

Vivian Lau (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 10 December, 2018 11:10 AM
To: Vivian Lau (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau
Subject: RE: Direct Settlement - Accident Involving GBD8641C (OI: SNM18D03868C02/1) AND SHD6393K (TP : LKK REF - CC3/CTI18014775/Nwb3) on 08/08/2018

LKK REF - CC3/CTI18014775/Nwb3
CTI REF - SNM18D03868C02/1 (GBC8641C)

Dear Vic

We refer to your email pertaining to the above matter.

You may proceed to resolve the property damage claim at \$6,212.40.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, December 04, 2018 11:43 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD8641C (OI: SNM18D03868C02) AND SHD6393K (TP : LKK REF - CC3/CTI18014775/Nwb3) on 08/08/2018

Your Ref : SNM18D03868C02
Our Ref: CC3/CTI18014775/Nwb3

Dear Boon Sen

ACCIDENT INVOLVING GBD 8641C & SHD 6393K & OTHERS ON 08/08/2018 ALONG CLEMENT AVE 5 TWDS AVE 2

We refer to the above matter

This is a chain collision involving 3 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **SMRT Automotive Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 14,328.54	S\$ 4,800.00
2. Loss of RENTAL (\$130.54 x 10 days)	S\$ 1,305.40	S\$ 1,305.40 (Surveyor recommend 7 days)
3. Loss of Income (\$ 50.00 x 2 days)	S\$ 120.00	S\$ 100.00
3. GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 15,760.94	S\$ 6,212.40

Amount of claim at liability 100% S\$ 6,212.40

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Thursday, 22 November, 2018 4:30 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD8641C (OI : CTI - SNM18D03868C02) AND SHD6393K (TP : LKK REF - CC3/CTI18014775/Nwb3) on 08/08/2018

Importance: High

Dear Vivian,

Appreciate your can further advise on developments as third party injury claims have come in to prevent further escalation of potential costs please.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
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From: Lucas Lee

Sent: Wednesday, 15 August, 2018 11:03 AM

To: 'Shu Pei (LKKAuto)' <shupeilkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD8641C (OI : CTI - SNM18D03868C02) AND SHD6393K (TP : LKK REF - CC3/CTI18014775/Nwb3) on 08/08/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee

Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Shu Pei (LKKAUTO) [<mailto:shupeil@kkauto.com>]

Sent: Tuesday, 14 August, 2018 6:27 PM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Angie Foo; Admin A; Vivian Lau (LKKAUTO)

Subject: Direct Settlement - Accident Involving GBD8641C (OI : CTI - TBA) AND SHD6393K (TP : LKK REF - CC3/CTI18014775/Nwb3) on 08/08/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6393K at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@kkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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