

INS CASE OWNER:

CC 6, QBE 180

14800

A2034

LKR

IDAC

Supervisor:

LWP

DOI:

13/12/2018

Date / Time:

13/12/2018

Registered in Meriten:

Pre-assign / CCU / FTE



Insured Vehicle No.

YN8633B

Name of Insured

HEAP. Amy Metal PL

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A.:

8/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HARVEY "SINGH"

Driver Tel No.:

98259041

(V/L: YES / NO)

Claim No.:

VC011744

Policy No.:

8-V0008498-mva-Roy

Make / Model:

M7. Conter.

Place of Accident:

Tolbi Bulat ind. Turreau Near rs

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

M7



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/8

XPN984-X: YN8633B-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 12.9.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / OIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

QUED OIO CONFIRMED ACCIDENT. OIO REVERSED THE TP, OIO
TP CLAIM AGED TO SETTLE AND AMOUNT ABOUT NED LANE

Email vide Liability Comp.

19-10-18 FILE PASSED TO TYPER TO PREPARE REPORT.

+ LTA data different in DCA.

RECEIVED 13 DEC 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:		Confirm with:		Confirm by: LWP	
FINALIZATION		Date/Time:	Confirm with: Sacy		Confirm by: LWP		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost:	95	\$55,500	(6	days)	Reduction:	68	%
FINAL SETTLEMENT		Date/Time:	Confirm with: Sacy		Confirm by: LWP		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	%	100	(Agreed / Assessed)		BOLA S/N No.:		NIL	
Repair Cost:		\$55,500.00			OID REVERSED IN TP			
Loss of Rental (LOR):	\$5	(days)				
Loss of Use (LOU):	\$5	420.00	(300)	x	8	(days)		
Loss of Income (LOI):	\$5	(x	days)			
LOR only <input type="checkbox"/>	LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]				
GIA/LTA Search	\$5	1.45						
Medical:	\$5	-						
Disbursement:	\$5	-			(e.g. Tow/ Independent)			
Legal Cost	\$5	-						
Total:	\$5	6,701.45	Global Sum \$5:					
FINAL PAYMENT		Date/Time:	Confirm with: Sacy		Confirm by: LWP		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$5	6,701.45	Name 1:		NED - BOOK TRUCK MONTE PIT 110			
Payee 2: (Strike if N.A.)	\$5	-	Name 2:					
Payee 3: (Strike if N.A.)	\$5	-	Name 3:					

REF:

ASIC REG. BY Adrian King

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
QD / TP / WS / TP RES / QD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop in/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lim Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: YP2198U Yr Regn: 04, 16
 Type: M.Car / M.Cycle / Bus / Van / Car / Taxi / Prime Mover /

Truck / Trailer or

Make: Mit Canter C.C. 2998
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 12102 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: FEBRUARY 2018

Gen. Cond: Good / Fair / Poor / Burnt

Steering: None / Jammed / Leaked / Burnt orBrake: None / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/85R15
 R: 195/85R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 13/08/18

Survey held at NHTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP QBE.

H/L: +5,500 (RED: +1440 68%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format

Lump Sum / U.B.L. (\$) _____

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + PS, \$

Photo

Others

TOTAL



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

11/08/2018

Blk 1 Kaki Bukit Ave 6
01-43
Singapore 417883

TPQBE

Asher

FEB21EA20356

Accident date:

Estimated repair cost for vehicle no: YP2198U MITSUBISHI CANTER FEB21ER4SDEB

CHASSIS: FEB21EA20356

3.0 M '16

S/n	Qty	Items	U/price	Amount
1	1	Front Wiper Garnish <i>Del'd</i>		\$397.00 ✓
2	1	Front Panel <i>Del'd</i>		\$1,161.00 ✓
3	1	Front Panel Panel Complete <i>Del'd</i>	<i>Pricey checked</i>	\$2,521.00 ✓
4	1	Front Panel Fuso Logo <i>New</i>		\$151.00 ✓
5	1	Front Grille <i>checked</i>	<i>Pricey checked</i>	\$1,105.00 ✓
6	1	Front Grille Emblem Logo <i>New</i>		\$82.00 ✓
7	1	Front Grille Canter Logo <i>New</i>		\$78.00 ✓
8	2	Front Head Lamp	\$501.00	\$1,002.00 ✓
9	2	Front Side Lamp	\$230.00	\$460.00 ✓
10	2	Front Signal Lamp	\$266.00	\$532.00 ✓
11	1	Front Bumper <i>Not m</i>		\$1,010.00 x
12	1	Front Number Plate <i>Not m</i>		\$50.00 x
13	1	Front Heater & Cooling Coil Assy <i>checked</i>		\$2,303.00 -1950
14	1	Front Air-con Blower Assy <i>Not m</i>		\$2,198.00 +
15	1	Front Windscreen Rubber <i>New</i>	<i>Pricey checked</i>	\$518.00 ✓

Subtotal :- \$13,568.00

6802

5101.50

Labour charges

To remove & refit front heater, cooling coil, air-con blower
& top up gas

~~\$450.00~~ 200

To remove & refit front dashboard

~~\$380.00~~ 200

To remove & refit front windscreen

~~\$120.00~~ 100

Gum

~~\$50.00~~ ✓

To check wiring

1850 ~~\$80.00~~ 30

Tuff kote

~~\$150.00~~ 50

Panel beating

~~\$1,200.00~~ 600

Spray painting

~~\$1,200.00~~ 600

Subtotal :- \$3,630.00

Total:- \$17,198.00

LKK Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 6951.50

A/S: ~~55K~~

06 Days

S.K.L

06/07

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

8291C

Vehicle Details

Vehicle No.:

YP2198U

Vehicle to be Exported:

Yes

Intended De-registration Date:

10 Aug 2018

Vehicle Make:

MITSUBISHI

Vehicle Model:

CANTER FEB21ER4SDEB

Primary Colour:

White

Manufacturing Year:

2016

Engine No.:

4P10C07891

Chassis No.:

FEB21EA20356

Maximum Power Output:

-

Open Market Value:

\$34,243.00

Original Registration Date:

28 Apr 2016

First Registration Date:

28 Apr 2016

Transfer Count:

0

Actual ARF Paid:

\$1,713.00

Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

COE Expiry Date:

27 Apr 2026

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

10

PQP Paid:

\$18,841.00

COE Rebate Amount:

\$14,533.00

Total Rebate Amount:

\$14,533.00

The information contained herein is correct as at 10 Aug 2018

OK

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. YP2198U and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 10 day of 08 20 18.

Signature : [Signature]
Name : RM Interior Work Pte Ltd
ID No. : _____
Address : _____
Witness Signature : [Signature]
Witness Name : Chew Yue Yin
Witness ID : S8826618H
Witness Address : 1 Kaki Bukit Avenue 6 #01-43
Singapore 417883

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1810-0193/ YP2198U
Your Ref : YN8633B
Date : 13th October 2018

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

QBE Insurance (International) Limited
1 Raffles Quay
#29-10 South Tower
Singapore 048583

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING YP2198U & YN8633B AT KAKI BUKIT INDUSTRIAL TERRACE NEAR 25 ON 08.08.2018, 08:45AM

We are instructed by **KM INTERIOR WORK PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **YP2198U** was damaged by vehicle **YN8633B** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 5,500.00
2) Loss of Use for 8 days (6 + 2 Weeknds)(Tipper Truck)	\$ 2,400.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 7,907.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$7,907.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 12 September 2018 3:04 PM
To: HEAPHENGMETAL@YAHOO.COM
Subject: ACCIDENT INVOLVING YN 8633B AND YP 2198U ON 08/08/2018

Our Ref: CC6/QBE18014800/Aea3

12 SEPT 2018

HEAP HENG METAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YN 8633B AND YP 2198U ON 08/08/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

08/08/2018, 08:45

Involving Vehicles

YP2198 U, YN8633 B

Along

KAKI BUKIT INDUSTRIAL TERRACE NEAR 25

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

YP2198U

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

KM INTERIOR WORK PTE LTD

NRIC No.:

199908291 C

Date:

13/08/2018

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : NPI1810-0193/YP2198U
Our Reference : VC011744

I/We, **KM INTERIOR WORK PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **SIX THOUSAND SEVEN HUNDRED SEVEN AND CENTS FORTY FIVE ONLY (S\$6,707.45)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **HEAP HENG METAL PTE LTD**, over damage to my/our vehicle **YP 2198U** from an accident involving **YN 8633B** at/along **KAKI BUKIT INDUSTRIAL TERRACE**, which occurred on **08 AUG 2018** at about **08:45hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured **HEAP HENG METAL PTE LTD**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 29 of (month) 11 (year) 2018

Signature

[Signature]
KM Interior Work Pte Ltd

Claimant's Name

199908291C

FIN/NRIC No.

Eunos Techpark

40 Kaki Bukit Pl

Singapore 416218

Address



Company stamp if applicable

Witness's Signature

[Signature: Sukyer Chong]
新 禧 德 車 廠
Witness's Name **TECK MOTOR PTE LTD**

1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit Singapore 417883
Tel: 6747 9241 Fax: 6741 7276
FIN/NRIC No. Email: admin@nhtmotor.com
UEN: 201718370K

Address

Please return to:
General Claims Department
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

TAX INVOICE

QBE Insurance (International) Limited

1 Raffles Quay

#29-10 South Tower

Singapore 048583

Client: KM INTERIOR WORK PTE LTD

Invoice No : NPL1810-0192

Date : 13-Oct-18

Date of Accident : 08-Aug-18

Vehicle No. : YP2198U

Model Type : Mitsubishi Canter

Descriptions		Amount
Lump Sum Repair Cost		5,500.00
Total		5,500.00

SIN DOLLARS: FIVE THOUSAND FIVE HUNDRED AND FIFTY ONLY



[> Back to OneMotoring](#)

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 10 Aug 2018 / 11:18:50

Receipt Date/Time : 10 Aug 2018 / 11:18:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180810-000697

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - YN8633B

As at 04 Aug 2018/08:45:00

Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - YN8633B

Enquiry Fee

20180810111817140264

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxxxx4469

Credit Card:

Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 21 November 2018 2:50 PM
To: Asher Sng (LKKAUTO); Admin A
Subject: FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YN8633B (OI : QBE - TBA) AND YP2198U (TP : LKK REF - CC6/QBE18014800/Aea3) on 04/08/2018
Attachments: TP LOD.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Your ref : VC011744
Our ref : CC6/QBE18014800/Aea3q2

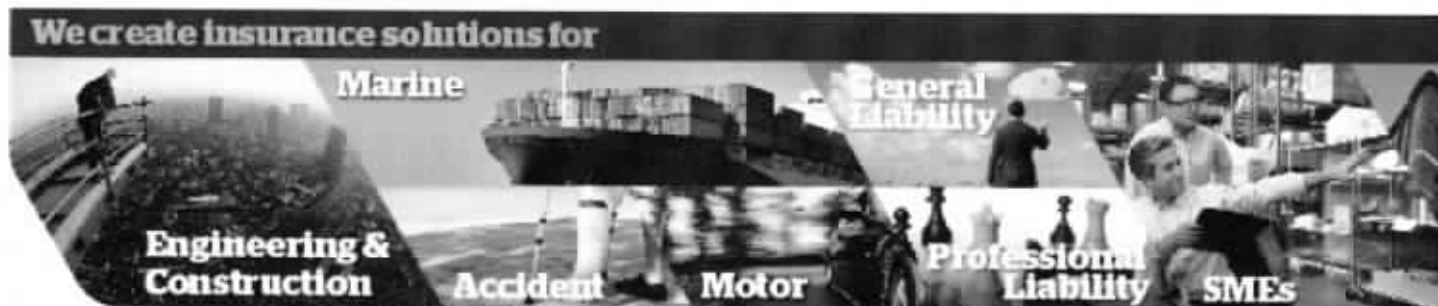
Dear Asher

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone : +65 6477 1164
Email : joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 21 November 2018 12:07 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YN8633B (OI : QBE - TBA) AND YP2198U (TP : LKK REF - CC6/QBE18014800/Aea3) on 04/08/2018

Your ref : VC011744
Our ref : CC6/QBE18014800/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW HOCK TECK MOTOR PTE LTD**" at **\$6,707.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 17,198.00	\$ 5,500.00
2. Loss of Use (8days x \$300)	\$ 2,400.00	\$ 1,200.00 (8days x \$150)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 19,605.45	\$ 6,707.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Wednesday, 15 August 2018 10:44 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <joyirene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YN8633B (OI : QBE - TBA) AND YP2198U (TP : LKK REF - CC6/QBE18014800/Aea3) on 04/08/2018

Our Ref. VC011744

Hi Mei Kwan

We refer to the above.

Attached our insured's GIA report for your attention. Please proceed for direct settlement as Insured reversed & hit TP.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 8477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 15 August, 2018 10:27 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN8633B (OI : QBE - TBA) AND YP2198U (TP : LKK REF - CC6/QBE18014800/Aea3) on 04/08/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle YP 2198U at M/s New Hock Teck Motor Workshop - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 21 November 2018 12:07 PM
To: 'Joyce Foo'
Cc: Admin A
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YN8633B (OI : QBE - TBA) AND YP2198U (TP : LKK REF - CC6/QBE18014800/Aea3) on 04/08/2018
Attachments: TP LOD.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf

Your ref : VC011744
Our ref : CC6/QBE18014800/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW HOCK TECK MOTOR PTE LTD**" at **\$6,707.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 17,198.00	\$ 5,500.00
2. Loss of Use (8days x \$300)	\$ 2,400.00	\$ 1,200.00 (8days x \$150)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 19,605.45	\$ 6,707.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 15 August 2018 10:44 AM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC6/QBE18014800/Aea3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 06-12-2018		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 8633B	Veh. Inspected	YP 2198U	
Policy No.	8-V000849B-MVA-R004	Coverage (\$)	0.00	
Claim No.	VC011744	Excess (\$)	0.00	
Assign From		Assign Date	13/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI CANTER	c.c	2998	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	FEB21EA20356	Colour	WHITE	
Odometer	121102	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/85 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/85 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/85 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/85 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION, DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/08/2018	Inspection Date	13/08/2018	
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YP 2198U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT WIPER GARNISH	DEFORMED	397.00	397.00
1	FRONT PANEL	NOT NECESSARY	1,161.00	-
1	FRONT PANEL COMPLETE	DENTED	2,521.00	2,521.00
1	FRONT PANEL FUSO LOGO	NECESSARY	151.00	151.00
1	FRONT GRILLE	CRUMPLED	1,105.00	1,105.00
1	FRONT GRILLE EMBLEM LOGO	NECESSARY	82.00	82.00
1	FRONT GRILLE CANTER LOGO	NECESSARY	78.00	78.00
2	FRONT HEAD LAMP @\$501.00	NOT NECESSARY	1,002.00	-
2	FRONT SIDE LAMP @\$230.00	NOT NECESSARY	460.00	-
2	FRONT SIGNAL LAMP @\$266.00	NOT NECESSARY	532.00	-
1	FRONT BUMPER	NOT NECESSARY	1,010.00	-
1	FRONT NUMBER PLATE	NOT NECESSARY	50.00	-
1	FRONT HEATER & COOLING COIL ASSY	CRACKED	2,303.00	1,950.00
1	FRONT AIR-CON BLOWER ASSY	NOT NECESSARY	2,198.00	-
1	FRONT WINDSCREEN RUBBER	NECESSARY	518.00	518.00
	LESS 25% DISCOUNT		-	-1,700.50
			13,568.00	5,101.50
LABOUR				
	TO REMOVE & REFIT FRONT FENDER ,COOLING COIL ,AIR -CON BLOWER & TOP UP GAS.		450.00	200.00
	TO REMOVE & REFIT FRONT DASHBOARD .		380.00	220.00
	TO REMOVE & REFIT FRONT WINDSCREEN. GUM .		120.00	100.00
	TO CHECK WIRING .		50.00	50.00
	TUFF KOTE.		80.00	30.00
	PANEL BEATING .		150.00	50.00
	SPRAY PAINTING.		1,200.00	600.00
			1,200.00	600.00
			3,630.00	1,850.00
GRAND TOTAL			17,198.00	6,951.50

Report Ref No. CC6/QBE18014800/Aea3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,500.00
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Report Ref No. CC6/QBE18014800/Aea3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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