experience	17 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96819906
Fax Number	
Contact Number	OFFICE-96819906
Email Address	CYRUS23_SG@YAHOO.COM

Address	80 ELIAS ROAD #02-05
Postcode	519945
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO: T/20180808/2166 ON 08/08/2018, AT ABOUT 1950 HRS, I REACHED THE CARPARK OF MY HOUSE AT 80 ELIAS ROAD #02-05. I PARKED MY CAR AND CAME OUT OF THE VEHICLE, AND THAT WAS WAHE I SAW THAT WERE SOME SCRATCH MARKS AND DENTS ON THE FRONT OF MY CAR, JUST BESIDE THE HEADLIGHT OF MY VEHICLE, AND BESIDE THE TYRES. I THEN REVIEWED CCTV IN MY VEHICLE AT AROUND 2020 HRS, AND SAW THAT AT AROUND 1515 HRS, THERE WAS A RED CAR SKS6366A, TAHT WAS PARKED BESIDE MY VEHICLE IN ELEXIS CONDOMINIUM BASEMENT 1 CARPARK. THE VEHICLE WAS MOVING OUT OF THE PARKING LOT AND WHILE DOING SO, IT HIT THE RIGHT SIDE OF MY CAR. IN THE FOOTAGE, THE DRIVER WAS BEEN TO BE A MALE, AND HE CAME DOWN TO CHECK THE VEHICLE AFTER THE IMPACT. AFTER CHECKING AND PACING AROUND BOTH HIS VEHICLE AND MINE, HE THEN DROVE HIS CAR AND LEFT. I DO NOT KNOW WHO THE PERSON IN THE RECORDING IS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKS6366A
Vehicle Make/Model/Colour	LEXUS / RC350 / RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN DRIVER
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

1

Sketch Plan

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date & Time

VERIFIED BY AJAX MARS
REPORTING OFFICER
THOMAS NG CHIN CHUN

Witnessed by Reporting Centre Personnel



ALEXIS Condo

B7 CP

A: SLN 3857J

B: SKS 6366A

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20180808/2100

1 of 3

Report No. T/20180808/2100

Police Station Of Origin:
Pasir Ris N.P.C
1 Pasir Ris Drive 4 #01-01 SINGAPORE
519457
Tel No. 1800 5852000

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made
08/08/2018 21:43

Video Report No.:

Station Diary No.:
115

Informant's Particulars

Name of Informant:
BENJAMIN LEE YONG KHOON

Address:
80 ELIAS ROAD #02-05 SINGAPORE 519945

ID Type / ID No.:
NRIC NO / S7615451A

Contact No.:
Home/Office: Mobile: 96819906

Nationality:
SINGAPORE CITIZEN

Email:

Sex: Male Age: 42 Date of Birth: 23/05/1976

Type of Informant:
Driver

Race:
Chinese

Language: Institution / School Name:

Occupation:
MARKETING MANAGER

Driving Licence Information:
Class Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive No	Date/Time of Accident 08/08/2018 15:15	Type of Location: Car Park
-------------------	---------------------------	----------------------	--	-------------------------------

Location:

ALEXANDRA ROAD

350 Alexandra Road, in Alexis Condominium, Basement 1 carpark

Weather:

Road Surface:
Dry

Road Speed Limit:

Traffic Flow:

Traffic Control:
Not Controlled

Traffic Volume:
No Traffic

Type of Collision:

Moving Vehicle Against - Parked Vehicle

Anyone conveyed by
ambulance:
No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKS6366A	Car	LEXUS	RC350 LUXURY COUPE	Red		0
SLN3B57J	Car	AUDI	A4 1.4 TFSI S TRONIC (NAV)	Grey	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20180808/2166

Police Station Of Origin:
Pasir Ris N.P.C
1 Pasir Ris Drive 4 #01-01 SINGAPORE
519457
Tel No: 1800-5852999

2 of 3

Report No. T/20180808/2166

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLN3857J	FWD Singapore Pte. Ltd	PNPV2018-00005123	28/04/2018	27/04/2019

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL			
Driver		Use of Pedestrian Crossing: NA	
Name	BENJAMIN LEE YONG KHOON	ID No.	S7615451A
Related Vehicle	NIL	Contact No.	96819906
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 8/8/2018, at about 1950hrs, I reached the carpark of my house at 80 Elias Road #02-05. I parked my car and came out of the vehicle, and that was when I saw that there were some scratch marks and dents on the front right of my car, just beside the headlights of my vehicle, and beside the tyres. I then reviewed CCTV in my vehicle at around 2020hrs, and saw that at around 1515hrs, there was a Red car, SKS6368A, that was parked beside my vehicle in Alexis Condominium basement 1 carpark.

The vehicle was moving out of the parking lot and while doing so, it hit the right side of my car. In the footage, the driver was seen to be a male, and he came down to check the vehicle after the impact. After checking and pacing around both his vehicle and mine, he then drove his car and left. I do not know who the person in the recording is.

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20180808/2166

3 of 3

Report No. T/20180808/2166

Police Station Of Origin:
Pasir Ris N.P.C
1 Pasir Ris Drive 4 #01-01 SINGAPORE
519457
Tel No: 1800-5852999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G./

Sgt 2 OH JIA KAI JACKIE

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

08/08/2018 21:43

Officer In Charge Of Case:

TP / HRT /

SI ABDUL KAREEM BIN ABDUL HAGUE

Contact No.: 65476079

Classification Of Case:

Authentication Stamp
NP168



SINGAPORE
POLICE FORCE

SIGNATURE

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5451A
Vehicle Details	
Vehicle No.:	SLN3857J
Vehicle to be Exported:	No
Intended De-registration Date:	17 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVN033142
Chassis No.:	WAUZZZF49HA125626
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$34,083.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	1
Actual ARF Paid:	\$29,717.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$22,287.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,616.00
COE Rebate Amount:	\$47,302.00
Total Rebate Amount:	\$69,589.00

The information contained herein is correct as at 17 Aug 2018

OK



LKK Auto Consultants hence notify

the Repairer of the following:

No. 8, Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance

Torque 5 Pte Ltd

Vehicle No : SLN3857J
Make & Model : AUDI, A4 1.4 TFSI S TRONIC (NAV), WAUZZZF49HA125626
Year of Manufacture : 2017

ESTIMATION REPORT

Estimation No. : E18080006
DOA : 08/08/2018

Acknowledged by Repairer
Signature:
Date:

No	Description	Qty	U/P	Amt
Section: List Items				
1	Front bumper <i>cut</i>	1.00	1,015.00	1,015.00 ✓
2	Front bumper retainer (LH) <i>X NN</i>	1.00	72.00	72.00
3	Front bumper retainer (RH) <i>X / 2e</i>	1.00	72.00	72.00 ✓ 32
4	Front bumper fog lamp garnish (RH) <i>X</i>	1.00	110.50	110.50
5	Front bumper bracket (LH) <i>X</i>	1.00	123.00	123.00
6	Front bumper bracket (RH) <i>X</i>	1.00	123.00	123.00
7	Front bumper parking sensor (RH) <i>X NN</i>	1.00	194.20	194.20
8	Radiator grille <i>X</i>	1.00	632.50	632.50
9	Radiator grille chrome <i>X</i>	1.00	210.00	210.00
10	Front bumper emblem - Logo <i>X</i>	1.00	112.00	112.00
11	Front fender (RH) <i>blue</i>	1.00	598.00	598.00 ✓
12	Fender inner shield front <i>X / TN</i>	1.00	145.00	145.00 ✓
13	Fender inner shield rear <i>X NN</i>	1.00	62.00	62.00
14	Head lamp (RH) <i>X / CRP</i>	1.00	3,905.00	3,905.00 ✓
15	Head lamp bracket (RH) <i>X NN</i>	1.00	149.50	149.50
16	Front sport rim (RH) <i>cut</i>	1.00	1,630.00	1,630.00 ✓ 500 CSN
17	Front absorber (RH) <i>X</i>	1.00	370.00	370.00
18	Front lower arm (RH) <i>X</i>	1.00	430.00	430.00
19	Front charge arm (RH) <i>X NN</i>	1.00	702.00	702.00
20	Front knuckle arm <i>X</i>	1.00	1,080.00	1,080.00
21	Front knuckle bearing <i>X MC</i>	1.00	364.00	364.00 ✓
22	Front upper arm <i>X</i>	2.00	420.00	840.00
23	Head lamp ballast (RH) <i>X NN</i>	1.00	640.00	640.00
24	Head lamp ballast ECU (RH) <i>X NN</i>	1.00	585.00	585.00

Continue on next page...

7396.05

2% : 5900

6059

5% : 5756.05

5N : 500



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SLN3857J
Make & Model : AUDI, A4 1.4 TFSI S TRONIC
(NAV), WAUZZZF49HA125626
Year of Manufacture : 2017

Estimation No. : E18080006
DOA : 08/08/2018

No	Description	Qty	U/P	Amt
				Amt S\$
				14,164.70
				Discount (0.00%) S\$ 0.00
				Subtotal S\$
				14,164.70

Section: Special Nett Items

25	Front fender inner shield clip set / MBL	1.00	45.00	45.00 35
26	Front bumper clip set /	1.00	45.00	45.00 /
27	Front tyre RH X NN	1.00	350.00	350.00 80
			Amt	S\$ 440.00
			Discount (0.00%)	S\$ 0.00
			Subtotal	S\$ 440.00

Section: Labour Items

28	To remove and refit front bumper parking sensor	1.00	60.00	60.00 X NN
29	To apply undercoating on affected areas	1.00	60.00	60.00 /
30	To check wiring and lighting system	1.00	80.00	80.00 30
31	To diagnostic coding head lamp system	1.00	160.00	160.00 X NN
32	To remove and replace front RH undercarriage parts	1.00	250.00	250.00 80
33	To conduct full wheel alignment before and after	1.00	120.00	120.00 60
34	To remove and replace front wheel & tyre assy	1.00	50.00	50.00 30
35	To balancing front wheel tyre RH	1.00	50.00	50.00 X NN
36	To repair, replace and realign damage areas	1.00	800.00	800.00 400
37	To spray painting on affected areas	1.00	800.00	800.00 400
			Amt	S\$ 2,430.00
			Discount (0.00%)	S\$ 0.00
			Subtotal	S\$ 2,430.00

5 Days.

Lumpsum repair.

After repair photos.

Guo Qiang - 8188 0282.

16/8/18.

Guo Qiang@lkkanto.com.

List Items Subtotal	S\$
	14,164.70
Special Nett Items Subtotal	S\$ 440.00
Labour Items Subtotal	S\$ 2,430.00
Total	S\$
	17,034.70

Janice Lee (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, September 13, 2018 4:02 PM
To: assessment@torque5.com; Guo Qiang (LKKAUTO); Janice Lee (LKKAUTO)
Cc: claims@torque5.com; sam.chang@torque5.com; Admin A
Subject: FW: SLN 3857 J - Finalisation And After Repair Photo.
Attachments: image010.wmz; 20180913144453262.pdf; After Repair Photo.zip

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CS/MSG18014828/Grb	Guo Qiang / Janice

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment <assessment@torque5.com>
Sent: Thursday, 13 September 2018 2:32 PM
To: Admin A <admin-a@lkkauto.com>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com
Subject: SLN 3857 J - Finalisation And After Repair Photo.

Dear All,

Please kindly check the attach and confirm the finalise amount.

Thanks

Warmest Regards,

Lucas Chow

Assessor | Motor Claims Department



Hotline (65) 6452 4457 | Fax (65) 6452 4584

Mobile (65) 8131 6518

Email lucas.chow@torque5.com

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Janice Lee (LKKAUTO)

From: Torque 5 Assessment <assessment@torque5.com>
Sent: Friday, September 28, 2018 10:35 AM
To: Janice Lee (LKKAUTO)
Cc: 'Torque 5 Assessment'; claims@torque5.com
Subject: RE: SLN 3857 J - Finalization And After Repair Photo.
Attachments: image011.wmz; image023.wmz

Dear Janice,



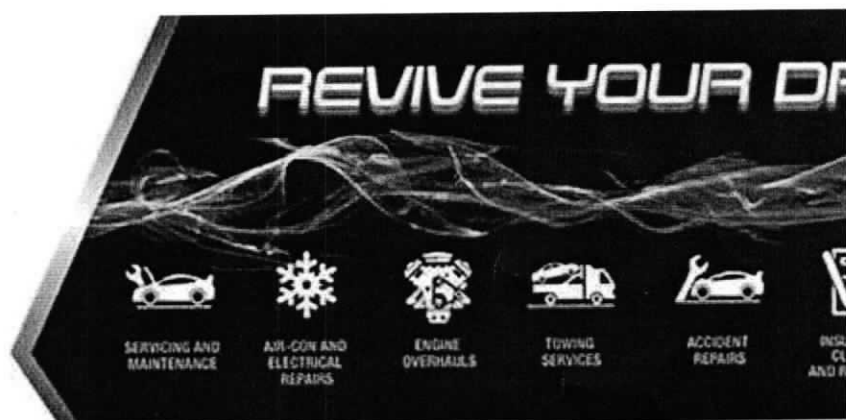
We hereby confirm the COR \$5900 @5days.

Thanks.

Warmest Regards,
Lucas Chow
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584
Mobile (65) 8131 6518
Email lucas.chow@torque5.com
Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Aug 2018		15 Aug 2018 09:38 Edit Adj Rpt	S\$5,900.00 Edit Estimates	S\$5,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: SEOW KUI LIM , ID: S06769333									
Main Claimant: BENJAMIN LEE YONG KHOON , ID: S7615451A									
Vehicle Reg. No.: SLN3857J		Date of Loss: 08/08/2018 00:00 - :59 [15 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 567250		Policy/Cover Note No.: 80399290QMY Coverage: 04/04/2018 - 10/03/2019							
Vehicle Reg. No. (Insured): SKS6366A		Policy No. (Claimant):							
		Excess:							
Repairer: Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4,, #01-50, 415875 Kaki Bukit - Tel: 64524457									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 14/09/2018]									
Adj Asg. Remarks: OI non reporting. liability not clear. TP agree with SJE - assign Marcus Chua of LKK Auto Consultants Pte Ltd. contact: Stephanie Teo (9147 8841). note: vehicle in workshop on 16/08/2018 @ 10.00am. Customer will be waiting.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN3857J (567250)
[SKS6366A]
TP
BENJAMIN LEE YONG KHOON
Aug 8 2018 12:00AM
[SEOW KUI LIM]
Torque 5 Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Video									1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)							Thumbnail	Print		
1	07/09/18 14:48	Video - Accident From: SC - Reg. No: SKS6366A, Claimant: SEOW KUI LIM								Load MP4		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	28/09/18 10:05	Adjuster Immediate Advice								Load HTM		
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
2	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
3	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
4	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
5	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
6	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
7	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
8	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
9	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
10	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
11	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
12	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
13	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
14	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
15	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
16	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
17	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
18	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
19	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
20	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
21	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
22	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
23	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
24	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
25	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
26	02/09/18 21:13	General View								Load JPG	<input checked="" type="checkbox"/>	
27	02/09/18 21:13	Odometer Reading								Load JPG	<input checked="" type="checkbox"/>	
28	02/09/18 21:13	Chassis Number								Load JPG	<input checked="" type="checkbox"/>	
29	28/09/18 10:08	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>	
30	28/09/18 10:08	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
31	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
33	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
34	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
35	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
37	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
38	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
39	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
40	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
42	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	28/09/18 10:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	14/08/18 17:49	SLN3857J - GIA REPORT	Load PDF	
2	14/08/18 17:49	TP EMAIL	Load PDF	
3	14/08/18 17:56	tp agree SJE - assign LKK	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18014828/GRBE2

Date: 01/10/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 80399290QMY

Claimant Vehicle No : SLN3857J

Insured Vehicle No : SKS6366A

Date of Loss: 08/08/2018

Nature of Claim: TP

Claim No: 567250

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN3857J**

Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A)

Engine No: CVN033142

Reg. Date: 28/04/2017 (Man. Year: 2017)

Chassis No: WAUZZZF49HA125626

Colour: Silver

Odometer: 18044 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/40Z R18

Rear Tyre Size: 245/40Z R18

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,604.70	6,336.05	8,268.65	56.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,430.00	1,060.00	1,370.00	56.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,034.70	7,396.05	9,638.65	56.58
Approved Total (Overridden) (S\$)		5,900.00		
(S\$)	17,034.70	5,900.00	11,134.70	65.36
+ GST 7.00/7.00% (S\$)	1,192.43	413.00	779.43	65.36
Nett Amount (S\$)	18,227.13	6,313.00	11,914.13	65.36

INSPECTION

Date of Assignment: 15/08/2018

Date Inspected: 16/08/2018 Inspected At:

Torque 5 Pte Ltd (Kaki Bukit)
No. 8 Kaki Bukit Ave 4,, #01-50
Singapore 415875

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Oct 2018)
Parts:	143	AUDI A4 1.4 TFSI S TRONIC (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN3857J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut	1,015.00 F	*1,015.00 FL
2	1		*FRONT BUMPER RETAINER (LH)	Not Necessary	72.00 F	*- FL
3	1		*FRONT BUMPER RETAINER (RH)	Deformed	72.00 F	*32.00 FL
4	1		*FRONT BUMPER FOG LAMP GARNISH (RH)	Not Necessary	110.50 F	*- FL
5	1		*FRONT BUMPER BRACKET (LH)	Not Necessary	123.00 F	*- FL
6	1		*FRONT BUMPER BRACKET (RH)	Not Necessary	123.00 F	*- FL
7	1		*FRONT BUMPER PARKING SENSOR (RH)	Not Necessary	194.20 F	*- FL
8	1		*RADIATOR GRILLE	Not Necessary	632.50 F	*- FL
9	1		*RADIATOR GRILLE CHROME	Not Necessary	210.00 F	*- FL
10	1		*FRONT BUMPER EMBLEM - LOGO	Not Necessary	112.00 F	*- FL
11	1		*FRONT FENDER (RH)	Buckled	598.00 F	*598.00 FL
12	1		*FENDER INNER SHIELD FRONT	Torn	145.00 F	*145.00 FL
13	1		*FENDER INNER SHIELD REAR	Not Necessary	62.00 F	*- FL
14	1		*HEAD LAMP (RH)	Cracked	3,905.00 F	*3,905.00 FL
15	1		*HEAD LAMP BRACKET (RH)	Not Necessary	149.50 F	*- FL
16	1		*FRONT SPORT RIM (RH)	Cut	1,630.00 FS	*500.00 FS
17	1		*FRONT ABSORBER (RH)	Not Necessary	370.00 F	*- FL
18	1		*FRONT LOWER ARM (RH)	Not Necessary	430.00 F	*- FL
19	1		*FRONT CHARGE ARM (RH)	Not Necessary	702.00 F	*- FL
20	1		*FRONT KNUCKLE ARM	Not Necessary	1,080.00 F	*- FL
21	1		*FRONT KNUCKLE BEARING	Necessary	364.00 F	*364.00 FL
22	2		*FRONT UPPER ARM	Not Necessary	840.00 F	*- FL
23	1		*HEAD LAMP BALLAST (RH)	Not Necessary	640.00 F	*- FL
24	1		*HEAD LAMP BALLAST ECU (RH)	Not Necessary	585.00 F	*- FL
25	1		*SET FRONT FENDER INNER SHIELD CLIP	Necessary	45.00 FS	*35.00 FS
26	1		*SET FRONT BUMPER CLIP	Necessary	45.00 FS	*45.00 FS
27	1		*FRONT TYRE RH	Not Necessary	350.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	14,604.70	6,639.00
- List Item Discount on L Items 0.00/5.00% (S\$)	0.00	302.95
Total Parts (S\$)	14,604.70	6,336.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIT FRONT BUMPER PARKING SENSOR	New	60.00	0.00
2	TO APPLY UNDERCOATING ON AFFECTED AREAS	New	60.00	60.00
3	TO CHECK WIRING AND LIGHTING SYSTEM	New	80.00	30.00
4	TO DIAGNOSTIC CODING HEAD LAMP SYSTEM	New	160.00	0.00
5	TO REMOVE AND REPLACE FRONT RH UNDERCARRIAGE PARTS	New	250.00	80.00
6	TO CONDUCT FULL WHEEL ALIGNMENT BEFORE AND AFTER	New	120.00	60.00
7	TO REMOVE AND REPLACE FRONT WHEEL & TYRE ASSY	New	50.00	30.00
8	TO BALANCING FRONT WHEEL TYRE RH	New	50.00	0.00
9	TO REPAIR, REPLACE AND REALIGN DAMAGE AREAS	New	800.00	400.00
10	TO SPRAY PAINTING ON AFFECTED AREAS	New	800.00	400.00
Gross Labour Cost (\$\$)			2,430.00	1,060.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >