Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Monday, 8 April, 2019 10:59 AM

To: 'PBSP'
Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018

*** LKK REF: CC3/AIG18014798/wa3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: SJU 3336H

Our Ref: : CC3/AIG18014798/wa3

Dear Sir/Madam.

ACCIDENT INVOLVING S.JU 3336H & SCY 8000E ON 10.08.2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AIG Asia Pacific Insurance Pte. Ltd

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 4 October, 2018 3:28 PM **To:** PBSP <pml-pbsp@simedarby.com.sg> **Cc:** Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

WTHOUT PREJUDICE

Your Ref: SJU 3336H

Our Ref: : CC3/AIG18014798/wa3

Dear Sir/Madam,

ACCIDENT INVOLVING S.IU 3336H & SCY 8000E ON 10.08.2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 4 October, 2018 2:14 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

Dear Vivian,

Kindly reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com >

Sent: Friday, 7 September 2018 11:25:29 AM

To: PBSP

Cc: 甯珺 ©; assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

WTHOUT PREJUDICE

Dear Caroline,

We refer to the email below.

Please be informed that we are pending for our insured CCTV footage

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: $\underline{Vivianlau@lkkauto.com}$ fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 7 September, 2018 11:19 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A assignments@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

Dear Vivian,

Kindly reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) < <u>vivianlau@lkkauto.com</u>>

Sent: Tuesday, 4 September 2018 5:52:18 PM

To: PBSP

Cc: 甯珺 ©; assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

WTHOUT PREJUDICE

Dear Caroline.

We refer to the email below.

Please be informed that we are pending for our insured CCTV footage We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 4 September, 2018 5:47 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

Dear Vivian,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com >

Sent: Thursday, 23 August 2018 10:14:02 AM

To: PBSP

Cc: 甯珺 ©; Thin Thin (LKKAuto); assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

WTHOUT PREJUDICE

Dear Sir/Madam.

Accident involving Vehicle SJU3336H & SCY8000E ON 10.08.2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Our Insured reported that your client came out from the stop line.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 23 August, 2018 10:09 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

Dear Vivian

Please let us have your reply on liability. Your insured had admitted that he was reversing.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 17 August 2018 11:00:42 AM

To: PBSP

Cc: 甯珺 ©; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); assignments

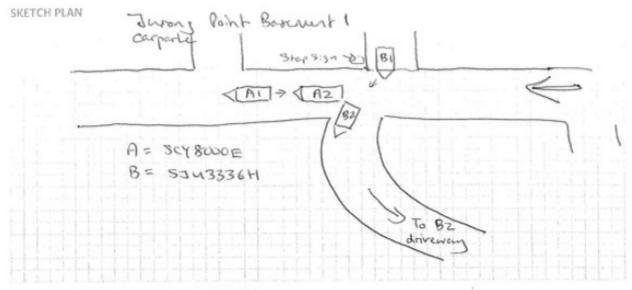
Subject: RE: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018 *** LKK REF:

CC3/AIG18014798/wa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the	10/8/18 at around 12.41 pm, I was travelling more Jurong Po
	- I carparle. I drove passed the driveway to besenvet ?
	and decided to reverse. I looked behind to make sure that
	no tracke /car . Having confirmed that, I reverse my car
	and suddenly relicie (5343336H) carrie out from a
stored	sign lane (without styping), crossed into my path. Hence
the near les	sign lane (without styping), crossed into my path. Hence to near it my car hit the right rear of SIN 3336 H.
Both s.	Hered Scratches on the mentioned area. Nobody is
minsed	in this incident. I note this report for reporting
purpose	
-	

Kindly provide us evidence i.e. video and scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 17 August, 2018 10:00 AM

To: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018

Dear Sirs

Kindly reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 14 August 2018 6:38:09 PM

To: CS A Team; 甯珺 ©

Subject: REQ FOR DIRECT SETTLEMENT - SJU3336H & SCY8000E (AIG) ON 10.08.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601