

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

17 MAY 2019

FINAL REMINDER

KADER SULTAN NORHAYATI BTE C/O SUMITOMO METAL MINING ASIA 10 EUNOS ROAD 8 #05-04/05 SINGAPORE POST CENTRE SINGAPORE 408600

Dear Madam.

OUR REF : CC4/ASM18014756/wb3

YOUR REF : SGJ 9326R

ACCIDENT INVOLVING SGJ 9326R & SLJ 6399R ALONG MALAYSIA CUSTOMS

TOWARDS SINGAPORE WOODLANDS ON 10/08/2018

We refer to our letters of 10/04/2019 & 24/04/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 7 days, i.e by 25 MAY 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLJ 6399R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 25 MAY 2019, we shall refer the third party claim to you for direct handling.

Yours faithfully

Vivian Lau Claims

Tel: 6841-8625 Fax: 6741 4108

Email: Vivianlau@lkkauto.com

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)