

Vic (LKKAuto)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
<ChanSiauChin@smrt.com.sg>
Sent: Monday, 30 September, 2019 11:58 AM
To: Vic (LKKAuto); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3 LKK REF CC3/LCR18014733/Nhb3 Our Ref : BUS/08/18/5009/PT
Attachments: 20181008_RELEASE VOUCHER.pdf
Importance: High

Without Prejudice

Dear Vic,

Enclosed herewith a copy of our duly signed DV for your perusal and necessary action.
Original copies will be forwarded to your office shortly.
Payment by cheque shall be crossed and made payable to SMRT BUSES LTD

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 30/09/2019 11:45
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3 LKK REF CC3/LCR18014733/Nhb3 Our Ref : BUS/08/18/5009/PT

WITHOUT PREJUDICE

Dear Patricj,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of \$2,475.00 (all in).

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made

solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Monday, 29 July, 2019 9:28 AM

To: Vic (LKKAuto)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3 LKK REF CC3/LCR18014733/Nhb3 Our Ref : BUS/08/18/5009/PT

WITHOUT PREJUDICE

Morning Vic

Refer to the above matter and thank you for your offer dated 08/07/2019.

Please refer to our email to you dated 18/07/2019 that we are unable to accept your offer for the Loss of use for DD bus at \$300.00/day.

We re-submit our LOD for your consideration and hope to receive your fresh offer for the Loss of use.
Thanks.

Cost of Repair	\$1,768.00	Accepted
Loss of Use	\$700.00 (2 days x \$350.00)	\$700.00
LTA Search Fee	\$7.00	Accepted
Total	\$2,475.00	\$2475.00

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522| tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 26/07/2019 17:36

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAUTO)

Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3
LKK REF CC3/LCR18014733/Nhb3 Our Ref : BUS/08/18/5009/PT

Without Prejudice

Dear Patrick,

We had made an offer previously.

Kindly refer to the attached email.

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Friday, 26 July, 2019 5:00 PM

To: Vic (LKKAUTO)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT
BATOK WEST AVE 3 LKK REF CC3/LCR18014733/Nhb3 Our Ref : BUS/08/18/5009/PT

WITHOUT PREJUDICE

Dear Vic,

Kindly let us have your settlement without further delay, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522| tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Sent: 18/07/2019 14:43

To: Vic (LKKAuto)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3
LKK REF CC3/LCR18014733/Nhb3 Our Ref : BUS/08/18/5009/PT

WITHOUT PREJUDICE

Dear Vic,

Thank you for your offer dated 08/07/2019.

We regret to inform that we are unable to accept your offer as the amount we are claiming is the actual costs of our losses pertaining to this accident.

Kindly settle our claim in full, thanks.

Cost of Repair	\$1,768.00
Loss of Use	\$700.00 (2 days x \$350.00)
LTA Search Fee	\$7.00
Total	\$2,475.00

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522| tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 08/07/2019 13:29

To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Vic (LKKAuto); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT
BATOK WEST AVE 3 LKK REF CC3/LCR18014733/Nhb3

WITHOUT PREJUDICE

Dear Karen,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a total of **\$2,375.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:eileenbay@smrt.com.sg>]

Sent: Thursday, 28 March, 2019 5:42 PM

To: Joy Irene (LKKAuto)

Subject: RE: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3

Importance: High

WITHOUT PREJUDICE

Reminder

Dear Joy,

Please revert with offer urgently.

Thanks and regards,

Eileen Bay
Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: 05 December 2018 12:51
To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18014733/Njb3	Joy

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Sent: Wednesday, 5 December 2018 10:32 AM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SG5451L AND SLR9616C ON 03/08/2018 ALONG BT BATOK WEST AVE 3

Our Ref: BUS/08/18/5009/EB

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG5451L**.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$1,768.00
Loss of Use	\$700.00 (2 days x \$350.00)
LTA Search Fee	\$7.00
Total	\$2,475.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD.**

Thanks and regards,

Eileen Bay
Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

