

Khanchna (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 December 2019 11:15 AM
To: Khanchna (LKK Auto); Admin A
Cc: Chong Boon Sen; Alfred Toh
Subject: RE: Mandate Request - Accident Involving YN9474L (OI : CTI - SNM18D03918C02) AND SKC3845M (TP : LKK REF - CC6/CTI18014806/Ujb3) on 11.08.2018

LKK REF - CC6/CTI18014806/Ujb3
CTPIS REF - SNM18D03918C02/cbs

Dear Khanchna

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,610.50.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, 11 December, 2019 10:26 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Mandate Request - Accident Involving YN9474L (OI : CTI - SNM18D03918C02) AND SKC3845M (TP : LKK REF - CC6/CTI18014806/Ujb3) on 11.08.2018

Dear Sir/Madam,

The above matter and our mandate request dated 5/11/2019 refers.

We seek your mandate approval as third party is chasing.

Appreciate your kind understanding.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Friday, 22 November 2019 2:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Mandate Request - Accident Involving YN9474L (OI : CTI - SNM18D03918C02) AND SKC3845M (TP : LKK REF - CC6/CTI18014806/Ujb3) on 11.08.2018

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Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Tuesday, 5 November 2019 4:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Mandate Request - Accident Involving YN9474L (OI : CTI - SNM18D03918C02) AND SKC3845M (TP : LKK REF - CC6/CTI18014806/Ujb3) on 11.08.2018

Your ref : CTI - SNM18D03918C02
Our ref : CC6/CTI18014806/Ujb3

Dear Sirs,

We refer to the above matter.

This is a head to rear collision. We are of the opinion that BOLA scenario 27 is applicable for this matter and liability is down against Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer " **VFIX AUTO SERVICE PTE LTD**" at \$ **7,610.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 19,764.51	\$ 7,008.50
2. Loss of Rental (5 days x \$ 150)	\$ 750.00	\$ 600.00 (5days x \$120)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,516.51	\$ 7,610.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

25 OCT 2018



Our Ref. No. : VFIX-TP20180513

MOTOR CLAIMS DEPT
CHINA TAIPING INS (S'PORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB
Singapore 417892
Email: contact@vfixauto.com.sg
Tel: 64552957 Fax: 64452368
UEN/GST Reg No. : 201602964H

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

**ACCIDENT INVOLVING SKC3845M AND YN9474L ON 11 AUG 2018
ALONG TOA PAYOH TOWARDS PIE (CHANGI)**

We refer to the above-mentioned accident.

We are writing on behalf of **M/S BRIGADE CLEANING & SUPPLIES SERVICES PTE LTD**
the registered owner of motor vehicle number **SKC3845M** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **YN9474L**. As a result of the above accident, our client's vehicle was damaged and our client's has been put to loss and expense, particulars of which are as follows :-

1	Cost of Repair	:S\$	7,008.50
2	Rental Fees (5 days X \$ 150.00)	:S\$	750.00
3	GIA Fees	:S\$	2.00
TOTAL AMOUNTS		:S\$	7,760.50

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) GIA Tax Invoice
- (c) GIA / Police Report lodged by Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.

Yours Faithfully,
VFIX AUTO SERVICE PTE LTD



Ken Tan



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 8 July 2019 4:28 PM
To: SAM@AGAPELOGISTICS.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING YN 9474L AND SKC 3845M ON 11/08/2018

Tracking:	Recipient	Delivery
	SAM@AGAPELOGISTICS.SG	
	Admin A	
	olivialau@lkkauto.com	Delivered: 8/7/2019 4:28 PM
	Meikwan@lkkauto.com	Delivered: 8/7/2019 4:28 PM
	shupei@lkkauto.com	Delivered: 8/7/2019 4:28 PM

OUR REF: CC6/CTI18014806/Ukb3
YOUR REF: YN 9474L [DRIVER: ZHANG BAOLEI]

AGAPE LOGISTICS PTE LTD
[ATTN: THE MANAGEMENT]

Dear Sir/Madam,

ACCIDENT INVOLVING YN 9474L [CTI] AND SKC 3845M ON 11/08/2018

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To: CHINA TAIPING INS (S'PORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Dear Sir / Madam,

Claimant

ACCIDENT INVOLVING SKC3845M AND YN9474L ON 11/08/2018 AT
TOA PAYOH TOWARDS PIE (CHANGI)

I/We, HO KENG GUAN, am/are the registered owner of
motor car no. SKC3845M

Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO SERVICE PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident
to VFIX AUTO SERVICE PTE LTD and forward the settlement cheque to VFIX AUTO SERVICE PTE
LTD whom I/we have authorized to collect the said compensation monies.

Thank you,



Signature of Claimant &
Company Stamp if applicable

IC no.: S731080113
Date: 25/10/18



Signature of Witness

IC no.: S15275521
Date: 25/10/18

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1663671701

Claim No : SNM18D03918C02/CBS

Claimant : HO KENG GUAN

Amount : S\$7,610.50

DOLLARS SEVEN THOUSAND SIX HUNDRED TEN AND FIFTY CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKC 3845M

Insured Vehicle No. : YM 9474L

Date of Loss : 11/08/2018

Place of Accident : TOA PAYOH TOWARDS PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AGAPE LOGISTICS PTE LTD

Driver Name : ZHANG BAOLEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,008.50
(3) Loss of Use/Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 7,610.50

Claimant Name: Ho Keng Guan

NRIC No: S730801/B

Signature : 

Date : 13/1/2020



Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB
Singapore 417892
Email: contact@vfixauto.com.sg
Tel: 64552957 Fax: 64452368
UEN/GST Reg No. : 201602964H

FINAL REPAIR BILL

CHINA TAIPING INS (S'PORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

DATE : 25/10/2018
VEHICLE NO : SKC3845M
MAKE/MODEL : VOLVO XC60
ACC DATE : 11/08/2018
CLAIM NO : VFIX-TP20180513
POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	6,550.00
7% GST	458.50
Total	<u>7,008.50</u>

SINGAPORE DOLLARS: SEVEN THOUSAND EIGHT &
CENTS FIFTY ONLY

VFIX AUTO SERVICE PTE LTD

Ken Tan



VFIX LEASING PTE LTD

60 Kaki Bukit Ave 6 Ark @ KB
Singapore 417892
CO. Registration No. : 201602295R
Tel: +65 6455 2957 Fax: +65 6445 2368
E-mail: contact@vfixauto.com.sg



TAX INVOICE

Co. Name : VFIX AUTO SERVICE PTE LTD
Address : 60 KAKI BUKIT AVE 6 ARK@KB
SINGAPORE 417892

Account No. : 300-V001
Invoice No. : **VFIX-20180045**
Date : 28/08/2018
Due Date : 27/09/2018
Terms : Net 30 days
Page : 1 of 1

Attn :
Tel : FAX :

VEHICLE NO. : SGD9440A MODEL : FORD

Item	Description	Tax Code	Qty	U/ Price S\$	Total S\$
1.	RENTAL OF VEHICLE SGD9440A PERIOD : 20/08/2018 TO 25/08/2018 (5 DAYS) VEHICLE NO. : SGD9440A MAKE / MODEL : FORD / FOC1.6 COMWGN RENTAL AGREEMENT NO. : 00275		5	150.00	750.00

SUB TOTAL	750.00
GST TOTAL %	0.00
TOTAL WITH GST	750.00

- Payment can be made by Cash, Cheque, Credit Card, Nets, GIRO or bank Transfer.
- Cheque should make crossed "A/C PAYEE" to VFIX LEASING PTE LTD Bank Tranfer or GIRO, please make your payment to:
Account Name : VFIX LEASING PTE LTD
Bank Name : DBS
Bank Account No : 003-940722-0
- Credit Card Instalment is available upon request. Only available for DBS Credit Card Holder.
- Please quote the invoice No. when making payment.
- Any errors or discrepancies on this invoice discovered should be made known to us within 7 days from the date of invoice.

MEI

Prepare By

Verified By

Approved By

Vfix Leasing Pte Ltd

28 Sin Ming Lane
#07-147 Midview City
Singapore 371972
vfixauto@gmail.com

VEHICLE RENTAL AGREEMENT

No. 00275

HIRER'S PARTICULAR		Veh No: <u>SKV2845M</u>		Replace Veh No: <u>54D9440A</u>	
Name: (as in I/C) <u>Ho Keng Guan</u>		Mileage Out:		Mileage Out:	
NRIC / PASSPORT No: <u>S7810801M</u>		Make & Model		Make & Model	
Address (Res): <u>81K 643 PACTV Q13 DRIVE 10</u>		Auto / Manual		Auto / Manual	
<u>#07-42 (S) 510647</u>		OUT: Date <u>20.8.18</u>		OUT: Date	
Name & Address of Employer:		OUT: Time <u>1930</u>		OUT: Time	
Occupation: _____ Driving Exp: _____		RENTAL CHARGES			
D/L No: _____ D/L Type: Local/International		Daily <u>5</u> @ \$ <u>150.00</u>		<u>750.00</u>	
Pass Date: _____ Date of Birth: _____		Weekly @ \$			
Tel: (O) _____ (R) _____ HP/PG: <u>97578104</u>		Monthly @ \$			
ADDITIONAL DRIVER'S PARTICULARS		Hours @ \$			
Name: (as in I/C)		Others @ \$			
NRIC / PASSPORT No:		CDW @ \$			
D/L NO: _____ D/L Type: Local/International		PAI @ \$			
Address (Res): _____		Delivery Service			
Tel/Hp: _____		SUB-TOTAL \$		<u>750.00</u>	
Refundable Deposit:		OUT		IN	
Cash/Nets/Cheque/VISA/MC Cards No:					
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		EXTENSION			
		Collection Service			
		Misc.			
		ESTIMATED TOTAL RENTAL \$			
		Sales Person Code:			
ACCESSORIES CHECK		Hirer is responsible for the first \$ <u>2000/-</u> excess for collision / damage to first party. (i.e.) VFIX LEASING PTE LTD Vehicle (including windscreen) and also first \$ <u>2000/-</u> excess for collision / damage to third party's vehicle for each and every accident / damage.			
<input type="checkbox"/> Ashtray	<input type="checkbox"/> Cig Lighter	<input type="checkbox"/> S / Tyre	Hirer's Signature		
<input type="checkbox"/> STD Tools	<input type="checkbox"/> Jack	<input type="checkbox"/> Hub Caps			
<input type="checkbox"/> Radio / Cass	<input type="checkbox"/> CD/Cartridges	<input type="checkbox"/> S / RIM			
Addition Driver's Signature					

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY VFIX LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - injury cases;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. (Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEMMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO VFIX LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	
<u>20/8/18</u>	<u>0145pm</u>					

SIGNATURE OF HIRER/DRIVER

8/13/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-123659

Date of Request: 13/08/2018

Your Ref No:

Online Purchase

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
ARK@KB
Singapore 417892

Dear Sir/Madam,

Enquiry Date 13/08/2018
Enquiry By Kelvin Poh Leong Hock
Vehicle No. YN9474L
Accident Date 11/08/2018

TP 513
9K 3845 M

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN9474L	China Taiping Insurance (Singapore) Pte. Ltd.	06/10/2017-05/10/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

8/13/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-123659

Date of Request: 13/08/2018

Your Ref No:

Online Purchase

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
ARK@KB
Singapore 417892

Dear Sir/Madam,

Enquiry Date: 13/08/2018
Enquiry By: Kelvin Poh Leong Hock
TP Vehicle No: YN9474L
Accident Date: 11/08/2018

TP 513

SKC 3845 M

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque