

15/5/2010

INS. CASE OWNER:

CCP/III1801 4720, R2eb752 LKK:
IDAC:

Surveyor:

Rusul

DOI:

ASSIGNMENT

14/8/18

Date / Time:

12/8/18

Registered in Merimen:

14/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 2315T

Name of Insured:

LTP

Insured Tel No.:

HP:

Claim No.:

MUTIGOLU331

Policy No.:

MOMODUT

Make / Model:

MERCEDES.

Place of Accident:

BTP 2nd Stg 47g

Excess Sec II :SS

D.O.A:

11/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TOO EAR LHO JOHNNY

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L) YES / NO

Insured Liability:

% Final ? Yes / No

SHC 2315T

SUN 370AT

SML 670QB



INSRS:

WSP:

Tel:

Liability:

RMKS:

11



INSRS:

WSP:

Tel:

Liability:

RMKS:

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/8/18

Dahlw

20-8-18

SUN 370AT - NA / MUTIGOLU331 / 12/8/18
SHC 2315T - LK / MUTIGOLU331 / 16/8/18

SEEK MANDATE FOR LIABILITY.

MANDATE APPROVE LIABILITY.

Email esp liability claim.

05-11-18

FILE PASS TO TYPIST TO PREPARE REPORT.

* RENTAL BILL TO SUBHADRA INSTEAD OF MAHESWARAN

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	☐
After call ltr to OI:	☐
Authorisation To Act:	☒
Release Voucher:	☒
Final Repair Bill:	☒
Car Rental Invoice:	☒
Towing Invoice	☐
LTA / GIA:	☒
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☒
LOD:	☒
Payment Breakdown Form:	☐
Post-Repair Photos:	☐
Others:	☐

PRELIMINARY ADVICE Date/Time: - Sent By: -

FINALIZATION	Date/Time: 29-8-18	Confirm with: GEDNAME	Confirm by: MEB
Repair Cost:	p/p SS35,169.68	(12 days) Reduction:	%
FINAL SETTLEMENT	Date/Time: 03-01-18	Confirm with: SHU SH	Email ☐ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	28
Repair Cost:	4/16/18 SS 35,491.56	3 VEH CL OLD LAST.	
Loss of Renta ¹ (LOR):	4/16/18 SS 1,920.01	(16 days) x 10.15	
Loss of Use (LOU):	SS -	(S x days)	
Loss of Income (LOI):	SS -	(S x days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐	[Tick only one]		
GIA/LTA Search	SS 1.45		
Medical:	SS -		
Disbursement:	SS 263.00	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 37,882.02	Global Sum S\$:	
FINAL PAYMENT	Date/Time: 03-01-18	Confirm with: SHU SH	Email ☐ Call ☐
Payee 1:	SS 37,882.02	Name 1: YUSUWAGAN CENTRE SINGAPORE	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT

- 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: 600

(38/1/13) wef

ASS. REC. BY:

REF:

III

6624

ASSIGNMENT

From: Date: 14/08/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKN 3799Y

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

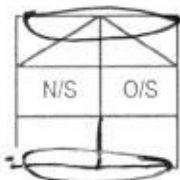
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 125K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 12 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1 up

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLN 3799T Yr Regn: 2017 / APR

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen SHARAN 2.0 c.c 1984

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 53213 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVW2227624U227589

Gen. Cond: Good ☒ Fair / Poor / BurntSteering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt orModi: Nil ☒ STD A/Rim or

Tyre Size: F: 225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

CONTINENTAL

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 11/08/18 D.O.I. 14/08/18

Survey held at Volkswagen Thors

Des. of Damages ☒ Frt ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P: 33,169.68 (RBD: 9)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18014730/R1eb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 14-08-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 2315T	Veh. Inspected	SLN 3799T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/08/2018	Inspection Date	14/08/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Service Order Confirmation

SERVICE ORDER NO.: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60

Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 45,662

VIN NO.: WVVZZZ7NZHV227589

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195 ✓
2	B&P SUNDRIES AIR CON GAS	48	TU	1.25		60 ✓
3	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280 ✓
4	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360 ✓
5	B&P AIRCON VACUUM & REGAS AIRCON-NETT	1	TU	420		420 ✓
6	B&P MACP LABOUR LABOUR FRT	6	UNIT	840		5040 ✓ 1680 3,360
7	B&P MACP PAINT SPRAY PAINT FRT	5	UNIT	800		4000 ✓ 2400
8	B&P MACP LABOUR LABOUR REAR	6	UNIT	840		5040 ✓ 2520
9	B&P MACP PAINT SPRAY PAINT REAR	5	UNIT	800		4000 ✓ 2400
10	B&P MACP LABOUR R&R REAR W/SCREEN	1	UNIT	840		840 ✓
11	B&P MACP LABOUR R&R REAR SILENCER	1	UNIT	840		840 ✓ 420
12	B&P MACP LABOUR R&R REAR LUGGAGE TRIM	1	UNIT	840		840 ✓ 420
13	B&P MACP LABOUR TRANSFER BOOT LID MECHANISM	1	UNIT	840		840 ✓ 420
14	B&P NUMBER PLATE B&P NUMBER PLATE FRT	1	ST	80		80 ✓
15	B&P NUMBER PLATE B&P NUMBER PLATE REAR	1	ST	80		80 ✓
16	EXT00037 Tow.SVC-Quality-Recovery-Services-	1	UNIT	0		0
Item						
17	7N0823031A FRT BONNET	1	PCS	1,662.20		1,662.20 ✓
18	7N0807217J GRU FRT BUMPER	1	PCS	1,479.92		1,479.92 ✓
19	7N0807183A BUMPER SIDE BRACKET LH	1	PCS	24.89		24.89 ✓
20	7N0807184A BUMPER SIDE BRACKET RH	1	PCS	24.89		24.89 ✓
21	7N0807723 LHS BUMPER INNER BRACKET	1	PCS	27.06		27.06 ✓
22	7N0807109D REINFORCEMENT	1	PCS	843.21		843.21 ✓
23	7N0807192 BUMPER CENTRE BRACKET	1	PCS	141.27		141.27 ✓
24	7N0853677 9B9 BUMPER CENTRE LOWER GRILLE	1	PCS	179.37		179.37 ✓
25	7N0853101 2ZZ BUMPER CENTRE LOWER GRILLE CHROME	1	PCS	208.65		208.65 ✓
26	1S0919275C GRU SENSOR	1	PCS	202.04		202.04 ✓
27	1T0919133C 9B9 PARKING SENSOR O RING	1	PCS	0.75		0.75 ✓
28	7N0971095C SENSOR WIRE HARNESS	1	PCS	97.80		97.80 ✓

Service Order Confirmation

SERVICE ORDER NO: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60
Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 45,682

VIN NO.: VVVWZZZ7NZHV227589

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	7N0955979 NOZZLE CYLINDER LH	1	PCS	255.54		255.54 X
30	7N0955103 NOZZLE LH	1	PCS	40.79		40.79 X
31	7N0807937A GRU NOZZLE CAP LH	1	PCS	82.59		82.59 X
32	7N2941754B HEADLAMP RH	1	PCS	3,002.55		3,002.55 3
33	7N2941753B HEADLAMP LH	1	PCS	3,002.55		3,002.55 cut
34	7N0805588D LOCK CARRIER	1	PCS	932.51		932.51 2000
35	7N0805567B SUPPORT LOCK CARRIER	1	PCS	117.06		117.06 Bt
36	7N0805931 H/LAMP TOP PANEL LH	1	PCS	43.68		43.68 Pt
37	7N0805932 H/LAMP TOP PANEL RH	1	PCS	58.55		58.55 Pt
38	7N0121284C AIR GUIDE RH	1	PCS	51.86		51.86 3 MIN
39	7N0121283C AIR GUIDE LH	1	PCS	55.29		55.29 ? - MC
40	5M0820536A SENS. HÖLDE	1	PCS	0.96		0.96 ne
41	7N0816411 A/C CONDENSER	1	PCS	595.05		595.05 X NIN
42	D 004660M2 2K GLUE	1	PCS	183.87		183.87
43	D 00940104 CLEANER	1	PCS	113.84		113.84
44	D 00920002 PRIMER	1	PCS	32.19		32.19
45	D 00950025 APPLICATOR	2	PCS	11.19		22.38
46	D 181802M1 ACTIVATOR	1	PCS	29.46		29.46
47	7N0827025H REAR BOOT LID	1	PCS	2,707.67		2,707.67 Bue
48	8D0853419D RR NUMBER PLATE PACKING	1	PCS	14.61		14.61 ne
49	WHT007341 NUT	4	PCS	2.52		10.08 ne
50	7N0867601C 82V REAR BOOT LID TRIM COVER	1	PCS	816.47		816.47 3 MIN
51	533863288A FELT STRIP	1	PCS	20.55		20.55 ne
52	7P6853630D FOD VW SIGN	1	PCS	112.14		112.14 ne
53	7N0853687 739 NAME PLATE - SHARAN	1	PCS	90.36		90.36 ne
54	7N0853675F 2ZZ NAME PLATE - 380TSI	1	PCS	58.64		58.64 ne
55	7N0945307A TAIL LIGHT INNER LH	1	PCS	595.31		595.31 cut
56	3CN945087 3RD BRAKE LIGHT	1	PCS	204.89		204.89 3 MIN
57	7N0945105B REFELCTOR LH	1	PCS	73.67		73.67 3 MIN
58	7N0807417E GRU REAR BUMPER	1	PCS	908.25		908.25 RE

Service Order Confirmation

SERVICE ORDER NO: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60

Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 45,682

VIN NO.: VVVWZZZ7NZHV227589

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	7N0807521C 9B9 SPOILER	1	PCS	327.71		327.71 DE ✓
60	7N0807251A FOAM INSER	1	PCS	100.61		100.61 CR ✓
61	7N0807305A REINFORCEMENT	1	PCS	553.53		553.53 3 NIN ✓
62	7N0807863 BUMPER CENTRE BRACKET	1	PCS	142.23		142.23 3 NIN ✓
63	7N0807375 BUMPER SIDE BRACKET LH	1	PCS	60.98		60.98 N ✓
64	7N0807376 BUMPER SIDE BRACKET RH	1	PCS	60.98		60.98 3 NIN ✓
65	1S0919275C GRU SENSOR	2	PCS	202.04		404.08 N ✓
66	1T0919133C 9B9 PARKING SENSOR O RING	2	PCS	0.75		1.50 N ✓
67	7N0971104F REAR SENSOR WIRE HARNESS	1	PCS	217.46		217.46 3 NIN ✓
68	7N0925711 REAR SILENCER HEAT PLATE	1	PCS	186.45		186.45 RA ✓
69	7N0253609AP SILENCER	1	PCS	1,516.20		1,516.20 RA ✓
70	1K0253141AA CLAMP	1	PCS	78.44		78.44 N ✓

Remarks : INDIA INSURANCE DIRECT SETTLEMENT

DOA: 11/08/2018

TP VEHICLE: SHC2315T

SURVEY BY:

Service Order Confirmation

SERVICE ORDER NO: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60
Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 45,682

VIN NO.: WVVZZZ7NZHV227589

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

Ram
Hp 90010068
12 days
14/08/18 @ 1620
Resurvey 54 part

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TOTAL	45,690.78
GST AMOUNT	3,198.35
TOTAL AMOUNT	48,889.13

On Behalf Of "COMPANY"

Certified Goods/Service received:

47845.09

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO.: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60

Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 53,212

VIN NO.: WVVZZZ7NZHV227589

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	195
2	B&P SUNDRIES	AIR CON GAS	48	TU	1.25	60
3	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280
4	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360	360
5	B&P AIRCON	VACUUM & REGAS AIRCON-NETT	1	TU	420	420
6	B&P MACP LABOUR	LABOUR FRT + 2 day to replace lock carrier	4	UNIT	840	3,360
7	B&P MACP PAINT	SPRAY PAINT FRT	3	UNIT	800	2,400
8	B&P MACP LABOUR	LABOUR REAR	3	UNIT	840	2,520
9	B&P MACP PAINT	SPRAY PAINT REAR	3	UNIT	800	2,400
10	B&P MACP LABOUR	R&R REAR W/SCREEN	1	UNIT	840	840
11	B&P MACP LABOUR	R&R REAR SILENCER	0.5	UNIT	840	420
12	B&P MACP LABOUR	R&R REAR LUGGAGE TRIM	0.5	UNIT	840	420
13	B&P MACP LABOUR	TRANSFER BOOT LID MECHANISM	0.5	UNIT	840	420
14	B&P NUMBER PLATE	B&P NUMBER PLATE FRT	1	ST	80	80
15	B&P NUMBER PLATE	B&P NUMBER PLATE REAR	1	ST	80	80
16	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
17	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
18	7N0829031A	FRT BONNET	1	PCS	1,662.20	1,662.20
19	7N0807217J GRU	FRT BUMPER	1	PCS	1,479.92	1,479.92
20	7N0807183A	BUMPER SIDE BRACKET LH	1	PCS	24.89	24.89
21	7N0807723	LHS BUMPER INNER BRACKET	1	PCS	27.06	27.06
22	7N0807109D	REINFORCEMENT	1	PCS	843.21	843.21
23	7N0807192	BUMPER CENTRE BRACKET	1	PCS	141.27	141.27
24	7N0853677 9B9	BUMPER CENTRE LOWER GRILLE	1	PCS	179.37	179.37
25	7N0853101 2ZZ	BUMPER CENTRE LOWER GRILLE CHROME	1	PCS	208.85	208.85
26	1S0919275C GRU	SENSOR	1	PCS	202.04	202.04
27	1T0919133C 9B9	PARKING SENSOR O RING	1	PCS	0.75	0.75
28	7N2941753B	HEADLAMP LH	1	PCS	3,002.55	3,002.55

Service Order Confirmation

SERVICE ORDER NO.: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60

Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 53,212

VIN NO.: WVVZZZ7NZHV227589

ENGINE NO.:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	7N0805588D LOCK CARRIER	1	PCS	932.51		932.51
30	7N0805567B SUPPORT LOCK CARRIER	1	PCS	117.06		117.06
31	7N0805931 H/LAMP TOP PANEL LH	1	PCS	43.68		43.68
32	7N0805932 H/LAMP TOP PANEL RH	1	PCS	58.55		58.55
33	7N0121283C AIR GUIDE LH	1	PCS	55.29		55.29
34	5M0820536A SENS.HOLDE	1	PCS	0.96		0.96
35	D 004880M2 2K GLUE	1	PCS	183.87		183.87
36	D 00940104 CLEANER	1	PCS	113.84		113.84
37	D 00920002 PRIMER	1	PCS	32.19		32.19
38	D 00950025 APPLICATOR	2	PCS	11.19		22.38
39	D 181802M1 ACTIVATOR	1	PCS	29.46		29.46
40	7N0827025H REAR BOOT LID	1	PCS	2,707.67		2,707.67
41	8D0853419D RR NUMBER PLATE PACKING	1	PCS	14.61		14.61
42	WHT007341 NUT	4	PCS	2.52		10.08
43	533863288A FELT STRIP	1	PCS	20.55		20.55
44	7P6853630D FOD VW SIGN	1	PCS	112.14		112.14
45	7N0853687 739 NAME PLATE - SHARAN	1	PCS	90.36		90.36
46	7N0853675F 2ZZ NAME PLATE - 380TSI	1	PCS	58.64		58.64
47	7N0945307A TAIL LIGHT INNER LH	1	PCS	595.31		595.31
48	3CN945087 3RD BRAKE LIGHT	1	PCS	204.89		204.89
49	7N0807417E GRU REAR BUMPER	1	PCS	908.25		908.25
50	7N0807521C 9B9 SPOILER	1	PCS	327.71		327.71
51	7N0807251A FOAM INSER	1	PCS	100.61		100.61
52	7N0807375 BUMPER SIDE BRACKET LH	1	PCS	60.98		60.98
53	1S0919275C GRU SENSOR	2	PCS	202.04		404.08
54	1T0919133C 9B9 PARKING SENSOR O RING	2	PCS	0.75		1.50
55	7N0825711 REAR SILENCER HEAT PLATE	1	PCS	186.45		186.45
56	7N0253609AP SILENCER	1	PCS	1,516.20		1,516.20
57	1K0253141AA CLAMP	1	PCS	78.44		78.44
58	7N0821021B FRT LHS FENDER	1	PCS	995.46		995.46

Service Order Confirmation

SERVICE ORDER NO: 18IP2063

CUSTOMER NO.: CV036315

CUSTOMER NAME: MANISEKARAN S/O RAMASAMY

TELEPHONE NO.:

ADDRESS: 102 BUKIT PURMEI ROAD #07-60

Singapore

VEH No.: SLN3799T

Order Date: 13/08/18

Reg Date: 28/04/17

KM: 53,212

VIN NO.: WVWZZZ7NZHV227589

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	7N0825206 RHS RR BUMPER LOWER COVER (A) ✓ URA	1	PCS	170.73		170.73
60	7N0825205A LHS RR BUMPER LOWER COVER (A) ✓ URA	1	PCS	170.73		170.73
61	7N0853651F 9B9 RADIATOR GRILLE (A) ✓ URA	1	PCS	683.92		683.92
62	7N0853600A FOD VW SIGN (A) REC	1	PCS	133.47		133.47

Remarks : INDIA INSURANCE DIRECT SETTLEMENT

DOA: 11/08/2018

TP VEHICLE: SHC2315T

SURVEY BY: RAUSL

TOTAL	33,169.68
GST AMOUNT	2,321.88
TOTAL AMOUNT	35,491.56

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 13 August 2018 5:27 PM
To: Ong, Germaine (VWG Singapore); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Manivel Priyadarshini
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13)
Attachments: MyDocument_2018_08_13_04_03_07.pdf

5.57pm @ 13/8/18
person @ germaine
vehicle in
arrange on 14/8/18

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKN3799Y and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: 13 August, 2018 5:15 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Tang, Shu Shi (VWG Singapore)

<shushi.tang@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13)

Hi

Please assign LKK

Thanks

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Monday, 13 August, 2018 5:04 PM
To: Ong, Germaine (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: 13 August, 2018 4:08 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SKN3799Y & SHC2315T ON 118/08/2018 ALONG ECP TOWARDS MCE (NEAR FORT RD EXIT 13)

Dear Claim

Please see attached GIA report and estimate

Please arrange survey at 17 TUAS AVE 9

Please let us know if we can proceed on direct settlement

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: germaine.ong@vw.com.sg [mailto:germaine.ong@vw.com.sg]
Sent: Monday, 13 August, 2018 4:04 PM
To: Ong, Germaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SLN3799T (MCT18080331)**

[SHC2315T]

TP

MANISEKARAN S/O RAMADAMY

Aug 11 2018 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/08/2018 14:47 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLN3799T - Claim Handler: Priya

Approved:0.00.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 29 August 2018 12:52 PM
To: 'Ong, Germaine (VWG Singapore)'
Cc: Chee, Steven (VWG Singapore); 'Tang, Shu Shi (VWG Singapore)'
Subject: Accident Involving SLN 3799T & SHC 2315T on 11/08/2018

WITHOUT PREJUDICE

Your Ref: SKN 3799T
Our Ref: CC4/III18014730/R1eb3

Dear Sir/Madam,

Accident Involving SLN 3799T & SHC 2315T on 11/08/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Aug 2018 15:07	Clim Veh Model Changed	(202763) VOLKSWAGEN SHARAN 2.0 TSI (A).	[A] Lau Shu Pei
2	14 Aug 2018 15:07	Clim Created	Reg No: SLN3799T, Acct Date: 2018/08/11, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Volkswagen Centre Singapore (HQ)	[A] Lau Shu Pei
3	14 Aug 2018 15:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	14 Aug 2018 15:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/24	[A] Lau Shu Pei
5	14 Aug 2018 15:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	14 Aug 2018 15:07	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	14 Aug 2018 15:07	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	15 Aug 2018 12:33	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
9	16 Aug 2018 09:18	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	16 Aug 2018 09:18	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	20 Aug 2018 13:56	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:28 3 VEH CC OID LAST	[A] Asher Sng Rong Yi
12	20 Aug 2018 14:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/24	[I] Priya
13	20 Aug 2018 14:47	Adj Mandate Set	Approved:0.00.	[I] Priya
14	07 Dec 2018 09:30	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
15	07 Dec 2018 09:30	Clim Dtl Modified	Claimant's ID: -> -.	[A] NUR SHAQILAH BTE ABDOL WAHAB
16	07 Dec 2018 09:30	Clim Dtl Modified	JPJ Reg. Date: -> 2017/04/28.	[A] NUR SHAQILAH BTE ABDOL WAHAB
17	07 Dec 2018 09:30	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
18	14 Dec 2018 17:51	Adj Mandate Request	Cur.Req:37203.56:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$35,491.56 + (b) LOR w/GST: \$1,712.00 (16days x \$100) Total: a+b = \$37,203.56 VEH MODEL: VOLKSWAGEN SHARAN 1984cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1997142	07/12/2018 09:30	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN3799T	SHC2315T	10.70

Print Received Message

This mail is associated with :

***SLN3799T (MCT18080331)**

[SHC2315T]

TP

MANISEKARAN S/O RAMADAMY

Aug 11 2018 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/12/2018 14:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$37203.56) - SLN3799T - Claim Handler: Priya

Approved:37203.56.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Aug 2018 15:07	Clim Veh Model Changed	(202763) VOLKSWAGEN SHARAN 2.0 TSI (A).	[A] Lau Shu Pei
2	14 Aug 2018 15:07	Clim Created	Reg No: SLN3799T. Acct Date: 2018/08/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Volkswagen Centre Singapore (HQ)	[A] Lau Shu Pei
3	14 Aug 2018 15:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	14 Aug 2018 15:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/24	[A] Lau Shu Pei
5	14 Aug 2018 15:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	14 Aug 2018 15:07	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	14 Aug 2018 15:07	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	15 Aug 2018 12:33	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
9	16 Aug 2018 09:18	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	16 Aug 2018 09:18	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	20 Aug 2018 13:56	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:28 3 VEH CC OID LAST	[A] Asher Sng Rong Yi
12	20 Aug 2018 14:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/24	[I] Priya
13	20 Aug 2018 14:47	Adj Mandate Set	Approved:0.00.	[I] Priya
14	07 Dec 2018 09:30	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
15	07 Dec 2018 09:30	Clim Dtl Modified	Claimant's ID: -> -.	[A] NUR SHAQILAH BTE ABDOL WAHAB
16	07 Dec 2018 09:30	Clim Dtl Modified	JPJ Reg. Date: -> 2017/04/28.	[A] NUR SHAQILAH BTE ABDOL WAHAB
17	07 Dec 2018 09:30	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
18	14 Dec 2018 17:51	Adj Mandate Request	Cur.Req:37203.56:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$35,491.56 + (b) LOR w/GST: \$1,712.00 (16days x \$100) Total: a+b = \$37,203.56 VEH MO DEL: VOLKSWAGEN SHARAN 1984cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
19	20 Dec 2018 14:23	Adj Mandate Set	Approved:37203.56.	[I] Mekavathanan Sarangapani
20	26 Dec 2018 10:56	Adj Mandate Request	Cur.Req:37682.02:TP WOULD LIKE TO CLAIM FOR EXTRA RENTAL AND TAXI FARE, COR: \$35,491.56 LOR: \$120 * 16days = \$1,920.01 LTA: \$7.45 Miscellaneous: \$256 (Payless Autofleet Rental) + \$7 (Grab) = \$263 Total: \$37,682.02	[A] Asher Sng Rong Yi

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1997142	07/12/2018 09:30	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN3799T	SHC2315T	10.70

Print Received Message

This mail is associated with :

***SLN3799T (MCT18080331)**
[SHC2315T]

TP

MANISEKARAN S/O RAMADAMY
Aug 11 2018 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/01/2019 17:04 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$37682.02) - SLN3799T - Claim Handler: Priya

Approved:37682.02:Please forward s the rental bill for the miscellaneous.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Aug 2018 Edit Reg		13 Aug 2018 00:00 Edit Adj Rpt	S\$33,169.68 Edit Estimates	S\$33,169.68 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	MANISEKARAN S/O RAMADAMY, ID: S1806606H		
Vehicle Reg. No.:	SLN3799T	Date of Loss:	11/08/2018 12:00 - :59 [15 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18080331	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC2315T	Policy No. (Claimant):	GA345679/1
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 24/08/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (02/01/2019): Alert - Adj Mandate Approved (S\$37682.02) - SLN3799T - Claim Handler: Priya
- III_SG (26/12/2018): Alert - Adj Mandate Maintained - SLN3799T - Claim Handler: Priya
- III_SG (20/12/2018): Alert - Adj Mandate Approved (S\$37203.56) - SLN3799T - Claim Handler: Priya
- III_SG (20/08/2018): Alert - Adj Mandate Approved (S\$0.00) - SLN3799T - Claim Handler: Priya

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLN3799T (MCT18080331)
[SHC2315T]**

TP

MANISEKARAN S/O RAMADAMY

Aug 11 2018 12:00PM

**[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Centre Singapore**

[Upload Documents](#)
[Upload Photos](#)
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[View in Browser](#)

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/18 18:24	Odometer Reading	 Load JPG	☒
2	29/08/18 18:24	Chassis Number	 Load JPG	☒
3	29/08/18 18:24	General View	 Load JPG	☒
4	29/08/18 18:24	General View	 Load JPG	☒
5	29/08/18 18:24	General View	 Load JPG	☒
6	29/08/18 18:24	General View	 Load JPG	☒
7	29/08/18 18:24	General View	 Load JPG	☒
8	29/08/18 18:24	General View	 Load JPG	☒
9	29/08/18 18:24	General View	 Load JPG	☒
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35	29/08/18 18:24	General View	 Load JPG	☒

Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	29/08/18 18:24	General View	 Load JPG	☒
37	29/08/18 18:24	General View	 Load JPG	☒
38	29/08/18 18:24	General View	 Load JPG	☒
39	29/08/18 18:24	General View	 Load JPG	☒
40	29/08/18 18:24	General View	 Load JPG	☒
41	29/08/18 18:24	General View	 Load JPG	☒
42	29/08/18 18:24	General View	 Load JPG	☒
43	29/08/18 18:24	General View	 Load JPG	☒
44	29/08/18 18:24	General View	 Load JPG	☒
45	29/08/18 18:24	General View	 Load JPG	☒
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76	29/08/18 18:24	General View	 Load JPG	☒
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Documentation			1 per page ▼	☒
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2	14/08/18 15:07	TP EST & GIA REPORT	 Load PDF	
3	15/08/18 17:18	TP ESTIMATE- MARKED	 Load PDF	
4	07/12/18 11:11	LTA SEARCH	 Load PDF	
5	26/12/18 10:56	RENTAL & CAB FARE	 Load PDF	
6	02/01/19 14:47	RENTAL	 Load PDF	
7	06/03/19 16:16	LOD	 Load PDF	
8	06/03/19 16:16	AUTHORISATION TO ACT	 Load PDF	
9	06/03/19 16:16	DISCHARGE VOUCHER	 Load PDF	
10	06/03/19 16:16	WORKSHOP INVOICE	 Load PDF	
11	06/03/19 16:21	RENTAL MILEAGE	 Load PDF	
12	06/03/19 16:21	RENTAL RECEIPT	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/08/18 09:09	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
 Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18014730/R1EB3S2
Date: 06/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SLN3799T **Insured Vehicle No :** SHC2315T
Date of Loss: 11/08/2018 Nature of Claim: TP Claim No: MCT18080331

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN3799T**
Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI (A) Engine No: DED009834
Reg. Date: 28/04/2017 (Man. Year: 2017) Chassis No: WVVZZZ7NZHV227589
Colour: Blue Odometer: 53213 km
Engine Capacity: 1984 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50R17 Rear Tyre Size: 225/50R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,150.09	19,134.68	6,015.41	23.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	22,695.00	14,035.00	8,660.00	38.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	47,845.09	33,169.68	14,675.41	30.67
+ GST 7.00/7.00% (S\$)	3,349.16	2,321.88	1,027.28	30.67
Nett Amount (S\$)	51,194.25	35,491.56	15,702.69	30.67
+ Car Rental (16.0 x S\$112.15/day + 7.00% GST) (S\$)		1,920.01		
+ Doc/Search Fee (S\$)		7.45		
+ Other Costs (S\$)		263.00		
Nett Liability (S\$)		37,682.02		

INSPECTION

Date of Assignment: 13/08/2018
Date Inspected: 14/08/2018 Inspected At: 17 TUAS AVE 9
Estimated Period of Repair: 12.0 days Repairer: Volkswagen Centre Singapore

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Mar 2019)
Parts:	M1-MPV	VOLKSWAGEN SHARAN 2.0 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN3799T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET	Bent	1,662.20 FS	*1,662.20 FS
2	1		*FRT BUMPER	Deformed	1,479.92 FS	*1,479.92 FS
3	1		*BUMPER SIDE BRACKET LH	Necessary	24.89 FS	*24.89 FS
4	1		*BUMPER SIDE BRACKET RH	Not Necessary	24.89 FS	*- FS
5	1		*LHS BUMPER INNER BRACKET	Necessary	27.06 FS	*27.06 FS
6	1		*REINFORCEMENT	Bent	843.21 FS	*843.21 FS
7	1		*BUMPER CENTRE BRACKET	Cracked	141.27 FS	*141.27 FS
8	1		*BUMPER CENTRE LOWER GRILLE	Cut	179.37 FS	*179.37 FS
9	1		*BUMPER CENTRE LOWER GRILLE CHROME	Necessary	208.85 FS	*208.85 FS
10	1		*SENSOR	Not Working	202.04 FS	*202.04 FS
11	1		*PARKING SENSOR O RING	Necessary	0.75 FS	*0.75 FS
12	1		*SENSOR WIRE HARNESS	Not Necessary	97.80 FS	*- FS
13	1		*NOZZLE CYLINDER LH	Not Necessary	255.54 FS	*- FS
14	1		*NOZZLE LH	Not Necessary	40.79 FS	*- FS
15	1		*NOZZLE CAP LH	Not Necessary	82.59 FS	*- FS
16	1		*HEADLAMP RH	Not Necessary	3,002.55 FS	*- FS
17	1		*HEADLAMP LH	Cut	3,002.55 FS	*3,002.55 FS
18	1		*LOCK CARRIER	Cracked	932.51 FS	*932.51 FS
19	1		*SUPPORT LOCK CARRIER	Bent	117.06 FS	*117.06 FS
20	1		*H/LAMP TOP PANEL LH	Bent	43.68 FS	*43.68 FS
21	1		*H/LAMP TOP PANEL RH	Bent	58.55 FS	*58.55 FS
22	1		*AIR GUIDE RH	Not Necessary	51.86 FS	*- FS
23	1		*AIR GUIDE LH	Necessary	55.29 FS	*55.29 FS
24	1		*SENS. HOLDE	Necessary	0.96 FS	*0.96 FS
25	1		*A/C CONDENSER	Not Necessary	595.05 FS	*- FS
26	1		*2K GLUE	Necessary	183.87 FS	*183.87 FS
27	1		*CLEANER	Necessary	113.84 FS	*113.84 FS
28	1		*PRIMER	Necessary	32.19 FS	*32.19 FS
29	2		*APPLICATOR	Necessary	22.38 FS	*22.38 FS
30	1		*ACTIVATOR	Necessary	29.46 FS	*29.46 FS
31	1		*REAR BOOT LID	Buckled	2,707.67 FS	*2,707.67 FS
32	1		*RR NUMBER PLATE PACKING	Necessary	14.61 FS	*14.61 FS
33	4		*NUT	Necessary	10.08 FS	*10.08 FS
34	1		*REAR BOOT LID TRIM COVER	Not Necessary	816.47 FS	*- FS
35	1		*FELT STRIP	Necessary	20.55 FS	*20.55 FS
36	1		*VW SIGN	Necessary	112.14 FS	*112.14 FS
37	1		*NAME PLATE - SHARAN	Necessary	90.36 FS	*90.36 FS
38	1		*NAME PLATE - 380TSI	Necessary	58.64 FS	*58.64 FS
39	1		*TAIL LIGHT INNER LH	Cracked	595.31 FS	*595.31 FS
40	1		*3RD BRAKE LIGHT	Cracked	204.89 FS	*204.89 FS
41	1		*REFLECTOR LH	Not Necessary	73.67 FS	*- FS
42	1		*REAR BUMPER	Deformed	908.25 FS	*908.25 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*SPOILER	Deformed	327.71 FS	*327.71 FS
44	1		*FOAM INSER	Cracked	100.61 FS	*100.61 FS
45	1		*REINFORCEMENT	Not Necessary	553.53 FS	*- FS
46	1		*BUMPER CENTRE BRACKET	Not Necessary	142.23 FS	*- FS
47	1		*BUMPER SIDE BRACKET LH	Necessary	60.98 FS	*60.98 FS
48	1		*BUMPER SIDE BRACKET RH	Not Necessary	60.98 FS	*- FS
49	2		*SENSOR	Necessary	404.08 FS	*404.08 FS
50	2		*PARKING SENSOR O RING	Necessary	1.50 FS	*1.50 FS
51	1		*REAR SENSOR WIRE HARNESS	Not Necessary	217.46 FS	*- FS
52	1		*REAR SILENCER HEAT PLATE	Bent	186.45 FS	*186.45 FS
53	1		*SILENCER	Bent	1,516.20 FS	*1,516.20 FS
54	1		*CLAMP	Necessary	78.44 FS	*78.44 FS
55	1		*AIR CON GAS	Necessary	60.00 FS	*60.00 FS
56	1		*B&P NUMBER PLATE FRT	Bent	80.00 FS	*80.00 FS
57	1		*B&P NUMBER PLATE REAR	Scratched	80.00 FS	*80.00 FS
58	1		*FRT LHS FENDER	Bent	995.46 FS	*995.46 FS
59	1		*RHS RR BUMPER LOWER COVER	Cracked	170.73 FS	*170.73 FS
60	1		*LHS RR BUMPER LOWER COVER	Cracked	170.73 FS	*170.73 FS
61	1		*RADIATOR GRILLE	Cut	683.92 FS	*683.92 FS
62	1		*VW SIGN	Necessary	133.47 FS	*133.47 FS
Total Parts (S\$)					25,150.09	19,134.68

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P TOWING.	New	195.00	195.00
2	CHECK WIRE HARNESS, ECU, SENSOR, BRACKET.	New	280.00	280.00
3	PROGRAMMING & CABLIBRATION.	New	360.00	360.00
4	VACUUM & REGAS AIRCON.	New	420.00	420.00
5	LABOUR FRT.	New	5,040.00	3,360.00
6	SPRAY PAINT FRT.	New	4,000.00	2,400.00
7	LABOUR REAR.	New	5,040.00	2,520.00
8	SPRAY PAINT REAR.	New	4,000.00	2,400.00
9	R&R REAR W/SCREEN.	New	840.00	840.00
10	R&R REAR SILENCER.	New	840.00	420.00
11	R&R REAR LUGGAGE TRIM.	New	840.00	420.00
12	TRANSFER BOOT LID MECCHANISM.	New	840.00	420.00
Gross Labour Cost (\$\$)			22,695.00	14,035.00

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