

INSURANCE

INS. CASE OWNER:

TSC CHAS WAT / CC 3, WP 4777, N/A 63 / AIG1801

LKK:

IDAC:

Surveyor:

NAT

DOI:

ASSIGNMENT

10/8/18

Date / Time:

10/8/18

Registered in Merimen:

4/8/18

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SUR 9616 C

Claim No.:

68488675556

Name of Insured:

WP

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$5

D.O.A.:

7/8/18

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VAL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

565451 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMKT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

7/8/18  
JW

565451 L-7

SUR 9616 C-4

- WP non reporting.

- MINUTED

- TP LOB IN BY BULL

- PLS REVIEWED. OLD SUBSTANTIAL CASE.  
BULL WTS SENT TO CI TO NOTIFY  
TP CLAIM.

08/07/19

- GIVE JET OFFER TO TP.

- TP REPORTED CLAIM. INMOT LOU @ \$250.

- M6 AGREE LOU @ \$250.00

30/09/19

- SEND ACCEPTANCE BULL TO TP

- ALL BOCS IN ORDER

- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call Of:

After call 1st to CI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to CI: BULL

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P/P

\$5 1,768.00

( 2 days)

Reduction:

27

%

Email

Call

FINAL SETTLEMENT

Date/Time:

30/09/19

Confirm with:

PATRICK

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

15

Repair Cost:

\$5 1,768.00

Loss of Rental (LOR):

\$5

-

( days)

Loss of Use (LOU):

\$5

700.00

x 2 days)

Loss of Income (LOI):

\$5

-

(\$ a days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

7.00

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost:

\$5

-

Total:

\$5

2,475.00

Global Sum \$5:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2,475.00

Name 1:

SMKT BULL LTD

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

1) Claim status: ☒ Official/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

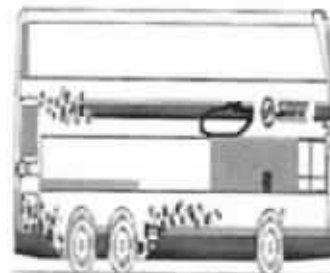
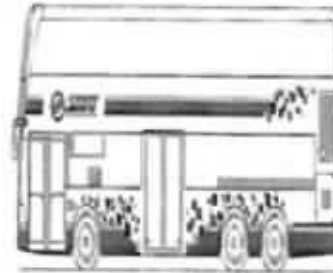
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18014733/Njb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 14-08-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLR 9616C	Veh. Inspected	SG 5451L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/08/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/08/2018	Inspection Date	10/08/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG5451L  
Ref. No : BUS/08/18/5009  
Reg. Date : ~~01/01/1900~~ 05/04/2017  
Vehicle Type : DOUBLE DECK  
Make : VOLVO  
Model : Volvo B9TL DD  
Name of Driver : Li Yang  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 03/08/2018 05:55:00 AM  
Accident Reported Date / Time : 07/08/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : AIG  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No :  
Special Instruction to ARC, if any :  
TP: SLR9616C (AIG)  
RIGHT CENTER PORTION DAMAGED  
Prepared Date : 08/08/2018 10:02:38 AM



Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RHS CTR PORTION	1,590.00	0.00
Total Labour	1,590.00 1,060 ✓	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	850.00	0.00
Total Spray Painting & Panel Beating	850.00 708 ✓	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

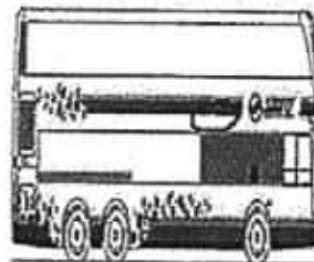
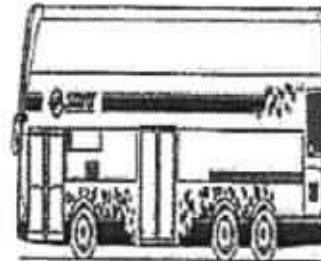
NA2 LKK  
10/8/18 1100  
2 days  
After repair photo.

04

## SMRT Accident Vehicle Repair Estimates

**Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No : SG5451L  
Ref. No : BUS/08/18/5009  
Reg. Date : 01/01/1900  
Vehicle Type : DOUBLE DECK  
Make : VOLVO  
Model : Volvo B9TL DD  
Name of Driver : LI Yang  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 03/08/2018 05:55:00 AM  
Accident Reported Date / Time : 07/08/2018 12:00:00 AM  
Surveyor Is Required? : Yes  
Survey by : AIG  
Vehicle Is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No :  
Special Instruction to ARC,if any :  
TP: SLR9616C (AIG)  
RIGHT CENTER PORTION DAMAGED  
Prepared Date : 08/08/2018 10:02:38 AM



Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,590.00	0.00
Total Spray Painting Charges :	850.00	0.00
Total Material Charges :	0.00	0.00
Other Charges :	0.00	0.00
<b>TOTAL :</b>	<b>2,440.00</b>	<b>0.00</b>
<b>Lum Sum Total :</b>	<b>0.00</b>	<b>0.00</b>
No. of Repair Days :	<del>3.00</del> 2.00	0.00
Prepared / Adjusted By :		
Arc / Surveyor Sing Off Date :	08/08/2018 02:09:04 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 08/08/2018 02:09:04 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RHS CTR PORTION	<del>1,590.00</del>	0.00
<b>Total Labour</b>	<b>1,590.00 1,060</b>	<b>0.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	<del>850.00</del>	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>850.00 708</b>	<b>0.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

NA2 LKK  
10/8/18 1100  
2 days

After repair photo.

\$1,768 / 2D / P/P

CONFIRMED

N-1

16/8/18



**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
<b>TOTAL MATERIALS</b>										
<b>TOTAL MATERIALS(Discounted)</b>							<b>0.00</b>	<b>0.00</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

## View Received Message

This mail is associated with :

**\*SG5451L (6848862355SG)**  
**[SLR9616C]**

TP

SMRT BUSES LTD

Aug 3 2018 5:00AM

[LCRF PTE LTD ]

SMRT Automotive Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 16/08/2018 09:45 AM.

**To** LKK\_HQ

**Subject** No OI GIA Report (SLR9616C VS SG5451L)

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF PTE LTD?

Address :

60 Anson Road

#11-01 Mapletree Anson

Singapore 077514?

Thank you.

Regards,

Syaza Irdina Azlan

### DOCUMENTS SUMMARY

There are no documents.

## Vic (LKKAUTO)

---

**From:** Tee, Chee-Wah <Chee-Wah.Tee@aig.com>  
**Sent:** Monday, 30 September, 2019 11:38 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: AIG Ref: 6848862355SG003 / LKK Ref: CC3/LCR18014733/Nhb3

Dear Vic,

You may increase LOU from \$300 to \$350 for this matter.  
Thank you.

Tee Chee Wah  
AIG  
Complex Claims Examiner  
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1089

[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
**[Click here to find out more](#)**

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---

**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Monday, September 30, 2019 11:22 AM  
**To:** Tee, Chee-Wah  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** [EXTERNAL] RE: AIG Ref: 6848862355SG003 / LKK Ref: CC3/LCR18014733/Nhb3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Wah,

We refer to your below email.

Please be informed that our offer to TP was rejected as TP insisted to claim for LOU @ **\$350/day** (see attached email).

Kindly advise if we can improve/maintain offer.

Thank you.

## Joy Irene (LKKAuto)

---

**From:** Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)  
<eileenbay@smrt.com.sg>  
**Sent:** Wednesday, 5 December 2018 10:32 AM  
**To:** Admin A; CS A Team  
**Subject:** LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT  
BATOK WEST AVE 3  
**Attachments:** SG5451L.PDF; img-Z05102735-0001.pdf

Our Ref: BUS/08/18/5009/EB

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: SG5451L.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$1,768.00
Loss of Use	\$700.00 ( 2 days x \$350.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2,475.00</b>

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140



**Joy Irene (LKKAUTO)**

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**From:** Joy Irene (LKKAUTO)  
**Sent:** Friday, 14 September 2018 4:31 PM  
**To:** 'Eileen Yap'  
**Cc:** Admin A; Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLR 9616C & SG 5451L ON 03/08/2018 (05:55) ALONG BUKIT BATOK WEST AVE 3

14 September 2018

**LCRF PTE LTD**

Policy Holder

Your Ref: SLR 9616C  
Our Ref: CC3/LCR18014733/Njb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR 9616C & SG 5451L ON 03/08/2018 (05:55) ALONG BUKIT BATOK WEST AVE 3**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SG 5451L** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**


I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG 5451L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 5451L that was damaged pursuant to the accident which occurred on 03/08/2018 (date) along BUKIT BATOK WEST AVENUE 3 (location) involving vehicle no/s SLR 9616C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of September (month) 2019 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,768.00** (Repair Cost), **S\$700.00** (Loss of Rental/Use), **S\$ 7.00** (Disbursement) for vehicle no. **SG 5451L** that was damaged pursuant to the accident which occurred on **03/08/2018** (date) along **BUKIT BATOK WEST AVENUE 3** (location) involving vehicle no/s **SLR 9616C**. This is pursuant to the inspection conducted on **10/08/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 5451L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 5451L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of September (month) **2019** (year)



NAZ

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV181100367  
Date : 21.11.2018  
Vehicle No. : SG5451L  
Your Ref No. : BUS/08/18/5009  
Our Ref No. : 24097473  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
Labour					
TO REPAIR RHS CTR PORTION	1.00	\$1060.00	0.00	\$ 0.00	\$ 1060.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 708.00	0.00	\$ 0.00	\$ 708.00

**GRAND TOTAL \$ 1,768.00**

Remark :

Make/Model : Volvo B9TL DD  
Accident Date : 03.08.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



## Enquire Transaction History

### Transaction History Details

Log Date/Time:	08 Aug 2018 / 09:57:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLR9616C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180808095741701823
Search Date / Time:	03 Aug 2018 05:55:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Aug 2018 <a href="#">Edit Reg</a>		10 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,768.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,768.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K									
Main Claimant: <b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D									
Vehicle Reg. No.:	<b>SG5451L</b>	Date of Loss:	03/08/2018 05:00 - :59 [15 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 6848862355SG</b>	Policy/Cover Note No.:	0999994826 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLR9616C</b>	Policy No. (Claimant):	D-IIO2759MFBP						
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 24/08/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (16/08/2018): No OI GIA Report (SLR9616C VS SG5451L)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SG5451L (6848862355SG)  
[SLR9616C]  
TP  
SMRT BUSES LTD  
Aug 3 2018 5:00AM  
[LCRF PTE LTD ]  
SMRT Automotive Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ)			Edit
Third Party Express Settlement – Payment Breakdown					

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	10/09/18 14:20	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Load HTM
Accident Statement From-SC - Reg. No: SLR9616C, Claimant: LCRF PTE LTD					

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	17/08/18 10:50	LKK Auto Consultants Pte Ltd (HQ)			Load JPG
2	17/08/18 10:50	General View			Load JPG
3	17/08/18 10:50	General View			Load JPG
4	17/08/18 10:50	General View			Load JPG
5	17/08/18 10:50	General View			Load JPG
6	17/08/18 10:50	General View			Load JPG
7	17/08/18 10:50	General View			Load JPG
8	17/08/18 10:50	General View			Load JPG
9	17/08/18 10:50	General View			Load JPG
10	17/08/18 10:50	General View			Load JPG
11	17/08/18 10:50	General View			Load JPG
12	17/08/18 10:50	General View			Load JPG
13	17/08/18 10:50	General View			Load JPG
14	17/08/18 10:51	Reinspection Photo			Load JPG
15	17/08/18 10:51	Reinspection Photo			Load JPG
16	17/08/18 10:51	Reinspection Photo			Load JPG
17	17/08/18 10:51	Reinspection Photo			Load JPG
18	17/08/18 10:51	Reinspection Photo			Load JPG
19	17/08/18 10:51	Reinspection Photo			Load JPG

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	14/08/18 18:16	LKK Auto Consultants Pte Ltd (HQ)			Load PDF
2	14/08/18 18:16	TP ESTIMATE- MARKED			Load PDF
3	14/09/18 16:34	TP GIA REPORT			Load PDF
4	09/10/19 09:43	LETTER TO LCRF			Load PDF
5	09/10/19 09:43	WORKSHOP INVOICE			Load PDF
6	09/10/19 09:43	AUTHORISATION TO ACT FORM			Load PDF
7	09/10/19 09:43	Release Voucher			Load PDF
8	09/10/19 09:43	LTA SEARCH			Load PDF
9	09/10/19 09:43	LOD			Load PDF
No	Finalized On			Thumbnail	Print
1	04/10/18 09:32	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Load PDF
Singapore Accident Statement OF GIA					

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR9616C (Insd veh)	Model:	VOLVO B9TL 9.4 D (A)
	SG5451L (TP veh)		
Date of Accident:	03/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,440.00
Final Repair Cost	:	\$	1,768.00
Loss of Use	:	\$	700.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,475.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 2,475.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Oct  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18014733/NHB3Q2

Date: 09/10/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994826  
**Claimant** SG5451L **Insured Vehicle No :** SLR9616C  
**Vehicle No :** **Date of Loss:** 03/08/2018 **Nature of Claim:** TP **Claim No:** 6848862355SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SG5451L**  
 Make & Model: VOLVO B9TL, 9.4 D (A) Engine No: D9195709  
 Reg. Date: 05/04/2017 (Man. Year: 2016) Chassis No: YV3S4P928HA181740  
 Colour: Green Odometer: 79981 km  
 Engine Capacity: 9364 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/70 R22 Rear Tyre Size: 215/70 R22  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,440.00	1,768.00	672.00	27.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>2,440.00</b>	<b>1,768.00</b>	<b>672.00</b>	<b>27.54</b>
<b>+ Loss of Use (2.0 x S\$350.00/day) (S\$)</b>		700.00		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>Nett Liability (S\$)</b>		<b>2,475.00</b>		

### INSPECTION

Date of Assignment: 10/08/2018  
 Date Inspected: 10/08/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR RHS CTR PORTION	New	1,590.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	850.00	708.00
Gross Labour Cost (\$\$)			2,440.00	1,768.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >