

REC BY: Adrian Ling

REF: CCS / ALH18014738 / Amber

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
☒ TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. 2100445404  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: 600  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 88K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 3 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKX94085 Yr Regn: 2015 DEC  
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Audi A3 Sedan. cc: 1395  
 Colour: Bronze. A/C: Insured / Std / NI / NA  
 Sp. Reading: 16813. T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: WAUZZZ8V661040506

Gen. Cond: ☒ Good / Fair / Poor / Burnt  
 Steering: ☒ In order / Jammed / Leaked / Burnt or  
 Brake: ☒ In order / Jammed / Leaked / Burnt or  
 Modl: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17.  
 R: 225/45R17.

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front		Rear	
R/Bal. <u>06</u>	mm	R/Bal. <u>06</u>	mm
L/Bal. <u>06</u>	mm	L/Bal. <u>06</u>	mm
D.O.A. <u>7/8/18</u>		D.O.I. <u>14/08/18.</u>	

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AUG.

SKX 94085 - REF / ALH18014577 / KUBS

Ref: 07062018

15/8/18 Reg in merimen

4/10/18 final fig \$ 3490.36 confirmed by email (Ref 5076.64, 609)

RECEIVED 26 OCT 2018

Date/Time, File Pass In/ ☐ : Preli. Report  
☐ : Final Report

Date/Time, File Return In/

25/10 - typist

Report Format: merimen

Lump Sum / L.B.P. (\$) 3490.36

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Invs (\$) ☐ Weekend

Survey Fee:

Transportation:

3 x RS. 34

Phone:

Other:

TOTAL

200

10

210

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 15 August 2018 4:05 PM  
**To:** 'Claims Dept'; SUR  
**Subject:** RE: RE : OD claim for SKX 9408 S on 07/08/2018

Dear George,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 15 August 2018 9:10 AM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: RE : OD claim for SKX 9408 S on 07/08/2018

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SKX 9408S (Excess TBA-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 14 August 2018 6:18 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: RE : OD claim for SKX 9408 S on 07/08/2018

**Urgent**

Dear Ms. Veron,

Attached is the necessary documentation needed for the claim process.

Kindly assist in OD claims approval for the above mentioned case.

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 289901271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Tuesday, 14 August 2018 5:01 PM

**To:** Claims; SUR

**Subject:** RE: RE : OD claim for SKX 9408 S on 07/08/2018

Dear Mr Phua,

Please forward us CI and driver's driving licensed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 10 August 2018 4:01 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE : OD claim for SKX 9408 S on 07/08/2018

Good afternoon all,

Here are the attachments of GIA and estimate for your kind reference .

Thank you.

Best Regards,

**Phua**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4829D
<b>Vehicle Details</b>	
Vehicle No.:	SKX94085
Vehicle to be Exported:	No
Intended De-registration Date:	10 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC294933
Chassis No.:	WAUZZZ8V6G1040506
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,604.00
Original Registration Date:	31 Dec 2015
First Registration Date:	31 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$20,646.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Dec 2025
PARF Rebate Amount:	\$15,484.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Dec 2025
COE Category:	E+ Open Category
COE Period(Years):	10
QP Paid:	\$57,501.00
COE Rebate Amount:	\$40,112.00
<b>Total Rebate Amount:</b>	<b>\$55,596.00</b>

The information contained herein is correct as at 10 Aug 2018

OK



# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

**Name of Policyholder** : TENG SIOK TING @ TAN SIOK TING  
**Period of Insurance** : 31 Dec 2017 To 30 Dec 2018  
**Engine No.** : CZC294933  
**Chassis No.** : WAUZZZ8V6G1040506

**Vehicle No.** : SKX9408S  
**Policy No.** : 2100445404-02  
**Endorsement No.** :  
**Issued Date** : 11 Dec 2017

### ABOUT THE COVER

**Make/Model** : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2015  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

as The Policyholder  
 by Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc: Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess (where applicable)**

TENG SIOK TING @ TAN SIOK TING - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)  
 Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.  
 For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia).

0691755000

LEE KIM CHAN

371 ALEXANDRA ROAD #12-30 AIA ALEXANDRA  
 SINGAPORE 159963 SP-STEVEN LIM

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

**24-HOUR AIG AUTO HOTLINE: +65 6338 6200**

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from the **Authorised Workshop** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO the Authorised Workshop upon collection of your accident car.**

**Rental Car Company: BKW Rent A Car Pte. Ltd.**

**Activation Hotline: 67387777**

**120 Lower Delta Road #02-15 Cendex Centre Singapore 169208**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S85117311**

Name

**TEO JUN YI**

Birth Date **08 Apr 1985**

Valid Date **23 Feb 2006**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of the driver; and other motor vehicles  $\leq 2500\text{kg}$  23 Feb 2006

NP 426A





REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S85117311



Name  
TED JUN YI

种族  
CHINESE

Card No.  
08-04-1985

Sex  
M

Country of Birth  
SINGAPORE



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0054829D



Name  
TENG SIOK TING  
@TAN SIOK TING

种族  
CHINESE

Card No.  
18-04-1948

Sex  
F

Country of Birth  
CHINA



Barcode

Card No. S85117311



Card No. 28-07-2001

Address  
18 PINE GROVE  
#03-04  
SINGAPORE 551001

Barcode

Card No. S0054829D



Card No. 18-11-1998

Address  
18 PINE GROVE  
#03-04  
SINGAPORE 551001

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	08/08/2018 20:47
Date Of Accident	07/08/2018 18:30
Exact Location Of Accident	BUKIT TIMAH RD BETWEEN MAYNE RD & MAKENZIE RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX9408S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TENG SIOK TING@TAN SIOK TING
NRIC No	S0054829D
Email Address	TENGSIOKTING@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91264643
Alternative Phone No	HOME-64668564

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100445404-02
Cover Note Number	

### Driver

Name of Driver	TEO JUN YI
NRIC No	S8511731I
Date Of Birth	08/04/1985
Occupation	INDOOR
Date Of Driving Pass	07/04/2005
Driving Experience	13 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90073399
Fax Number	
Contact Number	
EMail Address	ANDREW TJY@HOTMAIL.COM

Address	BLK 1B PINE GROVE #09-08
Postcode	591001
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LEE YU TIWK GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

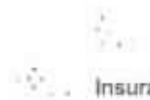
APPROXIMATELY 18:30 HRS ALONG BUKIT TIMAH RD BETWEEN MAYNE ROAD AND MACKENZIE ROAD, I WAS FILTERING FROM THE RIGHT TO LEFT LANE BEFORE FILTERING I CHECKED THE POSITION OF THE VEHICLE IN FRONT OF ME AND THERE WAS A SAFE SPACE. BOTH VEHICLES WERE IN A JAM AND INCLUDING FORWARD SLOWLY. I THEN CHECKED THE BLIND SPOT AND MOVED OFF TO FILTER. SINCE THE CAR IN FRONT OF ME (SLN 235 Z) HAD SUDDENLY CAME TO A STOP MY FRONT RIGHT BUMPER IMPACTED HIS LEFT REAR BUMPER FROM A 45 DEG ANGLE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLN235Z
Vehicle Make/Model/Colour	
Details Of Properties	MERCEDES
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	



Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

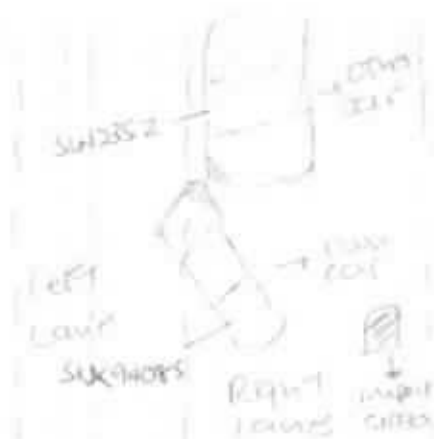
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 08.08.2018  
4.02am

Reporting Centre Personnel's Signature  
Name: JUDITH LAMMIE SHARIF, Mery  
NRIC/ID No: 6283142K

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At approximately 8:30 am along the highway between  
 Major Road & Mackenzie Road, I was filtering  
 from the right to left lane before filtering  
 I looked the position of the vehicle in front  
 of me & there was a safe space. Both vehicles  
 were in a jam and inching forward slowly.  
 I then checked the blind spot and moved up  
 to filter. Since the car in front of me  
 (SIX 2352) had suddenly come to a stop,  
 my front right bumper impacted his left  
 rear bumper from a 45 deg angle.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time

Reporting Centre Personnel's Signature  
 Name: Sgt J. Henry SSMS, Gwyer  
 NAIC/ID No. 624971452

Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**Telefax**

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/09123/2018/PH  
Date : 10-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Teng Siok Ting  
Address : Blk 18 Pine Grove  
#09-08  
Singapore 591001  
Telephone : HP +65 91264643  
Type of Claim : Own Damage claims  
Policy No. : 2100445404-02  
Vehicle No : **SKX 9408 S**  
Model Code : Audi A3 SEDAN 1.4  
Model / Year : Dec-15  
Engine No : CZC 294933  
Chassis No : WAUZZZ8V6G1040506  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 7-Aug-18  
Place of Accident : Bukit Timah Road between Mayne Road & Makenize Road

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax**

**Estimated Labour Charges for Accident Vehicle SKX 9408 S,**

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>1,200.00</del> 500 ✓	✓
3	To respray front bumper.	\$ <del>800.00</del> 550 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 2,552.00</b>	

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

**Material List for Accident Vehicle Regn No. SFC 13 B.**

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	BUMPER COVER <i>Reform d</i>	\$ 1,739.00	✓ 1391.50
2	FIXING PARTS FOR BUMPER <i>Not Rec</i>	\$ 161.00	✓
3	COVER TRIM - LH/RH	2 \$ 280.00	✓
4	PULL STRAP	4 \$ 175.00	✓
5	GUIDE SECTION - RH	\$ 33.00	✓
6	AIR GUIDE GRILLE - RH <i>Not Rec</i>	\$ 95.00	? X
7	RADIATOR GRILLE <i>Not Rec</i>	\$ 573.00	✓ 458
8	COVER FOR RADIATOR GRILLE <i>Rec</i>	\$ 86.00	✓
9	FOAM FILLER PIECE <i>Not Rec</i>	\$ 117.00	✓
10	SIDE REINFORCEMENT <i>Not Rec</i>	\$ 633.00	✓
11	COVER <i>Not Rec</i>	\$ 48.00	✓
12	HIGH VOLTAGE' STICKER <i>Not Rec</i>	\$ 12.00	✓
13	HEADLIGHT FOR GAS DISCHARGE LAMP - RH <i>Not Rec</i>	\$ 1,764.00	✓
14	LIFT CYLINDER FOR HEADLIGHT WASHER - RH <i>Not Rec</i>	\$ 174.00	? X
15	CAR PLATE <i>Not Rec</i>	\$ 25.00	✓ 25
16	SUNDRIES <i>Not Rec</i>	\$ 300.00	? 114.16
<b>SUB- TOTAL SPARE PARTS</b>		<b>\$ 6,215.00</b>	

8767

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax**

Name : Adrian Ling  
Surveyed Date : 14/08/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Authorised repairs, 03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**Telefax**

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/09123/2018/PH  
**Date** : 10-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 3 Oct 18

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms Teng Siok Ting  
**Address** : Blk 1B Pine Grove  
#09-08  
Singapore 591001  
**Telephone** : HP +65 91264643  
**Type of Claim** : Own Damage claims  
**Policy No.** : 2100445404-02  
**Vehicle No** : **SKX 9408 S**  
**Model Code** : Audi A3 SEDAN 1.4  
**Model / Year** : Dec-15  
**Engine No** : CZC 294933  
**Chassis No** : WAUZZZ8V6G1040506  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 7-Aug-18  
**Place of Accident** : Bukit Timah Road between Mayne Road & Makenize Road

## Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

### Estimated Labour Charges for Accident Vehicle SKX 9408 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy. S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,200.00	\$ 500.00
3	To respray front bumper.	\$ 800.00	\$ 550.00
4	To carry out diagnostic check. S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 2,552.00	\$ 1,602.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SKX 9408 S.

S/N	Parts Description	<u>Damage Parts &amp; Prices</u>	
		S/NETT	REMARKS
1	BUMPER COVER	\$ 1,739.00	\$ 1,391.20
2	FIXING PARTS FOR BUMPER	\$ 161.00	
3	COVER TRIM - LH/RH	2 \$ 280.00	
4	PULL STRAP	4 \$ 175.00	
5	GUIDE SECTION - RH	\$ 33.00	
6	AIR GUIDE GRILLE - RH	\$ 95.00	
7	RADIATOR GRILLE	\$ 573.00	\$ 458.00
8	COVER FOR RADIATOR GRILLE	\$ 86.00	
9	FOAM FILLER PIECE	\$ 117.00	
10	SIDE REINFORCEMENT	\$ 633.00	
11	COVER	\$ 48.00	
12	HIGH VOLTAGE' STICKER	\$ 12.00	
13	HEADLIGHT FOR GAS DISCHARGE LAMP - RH	\$ 1,764.00	
14	LIFT CYLINDER FOR HEADLIGHT WASHER - RH	\$ 174.00	
15	CAR PLATE	\$ 25.00	\$ 25.00
16	SUNDRIES	\$ 300.00	\$ 14.16
TOTAL SPARE PARTS :		\$ 6,215.00	\$ 1,888.36
TOTAL LABOUR CHARGES		\$ 2,552.00	\$ 1,602.00
GRAND TOTAL		\$ 8,767.00	\$ 3,490.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax**

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 4 October 2018 8:12 AM  
**To:** Boo seng yak; Adrian Ling (LKKAuto); SUR; Carrine Leong;  
jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SKX94085 - OD AIG - SURVEYED 14 AUG 18

Dear Mr Boo,

Confirm repair cost of \$3490.36 before excess \$600 and GST @ 3 days repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Wednesday, 3 October 2018 5:40 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong  
<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
<claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SKX94085 - OD AIG - SURVEYED 14 AUG 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3490.36 @ 3 days -f repairs.

Your early closure is well appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKX 9408 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0912/2018/MAS

23 Oct 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

## **RE: INSURANCE CLAIM FOR SKX 9408 S, Audi A3 Sedan 1.4 TFSI**

With reference to the above-mentioned vehicle, no **SKX 9408 S**, claimant, **Ms. Teng Siok Ting @Tan Siok Ting**, please find the related document per attached.

1. A copy of the Original invoice no. 85013032 – S\$3,092.69
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKX 9408 S

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119938  
Main Telephone: 6336 2223  
Main Telefax: 6471 2733  
Page 1 16:10

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119938  
Telephone: 6336 2223  
Telefax: 6471 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408722  
Telephone: 6384 2223  
Telefax: 6471 1023

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email: customers.care@premiumauto.com.sg  
6336 2525  
6428 1273

**INS TAX INVOICE**  
Company No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013032 Date : 19/10/2018 Order : SKX94085 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKX94085 (V 27961) Regn Date: 31/12/2015 Mileage: 16813 WIP No.: 20528

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V6G1040506 Engine: CZC 294933 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5853651 10P	GRILLE Less 020%	1.00	572.50	458.00
X	ABV5807065A GRU	COVER Less 020%	1.00	1739.00	1,391.20

Sub-Total

7% GST

Grand Total





# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119938  
Main Telephone: 6836 2223  
Main Telefax: 6471 3131  
Page 2 16:10

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119938  
Telephone: 6368 2223  
Telefax: 6471 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408629  
Telephone: 6385 2223  
Telefax: 6471 1023

Customer Service  
Service Appointment:  
408629  
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice: 85013032  
Date: 19/10/2018  
Order: SKX94085  
Term: 30

Account: 00006 (T 0)  
AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Regn No.: SKX94085 (V 27981) Regn Date: 31/12/2015 Mileage: 16813 WTP No.: 20528  
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V681040506 Engine: CJC 294933 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
X	ABK0010520A	PLATE	1.00	11.60	9.28
X	ABV0010515A	STICKER	1.00	6.10	4.88

Parts 1,863.36  
Labour 0.00  
Sublet 1,627.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 2,890.36  
7% GST 202.33  
Grand Total 3,092.69



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SKX9408S

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0912/2018/TF  
20 August 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A3 SEDAN 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V6G1040506  
**Vehicle Regn No.** : SKX9408S  
**Vehicle Mileage** : 16813KM  
**Vehicle Owner** : Ms. Teng Siok Ting  
**Certificate No** : 2100445404-02  
**Policy Excess** : S\$642.00 (Inclusive GST)  
**Accident Date** : 07 August 2018  
**Place** : Bukit Timah Road  
**Repair Cost** : \$ 3,092.69  
**WIP No.** : 20528  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

TENG SIOK TING 

**Time** :

14:00

**Date** :


20/8/18

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

Licence Number **S85117311**  
Name  
**TEO JUN YI**

Birth Date **08 Apr 1985**  
Issue Date **23 Feb 2006**

**001401885D**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**


**PASS DATE**

**Class 3** Motor Cars  $\leq$  3000kg with  $\leq$  7 passengers, exclusive of the driver; and other motor vehicles  $\leq$  3500kg **23 Feb 2006**



NP 428A



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8511731I



Name  
TEO JUN YI  
涂 蔦 毅  
Race  
CHINESE  
Date of Birth  
08-04-1985 Sex  
M  
Country of Birth  
SINGAPORE

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0054829D



Name  
TENG SIOK TING  
@TAN SIOK TING  
陳 淑 珍  
Race  
CHINESE  
Date of Birth  
18-04-1948 Sex  
F  
Country of Birth  
CHINA




Barcode

IDENTITY CARD NO. S8511731I



Group Number: A+ Date of issue: 28-07-2001

Address:  
18 PINE GROVE  
#09-08  
SINGAPORE 551001

Barcode

IDENTITY CARD NO. S0054829D



Group Number: O+ Date of issue: 18-11-1996

Address:  
18 PINE GROVE  
#09-08  
SINGAPORE 551001



# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : TENG SIOK TING @ TAN SIOK TING  
 Period of Insurance : 31 Dec 2017 To 30 Dec 2018  
 Engine No. : CZC294933  
 Chassis No. : WAUZZZ8V6G1040506

Vehicle No. : SKX9408S  
 Policy No. : 2100445404-02  
 Endorsement No. :  
 Issued Date : 11 Dec 2017

### ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2015  
 Insuring with COE/PAF : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDRE") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TENG SIOK TING @ TAN SIOK TING - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0691755000

LEE KIM CHAN  
 371 ALEXANDRA ROAD #12-30 AIA ALEXANDRA  
 SINGAPORE 159963 SP-STEVEN LIM

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Mobile*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

53CFKJ

1000032041/AC1

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Written Summons/Correspondence from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from the **Authorised Workshop** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO the Authorised Workshop upon collection of your accident car.**

**Rental Car Company: BKW Rent A Car Pte. Ltd.**

**Activation Hotline: 67387777**

**120 Lower Delta Road #02-15 Cendex Centre Singapore 169208**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Aug 2018		14 Aug 2018 15:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,490.36</b> <a href="#">Edit Estimates</a>	<b>S\$3,490.36</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>TENG SIOK TING@TAN SIOK TING</b> , ID: S0054829D, Tel: +6591264643								
Vehicle Reg. No.:	<b>SKX9408S</b>	Date of Loss:	07/08/2018 18:00 - :59 [31 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 2915056446SG</b>	Policy/Cover Note No.:	2100445404 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Mohd Zawaye, Norsazani</b> ] Norsazani.Zawaye@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 24/08/2018]</b>								
Driver/Custodian:	TEO JUN YI (33 / Male), NRIC: S8511731I, Tel: +6590073399								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
• AIG_SG (15/08/2018): <b>SKX9408S / OD / 07/08/2018 / Coverage &amp; Excess update</b>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents


\*SKX9408S (2915056446SG)  
 OD  
 Aug 7 2018 6:00PM  
 [TENG SIOK TING@TAN SIOK TING]  
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
Photos/Images														3 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print	
1	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
2	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
3	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
4	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
5	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
6	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
7	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
8	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
9	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
10	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
11	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
12	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
13	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
14	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
15	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
16	14/08/18 16:52	General View											<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>	
Documentation														1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print	
1	15/08/18 08:59	Singapore Accident Statement											<input type="button" value="1"/>	Load PDF		
2	15/08/18 08:59	Certificate of Insurance											<input type="button" value="1"/>	Load PDF		
3	15/08/18 08:59	Driver's Driving License											<input type="button" value="1"/>	Load PDF		
4	15/08/18 09:05	MARK ESTIMATE											<input type="button" value="1"/>	Load PDF		
5	12/11/18 12:57	Workshop Invoice											<input type="button" value="1"/>	Load PDF		
6	12/11/18 12:57	Discharge Voucher											<input type="button" value="1"/>	Load PDF		

## Linked Accident Report Documents

					<b>View</b> <input type="button" value="View in Browser"/>	
<b>Assessment Reports</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	08/08/18 21:06	Accident Statement		Load HTM		
2	14/08/18 18:08	Addendum Sheet		Load JPG	<input checked="" type="checkbox"/>	
3	14/08/18 18:09	Accident Statement Addm. #1		Load HTM		
<b>Photos/Images</b>					3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	08/08/18 21:04	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
2	08/08/18 21:04	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
3	08/08/18 21:04	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
4	08/08/18 21:04	Accident Photo		Load JPG		



Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				<input checked="" type="checkbox"/>
5	08/08/18 21:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	08/08/18 21:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	08/08/18 21:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	08/08/18 21:02	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	08/08/18 21:02	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18014728/AVBE2

Date: 12/11/2018

### REFERENCE

Insured/Claimant: TENG SIOK TING@TAN SIOK TING  
Date of Loss: 07/08/2018

Policy No: 2100445404  
Nature of Claim: OD

Claim No: 2915056446SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKX9408S**  
Make & Model: AUDI A3, 1.4 TFSI (A)  
Reg. Date: 31/12/2015 (Man. Year: 2015)  
Colour: Bronze  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$88,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

Engine No: CZC294933  
Chassis No: WAUZZZ8V6G1040506  
Odometer: 16813 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17  
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,215.00	1,888.36	4,326.64	69.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,552.00	1,602.00	950.00	37.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,767.00</b>	<b>3,490.36</b>	<b>5,276.64</b>	<b>60.19</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>8,167.00</b>	<b>2,890.36</b>	<b>5,276.64</b>	<b>64.61</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>571.69</b>	<b>202.33</b>	<b>369.36</b>	<b>64.61</b>
<b>Nett Amount (S\$)</b>	<b>8,738.69</b>	<b>3,092.69</b>	<b>5,646.00</b>	<b>64.61</b>

### INSPECTION

Date of Assignment: 14/08/2018

Date Inspected: 14/08/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Deformed	1,739.00 FS	*1,391.20 FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	161.00 FS	*- FS
3	2		*COVER TRIM - LH/RH	Not Necessary	280.00 FS	*- FS
4	4		*PULL STRAP	Not Necessary	175.00 FS	*- FS
5	1		*GUIDE SECTION - RH	Not Necessary	33.00 FS	*- FS
6	1		*AIR GUIDE GRILLE - RH	Not Necessary	95.00 FS	*- FS
7	1		*RADIATOR GRILLE	Cracked	573.00 FS	*458.00 FS
8	1		*COVER FOR RADIATOR GRILLE	Not Necessary	86.00 FS	*- FS
9	1		*FOAM FILLER PIECE	Not Necessary	117.00 FS	*- FS
10	1		*SIDE REINFORCEMENT	Not Necessary	633.00 FS	*- FS
11	1		*COVER	Not Necessary	48.00 FS	*- FS
12	1		*HIGH VOLTAGE STICKER	Not Necessary	12.00 FS	*- FS
13	1		*HEADLIGHT FOR GAS DISCHARGE LAMP - RH	Not Necessary	1,764.00 FS	*- FS
14	1		*LIFT CYLINDER FOR HEADLIGHT WASHER - RH	Not Necessary	174.00 FS	*- FS
15	1		*CAR PLATE	Necessary	25.00 FS	*25.00 FS
16	1		*SUNDRIES	Necessary	300.00 FS	*14.16 FS

F=Franchise part. S=SpcNelt.

<b>Total Parts (\$\$)</b>	<b>6,215.00</b>	<b>1,888.36</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			<b>2,552.00</b>	<b>1,602.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >