		4	110.	1.1.11	
1852.00	EMILINATUO	CC 3/AIG1801	4775	Walty BA	
INS. CASE OWNER	6 4 - 4 - 4 - 4 - 4		NMENT	10 10	11.
Surveyor:	Kn7	DOI:	NMENT X B LV	- Date / Time :	18/8/18
N				Registered in Merimen:	r4[8 18
Pre-assign / CCU	FTE SIV	hylm.		012/1/0	1951834
Insured Vehicle N	0.		Slaim No.	80779	12/024
Name of Insured	O MAKE WALK	ELLIS TAN ABOUT	Policy No.	:	
Insured Tel No.	4 200	HP: THY BU	Make / Mod	el: M.W.	
Excess Sec II :SS	8	D.O.A: 8 4 18	Place of Acc	ident: VODDV	mus larg
Is driver the owner	r? ((ES)/ NO)	Nature of Accident :			
If NO. Driver Na	me / Age :	-	OI GIA REP	ORT YEN NO THE GIA	REPORT: (E) / NO
Driver Tel	No.:	(V/L: YES/NO)	Insured Liab	dity: 9 Fina	1? Yes/No
SHB 507	and-		-		
INSRS:	UT INSE		INSRS:		INSRS
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N/8/18				Non-Reporting ltr (1st) Non-Reporting ltr (2nd):	
MN	- 01 W TP 81	THEO DOCAGE OFF	SAFORTA 187	Non-Reporting ltr (Final): Notification ltr (if non-pick	
7111		, Informed TPC	le:- and	Call OI:	t t
				Value can in the St.	10/10
	he dispute o	n BI claim. Inf	ormed we	Notification It (if non-pick	
	have received	footage and b	ared on fact		
		•		Authorisation To Act.	
	is not good ca	we, so we will pr	oceed to	Release Voucher: Final Repair Bill:	
	negotiate and	settle at best	and hecom		
				Towing Invoice	
06/12/16	- 46 SOLLING	IN ORDER		LTA / GIA : Medical Bill:	
	to clost.			PIR	
				Mandate/Reject Instruct	ion:
	DECEN	/FD 1 1 LEL 20	18	LOD	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Payment Breakdown Fo Post-Repair Photos:	
				Others:	
FINALIZATION Repair Cost:	Date/Time:	Confirm with:	_	Confirm by:	
Repair Cost: FIVE	SS \$1691. 19		Gark	Email Cal	I Call
Final Liability:	% OO (Agreed	/ Assessed) BOLA S/N No. :	15	If NO or B 28. Ass. Lia	
Repair Cost.	55 31691-18			COI CHAN	MAD HOLD DOWN
Loss of Rental (LOR): Loss of Use (LOU):		5 days) X = 121.91	b	15	, A STEWN
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GIA/LTA Search Medical:	SS 7-00			1) Claim status: Normal	/Dainet/Deignes Carity
Disbursement	55 -	(e.g. Tow/ Indepen	dent)	2) Report Format:	
Legal Cost	55 —			3) Survey (cc.	9300-00
Total:	SS 4,308.58		0.00	timal of	
FINAL PAYMENT Payee 1:	Ss 4/200-00	Confirm with:	T TANKS	Email Cal	
Payee 2: (Strike if N.A.)	55 —	Name 2:	-	1.0 5.05	
Payee 3: (Strike if N.A.)	ss —	Name 3:	-		

Interview (\$

Tech. Invs (\$

Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		S A SUMMAN SHOP IN STREET WAS A SUM	rnationale Des Experts En Aut	0.0000000
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG180	14735/Nub3
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 14-08-2018	
1.		Policy Particu	lars :- THIRD PARTY CL	AIM
	Insured Veh.	SLU 341M	Veh. Inspected	SHB 5039M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	14/08/2018
2.		Vehicle I	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			.mm
4.		Desc	ription of Damages	
5.			neral Information	
	Accident Date	08/08/2018	Inspection Date	13/08/2018
	Survey held at	SMRT AUTOMOTIVE SER		
		60 WOODLANDS INDUST	RIAL PARK E4 SINGAPORE	E 757705
5a.			Remarks	



15-8-18 16:56

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident hicle Repair Estimates

13-8-18/11:56

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre Reg. No. SHB5039B Ref. No TAX/08/18/2041 Reg. Date 03/11/2017 Vehicle Type TAXI Make TOYOTA PRIUS Model PRIUS4 Name of Driver CHUA AH BENG Type of Accident SIDE SWIPE Date / Time of Accident 08/08/2018 10:00:00 PM Accident Reported Date / Time : 10/08/2018 12:08:00 AM Surveyor is Required? Yes Muhd Nazril Survey by Vehicle is Towed Back? Towed Back Date/Time Replacement Vehicle issued? : 6555 8888 Accident Repair Job Card No : 000024097469 Special Instruction to ARC, if any : DROVE IN/SLU341M BEFORE PAINT PHOTO AND AFTER PAINT PHOTO ,FOR CHECK ITEM AND REPLACE ITEM PLEASE CALLS SURVEYOR Muhd Nazril (LKK) & Email naz@lkkauto.com HP:98804220 TEL:62563561 Prepared Date : 10/08/2018 12:48:56 PM

Recording Camera Radio Antenna 1st witness 2nd witness

Qe 16/8/18 8,50P9 53

101782

14:00

Chassis No : JTDKB3FU203573575

Work Shop :

Mileage

0

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

845.00

500.00

Total Spray Painting Charges

Total Material Charges

936.00

500.00

2,549,15

2,491.48

Other Charges

700.00

200.00

TOTAL

5,030.15

3,691.48

Lum Sum Total

0.00

0.00

No. of Repair Days

5.00

3.00

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

: 10/08/2018 01:49:24 PM

NAZ (LKK)

13/08/2018 11:56:58 AM

Prepared / Adjusted Date

Remarks

Prepared Date : 10/08/2018 01:49:24 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

N-1808-0965 1618.

Invoice No

Quotation Date

Invoice Amount :

Invoice Date : Prepared Date:

Part 1 - Labour Works

Total Editorii	845.00	500.00
Total Labour	845.00	500.00 -
Job Scope TO REPAIR RH PORTION	Quotation from ARC	Adjusted by Surveyor, if applicable

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	AND THE STATE OF T		
TO REDSDAY EDONT DUMBER	Cadotation from ARC	Adjusted by Surveyor, if applicab		
TO REPSRAY FRONT BUMPER	378.00	200.00 -		
TO RESPRAY FRONT FENDER RH	378.00	200.00 -		
TO RESPRAY RIM	180.00 1/			
Total Spray Painting & Panel Beating	V.	100.00		
	936.00	500.00		

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Name of the second
TO CHECK WIRING AND SYSTEM FUNCTION	Quotation from ARC	Adjusted by Surveyor, if applicable
TO STIEST WIRING AND SYSTEM FUNCTION	80.00	50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	50.00 -
TO REMOVE AND REFIT TYRE	120.00	
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	50.00
TO REPLACE SUNDRY PARTS	100.00	50.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs		0.00
	700.00	200.00

Part Number	- Portida	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen	Surveyor Approved	Photos Attached
52119479 32			COVER, FR BUMPER	R 1	495.50	100.00	0.00	Replace	Repair	No R
52115470 50			SUPPORT, FR BUMPER RH	X 1	76.90	25.00	57.68	Replace	Check	No sc
3801470 30			FENDER SUB-ASSY, FR , RH	RI	933.10	100,00	0.00	Replace	Repair	No R
53875470 70			LINER, FR FENDER, RH	W1	198.40	25.00	148.80	Replace	Replace	No /
75374471 40			EMBLEM, SIDE PANEL (HYBRID)	V	52.90	25.00	39.67 -	Replace	Replace	No /
			TYRE	Χº	126.74	0.00	0.00	Replace	Not given	No V
42611- 47450			WHEEL, DISC FRONT	R1	1,555.10	100.00	0.00	The American		No O
31145476 31			UNIT, HEADLAMP ,	1	2,558.90	10.00	2,303.01 —	Replace	Replace	No R
31210470 20			LAMP ASSY, FOG, RH	x o	910.20	10.00	0.00	Replace	Not given	No X
		T	OTAL MATERIALS	-				2,549.16	2 491 48	1
0		TOTAL	MATERIALS(Discount	ted)				2,549.15		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price	Discount (%)	Final Price (\$)	ARC Check		Annual Control Control
	тот	AL SUPPLEMENTARY	MATERIA	LS	1 (70):	(9)		Check	Check

2491.48 + 700 2691.48

CONFIRMED PART BY PART REPAIR \$3, 61.48 /3 DAYS

5/9/18



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No.

SHB5039B

Ref. No.

TAX/08/18/2041

Reg. Date

03/11/2017

Vehicle Type

TAXI

Make

TOYOTA PRIUS

Model

PRIUS4

Name of Driver

CHUA AH BENG

Type of Accident

SIDE SWIPE

Date / Time of Accident

08/08/2018 10:00:00 PM

Accident Reported Date / Time :

10/08/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No : 000024097469

Special Instruction to ARC, if any

DROVE IN/SLU341M

Prepared Date

: 10/08/2018 12:48:56 PM



Chassis No : JTDKB3FU203573575

Mileage

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

845.00

0.00

Total Spray Painting Charges

936.00

0.00

Total Material Charges

6,552.01

Other Charges

6,552.01

700.00

0.00

TOTAL

9,033.01

0.00

Lum Sum Total

0.00

0.00

No. of Repair Days

5.00 3 00

0.00

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

10/08/2018 01:49:24 PM

01/01/1900 12:00:00 AM

Prepared / Adjusted Date

Remarks

Prepared Date : 10/08/2018 01:49:24 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount :

Prepared Date:

Comme Commo of respent Latiniates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
TO REPAIR RH PORTION	845.00	0.00		
Total Labour	845:00 5 00	0.00		

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378:00 200	0.00
TO RESPRAY FRONT FENDER RH	378.00 200	0.00
TO RESPRAY RIM	180.00- 100	0.00
Total Spray Painting & Panel Beating	936.00 500	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Total Other Costs	700.00	0.00
TO WASH AND VACUUM	60.00 ≈ △△	0.00
TO REPLACE SUNDRY PARTS	100.00 × 00	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00 8.50	0.00
TO REMOVE AND REFIT TYRE	120,00 50	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00 50	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100-00 X NA	0.00
TO CHECK WIRING AND SYSTEM FUNCTION	89:00 50	0.00
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable

NAZ LKK 13/8/18 1000 3 DAYS PIP APTER REPAR PHOTO

LISK Auto Consultants hence notify
the Repairer of the following:

• To resurvey belowhilter speny painting

• To display demaged partin) during resurvey

• Parts prime are subject to confirmation

• Third party survey is on a "testest Projector" basis

• No dispal meetitestice(s) in allowed

• Supplementary item(s) must be resurveyed and in subject to final approved from trausance Company

Acknowledged by Repairer

Signature:

Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen	Surveyor Approved	Photos Attached
52119479 62			COVER, FR BUMPER	1	495.50	25.00	371.62	Replace	Replace	No X R
52115470 50			SUPPORT, FR BUMPER RH	1	76.90	25.00	57.67	Replace	Replace	No ?
53801470 80			FENDER SUB-ASSY, FR , RH	1	933.10	25.00	699.82	Replace	Replace	NOXR
53875470 70			LINER, FR FENDER, RH	1	198.40	25.00	148.80	Replace	Replace	No TOR
75374471 40			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No nec
			TYRE	1	126.74	0.00	126.74	Replace	Replace	No You
42611- 47450			WHEEL, DISC FRONT	1	1,555.10	25.00	1,166.32	Replace	Replace	No XR
81145476 91			UNIT, HEADLAMP , RH	1	2,558.90	10.00	2,303.01	Replace	Replace	No /
81210470 20			LAMP ASSY, FOG, RH	1	910.20	10.00	819.18	Replace	Replace	No XSVI
		Т	OTAL MATERIALS					5,732.86	5,732.83	~3 0
		TOTAL	MATERIALS(Discoun	ted)					6,552.01	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price	ARC Check	Surveyor	LT Check
	тот	AL SUPPLEMENTARY	MATERIA	LS		107		CHECK	CHECK

Vic (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

<LeeGek@smrt.com.sg>

Sent:

Friday, 7 December, 2018 5:43 PM

To:

Vic (LKKAuto)

Cc:

Admin A

Subject:

RE: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 50398 & SLU

341M (AIG's insured) Our Ref. TAX/08/18/2041/lg LKK REF

CC3/AIG18014735/Nhb3

Attachments:

08 18 2041 - DV.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$4,300.00 in respect of our own losses payable to SMRT TAXIS PTE LTD.

Thanks for the settlement and have a nice weekends.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 07/12/2018 11:42

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our

Ref: TAX/08/18/2041/lg LKK REF CC3/AIG18014735/Nhb3

Without Prejudice

Dear Lee Gek,

Please find attached DV and ATA for your further action.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]

Sent: Thursday, 6 December, 2018 5:23 PM

To: Thin Thin (LKKAuto)
Cc: Admin A; Vic (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref:

TAX/08/18/2041/lg

Dear Thin Thin,

We accept your global offer of \$4,300 for our own losses. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: 06/12/2018 16:58

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our

Ref: TAX/08/18/2041/lg

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Lee Gek,

We refer to the below matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$ 4,300.00 (all-in).

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Sycs/Ext Biz Sycs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Thursday, 6 December 2018 4:47 PM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref:

TAX/08/18/2041/lg

URGENT REMINDER

Dear Thin Thin,

We have already provided the evidence so please let us have your offer by 14th December 2018. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 24/10/2018 10:06 To: 'Thin Thin (LKKAuto)'

Subject: Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear Thin Thin,

We refer to your whatsapp message of 23/10/18 and forward the video footage as requested.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647) Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: 04/10/2018 18:50

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: CS A Team; Admin A

Subject: FW: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge	
CC3/AlG18014735/Nub3	Thin Thin	

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < LeeGek@smrt.com.sg>

Sent: Thursday, 4 October 2018 12:33 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear All,

We quantify our own losses as follows:-

Total	\$4552.34					
LTA Search Fee	\$7.00					
Loss of Rental	\$853.86	(7	days x	\$121.98	Ú
Cost of Repair	\$3691.48					_

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vic (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

<LeeGek@smrt.com.sg>

Sent:

Thursday, 4 October, 2018 12:33 PM

To:

CS A Team; Admin A

Subject:

Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our

Ref: TAX/08/18/2041/lg

Attachments:

TAX 08 18 2041.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3691.48					
Loss of Rental	\$853.86	(7	days x	\$121.98)
LTA Search Fee	\$7.00					
Total	\$4552.34					

We enclose the following documents:

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- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Thin Thin (LKKAuto)

From:

Thin Thin (LKKAuto)

Sent:

Wednesday, 24 October 2018 2:18 PM

To:

'omarubi@singnet.com.sg'

Cc:

Admin A; Vivian Lau (LKKAuto)

Subject:

ACCIDENT INVOLVING SLU 341M & SHB 5039M ON 08/08/2018



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG18014735/Nub3

24 OCTOBER 2018

OMAR MARCUS TAN ABDULLAH @ TAN BUCK LIANG

BLK 323 WOODLANDS STREET 32 #12-149 SINGAPORE 730323

Dear Sir/Madam,

ACCIDENT INVOLVING SLU 341M & SHB 5039M ON 08/08/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler DID: 6841 2360 FAX: 6741 4108

Email: thinthin@lkkauto.com

c.c.

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)



Date: 10 | 8 | 2018

Our Ref. No.:

Letter of	Authorisation
("AutoSvs" and SLU along wo (the "Accide proceedings	(NRIC No.: S1290727 c) the hirer / relief driver / contract hirer of SMRT taxi registration number spb hereby authorise SMRT Automotive Services Pte Ltd by to deal with all matters arising out of the accident between my taxing happened on 8 8 4 10 22-10 pm and any claims or against such party or parties (as AutoSvs deems fit in its absolute in respect of any claim, demand, loss, cost, expense, liability, damages or
	against us or incurred or suffered by us.
and settle a	ejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve ny proceeding or claim arising out of the accidents, including but not limited y act or executing any document or signing the Discharge Voucher on my ay be required.
Name	Chua 4h Bong Signature: 10/8/18
NRIC No.	81290725/G
Tel No.	. 86836128
Address	······

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, <u>SMRT TAXIS PTE LTD</u> (the third party claimant") of <u>60 WOODLANDS INDUSTRIAL</u>

<u>PARK E4 (S)757705</u> (address), owner of <u>SHB 50399</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHB 50399</u> that was damaged pursuant to the accident which occurred on <u>08/08/2018</u> (date) along <u>WOODLANDS</u>

<u>AVENUE 3</u> (location) involving vehicle no/s <u>SLU 341M</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of <u>SMRT TAXIS PTE LTD</u>.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 7 (day) of Dec (month) 20 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$4.300.00</u> (global sum – all in) for vehicle no. <u>SHB 5039</u> that was damaged pursuant to the accident which occurred on <u>08/08/2018</u> (date) along <u>WOODLANDS AVENUE 3</u> (location) involving vehicle no/s <u>SLU 341M</u>. This is pursuant to the inspection conducted on <u>13/08/2018</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHB 5039</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB SO39D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______ (day) of ______ (month) 20 8 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SNRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV180900289 Date : 19.09.2018 Vehicle No. : SHB5039B

Your Ref No. : TAX/08/18/2041

Our Ref No. : 24097469 Terms : 30 Days

Description	Qty		Unit	Add	1	(Di	scount)		Amount
			Cost	+		Α	mount		74
Parts									
COVER, FR BUMPER	1.00	\$	495.50	(100.0	0)	\$	495.50	\$	0.00
SUPPORT, FR BUMPER RH	0.00	\$	76.90	(25.00	1	\$	0.00	\$	0.00
FENDER SUB-ASSY, FR , RH	1.00	5	933.10	(100.0	0)	S	933.10	\$	0.00
LINER, FR FENDER, RH	1.00	\$	198.40	(25.00	1	\$	49.60	\$	148.80
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$	52.90	(25.00	1	s	13.22	\$	39.67
TYRE	0.00	\$	126.74	(0.00	1	\$	0.00	\$	0.00
WHEEL, DISC FRONT	1.00	\$1	1555.10	(100.0	0)	\$3	1555.10	\$	0.00
UNIT, HEADLAMP , RH	1.00	\$2	2558.90	(10.00)	5	255.89	\$	2303.01
LAMP ASSY, FOG, RH	0.00	5	910.20	(10.00	1	\$	0.00	\$	0.00
					Su	b-To	tal	\$	2491.48
Labour									
TO REPAIR RH PORTION	1.00	s	500.00	0.00		s	0.00	\$	500.00
Others									
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$	50.00	0.00		\$	0.00	5	50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$	100.00	0.00		\$	0.00	ş	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$	50.00	0.00		\$	0.00	\$	50.00
TO REMOVE AND REFIT TYRE	1.00	s	50.00	0.00		S	0.00	3	50.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$	50.00	0.00		\$	0.00	\$	50.00
TO REPLACE SUNDRY PARTS	0.00	\$	100.00	0.00		S	0.00	\$	0.00
TO WASH AND VACUUM	0.00	s	60.00	0.00		5	0.00	\$	0.00
TO REPSRAY FRONT BUMPER	1.00	\$	200.00	0.00		\$	0.00	\$	200.00
TO RESPRAY FRONT FENDER RH	1.00		200.00	0.00		s	0.00	S	200.00

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV180900289 Date : 19.09.2018 Vehicle No. : SHB5039B

Your Ref No. : TAX/08/18/2041

Our Ref No. : 24097469 Terms : 30 Days

Description	Qty	Unit	Add /	(Disc	ount)		Amount	
Section Control Control of Section 64	EARST.	Cost	*	Amo	unt		111111111111111111111111111111111111111	
TO RESPRAY RIM	1.00	\$ 100.00	0.00	\$	0.00	\$	100.00	
			GRAND	TOTAL	2	s	3,691.48	

Remark :

Make/Model : PRIUS4 Accident Date : 08.08.2018

N.B. Psyment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/08/18/2041

From: SMRT Taxis Pte Ltd

Date:

17/08/2018

ACCIDENT ON 08/08/2018 INVOLVING SHB 5039B & SLU 341M

ALONG WOODLANDS AVE 3

This is to confirm that the daily rental rate for SHB 5039B is \$121.98 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Accident Vehicle Laid-Up Report

Registeration No. : SHB5039B

Make / Model : TOYOTA PRIUS GEN4

Ref. No.

: 24097469

Accident Case No. : TAX/08/18/2041

Date and Time Vehicle off-road for Accident Repair : 08.08.2018 23:18:00

Date and Time Repair Completed

: 16.08.2018 08:34:07

Remarks:

Generated by : NGSIUCHING

Printed on : 16.08.2018

Enquire Transaction History

Log Date/Time:

10 Aug 2018 / 14:40:28

Asset Type:

Vehicle

Transaction Amount:

\$7,49

Asset ID:

SLU341M

HALIL

Transaction Type:

18.32 Insurance Enquiry (GIRO Payment) Channel:

External Agency

User ID:

ESASBAHO - BALQISH BINTE ABDUL

Business Transaction Reference No.

20180810144028886614

Post Date / Time:

08 Aug 2018 22:00:00

Insurance Company:

ALG ASIA PACIFIC INSURANCE PTE. LTD.

198298 Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

...CLAIM SUBFOLDER...(Pending for Survey Report) Express

LAIM SUBF	OLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rp	t	Adj 5	Submitted	Ins Auth'ed	Status		
Main	I4 Aug 2018 Edit Reg		13 Aug 2018 00:00 Edit Adj Rpt	\$\$3,69 Edit 6	91.48 Estimates	1 4 5	691.48 w Rpt		Pending Report Cancel 0	for Survey	
,	tain	∏ R	eference		Claim Deta	ails		Documents		Show All	
CLAIM SUI	FOLDER DE	TAILS					[Created t	by adjuster]			
Insured:	OMAR MA	RCUS TAN ABDU	JLLAHØTAN BUCK	LIANG,	ID: S1301	775A					
Main Claimant:	SMRT TAX	CIS PTE LTD,	b. Reg. No.: 198905	369K							
Vehicle Reg. No.:	SHB503	9В			Date of L	.oss:		3 22:00 - :59 and 5 Days From :	LTA Reg Date	(Man Yr)]	
Claim Type:	TP / 802	3799518SG			Policy/Co Note No.		170008284	2 (Comprehensive	1)		
Vehicle Reg. No. (Insured):	SLU341M	ш			Policy No (Claiman		D-18090213MFSH				
					Excess:						
Repairer:			s Pte Ltd (Woodla							2628	
Handling Insurer:		Pacific Insuranc lan.Ler@aig.com	e Pte. Ltd. (Expres	s) - Tel:	65-6419-30	000	[Handled b	y Ler, Bernard-J	Q]		
Claimant's Insurer:	MS First C	Capital Insuranc	e Ltd (HQ) - Tel: 62	222311							
Adjuster:	24/08/20		Ltd (HQ) - Tel: 62:	6-3561	[Handled	by Mi	uhammad I	Nazril Bin Abdul	lah] [Fina	I Rpt due	
ASSOCIAT	ED MAIL RE	CEIVED						Vie	w All Com	pose Case Mai	
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Due Date No results.	Priority	Type Task	Group Subject	Han	dler As	ssigne	ed By	Completed On	Created	On Done	

Claim Documents

*SHB5039B (8023799518SG)

[SLU341M]

TP

SMRT TAXIS PTE LTD

Aug 8 2018 10:00PM

[OMAR MARCUS TAN ABDULLAH@TAN BUCK LIANG]

SMRT Automotive Services Pte Ltd

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1	20/08/18 14:45	Video - Accident From:SC - Reg. No: SLU341M, Claimant: OMAR MARCUS TAN ABDULLAH@TAN BUCK LIANG	0	Load MP4	
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1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
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1	16/08/18 10:20	Accident Statement Frum:SC - Reg. No: SLU341M; Claiman: OMAR MARCUS TAN ABDULLAHIBTAN BUCK LIANG	0	Load HTM	
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26	06/09/18 10:58	Reinspection Photo	0	Load JPG	Z
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1	14/08/18 19:14	TP ESTIMATE- MARKED	0	Load PDF	
2	21/08/18 09:17	TP GIA REPORT	0	Load PDF	
3	07/12/18 11:23	EMAIL TO OI	0	Load PDF	
4	24/12/18 11:11	WORKSHOP INVOICE	Õ	Load PDF	
5	24/12/18 11:11	AUTHORISATION TO ACT FORM	0	Load PDF	
6	24/12/18 11:11	Release Voucher	0	Load PDF	
7	24/12/18 11:11	RENTAL RECEIPT	Ö	Load PDF	
8	24/12/18 11:11	RENTAL MILEAGE	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLU341M (Insd veh)			Mo	Model:		T	TOYOTA PRIUS TAXI 1.8 (A)	
	SHB5039B (TP veh) 08/08/2018			_					
Date of Accident:				_					
Global Sum Settlen	nent :	[X] Yes	-	1 1	No	7			
Repair Estimate	ane is	1001 1000	s		9,38	8.74			
Final Repair Cost			: 5		4,30	-			
Loss of Use			s					day	s at \$0.00 per day
Rental (if any)			s			\neg	5	day	CONTRACTOR STATE OF THE SECTION OF T
LTA / GIA Search F	ee		: \$			_			
Others:	07.		: \$			\dashv			
			s			\dashv			
Final Settlement Su	m (Globa	I Sum)	: \$		4.300	00			
Is Third Party Wor below)	kshop G	A Registered	?	[]	YES	[X	1	NO	(Kindly indicate
A) For Non GIA R	egistere	d Workshop:		Agri	eed Liab	oility_		100	(%)
B) For GIA Registered Workshop:				BOL	BOLA Applicable: Yes/ No BOLA Scenario No				OLA Scenario No:
BOLA Liability:		(%)		Assessed Liabili		iability	(*):_		(%)
* Assessed Lia	bility to be	e filled only for	chain	callisia	ns and f	or cas	es wh	ere Bo	DLA does not apply.
Remarks									
Payment Instruction		's Breakdown	1						
1) SMRT Taxis P	te Ltd				: \$				4,300.0
					: 5				
2)									
2)					: \$				
					_				
	EE KHA	NG MIN			: \$				
3)				_ 2	: \$				

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

TP

CC3/AIG18014735/NHB3Q2

Date:

24/12/2018

REFERENCE

Date of Loss:

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700082842

Claimant Vehicle No:

SHB5039B

Insured Vehicle No:

Nature of Claim:

SLU341M

Claim No: 8023799518SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

08/08/2018

Reg No:

SHB5039B

Make & Model:

TOYOTA PRIUS TAXI, 1.8 (A)

Engine No:

2ZRS101452

Reg. Date:

03/11/2017 (Man. Year: 2017)

Chassis No: Odometer:

JTDKB3FU203573575

101721 km

Colour Engine Capacity: Brown

1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Front Right Side: Falken 5 mm

Rear Left Side: Rear Right Side: Falken 6 mm Falken 6 mm

Falken 5 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		6,907.74	2,491.48	4,416.26	63.93
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,481.00	1,200.00	1,281.00	51.63
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Nett Amount (S\$)	9,388.74	3,691.48	5,697.26	60.68

609.90 + Car Rental (5.0 x S\$121.98/day) (S\$) + Doc/Search Fee (S\$) 7.00

> 4,308.38 Nett Liability (S\$) Global Sum Settlement (S\$) 4,300.00

INSPECTION

Date of Assignment:

13/08/2018

Date Inspected: 13/08/2018 Inspected At: SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

3.0 days

Adjuster: Muhammad Nazril Bin Abdullah Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty F	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LINER FR FENDER ,RH (DISC 25%)	Cut	198.40 F	*148.80 F
2	1		*EMBLEM ,SIDE PANEL (HYBRID) (DISC 25%)	Necessary	52.90 F	*39.67 F
3	1		*UNIT ,HEADLAMP ,RH (DISC 10%)	Scratched	2,558.90 F	*2,303.01 F
4	1		*COVER ,FR BUMPER	Repair	495.50 F	*-F
5	1		*FENDER SUB-ASSY FR,RH	Repair	933.10F	*-F
6	1		*WHEEL ,DISC FRONT	Repair	1,555.10F	*-F
7	1		*SUPPORT ,FR BUMPER RH	Serviceable	76.90 F	*-F
8	1		*TYRE	Serviceable	126.74 F	*-F
9	1		*LAMP ASSY ,FOG ,RH	Serviceable	910.20 F	*-F
F=Fn	anchise pa	art.		Total Parts (S\$)	6,907.74	2,491.48

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODY WORK	New	845.00	500.00
2	SPRAY PAINT	New	936.00	500.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	50.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	0.00
5	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	50.00
6	TO REMOVE AND REFIT TYRE	New	120.00	50.00
7	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	50.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
9	TO WASH AND VACUUM	New	60.00	0.00
	Gross Labo	our Cost (S\$)	2,481.00	1,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >