

Joy Irene (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 24 December 2018 10:21 AM
To: Joy Irene (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Dear Irene,

Kindly proceed as proposed.

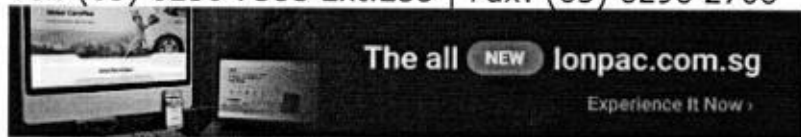
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, 19 December, 2018 3:12 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; CS A Team; Admin A
Subject: RE: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Ref: 18/18/18/VC00/020817

Dear Gerald,

This is of similar scenario to BOLA 35 c (i).

Our insured vehicle was turning whilst TP was travelling straight. Our insured subsequently hit another stationary vehicle.

Liability is not in our favour.

Summary to offer to repairer M/s **WOON MENG MOTOR PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 11,018.60 (estimate, GST excluded)	\$ 5,350.00 (with GST)
Loss of Use	\$ 1,800.00 (\$150.00 x 12 days)	\$ 1,200.00 (\$100 x 12 days)
GIA/LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 12,820.60	\$ 6,552.00

Relevant supporting claim documents attached for your reference.

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 17 August, 2018 2:18 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Dear Mei Kwan,

Attached a copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 17 August, 2018 1:57 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Your ref: 18/18/18/VC00/020817
LKK ref: CC4/LPC18014759/T1ja3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GW 2334U

Date of survey: 13/08/2018

We have not authorized repairs.

Please note that the estimated cost of repair is incomplete – no parts price.

We will revert to you on preliminary advice in due course.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, 13 August, 2018 9:24 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 10 August 2018 4:45 PM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Heng Sew Sow
<woonmeng@singnet.com.sg>

Subject: FW: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Our Ref : 18/18/18/VC00/020817

Dear Nivitha,

Please proceed to conduct the survey as requested.

Our insured has yet to lodge a report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Heng Sew Sow [mailto:woonmeng@singnet.com.sg]
Sent: Friday, 10 August, 2018 4:40 PM
To: GERALD POH WEE BIN
Subject: Accident involving GW2334U, GBC6243L & XD5923Z On 06.08.18

Dear Gerald

We refer to the above accident

Kindly be advised that we will be assisting our client, owner of vehicle no: GW2334U, to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement.
Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Location : 50, Bukit Batok St 23, # 01- 06 Midview Building (S) 659578 (Vehicle in)

Thank you.

Best Regards,
Heng Sew Sow (Ms)
Woon Meng Motor Pte Ltd
Tel: 6316 1131/51
Fax: 6316 7050

This email has been checked for viruses by AVG.
<https://www.avg.com>



Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659576
Tel: +6563161131 / +6563161151 FAX: +6563167050
Workshop: 42, Sungei Kadut Ave Singapore 729686 Tel: +6563628523
Email: woonmeng@singnet.com.sg
Co Reg No. 200603678M GST Reg No. 20-0603678M

Lompac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

20 Oct 2018

Attn: Motor Claim Dept.

Dear Sirs

DIRECT SETTLEMENT FOR REPAIR OF TOYOTA LIEACE 5DR - GW2334U

RE : ACCIDENT INVOLVING GW2334U, GBC6243L & XD5923Z
ALONG JUNCTION OF WOODLANDS RD & SUNGEI KADUT AVE ON 06.08.18

We have been given the full authority to act on behalf of Incom General Services, registered owner of motor vehicle no: GW2334U, which was involved and damaged in the above accident.

We were told that the said accident was caused solely due to the negligence of your insured driver. Therefore, we are compelled to claim against you for the losses incurred as follows:-

1)	Cost of repairs.	\$ 5,350.00
2)	Loss of use for 12days @150.00perday.	\$ 1,800.00
3)	LTA search.	\$ 2.00
	TOTAL AMOUNT:-	<u>\$ 7,152.00</u>

We have told our client that this matter is strictly on a DIRECT SETTLEMENT basis. If you do not dispute liability, please arrange to let us have your payment for the sum of S/D : SEVEN THOUSAND ONE HUNDRED AND FIFTY TWO ONLY in full and final settlement for our client's claim.

We enclose herewith the GIA report, Surveyor's report and the invoices for your attention.

We look forward to your early favourable reply.

Yours faithfully,

Chong Han Woon

LETTER OF AUTHORITY

To: *Kenpac Insurance Ltd*

ACCIDENT INVOLVING *GN233411* & *QEC6743L* & *XD593Z*
ON *6/8/18* ALONG *Junction of Woodlands Road & Sunyer Road*
I *Incom General Services* NRIC - *528373737* Ave
OF *111 North Bridge Road #21-01 Peninsula Plaza (179092)*
Owner of Motor Registration No: *GN233411* do hereby

Authorise M/S **WOON MENG MOTOR PTE LTD** as my agent
and representative to correspond in, negotiate and settle, on my
behalf, my claim against the parties involved in the above-mentioned
accident. In the event of final settlement, we agreed that payment be
make payable to M/S **WOON MENG MOTOR PTE LTD**.

Date & signature

INCOM GENERAL SERVICES

Reg No.: 52837373X
111 North Bridge Road
#21-01 Peninsula Plaza
Singapore 179092
Tel: 6225 3063 Fax: 6339 1425

[Signature]



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC00/020817

DATE : 15 JAN 2019

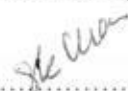
DISCHARGE VOUCHER

I/We, **INCOM GENERAL SERVICES** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBC 6243L** the sum of Singapore Dollars **Six Thousand Five Hundred Fifty Two Only (\$6,552.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **GW 2334U** on **06 AUG 2018** along **JUNCTION OF WOODLANDS ROAD & SUNGEI KADUT AVE**

I /We hereby agree to indemnify and keep indemnify (**ONE OCEAN FOOD PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S WOON MENG MOTOR PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date


.....
Name of vehicle owner/Date

INCOM GENERAL SERVICES

Reg No.: 52837373X

111 North Bridge Road

#21-01 Peninsula Plaza

Singapore 179098

Tel: 6225 3063 Fax: 6339 1425



Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578
Tel: +6563161131 / +6563161151 FAX: +6563167050
Workshop 42, Sungei Kadut Ave Singapore 729666 Tel: +6563626523
Email: woonmeng@singnet.com.sg
Co Reg No 200603678M GST Reg No 20-0603678M

TAX INVOICE NO: WM2018/C04189/nov/TP

Date : 20 Nov 2018

Lonpac Insurance Bhd
300 Beach Road
17- 04/07 The Concourse
Singapore 199555

Attn Motor Claims Department

Dear Sirs

RE : REPAIR COST FOR TOYOTA LIEACE 5DR - GW2334U
ACCIDENT INVOLVING GW2334U, GBC6243L & XD5923Z ON 06.08.18

<u>ITEM</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
1	Lump sum repair cost	\$ 5,000.00
		<hr/>
		\$ 5,000.00
	ADD GST 7%	\$ 350.00
		<hr/>
	TOTAL AMOUNT S\$	\$ 5,350.00

S/D : Five Thousand Three Hundred And Fifty Only.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-121896

Date of Request: 08/08/2018

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd
50 Bukit Batok Street 23,
#01-06 Midview Building
Singapore 659578

Dear Sir/Madam,

Enquiry Date 08/08/2018
Enquiry By Heng Sew Sow
TP Vehicle No. GBC6243L
Accident Date 06/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC6243L	Lonpac Insurance Bhd	12/04/2018-11/04/2019	+65 62507388

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-121896

Date of Request: 08/08/2018

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd
50 Bukit Batok Street 23,
#01-06 Midview Building
Singapore 659578

Dear Sir/Madam,

Enquiry Date 08/08/2018
Enquiry By Heng Sew Sow
TP Vehicle No. GBC6243L
Accident Date 06/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque