

INSURANCE

INSURANCE CASE OWNER:

500 CATERVA

CC 4 /AIG1801

4742, 4762/1

LJK

IDAC

Surveyor:

MIRUS

DOI:

ASSIGNMENT

11/8/18

Date / Time:

11/8/18

Registered in Merit:

11/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 87260

Name of Insured:

M TEE SEW

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

12/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: M Binying

Driver Tel No.:

(V/L YES / NO)

Claim No.:

19A11807956

Policy No.:

20034093-05

Make / Model:

WISSAN

Place of Accident:

K-2nd (M101 Highway 2)

STAMFORD RD

OI GIA REPORT (YES / NO) ; TP GIA REPORT (YES / NO)

Insured Liability:

% Final ? Yes / No

SGE 3279J



INSRS:
WSP:
Tel:
Liability:
RMKS:

AUTO N CARE



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

16/8/18

vinan

16/8/18

18/12/18

13/03/19

08/10/19

09/10/19

20/10/19

SGE 3279J - Y SEJ 87260 - X

STAMFORD

ORIGINAL TP LOD IN

RECEIVE VIDEO FROM TP

called CDD, Mr M confirm accident details inform TP claim. inform CDD we receive (TV) from TP agree to settle later and out

File pass to typist type report

RECEIVE VIDEO

OFFER MANDATE APPROVAL TO HG

AIG APPROVED MANDATE

SEND 1st OFFER TO TP.

TP ACCEPTED OFFER.

ALL GOOD IN ORDER. TO CLOSE

STAGE	DATE / PIC
Non-Reporting Ir (1st)	
Non-Reporting Ir (2nd)	
Non-Reporting Ir (Final)	
Notification Ir if non-pickup	
Call OI	
After call Ir to OI	
Documentation Check List: Handler Typist	
Notification Ir (if non-pickup)	
After call Ir to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

LG \$5,500.00 (10 days) Reduction: 55 %

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Cal

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost:

W/GAP \$5,445.00

Loss of Rental (LOR):

\$5,712.00 (16 days) x 100.00

Loss of Use (LOU):

\$5 - (5 x days)

Loss of Income (LOI):

\$5 - (5 x days)

LOR only

LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search

\$5 2.00

Medical:

\$5 -

Disbursement:

\$5 - (e.g. Tow / Independent)

Legal Cost

\$5 -

Total:

\$5 16,157.00 Global Sum \$5: 15,700.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

\$5 15,700.00

Name 1:

AUTO N CARE SERVICES PTE LTD

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

-

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

-

If NO or B 28, Ass. Lia:

(OLD WITHING 7 DAYS)

TP VIDEO IN COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18014742/Uwb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 14-08-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKJ 8726D	Veh. Inspected	SGE 3279J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/08/2018	Inspection Date	14/08/2018	
Survey held at	AUTO N CARS SERVICES PTE LTD BLK 1 KAKI BUKIT AVE 6 #01-90 AUTOBAY @ KAKI BUKIT SINGAPORE 417883.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Co. Reg: 200922097K GST Reg.No: 200922097K
 Auto Bay @ Kaki Bukit Bldg 1 Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883
 • Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

Date : 14/08/2018

Total Pages : 2

TO: AIG ASIA PACIFIC INSURANCE PTE LTD
 78 Shenton Way
 #07-16 Chartis Building
 Singapore 079120

Our Customer : FOO WENG WEI
 Vehicle No : SGE3279J
 Model : BMW 116D
 Manufacture Year : 2015
 Date of Accident : 12/8/2018
 Total Estimate Repair Days : 12

Attn : Motor Claim Department
 Fax : 68357416

Re: Repair Estimate For Third Party Claim against SKJ8726D

No.	Item Descriptions	Qty	Unit Price	Amount	Remarks From Surveyor
A.	Spare Parts				
1	Front bumper <i>986.20</i>	1	\$1,780.20	\$1,780.20	Dis/Dis ✓
2	Front bumper RH retainer <i>16.50</i>	1	\$120.10	\$120.10	Ref ✓
3	Front bumper clips	12	\$3.50	\$42.00	Ref ✓
4	RH front fender <i>746</i>	1	\$1,380.10	\$1,380.10	Dis/Ref ✓
5	RH front fender splash shield (front) <i>229.80</i>	1	\$220.50	\$220.50	Ref ✓
6	RH front fender splash shield (rear)	1	\$190.50	\$190.50	Ref ✓
7	RH front fender splash shield clips	14	\$3.50	\$49.00	Ref ✓
8	RH front lower arm <i>362.20</i>	1	\$380.20	\$380.20	Ref ✓
9	RH front control arm <i>388.40</i>	1	\$380.20	\$380.20	Ref ✓
10	RH front stabilizer link <i>141.10</i>	1	\$288.10	\$288.10	Ref ✓
11	Steering rack end	1	\$202.50	\$202.50	Ref ✓
12	Steering rack link	1	\$268.10	\$268.10	Ref ✓
13	Steering rack	1	\$3,801.10	\$3,801.10	Ref ✓
14	RH front door <i>1678</i>	1	\$2,258.20	\$2,258.20	Ref/Ref ✓
15	RH front door rubber beading <i>160</i>	1	\$398.10	\$398.10	Ref ✓
16	RH front knuckle <i>818</i>	1	\$598.90	\$598.90	Ref ✓
17	RH front knuckle bearing <i>350</i>	1	\$320.50	\$320.50	Ref ✓
18	RH front shock absorber	1	\$690.10	\$690.10	Ref ✓
19	RH front shock absorber mounting	1	\$310.50	\$310.50	Ref ✓
20	RH rear door <i>1515</i>	1	\$2,120.10	\$2,120.10	Ref/Ref ✓
21	RH rear door rubber beading <i>160</i>	1	\$398.10	\$398.10	Ref ✓
22	RH rear fender <i>1595.15</i>	1	\$2,190.50	\$2,190.50	Dis ✓
23	RH rear fender splash shield	1	\$321.20	\$321.20	Ref ✓
24	RH rear fender splash shield clips	14	\$3.50	\$49.00	Ref ✓
25	RH rear shock absorber	1	\$481.50	\$481.50	Ref ✓
26	RH rear lower arm <i>388</i>	1	\$380.20	\$380.20	Ref ✓
27	RH rear control arm <i>366</i>	1	\$380.20	\$380.20	Ref ✓
28	RH rear knuckle <i>485</i>	1	\$598.90	\$598.90	Ref ✓
29	RH rear knuckle bearing <i>280</i>	1	\$320.50	\$320.50	Ref ✓
30	RH Headlamp <i>2828.45</i>	1	\$2,980.20	\$2,980.20	Ref ✓
31	RH rear door 1/4 glass sealant	1	\$25.00	\$25.00	Ref ✓
	Sub Total			\$23,924.30	
	Less 10%			\$2,392.43	
	Sub Total 1			\$21,531.87	
B.	Spare Parts (S/Nett)				
1	Body joint sealant	2	\$25.00	\$50.00	Ref ✓
2	Brake oil	1	\$30.00	\$30.00	Ref ✓
3	RH front sport rim	1	\$680.00	\$680.00	Ref ✓
4	RH front tyre	1	\$310.00	\$310.00	Ref ✓
5	RH rear sport rim	1	\$680.00	\$680.00	Ref ✓
6	RH rear tyre <i>4P 240</i>	1	\$310.00	\$310.00	Ref ✓
	Sub Total 2			\$2,060.00	
	Total Spare Parts			\$23,591.87	

P-134474 S.N-1400
 10%
 12/02/66



Co. Reg: 200922097K GST Reg.No: 200922097K
 Auto Bay @ Kaki Bukit Bldg 1 Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883
 • Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

C.	Labour		
1	To knock and straighten RH rear fender inner housing. Cut and weld damaged panel. Adjust and realign the same	\$1,800.00	1000
2	To putty and spray front bumper, RH front fender, RH front door assembly, RH side skirt, RH rear door assembly, RH rear fender and rear bumper	\$1,800.00	1100
3	To remove and refit RH front door fitting and fixture. Conduct water seepage and wind noise test	\$180.00	60
4	To remove and refit RH rear door fitting and fixture. Conduct water seepage and windnoise test	\$180.00	60
5	To drop fuel tank, pipes, hoses to facilitate bodywork repair. Final checking and testing	\$180.00	60
6	To dismantle and refit rear seat, backrest, trimming, garnish, roof lining speaker, shelfboard, carpeting and other to enable body work repair	\$250.00	100
7	To remove and renew RH rear shock absorber, knuckle assembly, lower arm, control arm, knuckle bearing, sport rim and tyre	\$280.00	150
8	To remove and renew RH front shock absorber, knuckle, bearing, lower arm, control arm, steering rack link, rack end and steering rack assembly	\$350.00	150
9	To do a 4 wheel alignment	\$180.00	100
10	To rust proof the affected areas	\$100.00	
11	To check wiring and all lighting	\$80.00	20
12	To do zetough ceramic coating	\$688.00	
13	To remove and refit RH rear 1/4 glass	\$80.00	17 X
Total Labour		\$6,148.00	
(* The above quoted are exclusive of GST.)		Total Repair Cost	\$29,739.87

3588

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Yours faithfully, Acknowledged by Repairer
 Signature:
 Date:

Darla
 f Auto N Cars Services Pte Ltd

not Authorised TOTAL 201.

Surveyor's Details	
Name	Marcus Hale
Contact	9098608
Survey Date	14-8-18
Recommender	Authorize / Not Authorize
Before Paint	Yes / No
Signature	Take photo before painting.

DATE	Remark From MR CHOO
	Please arrange for survey asap

10 day.
 1/3 @ 13500/-

Vehicle ident no.

Repair order no.
R000200

Technician

Date
15.8.18

License plate no.
SGE3279J

First reg. date

Model

Odometer reading: km/miles

BMW : 1 Series - F20 (2011 -) : All Rear Wheel Drive
Models : without AFS (Active Front Steering) : Series :
18" Wheel

Complaints or reason for alignment check

			Before	Target Data	Actual
Rear axle	Camber	left		-1°30' +/-0°25'	-1°00' *
		right			-1°52' *
		cross		0°00' +/-0°30'	0°52' *
	Toe	left		0°09' +/-0°02'	0°21' *
		right			-0°46' *
		total		0°18' +/-0°12'	-0°25' *
	Geometrical driving axis			0°00' +/-0°12'	0°33' *
Front axle	Camber	left		-0°20' +/-0°30'	-0°18'
		right			-3°48' *
		cross		0°00' +/-0°30'	3°30' *
	Caster	left			
		right			
		cross		0°00' +/-0°30'	
	SAI	left			
		right			
		cross		0°00'	
	Track differential angle	left		-1°33' +/-0°30'	
		right			
	Toe	left		0°07' +/-0°02'	0°15' *
		right			-4°44' *
		total		0°14' +/-0°12'	-4°28' *
	Setback			0°00' +/-0°15'	
	Max steering lock	left steer	left	-40°24'	
		left steer	right	33°54'	
		right steer	left	33°54'	
		right steer	right	-40°24'	

* This value is not within specification. Tire wear, handling and safety problems may result.



Revol Carz Makeover Pte Ltd
10 Ang Mo Kio Industrial Park 2A #01-12
AMK Autopoint S568047
Tel: 67466281
Website: www.revol.com.sg
Email: enquiry@revol.com.sg

Invoice No:
2018/07/069437

Name:	FOO WENG WEI
Address:	CONFIDENTIAL
Tel:	CONFIDENTIAL
Email:	CONFIDENTIAL

Car Make Model:	BMW 116D SDR HATCHBACK DSC LED
Car Plate No:	SGE3279J

Date: 14 Jul 2018

Description	Amount
ZeTough Ceramic Foundation hal 3 session convert over respray of front bonnet and 2 strips at front grill	\$1038.00
Total Amount:	\$1038.00

Our In House Services

- Paint Protection & Grooming
- Third Party Insurance Claims
- Paintless Dent Removal
- Car Servicing & Repair
- Panel Beating & Respray Works
- Vehicle De-registration

Mode of Payment: AMEX

For cheque payment, please make payable to:
"Revol Carz Makeover Pte Ltd"

Served by Marcus Koh (93222318)

Terms and conditions:

- All Revol Carz Makeover Pte Ltd Services are strictly by appointment basis only.
- Revol Carz Makeover Pte Ltd management reserves the right to amend the terms and conditions without prior notice.

FOO WENG WEI's signature

**Revol Carz Makeover Pte Ltd**

42 Toh Guan Road East #01-75

Enterprise Hub S608583

Tel: 62679331

Website: www.revol.com.sg

Email: enquiry@revol.com.sg

Invoice No:

2018/08/07981

Name: AUTONCARS SERVICES PTE LTD

Address: CONFIDENTIAL

Tel: CONFIDENTIAL

Email: CONFIDENTIAL

Car Make Model: BMW 116D 5DR HATCHBACK DSC LED

Car Plate No: SGE3279J

Date: 31 Aug 2018

Description				Amount
Respray				\$1350.00
No. Item	Unit Cost	Qty	Amount	
1. Spray Painting Of The Following Item	\$1350.00	1	\$1350.00	
2. Front Bumper	\$0.00	1	\$0.00	
3. Driver Side Front Fender	\$0.00	1	\$0.00	
4. Driver Side Front Door	\$0.00	1	\$0.00	
5. Driver Side Rear Door	\$0.00	1	\$0.00	
6. Driver Side Rear Panel	\$0.00	1	\$0.00	
7. Front Grille	\$0.00	1	\$0.00	
Cheque OCBC 005142				
Total Amount:				\$1350.00

Our In House Services

- Paint Protection & Grooming
- Third Party Insurance Claims
- Paintless Dent Removal

- Car Servicing & Repair
- Panel Beating & Respray Works
- Vehicle De-registration

Mode of Payment: CHEQUE

Terms and conditions:

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- Revol Carz Makeover Pte Ltd management reserves the right to amend the terms and conditions without prior notice.

For cheque payment, please make payable to:
"Revol Carz Makeover Pte Ltd"

Served by Gavin Tan (97406855)

AUTONCARS SERVICES PTE LTD's
signature

POSTED

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 5583I

Vehicle Details

Vehicle No.: SGE3279J

Vehicle to be Exported: No

Intended De-registration Date: 14 Aug 2018

Vehicle Make: B.M.W.

Vehicle Model: 116D 5DR HATCHBACK DSC LED

Primary Colour: Black

Manufacturing Year: 2015

Engine No.: 35609300B37D15A

Chassis No.: WBA1V72070V249519

Maximum Power Output: 85.0 kW (113 bhp)

Open Market Value: \$24,309.00

Original Registration Date: 30 Sep 2015

First Registration Date: 30 Sep 2015

Transfer Count: 0

Actual ARF Paid: \$11,033.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 29 Sep 2025

PARF Rebate Amount: \$8,274.00

Intended COE Rebate Details

COE Expiry Date: 29 Sep 2025

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$57,885.00

COE Rebate Amount: \$40,048.00

Total Rebate Amount: \$48,322.00

The information contained herein is correct as at 14 Aug 2018

OK



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\$58 until it's SOLD!

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Sporty 130i With Low Mileage!
Direct Owner StarAd


[Browse by Category](#)
[Sort by](#)

4 vehicles

BMW 116

[Advanced](#)

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage
Search Selection	BMW 116		Any	Any	2015	Any	
	BMW 1 Series 116d		\$79,800	\$10,550 /yr	31-Aug-2015	1,496 cc	8k
Fuel Type: Diesel (Euro 5 Engine and Above) Up To 100% Loan Available! \$1888 Service Package Credit Under Benefit Auto Care! Call Now For More Info / Viewing A T&C Apply. Benefit Auto Enterprise Pte Ltd Posted: 14-Aug-2018 Tags: 2015 BMW 116d, BMW 116d, BMW, 116d, Used BMW							
	BMW 1 Series 116i		\$82,500	\$11,460 /yr	27-Feb-2015	1,598 cc	3k
Accelerate Your Passion! Weekend Sales Price! Fully Maintain By PML. Low Cash Upfront And Many Other Flexible Loan F From! High Trade In Value For Your Car! No Hidden Cost, ... Edmund Motor Pte Ltd Posted: 02-Aug-2018 Tags: 2015 BMW 116i, BMW 116i, BMW, 116i, Used BMW							
	BMW 1 Series 116d		\$90,000	\$12,010 /yr	28-Aug-2015	1,496 cc	31
Fuel Type: Diesel (Euro 5 Engine and Above) Lifestyle Zippy Nippy Continental Hatch, Metallic Dark Blue 2015 BMW 116d With Matching Grey Leather Upholstery Owr Selling Due To 2nd Car. Only Serviced And Maintained At PML WI... Posted: 01-Jul-2018 Tags: 2015 BMW 116d, BMW 116d, BMW, 116d, Used BMW							
	BMW 1 Series 116d		\$80,000	\$10,350 /yr	28-Oct-2015	1,496 cc	41
Fuel Type: Diesel (Euro 5 Engine and Above) Immaculate Sparkling White On Black Unit. PML Unit With Agent Warranty And Full Service History With BMW. The Latest Sporty Design With Super Fuel Efficiency Of 24.4 Km/L. Assur... Bavarian Marques Pte Ltd Posted: 28-Jun-2018 Tags: 2015 BMW 116d, BMW 116d, BMW, 116d, Used BMW							

[Compare](#)

Save this search criteria, to get email alerts whenever a match is found.

- Pre repair inspection request - SGE3279J VS SKJ8726D (OI) DOA: 12/08/2018

From: Mithoosingh, Aashweenjeetkaur
 To: admin-a@lkkauto.com, assignments@lkkauto.com
 Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kawsim, Noor Marissa, Md Ishai, Mohd Imran, Lim, Sheng Yang, Azien, Syazairina, Chan, Yoke Shi
 Sent: Monday, 13 August, 2018 4:25:58 PM

Hi,

Please refer to the enclosed request from **Auto N Cars Services Pte Ltd**.Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Mohammed Rasul as Single Joint Expert as requested.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
 AIG
 Express Claims Adjuster II
 SG Claims Operations | AIG Shared Services

From: Daria Balingit (mailto:daria@autoncars.com.sg)

Sent: Monday, August 13, 2018 4:19 PM

To: Mithoosingh, Aashweenjeetkaur

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ8726D AND SGE3279J ON 12/08/2018

Dear Aashweenjeetkaur,

Kindly assign Mr Mohammed Rasul of LKK Auto Consultants Pte Ltd to conduct PRI.

Thank you!

On Mon, Aug 13, 2018 at 4:11 PM, Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com> wrote:
Without Prejudice

Your Reference : SGE3279J

Our Reference : SKJ8726D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd

14.08.2018 @ 9:20am
 Daria vth in-
 sup @ Marcus

Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Darla Balingit [mailto:darla@autoncars.com.sg]

Sent: Monday, August 13, 2018 3:56 PM

To: Lee, Ming-Yao

Cc: Chan, Yoke Shi; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Loo, Kar Yong

Subject: Pre-Notification for vehicle SGE3279J

Dear Mr Lee,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE SGE3279J AND YOUR INSURED'S VEHICLE SKJ8726D ON 12/08/2018 ALONG JUNCTION OF ESPLANADE DR & STAMFORD ROAD

We refer to the above matter

Our client's vehicle is ready for survey

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Thank you

--

Best Regards,
Darla Balingit
Auto N Cars Services Pte Ltd

m: +65 8499 3326
o : +65 6555 2909 Fax : 6841 7181
e : darla@autoncars.com.sg
web site : www.autoncars.com.sg
office: Auto Bay@ Kaki Bukit Avenue 6
Blk 1 #01-04
Singapore 417883

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Best Regards,
Darla Balingit
Auto N Cars Services Pte Ltd

m: +65 8499 3326
o : +65 6555 2909 Fax : 6841 7181
e : darla@autoncars.com.sg
web site : www.autoncars.com.sg
office: Auto Bay@ Kaki Bukit Avenue 6
Blk 1 #01-04
Singapore 417883

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Report Remarks Entry - CC4/AIG18014742/Uwb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SGE 3279J ; SKJ 8726D	LSP	15/8/2018 9:48:14 AM
<input type="checkbox"/> EST : \$ --- SUR :CKS --- WKSP : AUTO N CAR	LSP	15/8/2018 9:48:26 AM
<input type="checkbox"/> 15.8.18 Receive video from TP	LPF	15/8/2018 10:02:52 AM
<input type="checkbox"/> FILE PASS TO VIVIAN	LSP	16/8/2018 9:43:36 AM
<input type="checkbox"/> PENDING ESTIMATE	LSP	16/8/2018 9:43:50 AM
<input type="checkbox"/> 16.8.18 Called OID Mr Ni confirm accident details inform TP clam. informed OID that we receive CCTV from TP. agree to settle Letter send out	LPF	16/8/2018 4:54:16 PM
<input type="checkbox"/> 16.8.18 BOLA NIL 100%	LPF	16/8/2018 4:54:35 PM
<input type="checkbox"/> 29.10.18 File pass to Marcus	LPF	29/10/2018 8:53:52 AM
<input type="checkbox"/> 18.12.18 File pass to typist to type report	LPF	18/12/2018 8:40:29 AM
<input type="checkbox"/> FILE PASS BACK TO HANDLER	LKM	7/1/2019 4:15:01 PM
<input type="checkbox"/> WKSP IS CHASING FOR PAYMENT - CKS	HMK	13/3/2019 7:59:20 AM
<input type="checkbox"/> RE-ASSIGN TO VIC	LSP	13/3/2019 9:00:41 AM



Co. Reg: 200922097K GST Reg.No.: 200922097K

Date : 20/11/2018

Our Ref : 08500818TP – SGE3279J

To : AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG BUILDING
Singapore 079120

Attn : Officer In-Charge
Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING SGE3279J & SKJ8726D ON 12/08/2018 ALONG
ESPLANADE DRIVE**

We refer to the above accident. The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Inc GST)	\$ 14,445.00
Loss of Rental 29 days @ \$100/day (Inc GST)	\$ 3,103.00
Merimen Search Fee	\$ 2.00
Claimed Amount	<u>\$ 17,550.00</u>

Enclosed are the supporting documents for your perusal:

Original Repair Bill: Proforma Invoice ANC0818/TP

GIA Report of SGE3279J

Car Rental Invoice

Merimen Search receipt

Please look into our client's claim soonest possible.

Yours faithfully

AUTO N CARS SERVICES PTE LTD

Vic (LKKAUTO)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Sent: Monday, 24 June, 2019 2:49 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: RE: ACC INV SKJ8726D AND SGE3279J ON 12/08/2018 YOUR REF: TSC.3177.ACCID(PI).2018-C , OUR REF: 1991180792SG-004 // LKK ref: CC4/AIG18014742/Uhb3

Dear Vic,

We understand that Mr Marcus Chua had surveyed TP's vehicle SGE3279J on 14.08.2018.

Please refer to TP's comments below and advise if the items namely Apple ipad, Dell latitude laptop and fitbit watch was damaged due to the accident and beyond repair.

4. Damage to our client's Apple ipad, Dell latitude laptop and fitbit watch – We are given to understand that when your company's appointed surveyor, Mr Marcus Chua of LKK Auto Consultants Pte Ltd, attended to the PRI inspection at our client's workshop Autobay @ Kaki Bukit Ave 6, unit #01-04 S(417883) on 14 August 2018, he had inspected the damaged Apple ipad, Dell latitude laptop and fitbit watch, particulars of which are well within your company's appointed surveyor.

Look forward to your confirmation soon, thank you.

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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Vic (LKKAUTO)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Wednesday, 3 April, 2019 2:13 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 1991180792SG_ACCIDENT INVOLVING VEHICLES SKJ 8726D (OI) AND SGE 3279J (TP) ON 12/08/2018 LKK REF CC4/AIG18014742/Uhb3

Hi Vic,

We refer to your email dated 21.03.19

We seek your clarification on the replacement parts as follow:

- Front Bumper *8/101-9-10 bumper push round already Definitely have to replace*
- Front Bumper RH Retainer *9-10 necessary item*
- Front Bumper clips
- RH Front Fender Splash Shield (Front) *97-101-98-101*
- RH Front Fender Splash Shield (Rear) *49-102 17/101-18-101*
- RH Front Fender Splash Shield Clips *necessary item*
- RH Front Stabilizer Link *76/101-77-78*
- RH Rear Fender Splash Shield Clips *necessary item*

Kindly let us hear from you soon before approval of mandate in merimen.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, March 21, 2019 3:36 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 1991180792SG_ACCIDENT INVOLVING VEHICLES SKJ 8726D (OI) AND SGE 3279J (TP) ON 12/08/2018 LKK REF CC4/AIG18014742/Uhb3

Dear Jimmy,

We refer to your below email.

Please be informed that copy of Rental Agreement was uploaded in merimen for your further action.

Thank you.

Vic (LKKAUTO)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Wednesday, 3 April, 2019 2:13 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 1991180792SG_ ACCIDENT INVOLVING VEHICLES SKJ 8726D (OI) AND SGE 3279J (TP) ON 12/08/2018 LKK REF CC4/AIG18014742/Uhb3

Hi Vic,

We refer to your email dated 21.03.19

We seek your clarification on the replacement parts as follow:

- Front Bumper *8/101-9-10*
- Front Bumper RH Retainer *9-10* *bumper push round already Definitely have to replace*
- Front Bumper clips *necessary item*
- RH Front Fender Splash Shield (Front) *97-101-98-101*
- RH Front Fender Splash Shield (Rear) *~~99-102~~ 17/101-18-101*
- RH Front Fender Splash Shield Clips *necessary item*
- RH Front Stabilizer Link *76/101-77-78*
- RH Rear Fender Splash Shield Clips *necessary item*

Kindly let us hear from you soon before approval of mandate in merimen.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, March 21, 2019 3:36 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 1991180792SG_ ACCIDENT INVOLVING VEHICLES SKJ 8726D (OI) AND SGE 3279J (TP) ON 12/08/2018 LKK REF CC4/AIG18014742/Uhb3

Dear Jimmy,

We refer to your below email.

Please be informed that copy of Rental Agreement was uploaded in merimen for your further action.

Thank you.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 3 July, 2019 9:05 AM
To: Ng, Jeffreysaykiat
Cc: Admin A; Vic (LKKAUTO); Marcus Chua (LKKAUTO)
Subject: RE: RE: ACC INV SKJ8726D AND SGE3279J ON 12/08/2018 YOUR REF: TSC.3177.ACCID(PI).2018-C , OUR REF: 1991180792SG-004 // LKK ref: CC4/AIG18014742/Uhb3

Dear Jeffrey,

We refer to your below email.

We had checked and confirmed, as per our surveyor Mr Marcus, at the time of vehicle inspection, he did not see the "items" physically and only inspected the vehicle.

Hope the above clarifies.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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From: Ng, Jeffreysaykiat [mailto:Jeffreysaykiat.Ng@aig.com]
Sent: Monday, 24 June, 2019 2:49 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: RE: ACC INV SKJ8726D AND SGE3279J ON 12/08/2018 YOUR REF: TSC.3177.ACCID(PI).2018-C , OUR REF: 1991180792SG-004 // LKK ref: CC4/AIG18014742/Uhb3

Dear Vic,

We understand that Mr Marcus Chua had surveyed TP's vehicle SGE3279J on 14.08.2018.

Please refer to TP's comments below and advise if the items namely Apple ipad, Dell latitude laptop and fitbit watch was damaged due to the accident and beyond repair.

4. Damage to our client's Apple ipad, Dell latitude laptop and fitbit watch – We are given to understand that when your company's appointed surveyor, Mr Marcus Chua of LKK

Auto Consultants Pte Ltd, attended to the PRI inspection at our client's workshop Autobay @ Kaki Bukit Ave 6, unit #01-04 S(417883) on 14 August 2018, he had inspected the damaged Apple iPad, Dell latitude laptop and fitbit watch, particulars of which are well within your company's appointed surveyor.

Look forward to your confirmation soon, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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From: Tng Soon Chye [<mailto:tsclcx@singnet.com.sg>]

Sent: Monday, June 24, 2019 2:34 PM

To: Ng, Jeffreysaykiat

Subject: [EXTERNAL] RE: ACC INV SKJ8726D AND SGE3279J ON 12/08/2018 YOUR REF: TSC.3177.ACCID(PI).2018-C, OUR REF: 1991180792SG-004

This message is from an external sender; be cautious with links and attachments.

IMMEDIATE ATTENTION WITHOUT PREJUDICE SAVE AS TO COST

Dear Sirs,

We refer to your without prejudice email dated 18th June 2019.

On a without prejudice basis and subject to our client's instructions, below hereinafter is the re-quantification of our client's claim for loss and damage as follows:

1. Pain and suffering at **\$8,000.00**

Brief Description of Injuries:

Our client presented with symptoms of left neck pain, left wrist pain and pain over his head.

On examination, there was limitation of neck movement due to pains. He had pain over the left paravertebral cervical region.

Examination of our client's scalp revealed pain localised over the scalp. On examination of the left wrist, there was pain over the ulnar side of the wrist.

Clinical diagnosis was left neck strain and left wrist strain.

(We will draw your attention to the following. Please note that Page 20 of the Guidelines for the Assessment of General Damages in Personal Injuries Cases for minor category of neck sprain whereby neck sprain not amounting to Grade 1 whiplash injury in which the pain resolves in a few days with no residual disabilities is in the range of \$1,500.00 to \$3,000.00. **Our client had left neck sprain.**

Please note that Page 7 of the Guidelines for the Assessment of General Damages in Personal Injuries Cases for minor category of head injury whereby stable head injury with or without loss of consciousness (full recovery within a few weeks) is in the range of \$2,000.00 to \$3,000.00. **Our client had pain localised over the scalp.**

Please note that Page 37 of the Guidelines for the Assessment of General Damages in Personal Injuries Cases for minor category of wrist injury whereby there is some soft tissue damage but full recovery is achieved (with aid of physiotherapy) within a few months with no lasting disabilities is in the range of \$2,000.00 to \$3,000.00. **Our client had left wrist pain.)**

2. Transport expenses at **\$60.00**

3. Loss of income when our client was on 3 days of medical leave from 13 August 2018 to 15 August 2018 should be **\$1,269.23** for loss of commission when he was on 3 days of medical leave (instead of what was earlier inadvertently typed at \$1,400.00 per day).

Our client has instructed that his average yearly commission was \$110,000.00. Subject to verification and our client's instructions, based on 5 day week, our client's average loss of commission when he was on medical leave should be: \$1,269.23 (i.e. \$110,000.00 divided by 52 weeks divided by 5 days) x 3 days of MC)

4. Damage to our client's Apple ipad, Dell latitude laptop and fitbit watch – We are given to understand that when your company's appointed surveyor, Mr Marcus Chua of LKK Auto Consultants Pte Ltd, attended to the PRI inspection at our client's workshop Autobay @ Kaki Bukit Ave 6, unit #01-04 S(417883) on 14 August 2018, he had inspected the damaged Apple ipad, Dell latitude laptop and fitbit watch, particulars of which are well within your company's appointed surveyor.

Plus legal cost and disbursements to be agreed or taxed.

Please let us have your revised proposal within seven (7) days from the date hereof. Our client's rights are hereby expressly reserved.

Thank You & Best Regards,

M/s Tng Soon Chye & Co
150 South Bridge Road
#02-19
Fook Hai Building
Singapore 058727

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Viruses: Although we have taken steps to ensure that this e-mail and attachments are free from any virus, we advise that in keeping with good computing practice the recipient should ensure they are actually virus free.

From: Ng, Jeffreysaykiat [<mailto:Jeffreysaykiat.Ng@aig.com>]

Sent: Tuesday, 18 June 2019 2:55 PM

To: tsclex@singnet.com.sg

Subject: RE: ACC INV SKJ8726D AND SGE3279J ON 12/08/2018 YOUR REF: TSC.3177.ACCID(PI).2018-C , OUR REF: 1991180792SG-004

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Sirs,

We refer to your letter dated 06.06.2019.

I have took over the matter from Grace who had left the company.

On a without admission of liability basis, we are prepared to revised our offer as follows:

General damages	\$3,000.00 (\$1,500 for left neck strain and \$1,500 for left wrist strain)
Transport expenses	\$30.00 (1 trip)
Loss of Income	(subject to proof – It was stated in the medical report that your client was employed at Singtel and it was stated in his police report that he is a computer engineer. Please let us have your client's CPF statements for year 2017 and 2018 to prove that he was self-employed.)
Apple's ipad/ Dell's latitude laptop/fitbit watch	(subject to proof & depreciation - It was not stated that this item was damaged in your client's police report. Please advise where was the item placed. Please also let us have proof from the manufacturer that this item cannot be repaired.)
@ 90% liability	\$2,727.00
Costs & Incidentals	\$1,819.00
Total	\$4,546.00

We look forward to hearing from you soon, thank you.

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416



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From: Ng, Grace-TA
Sent: Friday, December 07, 2018 3:58 PM
To: 'tsclcx@singnet.com.sg'
Subject: ACC INV SKJ8726D AND SGE3279J ON 12/08/2018 YOUR REF: TSC.3177.ACCID(PI).2018-C , OUR REF: 1991180792SG-004

CLAIMANT: FOO WENG WEI

WITHOUT PREJUDICE

Dear Sirs,

We refer to captioned matter.

On without admission of liability basis, we are prepared to settle as follows:

General Damages:	\$ 1,500.00
Transport Expenses:	\$ 20.00
Liability:	70%
	\$ 1,064.00
Costs and disbursements	\$ <u>1,550.00</u>
Total:	\$ 2,614.00

We shall hear from you.

Best Regards,
Ms. Grace Ng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1882 | Fax +(65) 6835 7416
Tianaigrace.Ng@aig.com | www.aig.com.sg

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Print Received Message

This mail is associated with :

***SGE3279J (1991180792SG)**
[SKJ8726D]
TP
FOO WENG WEI
Aug 12 2018 12:00AM
[NI TERK SENG]
Auto N Cars Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/10/2019 23:16 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15800.00) - SGE3279J - Claim Handler: Foo, Chit Yan

Approved:15800.00:Please do your utmost to negotiate settlement at best: \$15.6k-15.8k (All-in)



Co. Reg: 200922097K GST Reg.No.: 200922097K

Date : 20/11/2018

Our Ref : 08500818TP – SGE3279J

To : AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG BUILDING
Singapore 079120

Attn : Officer In-Charge
Motor Claims Dept.

Dear Sir/Madam

ACCIDENT INVOLVING SGE3279J & SKJ8726D ON 12/08/2018 ALONG ESPLANADE DRIVE

We refer to the above accident. The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Inc GST)	\$ 14,445.00
Loss of Rental 29 days @ \$100/day (Inc GST)	\$ 3,103.00
Merimen Search Fee	\$ 2.00
Claimed Amount	<u>\$ 17,550.00</u>

Enclosed are the supporting documents for your perusal:

Original Repair Bill: Proforma Invoice ANC0818/TP

GIA Report of SGE3279J

Car Rental Invoice

Merimen Search receipt

Please look into our client's claim soonest possible.

Yours faithfully

AUTO N CARS SERVICES PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18014742/Uwb3

21 August 2018

NI TERK SENG

Blk 175 Bishan Street 13

#07-171

Singapore 570175

Dear Sir/Madam,

ACCIDENT INVOLVING SKJ 8726D AND SGE 3279J ON 12/08/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

AUTHORIZATION TO ACT

I, FONG WENG WEI ("the third party claimant")
of BLK 17 TELOK BLANGAH CRESCENT #17-250 (090012) (address),
owner of SGE3279J (vehicle no.) hereby authorize
AUTO N CARS SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SGE3279J that was damaged pursuant to the
accident which occurred on 12/08/2018 (date) along
ESPLANADE DRIVE (location)
involving vehicle no/s SKJ8726D
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 day of 08 (month) 20 18 (year)

X

Signed by "the third party claimant"

Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, AUTO N CARS SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$15,700.00 (Global Sum –all in) for vehicle no. SGE 3279J that was damaged pursuant to the accident which occurred on 12/08/2018 (date) along ESPLANADE DRIVE (location) involving vehicle no/s SKJ 8726D. This is pursuant to the inspection conducted on 14/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FOO WENG WEI ("the third party claimant") of vehicle no. SGE 3279J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGE 3279J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30th (day) of OCTOBER (month) 2019 (year)

 CMB
Signed by appointed surveyor


Signed by "the workshop" (with chop)



Co. Reg: 200922097K GST Reg. No. 200922097K

PROFORMA INV: ANC0818/TP

Date : 20/11/2018

Bill To :

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG BUILDING

Singapore 079120

Our Customer

Name : FOO WENG WEI

NRIC : S1825583I

Address :

Vehicle No : **SGE3279J**

Date of Accident : 12/8/2018

Model : BMW 116D

No.		Qty	Unit Price	Amount
1	To supply labour and materials to repair the above-mentioned vehicle to its pre-accident condition	1	-	\$13,500.00
Sub-Total				\$13,500.00
GST 7%				\$945.00
TOTAL				\$14,445.00

For Auto N Cars Services Pte Ltd

* All cheque should be crossed and make payable to "Auto N Cars Services Pte Ltd"

Auto Bay @ Kaki Bukit Blk 1 Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883

• Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
FOO WENG WEI C/O AUTO N CARS SERVICES PTE LTD BLK 1 KAKI BUKIT#01-04 AREA D AUTO BAY SINGAPORE 417883

DATE	INVOICE NO.
18-Sept-2018	A 38128

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	A 38128	18-Sept-2018	SJY 6180 Z
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 13 AUGUST 2018 TO 11 SEPTEMBER 2018 YOUR REF: SGE 3279 J	29	100.00	2,900.00
GST @ 7%			\$203.00
TOTAL			\$3,103.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-123646

Date of Request: 13/08/2018

Your Ref No:

Online Purchase

Auto N Cars Services Pte Ltd
Blk 1 Kaki Bukit Ave 6 #01-04
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 13/08/2018

Enquiry By: Darla Marie Enriquez Balingit

TP Vehicle No: SKJ8726D

Accident Date: 12/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

























































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Aug 2018 Edit Reg		13 Aug 2018 00:00 Edit Adj Rpt	S\$13,500.00 Edit Estimates	S\$13,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NI TERK SENG , ID: S1237222A									
Main Claimant: FOO WENG WEI , ID: S1825583I									
Vehicle Reg. No.: SGE3279J		Date of Loss: 12/08/2018 00:00 - :59 [34 Months and 13 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1991180792SG		Policy/Cover Note No.: 2100340923 (Comprehensive)							
Vehicle Reg. No. (Insured): SKJ8726D		Policy No. (Claimant): P1673642							
		Excess:							
Repairer: Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6555 2909									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 24/08/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (08/10/2019): Alert - Adj Mandate Approved (S\$15800.00) - SGE3279J - Claim Handler: Foo, Chit ... AIG_SG_EXPRESS (01/07/2019): Alert - Adj Mandate Maintained - SGE3279J - Claim Handler: Foo, Chit Yan AIG_SG (16/08/2018): Re: Request for OI GIA report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGE3279J (1991180792SG)
[SKJ8726D]
TP
FOO WENG WEI
Aug 12 2018 12:00AM
[NI TERK SENG]
Auto N Cars Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	16/08/18 16:57	Video - Accident															Load MP4			
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	16/08/18 09:14	Accident Statement <small>From: SC - Reg. No: SKJ8726D, Claimant: NI TERK SENG</small>															Load HTM			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	14/08/18 18:46	Chassis Number															Load JPG <input checked="" type="checkbox"/>			
2	14/08/18 18:47	Odometer Reading															Load JPG <input checked="" type="checkbox"/>			
3	14/08/18 18:47	General View															Load JPG <input checked="" type="checkbox"/>			
4	14/08/18 18:47	General View															Load JPG <input checked="" type="checkbox"/>			
5	14/08/18 18:47	General View															Load JPG <input checked="" type="checkbox"/>			
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32	14/08/18 18:47	General View															Load JPG <input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
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86	18/08/18 13:56	Reinspection Photo		<input checked="" type="checkbox"/>
87	18/08/18 13:56	Reinspection Photo		<input checked="" type="checkbox"/>
88	18/08/18 13:56	Reinspection Photo		<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
89	18/08/18 13:56	Reinspection Photo		<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/08/18 15:41	EMAIL FROM AIG DD 13082018		<input type="checkbox"/>
2	15/08/18 16:40	TP GIA REPORT		<input type="checkbox"/>
3	07/01/19 13:53	RENTAL RECEIPT		<input type="checkbox"/>
4	07/01/19 13:53	GIA SEARCH		<input type="checkbox"/>
5	07/01/19 13:53	LETTER TO GI		<input type="checkbox"/>
6	21/03/19 15:35	TP RENTAL AGREEMENT		<input type="checkbox"/>
7	12/11/19 09:50	WORKSHOP INVOICE		<input type="checkbox"/>
8	12/11/19 09:50	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
9	12/11/19 09:50	Release Voucher		<input type="checkbox"/>
10	12/11/19 09:50	LOD		<input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/04/19 14:07	IHS Adjustment		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> ^ v </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKJ8726D (Insd veh)	Model:	BMW 116D 1.5 (A)
	SGE3279J (TP veh)		
Date of Accident:	12/08/2018		

Global Sum Settlement	: [X]	Yes	[]	No	
Repair Estimate	:	\$		31,821.66	
Final Repair Cost	:	\$		15,700.00	
Loss of Use	:	\$			days at \$0.00 per day
Rental (if any)	:	\$			16 days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$		15,700.00	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Auto N Cars Services Pte Ltd	:	\$ 15,700.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Nov
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18014742/UHB3Q2

Date: 12/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100340923
Claimant
Vehicle No : SGE3279J **Insured Vehicle No :** SKJ8726D
Date of Loss: 12/08/2018 **Nature of Claim:** TP **Claim No:** 1991180792SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGE3279J
Make & Model: BMW 116D, 1.5 (A) **Engine No:** 35609300B37D15A
Reg. Date: 30/09/2015 (Man. Year: 2015) **Chassis No:** WBA1V72070V249519
Colour: Black **Odometer:** 26207 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 **Rear Tyre Size:** 225/40Z R18
Front Left Side: Michelin 6 mm **Rear Left Side:** Michelin 6 mm
Front Right Side: Michelin 6 mm **Rear Right Side:** Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	23,591.87	13,502.66	10,089.21	42.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,148.00	3,588.00	2,560.00	41.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	29,739.87	17,090.66	12,649.21	42.53
Approved Total (Overridden) (S\$)		13,500.00		
(S\$)	29,739.87	13,500.00	16,239.87	54.61
+ GST 7.00/7.00% (S\$)	2,081.79	945.00	1,136.79	54.61
Nett Amount (S\$)	31,821.66	14,445.00	17,376.66	54.61
+ Car Rental (16.0 x S\$100.00/day + 7.00% GST) (S\$)		1,712.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		16,159.00		
Global Sum Settlement (S\$)		15,700.00		

INSPECTION

Date of Assignment: 13/08/2018

Date Inspected: 14/08/2018 Inspected At:

Auto N Cars Services Pte Ltd (HQ)
 Blk 1 Kaki Bukit Ave 6 #01-04,
 AutoBay @ Kaki Bukit
 Singapore 417883

Estimated Period of Repair: 10.0 days

Adjuster: MARCUS CHUA**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented /Distorted	1,780.20 FL	*986.20 FL
2	1		*FRONT BUMPER RH RETAINER	Bent	120.10 FL	*66.50 FL
3	12		*FRONT BUMPER CLIPS	Necessary	42.00 FL	*42.00 FL
4	1		*RH FRONT FENDER	Distorted / Cracked	1,380.10 FL	*746.00 FL
5	1		*RH FRONT FENDER SPLASH SHIELD (FRONT)	Torn	220.50 FL	*209.80 FL
6	1		*RH FRONT FENDER SPLASH SHIELD (REAR)	Torn	190.50 FL	*190.50 FL
7	14		*RH FRONT FENDER SPLASH SHIELD CLIPS	Necessary	49.00 FL	*49.00 FL
8	1		*RH FRONT LOWER ARM	Bent	380.20 FL	*362.20 FL
9	1		*RH FRONT CONTROL ARM	Bent	380.20 FL	*380.20 FL
10	1		*RH FRONT STABILIZER LINK	Bent	288.10 FL	*141.10 FL
11	1		*STEERING RACK END	Not Necessary	202.50 FL	*- FL
12	1		*STEERING RACK LINK	Not Necessary	268.10 FL	*- FL
13	1		*STEERING RACK	Not Necessary	3,801.10 FL	*- FL
14	1		*RH FRONT DOOR	Bent / Cracked	2,258.20 FL	*1,615.00 FL
15	1		*RH FRONT DOOR RUBBER BEADING	Necessary	398.10 FL	*160.00 FL
16	1		*RH FRONT KNUCKLE	Bent	598.90 FL	*514.00 FL
17	1		*RH FRONT KNUCKLE BEARING	Necessary	320.50 FL	*250.00 FL
18	1		*RH FRONT SHOCK ABSORBER	Not Necessary	690.10 FL	*- FL
19	1		*RH FRONT SHOCK ABSORBER MOUNTING	Not Necessary	310.50 FL	*- FL
20	1		*RH REAR DOOR	Bent / Cracked	2,120.10 FL	*1,515.00 FL
21	1		*RH REAR DOOR RUBBER BEADING	Necessary	398.10 FL	*160.00 FL
22	1		*RH REAR FENDER	Distorted	2,190.50 FL	*1,595.15 FL
23	1		*RH REAR FENDER SPLASH SHIELD	Not Necessary	321.20 FL	*- FL
24	14		*RH REAR FENDER SPLASH SHIELD CLIPS	Necessary	49.00 FL	*49.00 FL
25	1		*RH REAR SHOCK ABSORBER	Not Necessary	481.50 FL	*- FL
26	1		*RH REAR LOWER ARM	Bent	380.20 FL	*380.20 FL
27	1		*RH REAR CONTROL ARM	Necessary	380.20 FL	*366.00 FL
28	1		*RH REAR KNUCKLE	Bent	598.90 FL	*585.00 FL
29	1		*RH REAR KNUCKLE BEARING	Necessary	320.50 FL	*250.00 FL
30	1		*RH HEADLAMP	Broken	2,980.20 FL	*2,834.55 FL
31	1		*RH REAR DOOR 1/4 GLASS SEALANT	Not Necessary	25.00 FL	*- FL
32	2		*BODY JOINT SEALANT	Necessary	50.00 FS	*50.00 FS
33	1		*BRAKE OIL	Not Necessary	30.00 FS	*- FS
34	1		*RH FRONT SPORT RIM	Dented	680.00 FS	*600.00 FS
35	1		*RH FRONT TYRE	Not Necessary	310.00 FS	*- FS
36	1		*RH REAR SPORT RIM	Cracked	680.00 FS	*600.00 FS
37	1		*RH REAR TYRE (\$250.00) (60%) (LOCAL PURCHASE)	Torn	310.00 FS	*150.00 FS

F=Franchise part. S=SpclNett. L=ListItemDisc.

Sub Total (\$\$)	25,984.30	14,847.40
- List Item Discount on L Items 10.00/10.00% (\$\$)	2,392.43	1,344.74
Total Parts (\$\$)	23,591.87	13,502.66

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK AND STRAIGHTEN RH REAR FENDER INNER HOUSING .CUT AND WELD DAMAGED PANEL.ADJUST AND REALIGN THE SAME	New	1,800.00	1,000.00
2	TO PUTTY AND SPRAY FRONT BUMPER ,RH FRONT FENDER ,RH FRONT DOOR ASSEMBLY ,RH SIDE SKIRT ,RH REAR DOOR ASSEMBLY ,RH REAR FENDER AND REAR BUMPER	New	1,800.00	1,100.00
3	TO REMOVE AND REFIT RH FRONT DOOR FITTING AND FIXTURE .CONDUCT WATER SEEPAGE AND WIND NOISE TEST	New	180.00	60.00
4	TO REMOVE AND REFIT RH REAR DOOR FITTING AND FICTURE .CONDUCT WATER SEEPAGE AND WINDNOISE TEST	New	180.00	60.00
5	TO DROP FUEL TANK ,PIPES ,HOSES TO FACILITATE BODYWORK REPAIR.FINAL CHECKING AND TESTING	New	180.00	60.00
6	TO DISMANTLE AND REFIT REAR SEAT ,BACKREST ,TRIMING ,GARNISH ,ROOF LINING SPEAKER ,SHELFBOARD ,CARPETING AND OTHER TO ENABLE BODY WORK REPAIR	New	250.00	100.00
7	TO REMOVE AND RENEW RH REAR SHOCK ABSORBER ,KNUCKLE ASSEMBLY,LOWER ARM ,CONTROL ARM ,KNUCKLE BEARING ,SPORT RIM AND TYRE	New	280.00	150.00
8	TO REMOVE AND RENEW RH FRONT SHOCK ABSORBER ,KNUCKLE,BEARING ,LOWER ARM ,CONTROL ARM,STEERING RACK LINK,RACK END AND STEERING RACK ASSEMBLY	New	350.00	150.00
9	TO DO A 4 WHEEL ALIGNMNET	New	180.00	100.00
10	TO RUST PROOF THE AFFECTED AREAS	New	100.00	100.00
11	TO CHECK WIRING AND ALL LIGHTING	New	80.00	20.00
12	TO DO ZETOUGH CERAMIC COATING	New	688.00	688.00
13	TO REMOVE AND REFIT RH REAR 1/4 GLASS	New	80.00	0.00
Gross Labour Cost (S\$)			6,148.00	3,588.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >