

Vic (LKKAUTO)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Monday, 30 September, 2019 11:38 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: AIG Ref: 6848862355SG003 / LKK Ref: CC3/LCR18014733/Nhb3

Dear Vic,

You may increase LOU from \$300 to \$350 for this matter.
Thank you.

Tee Chee Wah
AIG

Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, September 30, 2019 11:22 AM
To: Tee, Chee-Wah
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: AIG Ref: 6848862355SG003 / LKK Ref: CC3/LCR18014733/Nhb3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Wah,

We refer to your below email.

Please be informed that our offer to TP was rejected as TP insisted to claim for LOU @ **\$350/day** (see attached email).

Kindly advise if we can improve/maintain offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tee, Chee-Wah [mailto:Chee-Wah.Tee@aig.com]

Sent: Monday, 30 September, 2019 11:09 AM

To: CS A Team

Subject: RE: AIG Ref: 6848862355SG003 / LKK Ref: CC3/LCR18014733/Njb3

Dear Sir,

We refer to our email dated 26.06.2019.

Appreciate if you can provide an update.

Thank you.

Tee Chee Wah

AIG

Complex Claims Examiner

Claims Department

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From: Tee, Chee-Wah

Sent: Wednesday, June 26, 2019 9:19 AM

To: CS A Team

Subject: AIG Ref: 6848862355SG003 / LKK Ref: CC3/LCR18014733/Njb3

Dear Sir,

We seek your assistance to check for the status of this matter.

Thank you.

CLAIM SUBFOLDER DETAILS			
Insured:	LCRF PTE LTD , Co. Reg. No.: 201624597K		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SG5451L		Date of Loss:
Claim Type:	TP / 6848862355SG		Policy/Cover No.:
Vehicle Reg. No. (Insured):	SLR9616C		Policy No. (Claimant):
			Excess:
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) PROFILE 60 Woodlands Industrial Park E4, 7571		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdul]		
Init. Est. Repair Costs:	7,000 - 8,000		

Tee Chee Wah
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