

15/5/2010

INS. CASE OWNER:

ke. Ernest

CC4 / AXA1801

4753, N/A, 2/18/18

LKK: IDAC:

Surveyor:

NAE

DOI:

ASSIGNMENT

14/8/18

Date / Time:

15/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFB 2637H

Name of Insured:

Phanna KEE KEONG

Insured Tel No.:

HP: 91767699

Claim No.:

SEMOOPKA / 62993

Policy No.:

GA869945

Make / Model:

Toyota

Excess Sec II :SS

D.O.A.:

2/1/18

Place of Accident:

SUM RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tc. No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SUR 2637H



INSRS: WSP: Tel: Liability: RMKS:

world auto



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time		STAGE	DATE / PIC
15/8/18	SUR 2637H - 7	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	JUY 5-10-18
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: NAE

Repair Cost: PIP \$5 400.00 (2 days) Reduction: \$1120/- % 74

FINAL SETTLEMENT Date/Time: 10/10/18 10:40am with SFP/NAE

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: (W/EST) \$5 428.00

Loss of Rental (LOR): \$5 () days

Loss of Use (LOU): \$5 120.00 (5 60 x 4 days)

Loss of Income (LOI): \$5 () x () days

LOR only [] LOU only [] LOR + LOU [] LOR + LOI [] [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 =

Disbursement: \$5 = (e.g. Tow/ Independent)

Legal Cost \$5 =

Total: \$5 550.00 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email [] Call []

Payee 1: \$5 550.00 Name 1: World Auto Pte Ltd

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014753/jb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 14-08-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKZ 2637H	Veh. Inspected	SLR 2423M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/08/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	21/07/2018	Inspection Date	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Vivian

Finalized,

NAZ,
25/7/19

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
143 Cecil Street #01-01 GB Building
069542

Attention : Motor Claim Department
Contact : 338 7288 Fax No. : 880 4838

Estimate : ES000279

Date : 11/08/2018
Vehicle Num. : SLR 2423M (LCR)
Make/Model : HONDA VEZEL HYBRID
Chassis/Eng# :
Accident Date : 21/07/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1	LIST ITEMS : REAR BUMPER		900.00 ^{VR}
		List Total S\$:		900.00
		20.00% Discount S\$:		180.00
				<u>720.00</u> ⁰
1.	1	SPECIAL NETT ITEMS : REAR BUMPER CLIP		40.00 ^{? x NN}
		Special Nett Total S\$:		<u>40.00</u> ⁰
		LABOUR : LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.		380.00 ²⁰⁰
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)		<u>380.00</u> ²⁰⁰
		Labour Total S\$:		<u>760.00</u> ⁴⁰⁰

E. & O.E.	Total S\$:	<u>1,520.00</u> ⁴⁰⁰
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for WORLD AUTO PTE LTD Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LABOUR \$400
TOTAL \$400

NAZ LKK
14/8/18 1415
P/P
2 DAYS
AFTER REPAIR PHOTO

FINALIZED PART BY PART REPAIR \$400.00 / 2 REPAIR DAYS.

25/7/19
NAZ LKK
H

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
 143 Cecil Street #01-01 GB Building
 069542

Attention : Motor Claim Department
 Contact : 338 7288 Fax No. : 880 4838

Estimate : ES000279

Date : 11/08/2018
 Vehicle Num. : SLR 2423M (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 21/07/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1	LIST ITEMS : REAR BUMPER		900.00 <i>VR</i>
		List Total S\$:		900.00
		20.00% Discount S\$:		180.00
				720.00

1.	1	SPECIAL NETT ITEMS : REAR BUMPER CLIP		40.00 ?
		Special Nett Total S\$:		40.00
		LABOUR :		
		LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.		380.00 <i>200</i>
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)		380.00 <i>200</i>
		Labour Total S\$:		760.00

E. & O.E. Total S\$: 1,520.00
 =====

for WORLD AUTO PTE LTD consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

NAZ LKR
 14/8/18 1415
 P/P
 2 DAYS
 AFTER REPAIR PHOTO

Service Request Details

Claim

S8M00PK9

ReferenceNone **Loss Date**

July 21, 2018

Request Date

August 13, 2018

Due Date

August 20, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

13082018 @ 2.54pm
Final veh in
World Auto
No. 1 Kranji Loop

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SLR2423M

Make

TPVD HONDA

Model

VEZEL-1.5 HYBRID (A)

Service Address

...

Primary Contact/Insured

PHANG KEE KEONG

BLK 110 ALJUNIED CRESCENT, #02-82, 380110, Singapore

91769699

phunkee@gmail.com

Claim Handler

TAY Ernest

6568804835

ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

[New Message](#)

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S465500206 / GST Reg. No. M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA 218095128 Vehicle Registration No: SKZ 2637H
Name (as shown in NRIC) : Phang Kae Kiong NRIC/FIN/Passport No : S8078687E
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : BK 110 Aljunied Crescent #02-82 Singapore (380110)
Contact (Tel) : _____ Mobile No. : 91769699
Email Address : _____
Date of Accident : 21/7/18 Time of Accident : 1730
Place of Accident : Still Road
Insurance Company : FAA Insurance

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Attach video

[Signature]

Policyholder / Driver's Signature

Date: 21/7/18

[Signature]

Reporting Centre Personnel's Signature

Name: PATWEN

Date: 21/7/18



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/09/2019

Survey Details:

Date of loss	21-Jul-18
Date of appointment	14-Aug-18
Date of survey	14-Aug-18
Location of survey	WORLD AUTO PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLR 2423M
Make and Model	HONDA VEZEL 1.5 HYBRID AT ABS D/AIRBAG 2WD
Date of registration	4/8/2017
Excess	
Market Value	\$80,000
Parf Rebate	\$46,334
Nett Loss	\$33,666

Repair details:

Initial Estimate	\$ 1,520.00
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Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 400.00
Total	\$ 400.00
Lump Sum(if applicable)	\$ -

Number of days for repair	2
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

02 RECOMMENDED REPAIR DAYS + 2PRS = 4DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	428.00	W/GST
Loss of use	\$	240.00	4days x \$60
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	670.00	



<MANDATE IA> - S8M00PK9 {ACCIDENT INVOLVING SKZ 2637H(OI) & SLR 2423M(TP) ON 21/07/2018}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$670.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

 **Re:<MANDATE IA> - S8M00PK9 {ACCIDENT INVOLVING SKZ 2637H(OI) & SLR 2423M(TP) ON 21/07/2018}**

Type

 Question

Message

PLS PROCEED COR AS PROPOSED, LOU @ 2DAYS

[Reply](#)

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
 8 SHENTON WAY #24-01 AXA TOWER
 S'PORE 068811

Attention : Motor Claim Department
 Contact : 68804888 Fax No. : 68804838

Tax Invoice : F189467

Date : 29/07/2019
 Vehicle Num. : SLR 2423M
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 21/07/2018
 Claim No. : TP/2162/2019
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		REMOVE & REPLACE DAMAGED PARTS TO FACILITATE REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL		200.00
		PUTTY & SPRAY PAINT ON AFFECTED AREAS		200.00
		Labour Total S\$:		400.00

Total S\$: 400.00
 GST 7% S\$: 28.00
 Amount Due S\$: 428.00
 =====

WORLD AUTO PTE LTD



The World of Premium
Automotive Service

World Auto Pte Ltd

5 Kim Chuan Lane, Singapore 537070
Tel: 6451 3933 Fax: 6455 7576
Email: enquiry@worldauto.com.sg
Website: www.worldauto.com.sg

Date: 29/7/2019

Your ref: SKZ 2637H

Our ref: TP/2481/2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

BY EMAIL

Dear Sirs

ACCIDENT INVOLVING SLR 2423M & SKZ 2637H ON 21.7.18 ALONG STILL ROAD

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PTE LTD)

Enclosed herewith are the following documents for your information and necessary actions only:-

- A. Final Repair Bill;
- B. Search fee;
- C. Letter of Authority

We are claiming the following:-

1. Final bill	:	\$400.00 (finalized with your surveyor)
2. Gst 7%	:	\$ 28.00
3. Search fee	:	\$ 2.00
4. PRI (\$60 x 2)	:	\$120.00
5. Loss of use (\$60 x 2 days)	:	<u>\$120.00</u>
		<u>\$670.00</u>

Kindly let us have your clients' mandate to settle soon.

Yours faithfully,

For: World Auto Pte Ltd

Encls:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014753/Ngb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 21-10-2019



ATTN: KIAN CHUAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKZ 2637H	Veh. Inspected	SLR 2423M
Policy No.	GA869955	Coverage (\$)	0.00
Claim No.	S8M00PK9	Excess (\$)	0.00
Assign From	KIAN CHUAN	Assign Date	14/08/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL HYBRID	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	RU31227901	Colour	BROWN
Odometer	067921	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	MICHELIN	6 mm
L/H Front Tyre	215/60 R16	MICHELIN	6 mm
R/H Rear Tyre	215/60 R16	DAVANTI	7 mm
L/H Rear Tyre	215/60 R16	DAVANTI	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/07/2018	Inspection Date	14/08/2018
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 2423M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	900.00	-
	LESS 20% DISCOUNT		-180.00	-
			720.00	-
	SPECIAL NETT ITEMS			
1	REAR BUMPER CLIP (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
			40.00	-
	LABOUR			
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT / WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER.		380.00	200.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER / OUTER)		380.00	200.00
			760.00	400.00
	GRAND TOTAL		1,520.00	400.00
RECOMMENDED COST OF REPAIRS				400.00

Report Ref No. CC4/ASM18014753/Ngb3s2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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