Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

<LeeGek@smrt.com.sg>

Sent: Thursday, 6 December, 2018 5:23 PM

To: Thin Thin (LKKAuto)
Cc: Admin A; Vic (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M

(AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear Thin Thin.

We accept your global offer of \$4,300 for our own losses. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: 06/12/2018 16:58

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our

Ref: TAX/08/18/2041/lg

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Lee Gek,

We refer to the below matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$ 4,300.00 (all-in).

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < LeeGek@smrt.com.sg >

Sent: Thursday, 6 December 2018 4:47 PM **To:** Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref:

TAX/08/18/2041/lg

URGENT REMINDER

Dear Thin Thin,

We have already provided the evidence so please let us have your offer by 14th December 2018. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 24/10/2018 10:06 **To:** 'Thin Thin (LKKAuto)'

Subject: Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear Thin Thin,

We refer to your whatsapp message of 23/10/18 and forward the video footage as requested.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: 04/10/2018 18:50

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: CS A Team; Admin A

Subject: FW: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18014735/Nub3	Thin Thin

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) < LeeGek@smrt.com.sg>

Sent: Thursday, 4 October 2018 12:33 PM

To: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Re: Accident on 8/8/2018 involving SHB 5039B & SLU 341M (AIG's insured) Our Ref: TAX/08/18/2041/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3691.48					
Loss of Rental	\$853.86	(7	days x	\$121.98)
LTA Search Fee	\$7.00					
Total	\$4552.34					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

