

ASS. REC. BY:

REF: CS3/msg17016819/Brb-7

Special Instruction:

range

SUPERVISOR:

Wilson

## ASSIGNMENT (Office)

From (Person):

Monica Chung of MSIG

Estimated Cost:

Bill to:

Date/Time: 14-08-2018

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBE 2837 P

at Workshop m/s

Precise Auto

Insured: SDD 1288 L

of

No. 1, Kaki Bukit Ave 6, #02-34/36

Tel: 67457367

Policy No:

BR0674681 SMP

Claim No: 527935

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 26/08/2017

CA / REV / REP. / REV 24 HRS

'wp'

Date/Time:

30/8/17 9:28am

Person Contacted: Erin

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction ( X ) Estimate

Do Not Finalize

GBE 2837 P - X

SDD 1288 L - X

Dismantle Part: 30082017

After repair 04/09/2017

25/08/17 6:08pm Email to Monica Chung thru merimen.

Submit LIS \$4050.00 @ 6 days  
Red: \$3750.00, 48%.

20/8/2017

REF:

## ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Ball. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time Action / Instruction -

Veh No: GBE 2837P Yr Regn: 16/10/2015  
 Type: M.Car / M.Cycle / Bus (Van) Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace CC 2982  
 Colour: Dark Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 72530 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KDH 2010145114

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil (S/Rim) STD A/Rim or

Tyre Size: F: 195 R15 SPR  
 R: 195 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or LINNAM (F)  
DUNLOP (R)

Front

R/Bal. 4 mm R/Bal. 3 mmL/Bal. 4 mm L/Bal. 3 mmD.O.A. 26/8/2017 D.O.I. 30/8/2017 @Survey held at Precise Auto 1226pm

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Left Hand Front, LHS

The U/C / Chassis frame / Body Structure affected due to collision.

Range \$8000 - \$8500

L/S 4200.00

Repair days 8

11/11/2017

Date/Time File Pass to:

1) 02/11/2017

Date/Time File Return to:

2) \_\_\_\_\_

☐ : Prel. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ - RS \$

) Photos

) Gears

TOTAL

Report Format: PRS.

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ Site Insp (\$ \_\_\_\_\_)☐ Interview (\$ \_\_\_\_\_)☐ Tech. Invs (\$ \_\_\_\_\_)☐ Weekend (\$ \_\_\_\_\_)

180

## Catherine Chong (LKK Auto)

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**From:** Monica Chung <Monica\_Chung@sg.msig-asia.com>  
**Sent:** Tuesday, 14 August, 2018 4:38 PM  
**To:** assignments@lkkauto.com  
**Subject:** TP GBE2837P DOA- 26/08/17      Our Ref: 527935

Dear Catherine,

We have sent back case in Merimen for paper adjustment.

Thanks.

Regards,

Monica Chung  
Executive, Claims Services (Motor)  
D: +65 6594 2552 | F: +65 6225 7402 | [monica\\_chung@sg.msig-asia.com](mailto:monica_chung@sg.msig-asia.com)



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)   

A Member of **MS&AD** INSURANCE GROUP

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### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2017		29 Aug 2017 17:58 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:		<b>LIM KIAN LYE</b> , ID: S0626419J, Tel: +6597366066, Email: KLLIMCOMM@YAHOO.COM <span style="float: right;">[Created by insurer]</span>							
Main Claimant:		<b>TAY CHOON HENG FRUIT SUPPLY</b> , Co. Reg. No.: 37021000W							
Vehicle Reg. No.:	<b>GBE2837P</b>	Date of Loss:	26/08/2017 17:00 - :59 [22 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 527935</b>	Policy/Cover Note No.:	B80074681SMP (Comprehensive) Coverage: 17/12/2016 - 16/12/2017						
Vehicle Reg. No. (Insured):	<b>SDD1288L</b>	Policy No. (Claimant):							
Repairer:	<b>Precise Auto Service (HQ)</b> No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Teo Cheng Ming Wilson</b> ] ... <b>[Final Rpt due 16/08/2018]</b>								
Driver/Custodian (Insured):	<b>LIM KIAN LYE</b> (70 / Male), NRIC: S0626419J, Tel: +6597366066								
Adj Asg. Remarks:	PRE REPAIR								
<b>ASSOCIATED MAIL RECEIVED</b>									
		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>						
<ul style="list-style-type: none"> <li>MSIG_SG (14/08/2018): Report Send Back Alerts - GBE2837P (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>									
Due Date	Priority	Type	Task Group	Subject	Handler	<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
No results.						Assigned By	Completed On	Created On	Done?

## PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 26-08-17

OUR REF : GBE 2837P/T/17

TAY CHOON HENG FRUIT SUPPLY  
40 JOO CHIAT PLACE  
SINGAPORE 422704

## TAX INVOICE

Invoice No. : TP1711-017

DATE : 18-11-17

FINAL BILL ON VEH. NO. : GBE 2837P

VEHICLE MODEL : TOYOTA HAICE

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

7,800.00

SUB-TOTAL	:	<u>7,800.00</u>
ADD GST 7%	:	<u>546.00</u>
TOTAL AMOUNT SGD	:	<u><u>8,346.00</u></u>

This is a computer generated document and requires no signature.

# CHARTERED AUTO ASSESSORS

17 Joo Seng Road #08-129 Joo Seng Heights Singapore 360017 Reg No. 26910200X  
Tel: +65 9631 7008 Fax: +65 6281 9989 Email: charteredauto@gmail.com

Tay Choon Heng Fruit Supply  
40 Joo Chiat Place  
Singapore, 422704

Invoice No : 1708123

Date : 24 October, 2017

DESCRIPTION	AMOUNT
Your Ref : GBE 2837 P Our Ref : 201708233/CA	
Vehicle No : GBE 2837 P Workshop : Precise Auto Service	
Survey Fee	634.00
Out of Pocket Expenses: Photographs Transport	
Total : \$	634.00

Please make cheque payment to: CHARTERED AUTO ASSESSORS

CHARTERED AUTO ASSESSORS

  
\_\_\_\_\_  
Authorized Signature

# CHARTERED AUTO ASSESSORS

17 Joo Seng Road #08-129 Joo Seng Heights Singapore 360017 Reg No. 26910200X  
Tel: +65 9631 7008 Fax: +65 6281 9989 Email: charteredauto@gmail.com

Tay Choon Heng Fruit Supply  
40 Joo Chiat Place  
Singapore, 422704

Your Ref : GBE 2837 P  
Our Ref : 201708233/CA  
Date : 24 October, 2017  
Survey : Third Party

## SURVEY REPORT

### PARTICULARS OF VEHICLE

Vehicle No. : GBE 2837 P  
Make : Toyota  
Type of Body : Van  
Year & Model : 2015, Hiace DX  
Colour : Blue  
Passenger-cap : 1

Propellant : Diesel, Auto  
Capacity : 3000 cc  
Mileage : 72530  
Engine No : 1KD2422164  
Chassis No : KDH2010145114  
Road Tax : October, 2017

### TYRES CONDITIONS

Front Left	: Ohtsu	Worn : 30%	Size : 195 R15
Front Right	: Ohtsu	Worn : 30%	Size : 195 R15
Rear Left	: Dunlop	Worn : 30%	Size : 195/80 R15
Rear Right	: Dunlop	Worn : 30%	Size : 195/80 R15

### PRE-ACCIDENT CONDITION (Static Test Only)

Handbrake : Serviceable  
Footbrake : Serviceable

Steering : Serviceable  
Paintwork : Good

### QUANTUM

Repair Estimate : \$ 11,463.85  
Revised Amount : \$ 7,800.00

(Lump-sum Without Prejudice)

Under normal circumstances, the repair period would be: eight ( 8 ) days.  
We have not authorised repairs.

Survey Done At : Precise Auto Service  
1 Kaki Bukit Avenue 6, #02-34/36  
Autobay @ Kaki Bukit  
Singapore, 417883

Assignment Date : 30 August, 2017  
Survey Date : 30 August, 2017  
Accident Date : 28 August, 2017  
Assignment Given By : Tay Choon Heng Fruit Supply

Our Ref: 201708233/CA

Vehicle No. GBE 2837 P

Description	Qty	Repair Estimate	Revised Amount	Remarks
Front bumper fascia	1	374.85	✓374.85	Grazed/Deformed DPV
Front bumper side retainer	2	364.20	95.00 364.20	To replace BR ✓
Front bumper clip	8	103.20	60.00 103.20	To replace NEC ✓
Front bumper fog lamp garnish n/s	1	172.45	92.00 172.45	Holder Broken BR ✓
Headlamp n/s	1	782.10	782.10	Grazed CUT ✓
Front door assy n/s	1	1,218.50	1,218.50	Dented/Bent DD ✓
Front door lower hinge n/s	1	132.10	132.10	Bent BT ✓
Front door checker n/s	1	161.60	161.60	Bent NN X
Front door weatherstrip n/s	1	281.75	✓ 281.75	Torn/Deformed CUT ✓
Front door step garnish n/s	1	289.90	✓ 289.90	Grazed/Deformed
Front knuckle arm n/s	1	581.10	581.10	Bent NN X
Front lower arm n/s	1	374.45	374.45	Bent NN X
Front lower arm balljoint n/s	1	191.40	✓ 191.40	To replace NN X CUT
Front upper arm n/s	1	591.60	591.60	Bent NN X
Front wheel bearing kit n/s	1	172.10	✓ 172.10	To replace DD ✓
Front wheel bearing hub n/s	1	182.10	182.10	Bent NN X
Front trailing arm n/s	1	374.45	374.45	Bent BT ✓
Front shock absorber n/s	1	182.10	182.10	Bent NN X
Front wheel hub cap n/s	1	374.45	120.00 374.45	Grazed CUT ✓
Rear wheel hub cap n/s	1	374.45	374.45	Grazed NN X
		7,278.85	-7,278.85	4187.05
		-	-1,819.71	Less 25 %
		7,278.85	-5,459.14	1046.01
				3138.03

#### SPECIAL NETT

Front door sticker required by LTA n/s	1	45.00	45.00	To replace NEC ✓
Front door owner particulars sticker n/s	1	60.00	60.00	To replace NEC ✓
Front tyre n/s	1	320.00	320.00	Damaged NN X
Nearside sliding door advertisement artworks sticker	1	250.00	100.00 250.00	To replace NEC ✓

Total Materials Cost :	7,953.85	-6,134.14	3343.03
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Our Ref: 201708233/CA

Vehicle No. GBE 2837 P

Description	Qty	Repair Estimate	Revised Amount	Remarks
Balance brought forward		7,953.85	<del>6,134.14</del>	3343.03
To provide towing service.		80.00	<del>70.00</del>	NN X
To remove/refit wire harness, all related connectors. Check proper function. Focus headlights.		120.00	<del>100.00</del>	50.00
To apply underseal and rust-proofing on the affected areas.		180.00	<del>150.00</del>	80.00 50
To remove/refit front seats, carpets and interior garnishes to enable repairs.		120.00	<del>80.00</del>	60
To conduct wheel alignment ( Before & After ).		240.00	<del>240.00</del>	NN X 60 ✓
To remove/refit front undercarriage/suspension assembly with all attachments/components.		350.00	<del>320.00</del>	20.00
To renew wheel rim/tyre and conduct wheel balancing.		120.00	<del>90.00</del>	NN X
To putty and spray paint n/s front pillar, n/s front step panel, n/s front door, n/s front door rear pillar panel, centre sliding door, rear side panel and etc., inclusive of preparatory works and painting materials.		1,200.00	<del>1,100.00</del>	800.00 700
To remove all damaged parts with all necessary components/attachments. To apply hot-works where necessary, straighten chassis members, repair/reshape dented body panels, in accordance with factory specifications. Replace damaged parts, refit and align into position. Refit all necessary components/attachments.		1,100.00	<del>1,000.00</del>	800.00 600
<b>Grand Total:</b>		<b>11,463.85</b>	<b>9,284.14</b>	<b>5355.03</b>

#### Summary

Total Material	7,953.85	6,134.14	3343.03
Total Labour/Painting	3,510.00	3,150.00	2010.00
Grand Total	11,463.85	9,284.14	5355.03
Lump-sum Amount		<u>7,800.00</u>	4,200.00

Repair days 8 6

Our Ref: 201708233/CA

Vehicle No. GBE 2837 P

CAUSE OF DAMAGE

The vehicle sustained impact along the nearside.

REMARKS

Having checked the scope of repair works we were satisfied that it was in accordance with the damage sustained. We also checked each item and have indicated its nature of damage. It was our opinion that these items were found damaged beyond repair and require replacement.

We checked the damage carefully and were of the opinion that the vehicle could be repaired. We would therefore recommend repairs to be carried out at: \$ 7,800.00 on a lump-sum basis.

The survey was conducted on a without prejudice basis and we submit this report for your consideration.

CHARTERED AUTO ASSESSORS

Tan Chin Suan (Licensed Appraiser)  
AMJLMJ, T Reg (CT) ALJML (UK)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)














































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2017		29 Aug 2017 17:58 <a href="#">Edit Adj Rpt</a>	<b>S\$4,050.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,050.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>










































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by insurer]</span>									
Insured:	<b>LIM KIAN LYE</b> , ID: S0626419J, Tel: +6597366066, Email: KLLIMCOMM@YAHOO.COM								
Main Claimant:	<b>TAY CHOON HENG FRUIT SUPPLY</b> , Co. Reg. No.: 37021000W								
Vehicle Reg. No.:	<b>GBE2837P</b>	Date of Loss:	26/08/2017 17:00 - :59 [22 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 527935</b>	Policy/Cover Note No.:	B80074681SMP (Comprehensive) Coverage: 17/12/2016 - 16/12/2017						
Vehicle Reg. No. (Insured):	<b>SDD1288L</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Precise Auto Service (HQ)</b> No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Teo Cheng Ming Wilson</b> ] ... [Final Rpt due 16/08/2018]								
Driver/Custodian (Insured):	LIM KIAN LYE (70 / Male), NRIC: S0626419J, Tel: +6597366066								
Adj Asg. Remarks:	PRE REPAIR								
<b>ASSOCIATED MAIL RECEIVED</b> <span><a href="#">View All</a></span> <span><a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (14/08/2018): Report Send Back Alerts - GBE2837P (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span><a href="#">View All</a></span> <span><a href="#">Search Tasks</a></span> <span><a href="#">Create New Task</a></span> <span><a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBE2837P (527935)  
[SDD1288L]  
TP  
TAY CHOON HENG FRUIT SUPPLY  
Aug 26 2017 5:00PM  
[LIM KIAN LYE]  
Precise Auto Service

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	14/08/18 16:17	Video - AccidentTP1	Load MP4	<input type="checkbox"/>
2	14/08/18 16:17	Video - AccidentTP2	Load MP4	<input type="checkbox"/>
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	29/08/17 15:27	Accident Statement From: SC - Reg. No: SDD1288L, Claimant: LIM KIAN LYE	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
2	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
3	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
4	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
5	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
6	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
7	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
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15	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
16	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
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18	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
19	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
20	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
21	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
22	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
23	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
24	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
25	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
26	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
27	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
28	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>
29	25/09/17 18:05	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
30	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
31	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
32	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
33	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
34	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
35	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
36	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
37	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
38	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
39	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
40	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
41	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
42	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
43	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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46	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
47	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
48	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
49	25/09/17 18:05	General View	 Load JPG	<input checked="" type="checkbox"/>
50	25/09/17 18:06	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
51	25/09/17 18:06	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
52	25/09/17 18:06	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
53	25/09/17 18:06	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
54	25/09/17 18:06	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	29/08/17 15:26	PRI FROM RIAZ	 Load PDF	
2	29/08/17 15:27	TP GIA REPORT From: SC - Reg. No: SDD1288L, Claimant: LIM KIAN LYE	 Load PDF	
3	29/08/17 17:59	WE APPOINT LKK TO BE THE SJE	 Load PDF	
4	06/12/17 11:24	FRB / TP SURVEY REPORT	 Load PDF	
5	06/12/17 11:24	TP SURVEY PHOTOS	 Load PDF	
6	06/12/17 11:25	TP SURVEY PHOTOS	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/08/18 11:06	COLOUR PHOTO	 Load PDF	
2	23/08/18 11:06	PRS Invoice	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17016819/BRBE2-1

Date: 23/08/2018

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

B80074681SMP

Claimant Vehicle  
No : GBE2837P

Insured Vehicle No : SDD1288L

Date of Loss: 26/08/2017

Nature of Claim: TP

Claim No: 527935

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBE2837P**

Make &amp; Model: TOYOTA HIACE, 2.0 (M)

Engine No: 1KD2422164

Reg. Date: 16/10/2015 (Man. Year: 2014)

Chassis No: KDH2010145114

Colour: Dark Blue

Odometer: 72530 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size: 195/80 R15

Front Left Side: LINAM 4 mm

Rear Left Side: Dunlop 3 mm

Front Right Side: LINAM 4 mm

Rear Right Side: Dunlop 3 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,953.85	3,343.11	4,610.74	57.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,510.00	1,720.00	1,790.00	51.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,463.85</b>	<b>5,063.11</b>	<b>6,400.74</b>	<b>55.83</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,050.00</b>		
(S\$)	11,463.85	4,050.00	7,413.85	64.67
<b>+ GST 7.00/7.00% (S\$)</b>	802.47	283.50	518.97	64.67
<b>Nett Amount (S\$)</b>	<b>12,266.32</b>	<b>4,333.50</b>	<b>7,932.82</b>	<b>64.67</b>

### INSPECTION

Date of Assignment: 29/08/2017

Date Inspected: 30/08/2017 Inspected At:

Precise Auto Service (HQ)

No 1 Kaki Bukit Ave 6, #02-34/36

Singapore 417883

Estimated Period of Repair: 6.0 days



**Adjuster:** Teo Cheng Ming Wilson

**Manager:** Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 23 Aug 2018)
Parts:	N/A	TOYOTA HIACE 2.0 (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for GBE2837P)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER FASCIA	Dented	374.85 F	*374.85 FL
2	1		*FRONT BUMPER SIDE RETAINER (2PCS)	Broken-1PC ONLY	364.20 F	*95.00 FL
3	8		*FRONT BUMPER CLIP	Necessary	103.20 F	*60.00 FL
4	1		*FRONT BUMPER FOG LAMP GARNISH N/S	Broken	172.45 F	*92.00 FL
5	1		*HEADLAMP N/S	Cut	782.10 F	*782.10 FL
6	1		*FRONT DOOR ASSY N/S	Dented	1,218.50 F	*1,218.50 FL
7	1		*FRONT DOOR LOWER HINGE N/S	Bent	132.10 F	*132.10 FL
8	1		*FRONT DOOR CHECKER N/S	Not Necessary	161.60 F	*- FL
9	1		*FRONT DOOR WEATHERSTRIP N/S	Cut	281.75 F	*281.75 FL
10	1		*FRONT DOOR STEP GARNISH N/S	Grazed / Deformed	289.90 F	*289.90 FL
11	1		*FRONT KNUCKLE ARM N/S	Not Necessary	581.10 F	*- FL
12	1		*FRONT LOWER ARM N/S	Not Necessary	374.45 F	*- FL
13	1		*FRONT LOWER ARM BALLJOINT N/S	Cut	191.40 F	*191.40 FL
14	1		*FRONT UPPER ARM N/S	Not Necessary	591.60 F	*- FL
15	1		*FRONT WHEEL BEARING KIT N/S	Dented	172.10 F	*172.10 FL
16	1		*FRONT WHEEL BEARING HUB N/S	Not Necessary	182.10 F	*- FL
17	1		*FRONT TRAILING ARM N/S	Bent	374.45 F	*374.45 FL
18	1		*FRONT SHOCK ABSORBER N/S	Not Necessary	182.10 F	*- FL
19	1		*FRONT WHEEL HUB CAP N/S	Cut	374.45 F	*120.00 FL
20	1		*REAR WHEEL HUB CAP N/S	Not Necessary	374.45 F	*- FL
21	1		*FRONT DOOR OWNER PARTICULARS STICKER N/S	Necessary	60.00 FS	*60.00 FS
22	1		*FRONT TYRE N/S	Not Necessary	320.00 FS	*- FS
23	1		*NEAR SIDE SLIDING DOOR ADVERTISEMENT ARTWORKS STICKER	Necessary	250.00 FS	*100.00 FS
24	1		*FRONT DOOR STICKER REQUIRED BY LTA N/S	Necessary	45.00 FS	*45.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,953.85</b>	<b>4,389.15</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>1,046.04</b>
<b>Total Parts (\$\$)</b>	<b>7,953.85</b>	<b>3,343.11</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PROVIDE TOWING SERVICES	New	80.00	0.00
2	TO REMOVE / REFIT WIRE HARNESS, ALL RELATED CONNECTORS. CHECK PROPER FUNCTION. FOCUS HEADLIGHTS	New	120.00	50.00
3	TO APPLY UNDERSEAL AND RUST-PROOFING ON THE AFFECTED AREAS	New	180.00	50.00
4	TO REMOVE / REFIT FRONT SEATS, CARPETS AND INTERIOR GARNISHES TO ENABLE REPAIRS	New	120.00	60.00
5	TO CONDUCT WHEEL ALIGNMENT (BEFORE & AFTER)	New	240.00	60.00
6	TO REMOVE / REFIT FRONT UNDERCARRIAGE / SUSPENSION ASSEMBLY WITH ALL ATTACHMENTS / COMPONENTS	New	350.00	200.00
7	TO RENEW WHEEL RIM/ TYRE AND CONDUCT WHEEL BALANCING	New	120.00	0.00
8	TO PUTTY AND SPRAY PAINT N/S FRONT PILLAR, N/S FRONT STEP PANEL, N/S FRONT DOOR, N/S FRONT DOOR REAR PILLAR PANEL, CENTRE SLIDING DOOR, REAR SIDE PANEL AND ETCS, INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	1,200.00	700.00
9	TO REMOVE ALL DAMAGED PARTS WITH ALL NECESSARY COMPONENTS/ ATTACHMENTS. TO APPLY HOT-WORKS WHERE NECESSARY, STRAIGHTEN CHASSIS MEMBERS, REPAIR / RESHAPE DENTED BODY PANELS, IN ACCORDANCE WITH FACTORY SPECIFICATIONS. REPLACE DAMAGED PARTS, REFIT AND ALIGN INTO POSITION. REFIT ALL NECESSARY COMPONENTS / ATTACHMENTS	New	1,100.00	600.00
Gross Labour Cost (S\$)			<b>3,510.00</b>	<b>1,720.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >