

ASS. REC. BY: Adrian King

REF: CC3 / AL618014755 / Adpn 2

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. 634300494256
 Sum Insured: _____ Excess: 800 15/8/18
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 75K
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 04/18/18 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: EU702M Yr Regn: 2013 / August
 Type: M. Car M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A4 C.C. 1798
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 70676 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU2228K4EA017843
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/50R17
 R: 225/50R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

<u>Front</u>		<u>Rear</u>
R/Bal. <u>06</u> mm		R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm		L/Bal. <u>06</u> mm
D.O.A.		D.O.I. <u>14/08/18</u>

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD ALG.</u>
	<u>EU702M - X</u>
<u>15/8/18 @ 1:20pm</u>	<u>informed Paula ETA by email. & EX: TBA.</u>
<u>15/8/18 @ 4:26pm</u>	<u>informed George EX: TBA by email.</u>
<u>15/8/18 @ 5:37pm</u>	<u>confirmed with number final Ag 8 5037.92, 4 days.</u>
	<u>(Red @ 5983.08, 542)</u>

RECEIVED 30 NOV 2018

Date/Time, File Pass to? : Preli. Report
 : Final Report
 Date/Time, File Return to? _____

Days Of Repair: 4
Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee:	<u>200</u>
Transportation:	<u>10</u>
S + RS, etc	
Photos	
Others	
TOTAL	<u>210</u>

Report Format: MEX-00
 Lump Sum / I.B.E. (\$) 5037.92

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 15 November 2018 5:37 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - EU 702 M - OD AIG - SURVEYED 14 AUG 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$5,037.92 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Thursday, 4 October 2018 6:02 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - EU 702 M - OD AIG - SURVEYED 14 AUG 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$5037.92 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 15 August 2018 4:26 PM
To: 'Claims Dept'; SUR
Subject: RE: RE : OD claim for EU 702 M on 05/08/2017

Dear George,

Please be informed that the excess of above vehicle EU 702M is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 15 August 2018 3:08 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: RE : OD claim for EU 702 M on 05/08/2017

Dear Ms. Shiau Chan,

Attached is the driver's driving license and CI for you kind reference.

Kindly advise and confirmed the OD excess for the above vehicle.

Thank you.

Best Regards,

George wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 15 August 2018 1:20 PM
To: Claims; SUR
Subject: RE: RE : OD claim for EU 702 M on 05/08/2017

Dear Phua,

Please proceed to repair the insured vehicle **EU 702M (excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 15 August 2018 1:14 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE : OD claim for EU 702 M on 05/08/2017

Dear Phua,

Kindly provide us the driver's driving license copy of above vehicle.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 8 August 2018 9:05 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE : OD claim for EU 702 M on 05/08/2017

Good morning all,

Here is the attached estimate and GIA report for your kind reference.

Thank you.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1252G
Vehicle Details	
Vehicle No.:	EU702M
Vehicle to be Exported:	No
Intended De-registration Date:	15 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	CJE060974
Chassis No.:	WAUZZZ8K4EA017843
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$32,232.00
Original Registration Date:	28 Aug 2013
First Registration Date:	28 Aug 2013
Transfer Count:	0
Actual ARF Paid:	\$27,125.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Aug 2023
PARF Rebate Amount:	\$20,343.00
Intended COE Rebate Details	
COE Expiry Date:	27 Aug 2023
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$77,989.00
COE Rebate Amount:	\$39,050.00
Total Rebate Amount:	\$59,393.00

The information contained herein is correct as at 15 Aug 2018

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAPIS TEKNIK PTE LTD
Period of Insurance : 28 Aug 2018 To 27 Aug 2019
Engine No. : CJE060974
Chassis No. : WAUZZZ8K4EA017843

Vehicle No. : EU702M
Policy No. : 2100349259-05
Endorsement No. :
Issued Date : 03 Aug 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.8 TFSI MU (LITE EDITION)
Engine Capacity/Tonnage : 1,798.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2013
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PARF** : Yes
Person or Classes of Persons Entitled to Drive* :

Any person who is driving on the Policyholder's order or with their permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable):

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0900/2018/GW
Date : 7-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Tapis Teknik Pte Ltd
Address : 18 Kaki Bukit Road 3
#01-08
Singapore 415978
Telephone : HP +65 96677547
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **EU 702 M**
Model Code : Audi A4 Sedan 1.8 TFSI
Model / Year : Aug-13
Engine No : CJE 060974
Chassis No : WAUZZZ8K4EA017843
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Aug-18
Place of Accident : 56 RIVERINA CRESENT

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. EU 702 M

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00 1000 ✓
3	To respray front bumper and lhs front fender.	\$ 1,500.00 1100 ✓
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00 X
5	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ <u>4,432.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EU 702 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Deformed</i>	\$ 2,038.00	✓ 1630.40
2	FRONT BUMPER FIXING PARTS	\$ 222.00	+
3	FRONT BUMPER SECURING STRIP LH RH <i>Not New</i>	2 \$ 60.00	+
4	FRONT BUMPER GUIDE FRAME	\$ 70.00	+
5	FRONT BUMPER AIR GUIDE GRILLE-LH <i>Not New</i>	\$ 118.00	+
6	WHEEL SPOILER LH FRONT <i>Not New</i>	\$ 44.00	+
7	GUIDE SECTION LH <i>Not New</i>	\$ 31.00	+
8	FRONT FENDER LH <i>Distorted</i>	\$ 860.00	✓ .688
9	FRONT FENDER ATTACHMENT PARTS LH <i>Not New</i>	\$ 50.00	? X
10	FRONT FENDER BRACKET LH FRONT <i>Bent</i>	\$ 46.00	✓ 36.32
11	FRONT FENDER BRACKET LH REAR <i>Not New</i>	\$ 43.00	? X
12	FRONT FENDER BRACE LH LOWER <i>Not New</i>	\$ 103.00	? X
13	STONE CHIP GUARD <i>Not New</i>	\$ 39.00	✓ 31.70
14	WHEEL HOUSING LINER LH <i>Not New</i>	\$ 215.00	X.
15	WHEEL HOUSING LINER ATTACHMENT PARTS LH <i>Not New</i>	\$ 38.00	? X
16	HEADLIGHT LH <i>Not New</i>	\$ 2,076.00	X.
17	HALOGEN FOG LAMP <i>Not New</i>	\$ 236.00	X.
18	SUNDRIES <i>Not New</i>	\$ 300.00	? X
TOTAL SPARE PARTS		\$ 6,589.00	
TOTAL LABOUR CHARGES		\$ 4,432.00	
GRAND TOTAL		\$ 11,021.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *14/08/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorized, 04 Days.*

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0900/2018/GW
Date : 7-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian
4 days - ok - jb - 4 oct 18*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Tapis Teknik Pte Ltd
Address : 18 Kaki Bukit Road 3
#01-08
Singapore 415978
Telephone : HP +65 96677547
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **EU 702 M**
Model Code : Audi A4 Sedan 1.8 TFSI
Model / Year : Aug-13
Engine No : CJE 060974
Chassis No : WAUZZZ8K4EA017843
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Aug-18
Place of Accident : 56 RIVERINA CRESENT

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. EU 702 M

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,000.00
3	To respray front bumper and lhs front fender.	\$ 1,500.00	\$ 1,100.00
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00	
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,432.00	\$ 2,652.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EU 702 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,038.00	\$ 1,630.40
2	FRONT BUMPER FIXING PARTS	\$ 222.00	
3	FRONT BUMPER SECURING STRIP LH RH	2 \$ 60.00	
4	FRONT BUMPER GUIDE FRAME	\$ 70.00	
5	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 118.00	
6	WHEEL SPOILER LH FRONT	\$ 44.00	
7	GUIDE SECTION LH	\$ 31.00	
8	FRONT FENDER LH	\$ 860.00	\$ 688.00
9	FRONT FENDER ATTACHMENT PARTS LH	\$ 50.00	
10	FRONT FENDER BRACKET LH FRONT	\$ 46.00	\$ 36.32
11	FRONT FENDER BRACKET LH REAR	\$ 43.00	
12	FRONT FENDER BRACE LH LOWER	\$ 103.00	
13	STONE CHIP GUARD	\$ 39.00	\$ 31.20
14	WHEEL HOUSING LINER LH	\$ 215.00	
15	WHEEL HOUSING LINER ATTACHMENT PARTS LH	\$ 38.00	
16	HEADLIGHT LH	\$ 2,076.00	
17	HALOGEN FOG LAMP	\$ 236.00	
18	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 6,589.00	\$ 2,385.92
	TOTAL LABOUR CHARGES	\$ 4,432.00	\$ 2,652.00
	GRAND TOTAL	\$ 11,021.00	\$ 5,037.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: EU 702 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0900/2018/MAS

29 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR EU 702 M, Audi A4 1.8T FSI Mu

With reference to the above-mentioned vehicle, no. **EU 702 M**, claimant, **Tapis Teknik Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85013175 – S\$4,534.57
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – EU 702 M

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Aug 2018		14 Aug 2018 16:13 Edit Adj Rpt	S\$5,037.92 Edit Estimates	S\$5,037.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS [Created by insurer]																								
Insured:	TAPIS TEKNIK PTE LTD, Co. Reg. No.: 198501252G, Tel: +6596677547																							
Vehicle Reg. No.:	EU702M	Date of Loss:	05/08/2018 21:00 - :59 [59 Months and 8 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	OD / 6343004942SG	Policy/Cover Note No.:	(Comprehensive)																					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/08/2018]																							
Driver/Custodian:	KOK THOMAS JOHANNES GERARDUS (31 / Male), NRIC: G3101651M, Tel: +6593524296																							
				View All	Compose Case Mail																			
ASSOCIATED MAIL RECEIVED																								
<ul style="list-style-type: none"> AIG_SG (15/08/2018): EU702M / OD / 05/08/2018 / Coverage & Excess update 																								
ALL ASSOCIATED TASKS																								
<table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results:</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results:									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results:																								

Claim Documents

*EU702M (6343004942SG)
 OD
 Aug 5 2018 9:00PM
 [TAPIS TEKNIK PTE LTD]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	Use Viewer	
										3 per page	<input checked="" type="checkbox"/>	
Photos/Images												
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
2	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
3	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
4	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
5	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
6	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
7	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
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9	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
10	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
11	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
12	14/11/18 17:32	General View							Load JPG	<input checked="" type="checkbox"/>		
										1 per page	<input checked="" type="checkbox"/>	
Documentation												
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	15/08/18 13:17	Singapore Accident Statement							Load PDF			
2	15/08/18 13:17	Certificate of Insurance							Load PDF			
3	15/08/18 13:17	ESTIMATE							Load PDF			
4	15/08/18 15:44	Driver's Driving License							Load PDF			
5	04/12/18 11:25	WORKSHOP INVOICE							Load PDF			
6	04/12/18 11:25	DISCHARGE VOUCHER							Load PDF			

Linked Accident Report Documents

										View	Use Viewer	
										1 per page	<input checked="" type="checkbox"/>	
Assessment Reports												
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print			
1	06/08/18 17:33	Accident Statement							Load HTM			
										3 per page	<input checked="" type="checkbox"/>	
Photos/Images												
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print			
1	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
2	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
3	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
4	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
5	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
6	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
7	06/08/18 17:32	Accident Photo							Load JPG	<input checked="" type="checkbox"/>		
										1 per page	<input checked="" type="checkbox"/>	
Documentation												
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print			
1	06/08/18 17:28	Sketch Plan							Load JPG	<input checked="" type="checkbox"/>		
2	06/08/18 17:28	Sketch Plan #2							Load JPG	<input checked="" type="checkbox"/>		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18014755/AQBN2

Date: 04/12/2018

REFERENCE

Insured/Claimant: TAPIS TEKNIK PTE LTD
Date of Loss: 05/08/2018

Policy No:
Nature of Claim: OD Claim No: 6343004942SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	EU702M	Engine No:	CJE060974
Make & Model:	AUDI A4, 1.8 T (A)	Chassis No:	WAUZZZ8K4EA017843
Reg. Date:	28/08/2013 (Man. Year: 2013)	Odometer:	70676 km
Colour:	White		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	S\$75,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,589.00	2,385.92	4,203.08	63.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,432.00	2,652.00	1,780.00	40.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,021.00	5,037.92	5,983.08	54.29
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	10,221.00	4,237.92	5,983.08	58.54
+ GST 7.00/7.00% (S\$)	715.47	296.65	418.82	58.54
Nett Amount (S\$)	10,936.47	4,534.57	6,401.90	58.54

INSPECTION

Date of Assignment: 14/08/2018

Date Inspected: 14/08/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount	
1	1	*FRONT BUMPER	Deformed	2,038.00 FS	*1,630.40 FS	
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	222.00 FS	*- FS	
3	2	*FRONT BUMPER SECURING STRIP LH RH	Not Necessary	60.00 FS	*- FS	
4	1	*FRONT BUMPER GUIDE FRAME	Not Necessary	70.00 FS	*- FS	
5	1	*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	118.00 FS	*- FS	
6	1	*WHEEL SPOILER LH FRONT	Not Necessary	44.00 FS	*- FS	
7	1	*GUIDE SECTION LH	Not Necessary	31.00 FS	*- FS	
8	1	*FRONT FENDER LH	Distorted	860.00 FS	*688.00 FS	
9	1	*FRONT FENDER ATTACHMENT PARTS LH	Not Necessary	50.00 FS	*- FS	
10	1	*FRONT FENDER BRACKET LH FRONT	Bent	46.00 FS	*36.32 FS	
11	1	*FRONT FENDER BRACKET LH REAR	Not Necessary	43.00 FS	*- FS	
12	1	*FRONT FENDER BRACE LH LOWER	Not Necessary	103.00 FS	*- FS	
13	1	*STONE CLIP GUARD	Necessary	39.00 FS	*31.20 FS	
14	1	*WHEEL HOUSING LINER LH	Not Necessary	215.00 FS	*- FS	
15	1	*WHEEL HOUSING LINER ATTACHMENT PARTS LH	Not Necessary	38.00 FS	*- FS	
16	1	*HEADLIGHT LH	Not Necessary	2,076.00 FS	*- FS	
17	1	*HALOGEN FOG LAMP	Not Necessary	236.00 FS	*- FS	
18	1	*SUNDRIES	Not Necessary	300.00 FS	*- FS	
				Total Parts (\$\$)	6,589.00	2,385.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	New	1,500.00	1,100.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	-
5	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			4,432.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >