

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 24 August, 2018 12:07 PM
To: 'Janet Tan'
Cc: Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLE SGQ2298Y ON 03/08/2018
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

EQI ref: TBA
LKK REF: CC4/EQI18014799/Uwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKP 4760Z

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 13 August, 2018 7:36 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLE SGQ2298Y ON 03/08/2018

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Monday, 13 August, 2018 4:07 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLE SGQ2298Y ON 03/08/2018

Dear all,

Please arrange to attend to the PRS.

Liability is clear. Proceed to direct settle if possible.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]
Sent: Monday, August 13, 2018 3:53 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLE SGQ2298Y ON 03/08/2018

Hi,

I proposed LKK,

Best Regards,

Elmer Alfonso

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Monday, 13 August 2018 3:00 PM
To: Elmer Alfonso <elmer@tanchong.com>
Subject: RE: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLE SGQ2298Y ON 03/08/2018

Without Prejudice
Save As To Costs

Dear Elmer,

For pre repair survey request, please email to egiprs@eginsurance.com.sg

Liability is clear. We can proceed with direct settlement if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh

Sent: Monday, August 13, 2018 2:53 PM

To: Elmer Alfonso <elmer@tanchong.com>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLESQ2298Y ON 03/08/2018

Without Prejudice

Dear Elmer

In future, please forward all PRS request to eqiprs@eqinsurance.com.sg.

Dear Janet

Please assist.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Monday, August 13, 2018 2:11 PM

To: Joel Goh

Subject: ACCIDENT INVOLVING SKP4760Z AND YOUR INSURED VEHICLESQ2298Y ON 03/08/2018

Hi,

Good Afternoon,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on August 15 2018 WEDNESDAY 14:30 am. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
[Tel:67038691](tel:67038691) EMAIL: elmer@tanchong.com