Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent:Monday, 13 August 2018 5:59 PMTo:'Motor Claim - III'; assignmentsCc:'Manivel Priyadarshini'; Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T

ON 118/08/2018 ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 13 August 2018 5:27 PM

To: Ong, Germaine (VWG Singapore) < Germaine.ong@vw.com.sg>; 'sur@lkkauto.com' < sur@lkkauto.com>; Catherine

Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG

ECP TOWARDS MCE (NEAR FORT RD EXIT 13

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SKN3799Y and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: 13 August, 2018 5:15 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Tang, Shu Shi (VWG Singapore)

<shushi.tang@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13

Hi

Please assign LKK

Thanks

Best Regards

Germaine Ong Insurance Service Advisor AfterSales

Volkswagen Centre Singapore 17 Tuas Ave 9 Singapore 639197

HP: +65 92361588 Germaine.ong@vw.com.sg http://www.vw.com.sg



From: Motor Claim - III [mailto:motorclaim@iii.com.sq]

Sent: Monday, 13 August, 2018 5:04 PM **To:** Ong, Germaine (VWG Singapore)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018

ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: 13 August, 2018 4:08 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Tang, Shu Shi (VWG Singapore) < shushi.tang@vw.com.sg>; Chee, Steven (VWG Singapore)

<steven.chee@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG ECP

TOWARDS MCE (NEAR FORT RD EXIT 13

Dear Claim

Please see attached GIA report and estimate

Please arrange survey at 17 TUAS AVE 9

Please let us know if we can proceed on direct settlement

Best Regards

Germaine Ong Insurance Service Advisor AfterSales

Volkswagen Centre Singapore 17 Tuas Ave 9 Singapore 639197

HP: +65 92361588 Germaine.ong@vw.com.sg http://www.vw.com.sg



From: germaine.ong@vw.com.sq [mailto:germaine.ong@vw.com.sq]

Sent: Monday, 13 August, 2018 4:04 PM **To:** Ong, Germaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission

or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software. www.avg.com