

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 22 February 2019 4:06 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Request for Third Party Motor Claim Survey (SLH7379C) DOA: 12-08-2018, LPC Ref: 17/18/18/VP05/020829 [External Confidential]

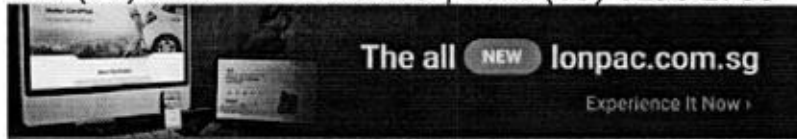
Follow Up Flag: Flag for follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 14 February, 2019 11:22 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Request for Third Party Motor Claim Survey (SLH7379C) DOA: 12-08-2018, LPC Ref: 17/18/18/VP05/020829

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 29/07/2016 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **WORLD AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,686.49	\$ 23,373.51
2. Loss of Use (10days x \$60)	\$ 600.00	\$ 600.00 (10days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 39,288.49	\$ 23,975.51

**10 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAuto)

Sent: Thursday, 16 August 2018 5:21 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Request for Third Party Motor Claim Survey (SLH7379C) DOA: 12-08-2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLH 7379C at M/s World Auto Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 14 August 2018 11:05 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Third Party Motor Claim Survey (SLH7379C) DOA: 12-08-2018

Dear Gerald,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 14 August 2018 10:59 AM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Request for Third Party Motor Claim Survey (SLH7379C) DOA: 12-08-2018

Dear Nivitha,

Kindly arrange with the workshop for the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: aine31@worldauto.com.sg [<mailto:aine31@worldauto.com.sg>]

Sent: Tuesday, 14 August, 2018 10:48 AM

To: MT_Claim_SG

Cc: 'Daniel Tan'

Subject: Request for Third Party Motor Claim Survey (SLH7379C) DOA: 12-08-2018

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;
Our Vehicle: SLH7379C
Your Insured: SGM2076S
DOA: 12-08-2018

Our vehicle is currently in the workshop, address as follow;
World Auto Pte Ltd
No.1, Kranji Loop
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

This email has been checked for viruses by AVG antivirus software.
www.avg.com



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

31/12/2018

Your Ref :

Our Ref : TP/2176/2018

LKK

LONPAC INSURANCE BHD

300 BEACH RD #17-04/07

THE CONCOURSE

SINGAPORE 199555

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLH7379C / SGM2076S ON 11/08/2018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

- a) Motor Accident Report
- b) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 21844.40 (already finalised)
GST 7%	\$ 1529.11
Search Fee	\$ 2.00
Loss of Use (\$60 x 10days)	\$ 600.00

Amount \$ 23975.51

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : 11/08/2018

CLIENT'S VEHICLE NO : SLH7379C

PLACE OF ACCIDENT : PIE TWDS CHANGI

THIRD PARTY VEHICLE NO : SGM2076S

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 13TH DAY OF AUG YEAR 2018



A handwritten signature in black ink, consisting of a stylized 'L' and 'C' followed by a flourish.

Name: LCRF PTE LTD
UEN No: 201624597K



LONPAC INSURANCE BHD

Attn: Asher Sing
↑

CLAIM NO : 17/18/18/VP05/020829
DATE : 27 FEB 2019

DISCHARGE VOUCHER

I/We, LCRF PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SGM 2076S the sum of Singapore Dollars TWENTY THREE THOUSAND NINE HUNDRED SEVENTY FIVE AND CENTS FIFTY ONE ONLY, (\$23,975.51) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLH 7379C on 11/08/2018 along/at PIE TWDS CHANGI.

I /We hereby agree to indemnify and keep indemnify (**WESS DOMINIC LEE WEI XIONG /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **WORLD AUTO PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



.....
LCRF PTE LTD

March 2019

.....
Name of vehicle owner/Date

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

LONPAC INSURANCE BHD
 300 BEACH ROAD #17-04/07 THE CONCOURSE
 S'PORE 199555

Attention : Motor Claim Department
 Contact : 62507388 Fax No. : 62963767

Tax Invoice : F189055

Date : 31/12/2018
 Vehicle Num. : SLH 7379C
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 11/08/2018
 Claim No. : TP/2176/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	BOOTLID		1,100.00
2.	1	BOOTLID 'HYBRID' EMBLEM		80.00
3.	1	BOOTLID 'SHUTTLE' EMBLEM		80.00
4.	1	BOOTLID REFLECTOR LAMP LH		240.00
5.	1	REAR WINDSCREEN GLASS MOULDING		200.00
6.	1	REAR BUMPER		1,150.00
7.	1	TAILLAMP RH		580.00
8.	1	REAR END PANEL		950.00
9.	1	REAR BUMPER TOW COVER		60.00
10.	1	REAR BOOT COMPARTMENT BOX		300.00
11.	1	REAR FENDER RH		1,000.00
12.	1	REAR FENDER GLASS MOULDING RH		200.00
13.	1	REAR FENDER INNER TRIM BOARD RH		340.00
14.	1	REAR COMPARTMENT SIDE BOX		280.00
15.	1	REAR COMPARTMENT SIDE FLOOR BOARD		280.00
16.	1	TAILLAMP UPPER PANEL RH		350.00
17.	1	TAILLAMP LOWER PANEL RH		250.00
18.	1	REAR FRAME STIFFENDER RH		320.00
19.	1	REAR BUMPER UNDERDUST COVER RH		210.00
20.	1	REAR BUMPER RETAINER RH		90.00
21.	1	REAR BUMPER INNER FOAM RH		138.00
22.	1	REAR FENDER AIR GRILLE RH		150.00
23.	1	REAR FENDER BRACKET STAY RH		140.00
24.	1	REAR FENDER UNDERDUST COVER RH		250.00
25.	1	REAR AXLE CROSSMEMBER		950.00
26.	1	REAR WHEEL HUB ASSY		280.00
27.	1	FRONT BONNET		1,050.00
28.	2	HEADLAMP ASSY LH/RH	850.00	1,700.00
29.	1	FRONT RADIATOR GRILLE CHROME		230.00
30.	1	FRONT RADIATOR GRILLE BASE		250.00
31.	1	FRONT RADIATOR CHROME STRIP		180.00
32.	1	FRONT 'H' LOGO		80.00
33.	2	HEADLAMP LOWER BRACKET	120.00	240.00
34.	1	FRONT BUMPER		1,100.00
35.	1	FRONT LOWER GRILLE		152.00
36.	1	FRONT FENDER LH		650.00
37.	2	FRONT FENDER HYBRID EMBLEM	89.00	178.00

CONTINUE / ...

47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG

S'PORE 577200

Tel No. : 64513933 Fax No. : 64557576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04/07 THE CONCOURSE

S'PORE 199555

Attention : Motor Claim Department

Contact : 62507388 Fax No. : 62963767

Tax Invoice : F189055

Date : 31/12/2018

Vehicle Num. : SLH 7379C

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 11/08/2018

Claim No. : TP/2176/2018

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
38.	1	FRONT BUMPER RETAINER LH		110.00
39.	1	FRONT BUMPER REINFORCEMENT		500.00
40.	1	AIRCON CONDENSER		800.00
41.	1	SUPPORT PANEL		1,000.00
42.	1	FRONT GRILLE CENTRE LOCK BRACKET		180.00
43.	2	FRONT BONNET HINGE	100.00	200.00
44.	1	REAR BUMPER REFLECTOR GARNISH RH		170.00
45.	1	REAR BUMPER REFLECTOR LENS RH		180.00
List TotalS\$:				18,918.00
20.00% Discount S\$:				3,783.60
				15,134.40
SPECIAL NETT ITEMS :				
1.	1	REVERSE SENSOR		280.00
2.	1	REAR WINDSCREEN SEALANT		100.00
3.	1SET	REAR BUMPER CLIPS		40.00
4.	1SET	REAR END PANEL TOP GARNISH CLIPS		40.00
5.	1	REAR FENDER GLASS SEALANT		60.00
6.	1SET	REAR FENDER INNER TRIM BOARD CLIPS		40.00
7.	1SET	REAR FENDER UNDERDUST COVER CLIPS		40.00
8.	1SET	FRONT BUMPER CLIPS		40.00
9.	1	FRONT NUMBER PLATE W/ CASING		40.00
10.	1	TOWING CHARGE		120.00
11.	1SET	TAILLAMP CLIP LH		30.00
Special Nett Total S\$:				830.00
LABOUR :				
TRANSFER REAR BOOTLID MECHANISM & ACCESSORIES				60.00
REMOVE & INSTALL REAR WINDSCREEN & FENDER 1/4 GLASS				200.00
DISMANTLE REAR DAMAGED PARTS, CUT/WELD REAR SUPPORT PANEL, KNOCK, STRAIGHTEN & RESHAPE O/S REAR CHASSIS FRAME & REPLACE PARTS				1,600.00
PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS				1,200.00

CONTINUE / ...

WORLD AUTO PTE LTD
47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
S'PORE 577200
Tel No. : 64513933 Fax No. : 64557576
E-Mail : worldaut@singnet.com.sg
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LONPAC INSURANCE BHD
300 BEACH ROAD #17-04/07 THE CONCOURSE
S'PORE 199555

Attention : Motor Claim Department
Contact : 62507388 Fax No. : 62963767

Tax Invoice : F189055

Date : 31/12/2018
Vehicle Num. : SLH 7379C
Make/Model : HONDA SHUTTLE HYBRID
Chassis/Eng# :
Accident Date : 11/08/2018
Claim No. : TP/2176/2018
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REMOVE & INSTALL HV HYBRID BATTERY FOR REPAIRS		240.00
		CONDUCT SOP POST REPAIRS DIAGNOSTIC SCAN TEST FOR HYBRID VEHICLE		150.00
		CHECK WIRINGS, CONNECTORS & REPLACE DAMAGED LAMPS & REVERSE SENSORS		50.00
		REMOVE & INSTALL BACK FRONT/REAR UPHOLSTERY		100.00
		APPLY RUSTPROFFING/TUFFCOATING TREATMENT TO REPLACE PARTS		80.00
		REMOVE REAR UNDERCARRIAGE COMPONENTS TO FACILITATE REPAIRS & REPLACEMENT OF PARTS INCLUDING COMPUTERISED ALIGNMENT		150.00
		CHECK WIRINGS, LIGHTINGS & REST HEADLAMP FOCUSING		100.00
		DISMANTLE FRONT DAMAGED PARTS, CUT/WELD FRONT SUPPORT PANEL, KNOCK, STRAIGHTEN & RESHAPE O/S FRONT CHASSIS FRAME & REPLACE PARTS		800.00
		PUTTY & SPRAY PAINTING ON FRONT AFFECTED AREAS		1,000.00
		CHECK & RECTIFY ENGINE COOLING SYSTEM, INCLUDING REPLACE PARTS & REFILL ENGINE COOLANT		50.00
		REMOVE & INSTALL AIRCON FOR REPAIRS & REFILL AIRCON GAS		100.00
		Labour Total S\$:		5,880.00

Total S\$: 21,844.40
GST 7% S\$: 1,529.11
Amount Due S\$: 23,373.51

=====

WORLD AUTO PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-123607

Date of Request: 13/08/2018

Your Ref No:

Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 13/08/2018

Enquiry By Tew Ai Nee

Vehicle No. SGM2076S

Accident Date 11/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGM2076S	Lonpac Insurance Bhd	06/10/2017-05/10/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-123607

Date of Request: 13/08/2018

Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 13/08/2018

Enquiry By Tew Ai Nee

Vehicle No. SGM2076S

Accident Date 11/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque